

From: [David Bernier](#)
To: [Ansley, Alexander \(NHTSA\)](#)
Subject: RE: AQ10-001 Submission
Date: Wednesday, February 23, 2011 6:43:25 AM
Attachments: [Rental Car Completion Analysis for 08V-152 rev a.xlsx](#)
[Rental Car Completion Analysis for 07V-414 rev a.xlsx](#)
[Rental Car Completion Analysis for 06V-067 rev a.xlsx](#)
[Rental Car Completion Analysis for 06V-432 rev a.xlsx](#)
[Rental Car Completion Analysis for 07V-089 rev a.xlsx](#)
[Rental Car Completion Analysis for 07V-434 rev a.xlsx](#)
[Rental Car Completion Analysis for 07V-473 rev a.xlsx](#)

Alex, attached are the revisions you requested. I added another chart to each file with the cumulative percentage.

Let me know if you require anything additional.

David R. Bernier

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From: alexander.ansley@dot.gov [mailto:alexander.ansley@dot.gov]
Sent: Wednesday, February 16, 2011 3:58 PM
To: David Bernier
Subject: AQ10-001 Submission

Dave,

We are beginning to tackle the mound of data we have received for AQ10-001 and have a request. Regarding the **# of Vehicles Remedied** column, can Chrysler submit its tables with cumulative totals? In order to match the rest of the data we have, we would like to see the repaired number grow and the repaired percentage grow (by being based on the original count number). Does this make sense?

What Chrysler submitted was not wrong, it's just now that we have tables & tables of this information, we need it standardized before we can properly come to any conclusions. Also, you don't have to break it all down into separate tables or spreadsheets. If it is easier to submit it all in one table (denoted by recall #), that is absolutely fine.

We just wanted to ask if you can easily re-calculate before we start playing with your numbers and potentially mess something up!

Thank you,

Alex Ansley

US DOT- NHTSA

Office of Defects Investigation

Recall Management / W46-412

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Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
6/12/2006	Domestic Government Bid Units	369	363	4	1.1	361	6	1.6	355	15	4.2	349	8	2.2	328	10	3
	DTG Corp	9519	8030	831	10.3	6459	960	14.8	5590	586	10.4	4941	435	8.8	1617	574	35.4
	AVIS Budget Rent-a-Car	2887	2108	46	2.1	1677	877	52.2	1492	262	17.5	1126	58	5.1	645	64	9.9
	Hertz Ret-a-Car	883	830	10	1.2	762	9	1.1	574	5	0.8	428	3	0.7	88	53	60.2
	Emkay Inc	309	308	6	1.9	306	5	1.6	304	30	9.8	299	28	9.3	273	67	24.5
	PHH Fleet Mgt	2726	2725	81	2.9	2716	132	4.8	2715	246	9	2700	237	8.7	2356	678	28.7
	Lease Plan U.S.A.	1268	1267	27	2.1	1266	30	2.3	1265	65	5.1	1265	95	7.5	1204	363	30.1
	Wheels Inc.	1731	1725	37	2.1	1723	70	4	1720	112	6.5	1717	129	7.5	1655	452	27.3
	GE Capital Fleet Services	3245	3245	64	1.9	3244	96	2.9	3243	217	6.6	3238	245	7.5	2389	684	28.6
	Enterprise Rent-a-Car	8220	7458	2222	29.7	6391	1158	18.1	4780	675	14.1	3848	404	10.4	857	626	73
	Automotive Rentals Inc.	1608	1604	116	7.2	1599	143	8.9	1596	132	8.2	1591	162	10.1	1402	439	31.3
	Advantage Rent-a-Car	487	122	12	9.8	58	2	3.4	49	4	8.1	39	0	0	18	3	16.6
	Donlen Leasing	369	367	5	1.3	366	13	3.5	365	20	5.4	365	44	12	344	74	21.5
	Mike Albert Leasing	95	95	2	2.1	95	4	4.2	95	5	5.2	91	5	5.4	84	23	27.3

