



NUMBER: 05-003-11

GROUP: Brakes

DATE: February 24, 2011

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SUBJECT:

Brake Front Pad Lining Life (Warranty Extension)

OVERVIEW:

This bulletin involves installing new brake linings and replacing both brake rotors as required.

MODELS:

2009 (JC) Journey

NOTE: This Bulletin applies to vehicles built for the 2009 model year sold in U.S. and Canada (sales code YAA and YAC) markets only.

SYMPTOM/CONDITION:

Front brake pads may exhibit lining life complaints.

DIAGNOSIS:

1. Remove both front tire and wheel assemblies. Refer to the service information outlined in DealerCONNECT > TechCONNECT > Service Information > 22 - Tires and Wheels > Removal
2. Using a Brake Lining Thickness Gauge or Brake Pad/Shoe Gauge, measure brake pad thickness.
3. Perform the repair procedure if the brake pad usable material measured at its thinnest point measures 4mm (0.1575 inches) or less.
4. If the brake pad assemblies do not require replacement, reassemble the vehicle. Refer to the service information outlined in DealerCONNECT > TechCONNECT > Service Information tab > 22 - Tires and Wheels > Installation.



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PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	CNTFX300AA	Kit, Front Disc Brake Pad
1 (AR)	CNM2X252AB	Rotor, Brake, Front (Contains 2 Rotors)

REPAIR PROCEDURE:

1. Remove the front brake pads. Refer to the service information outlined in DealerCONNECT>TechCONNECT>Service Information tab>05 - Brakes> 05 - Brakes, Base, Brake>Hydraulic/Mechanical>PADS, Brake, Front>Removal.
2. Remove any clips retaining the brake rotor to the wheel mounting studs.
3. Slide the brake rotor off the hub and bearing.
4. Clean the hub face to remove any dirt or corrosion where the rotor mounts.
5. Perform Step #2 through Step #4 on the opposite side of the vehicle.
6. Install brake rotors (p/n CNM2X252AB) over the studs on the hub and bearing on both sides of the vehicle.

NOTE: Rotor replacement is recommended when switching to this type brake pad. Standard brake service procedures apply thereafter.

7. Install new pads . Refer to the service information outlined in DealerCONNECT>TechCONNECT>Service Information tab>05 - Brakes> 05 - Brakes, Base, Brake>Hydraulic/Mechanical>PADS, Brake, Front>Installation.

POLICY:

Reimbursable within the provisions of the warranty.

Vehicles included in this Service Bulletin have a Warranty Extension for this repair. See Warranty Bulletins; U.S. D-11-07, Canada SAB-2011-05 for details associated with the extended warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
05-21-10-9A	Inspect Front Brake Pads And Rotors Both Sides (C)	0.3 Hrs.
05-21-10-9B	Inspect And Replace Front Brake Pads And Front Brake Rotors Both Sides (C)	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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