



**NUMBER:** 05-003-10 REV A

**GROUP:** Brakes

**DATE:** November 24, 2010

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**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 05-003-10, DATED AUGUST 12, 2010, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\*** AND INCLUDE A PART NUMBERS REVISION.**

**SUBJECT:**

Brake Front Pad Lining Life

**OVERVIEW:**

This bulletin involves installing new brake linings and replacing both brake rotors as required.

**MODELS:**

2008 (RT) Town & Country/Grand Caravan

**NOTE:** This bulletin applies to vehicles equipped with brake sales code BRE and/or BRG only.

**SYMPTOM/CONDITION:**

Front brake pads may exhibit lining life complaints.

**DIAGNOSIS:**

1. Remove both front tire and wheel assemblies. Refer to the service information outlined in DealerCONNECT>TechCONNECT>Service Information tab>22 - Tires and Wheels>Removal
2. Using a Brake Lining Thickness Gauge or Brake Pad/Shoe Gauge, measure brake pad thickness.
3. Perform the repair procedure if the brake pad usable material measured at its thinnest point measures 4mm (0.1575 inches) or less.
4. If the brake pad assemblies do not require replacement, reassemble the vehicle. Refer to the service information outlined in DealerCONNECT>TechCONNECT>Service Information tab>22 - Tires and Wheels>Installation.



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**PARTS REQUIRED:**

Qty.	Part No.	Description
AR (1)	CNM2X250AA	Front Brake Pad Kit - Fixed Brake Pedal (Sales Code XA8)
AR (1)	**68068762AA**	Front Brake Pad Kit - Power Adjustable Brake Pedal (Sales Code XAP or XAM)
1	CNM2X252AA	Front Brake Rotor Kit (Contains 2 Rotors)

**REPAIR PROCEDURE:**

1. Remove the front brake pads. Refer to the service information outlined in DealerCONNECT>TechCONNECT>Service Information tab>05 - Brakes> 05 - Brakes, Base, Brake>Hydraulic/Mechanical>PADS, Brake, Front>Removal.
2. Remove any clips retaining the brake rotor to the wheel mounting studs.
3. Slide the brake rotor off the hub and bearing.
4. Clean the hub face to remove any dirt or corrosion where the rotor mounts.
5. Perform Step 2 through 4 on the opposite side of the vehicle.
6. Install brake rotors (p/n CNM2X252AA) over the studs on the hub and bearing on both sides of the vehicle.

**NOTE: Rotor replacement is recommended when switching to this type brake pad. Standard brake service procedures apply thereafter.**

7. Install new pads (p/n CNM2X250AA - Fixed Brake Pedal or p/n \*\*68068762AA\*\* - Adjustable Brake Pedal). Refer to the service information outlined in DealerCONNECT>TechCONNECT>Service Information tab>05 - Brakes> 05 - Brakes, Base, Brake>Hydraulic/Mechanical>PADS, Brake, Front>Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

U.S. dealers, please refer to Warranty Bulletin D-10-19 dated August, 2010 for additional information in regards to the Extended Warranty X25. Canadian dealers, please refer to Service Administration Bulletin 2010-13 for additional information regarding Extended Warranty X25.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
05-21-10-96	Inspect Front Brake Pads for Wear - Front Brake Pads Not Required	0.2 Hrs.
05-21-10-97	Inspect & Install New Front Pads, Replace Both Front Rotors	0.6 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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