

**Q. I DID NOT HAVE MY WINDSHIELD REPAIRED OR REPLACED BY A HONDA DEALER, AM I STILL ELIGIBLE TO SEEK REIMBURSEMENT FOR THAT EXPENSE?**

**A.** Yes. If you had your 2003/04 Element windshield repaired or replaced by a non-authorized Honda repair shop before the extended windshield coverage begins (currently expected to start on January 19, 2007, provided the Judge approves the settlement), you may submit a claim and seek reimbursement for that expense. That is, you did not have to have had your windshield repaired or replaced by an authorized-Honda dealer to seek reimbursement under this settlement, provided the repair or replacement was performed before January 19, 2007.

However, after the extended windshield coverage takes effect (again, currently expected to begin January 19, 2007), you must bring your Element to an authorized-Honda dealer to have your windshield repaired or replaced. Any repairs or replacements performed by a non-authorized Honda dealer after January 19, 2007, will not be eligible for reimbursement.

PLEASE NOTE: All dates are subject to change. Please check this website for the most current information.

**Q. WHEN IS THE LAST DATE ON WHICH I CAN SUBMIT A CLAIM FORM?**

**A.** Claim forms must be postmarked on or before February 16, 2007.

**Q. I HAVE SENT IN MY CLAIM FORM, HOW LONG WILL I HAVE TO WAIT TO RECEIVE REIMBURSEMENT?**

**A.** Although the Judge presiding over this case has preliminarily approved the settlement, he must issue his final approval before the settlement can take effect. That hearing is scheduled to be held on November 16, 2006. Additional details about the hearing can be found in the class notice.

If the Judge approves the settlement, the claims administrator will begin processing claims on February 17, 2007. It can take several weeks after that to complete the processing of claims. Please be patient!

As of April 25, 2007, Gilardi is preparing to commence distribution to Class Members who filed valid Claim Forms. The distribution will be finalized on a rolling basis. Please feel free to contact the claims administrator to check on the status of your claim.

**Q. WHAT HAPPENS IF THE JUDGE DOES NOT APPROVE THE SETTLEMENT?**

**A.** If the Judge does not approve the settlement, the benefits described in the Class Notice will not be available and the litigation will continue.

**Q. WHAT IS THIS LITIGATION ABOUT?**

**A.** This class action lawsuit was brought in Los Angeles County Superior Court against American Honda Motor Company and Honda North America, Inc. The named Plaintiffs and proposed class representatives, Martin Daniel, Robert Rawlings and Joshua Bennett, allege that Honda knowingly sold 2003 and 2004 model-year Honda Element automobiles with design and manufacturing defects that can cause the windshields installed in these vehicles to crack (the "Windshield Cracking Condition"). Plaintiffs also allege that the test Honda dealers use to determine whether class members are entitled to have cracked windshields replaced under warranty is inaccurate because it does not detect cracks that are caused by the Windshield Cracking Condition. Accordingly, Plaintiffs allege that they, and many Settlement Class members, have had to pay to repair or replace one or more windshields. Honda denies all of the claims made by the Plaintiffs.

**Q. AM I A MEMBER OF THE CLASS?**

**A.** You are a member of the class if you own or lease a 2003 or 2004 model year Honda Element as of August 7, 2006 or you are the prior registered owner or lessee of a 2003 or 2004 model year Honda Element and you paid to replace or repair a cracked windshield in that vehicle.

**Q. WHAT ARE THE BENEFITS OF THE SETTLEMENT?**

**A.** The proposed settlement provides three forms of relief for Settlement Class Members: (1) modification of the procedures Honda dealers use to determine whether Settlement Class Members are entitled to have a cracked windshield in a Class Vehicle replaced for free; (2) a special campaign to pay for the replacement of cracked windshields installed in Class Vehicles for six years from the date of the vehicle's original retail sale or lease or 60,000 miles, whichever occurs first, and (3) a program to reimburse Settlement Class Members who paid to repair or replace a cracked windshield(s) installed in a Class Vehicle and who meet certain conditions. If the Settlement is approved by the Court, these benefits will be available to Class Members.

**Q. WHAT ARE MY OPTIONS AS A CLASS MEMBER?**

**A.** As a class member you have the following options. You can remain in the class. You can remain in the class and object to the Settlement or you can exclude yourself from the class.

If you are a class member and remain in the class you will be bound by the settlement and may be eligible to receive the benefits provided in the settlement. If you remain in the class and if the settlement is approved by the court this will result in a release and dismissal of your claims against Honda for the Windsheild Cracking Condition. In order to share in the cash settlement you will need to fill out a Proof of Claim form and return it to the claims administrator postmarked February 16, 2007.

If you are a member of the Settlement Class and you would like to object to the settlement, Objections and any supporting papers or brief, must be filed with the Clerk of the Superior Court and served on counsel for Honda and Class Counsel no later than November 3, 2006.

If you wish to exclude yourself, you must send your request for exclusion no later than October 24, 2006 to Honda Element Class Action Settlement, P.O. Box 808070, Petaluma, CA 94975-8070.

THIS IS ONLY A SUMMARY. Additional information about the proposed settlement is available by reviewing the class notice posted on this web-site.

**Q. I NO LONGER HAVE THE RECEIPT FOR MY WINDSHIELD REPAIR/REPLACEMENT, CAN I STILL SUBMIT A CLAIM?**

**A.** You do not have to have a receipt in order to submit a claim. Other forms of acceptable documentation are a work order, a repair order, a cancelled check, and/or a credit-card receipt/statement. Please see the claim form that came with the Class Notice for more complete information. A properly filled out and signed claim form must also accompany each request for reimbursement.

In some cases, you may be able to get a duplicate receipt from the dealer or facility that repaired or replaced your windshield. You may also be able to obtain duplicate checks and or credit card receipts/statements from your bank, on-line-payment service, or credit-card company.