



ODI RESUME

Department
of Transportation
National Highway
Traffic Safety
Administration

INVESTIGATION: SQ99-016
SUBJECT: Volvo Monthly Communications
PROMPTED BY: Center for Auto Safety
PRINCIPAL ENGINEER: J. White

DATE OPENED: 5-26-99
DATE CLOSED:

MANUFACTURER: Volvo Cars of North America, Inc.
MODEL(S): N.A.
VEHICLE POPULATION: 342,000 Vehicles

PROBLEM DESCRIPTION: It was alleged that from 1995 through 1997 Volvo Cars of North America, Inc. (Volvo) did not submit to this office all notices, bulletins, and other communications pursuant to Section 30166 of Title 49 of the United States Code and 49 CFR section 573.8.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	0	0	0
CRASHES:	0	0	0
# INJURIES:	0	0	0
# FATALS:	0	0	0
OTHER:	0	0	0

DESCRIPTION OF OTHER:

ACTION: This SQ is closed.

ENGINEER: _____ DIV CHF: _____ OFC DIR: _____
DATE DATE DATE

Summary: By letter dated March 4, 1999, the Center for Auto Safety notified the agency that Volvo Cars of North America, Inc. (Volvo) had failed to submit to the NHTSA notifications sent to more than one dealer or distributor that may pertain to a defect for the calendar year 1997 as required by 49 CFR Part 573.8. Review of our file suggested that not all the bulletins from 1995 through 1997 were submitted.

Volvo acknowledged that a number of communications had not been submitted to NHTSA between 1997 and mid-1998 for a number of reasons. This finding was forwarded to NHTSA's Office of the Chief Counsel for consideration whether civil penalties should be assessed. In a letter dated June 29, 2000, Volvo paid a civil penalty of \$17,600.00. Volvo also reported new controls to ensure that all communications subject to Part 573.8 would be submitted as required. Based on the actions taken by Volvo, this SQ should be closed.

SQ 99016C