Cumulative data (Repaired vehicles (time period)/recall launch count) * 100%																	
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6/12/2006	Domestic Government Bid Units	369	363	4	1.1%	361	10	2.7%	355	25	6.8%	349	33	8.9%	328	43	11.7%
	DTG Corp	9519	8030	831	8.7%	6459	1791	18.8%	5590	2377	25.0%	4941	2812	29.5%	1617	3386	35.6%
	AVIS Budget Rent-a-Car	2887	2108	46	1.6%	1677	923	32.0%	1492	1185	41.0%	1126	1243	43.1%	645	1307	45.3%
	Hertz Ret-a-Car	883	830	10	1.1%	762	19	2.2%	574	24	2.7%	428	27	3.1%	88	80	9.1%
	Emkay Inc	309	308	6	1.9%	306	11	3.6%	304	41	13.3%	299	69	22.3%	273	136	44.0%
	PHH Fleet Mgt	2726	2725	81	3.0%	2716	213	7.8%	2715	459	16.8%	2700	696	25.5%	2356	1374	50.4%
	Lease Plan U.S.A.	1268	1267	27	2.1%	1266	57	4.5%	1265	122	9.6%	1265	217	17.1%	1204	580	45.7%
	Wheels Inc.	1731	1725	37	2.1%	1723	107	6.2%	1720	219	12.7%	1717	348	20.1%	1655	800	46.2%
	GE Capital Fleet Services	3245	3245	64	2.0%	3244	160	4.9%	3243	377	11.6%	3238	622	19.2%	2389	1306	40.2%
	Enterprise Rent-a-Car	8220	7458	2222	27.0%	6391	3380	41.1%	4780	4055	49.3%	3848	4459	54.2%	857	5085	61.9%
	Automotive Rentals Inc.	1608	1604	116	7.2%	1599	259	16.1%	1596	391	24.3%	1591	553	34.4%	1402	992	61.7%
	Advantage Rent-a-Car	487	122	12	2.5%	58	14	2.9%	49	18	3.7%	39	18	4.3%	18	21	4.3%
	Donlen Leasing	369	367	5	1.4%	366	18	4.9%	365	38	10.3%	365	82	22.2%	344	156	42.3%
	Mike Albert Leasing	95	95	2	2.1%	95	6	6.3%	95	11	11.6%	91	16	16.8%	84	39	41.1%

Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
11/15/2006	Domestic Government Bid Units	25	25	0	0	25	0	0	25	0	0	25	1	4	25	0	0
	DTG Corp	801	695	38	5.4	652	35	5.3	612	28	4.5	548	19	3.4	326	55	16.8
	AVIS Budget Rent-a-Car	172	166	27	16.2	165	39	23.6	160	12	7.5	147	7	4.7	64	8	12.5
	Hertz Ret-a-Car	124	112	1	0.8	98	0	0	91	5	5.4	75	7	9.3	25	16	64
	Emkay Inc	70	70	14	20	70	14	20	70	5	7.1	69	4	5.7	59	15	25.4
	PHH Fleet Mgt	2167	2163	543	25.1	2123	288	13.5	2087	154	7.3	2048	99	4.8	1612	466	28.9
	Lease Plan U.S.A.	123	120	29	24.1	120	24	20	118	8	6.7	115	3	2.6	100	25	25
	Wheels Inc.	4483	4425	1085	24.5	4367	539	12.3	4265	306	7.1	4147	172	4.1	3375	800	23.7
	GE Capital Fleet Services	772	754	175	23.2	733	81	11	679	54	7.9	661	28	4.2	550	108	19.6
	Enterprise Rent-a-Car	113	93	11	11.8	71	5	7	62	3	4.8	58	2	3.4	24	10	41.6
	Automotive Rentals Inc.	1979	1955	594	30.3	1916	398	20.7	1874	128	6.8	1774	102	5.7	1031	272	26.3
	Advantage Rent-a-Car	33	33	1	3	4	0	0	1	1	100	1	0	0	1	0	0
	Donlen Leasing	255	249	69	27.7	244	41	16.8	242	17	7	234	2	0.8	189	33	17.4
	Mike Albert Leasing	113	112	22	19.6	111	22	19.8	104	10	9.6	102	4	3.9	87	18	20.6

Cumulative data (Repaired vehicles (time period)/recall launch count) * 100%

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11/15/2006	Domestic Government Bid Units	25	25	0	0.0%	25	0	0.0%	25	0	0.0%	25	1	4.0%	25	1	4.0%
	DTG Corp	801	695	38	4.7%	652	73	9.1%	612	101	12.6%	548	120	15.0%	326	175	21.8%
	AVIS Budget Rent-a-Car	172	166	27	15.7%	165	66	38.4%	160	78	45.3%	147	85	49.4%	64	93	54.1%
	Hertz Ret-a-Car	124	112	1	0.8%	98	1	0.8%	91	6	4.8%	75	13	10.5%	25	29	23.4%
	Emkay Inc	70	70	14	20.0%	70	28	40.0%	70	33	47.1%	69	37	52.9%	59	52	74.3%
	PHH Fleet Mgt	2167	2163	543	25.1%	2123	831	38.3%	2087	985	45.5%	2048	1084	50.0%	1612	1550	71.5%
	Lease Plan U.S.A.	123	120	29	23.6%	120	53	43.1%	118	61	49.6%	115	64	52.0%	100	89	72.4%
	Wheels Inc.	4483	4425	1085	24.2%	4367	1624	36.2%	4265	1930	43.1%	4147	2102	46.9%	3375	2902	64.7%
	GE Capital Fleet Services	772	754	175	22.7%	733	256	33.2%	679	310	40.2%	661	338	43.8%	550	446	57.8%
	Enterprise Rent-a-Car	113	93	11	9.7%	71	16	14.2%	62	19	16.8%	58	21	18.6%	24	31	27.4%
	Automotive Rentals Inc.	1979	1955	594	30.0%	1916	992	50.1%	1874	1120	56.6%	1774	1222	61.7%	1031	1494	75.5%
	Advantage Rent-a-Car	33	33	1	3.0%	4	1	3.0%	1	2	6.1%	1	2	6.1%	1	2	6.1%
	Donlen Leasing	255	249	69	27.1%	244	110	43.1%	242	127	49.8%	234	129	50.6%	189	162	63.5%
	Mike Albert Leasing	113	112	22	19.5%	111	44	38.9%	104	54	47.8%	102	58	51.3%	87	76	67.3%

Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
5/24/2007	Domestic Government Bid Units	591	586	8	1.3	585	18	3	580	31	5.3	576	19	3.2	544	29	5.3
	DTG Corp	1779	1503	66	4.3	1318	46	3.4	1182	72	6	1048	39	3.7	607	121	19.9
	AVIS Budget Rent-a-Car	1515	1177	95	8	945	122	12.9	796	43	5.4	683	38	5.5	366	83	22.6
	Hertz Ret-a-Car	726	639	109	17	566	71	12.5	477	37	7.7	396	24	6	175	31	17.7
	Emkay Inc	172	170	6	3.5	167	14	8.3	166	23	13.8	163	44	26.9	120	43	35.8
	PHH Fleet Mgt	1652	1632	129	7.9	1618	222	13.7	1606	277	17.2	1583	177	11.1	1223	397	32.4
	Lease Plan U.S.A.	454	454	32	7	453	36	7.9	452	73	16.1	450	44	9.7	418	126	30.1
	Wheels Inc.	1187	1184	63	5.3	1178	119	10.1	1174	208	17.7	1165	108	9.2	870	270	31
	GE Capital Fleet Services	2658	2633	225	8.5	2604	342	13.1	2553	329	12.8	2503	184	7.3	1843	539	29.2
	Enterprise Rent-a-Car	2803	2587	832	32.1	2410	750	31.1	2054	274	13.3	1541	118	7.6	183	120	65.5
	Automotive Rentals Inc.	387	386	22	5.6	385	32	8.3	385	41	10.6	385	37	9.6	332	84	25.3
	Donlen Leasing	367	342	13	3.8	304	25	8.2	279	42	15	261	21	8	173	47	27.1
	Mike Albert Leasing	140	139	10	7.1	139	23	16.5	137	26	18.9	135	16	11.8	125	26	20.8

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5/24/2007	Domestic Government Bid Units	591	586	8	1.4%	585	26	4.4%	580	57	9.6%	576	76	12.9%	544	105	17.8%	
	DTG Corp	1779	1503	66	3.7%	1318	112	6.3%	1182	184	10.3%	1048	223	12.5%	607	344	19.3%	
	AVIS Budget Rent-a-Car	1515	1177	95	6.3%	945	217	14.3%	796	260	17.2%	683	298	19.7%	366	381	25.1%	
	Hertz Ret-a-Car	726	639	109	15.0%	566	180	24.8%	477	217	29.9%	396	241	33.2%	175	272	37.5%	
	Emkay Inc	172	170	6	3.5%	167	20	11.6%	166	43	25.0%	163	87	50.6%	120	130	75.6%	
	PHH Fleet Mgt	1652	1632	129	7.8%	1618	351	21.2%	1606	628	38.0%	1583	805	48.7%	1223	1202	72.8%	
	Lease Plan U.S.A.	454	454	32	7.0%	453	68	15.0%	452	141	31.1%	450	185	40.7%	418	311	68.5%	
	Wheels Inc.	1187	1184	63	5.3%	1178	182	15.3%	1174	390	32.9%	1165	498	42.0%	870	768	64.7%	
	GE Capital Fleet Services	2658	2633	225	8.5%	2604	567	21.3%	2553	896	33.7%	2503	1080	40.6%	1843	1619	60.9%	
	Enterprise Rent-a-Car	2803	2587	832	29.7%	2410	1582	56.4%	2054	1856	66.2%	1541	1974	70.4%	183	2094	74.7%	
	Automotive Rentals Inc.	387	386	22	5.7%	385	54	14.0%	385	95	24.5%	385	132	34.1%	332	216	55.8%	
	Donlen Leasing	367	342	13	3.5%	304	38	10.4%	279	80	21.8%	261	101	27.5%	173	148	40.3%	
	Mike Albert Leasing	140	139	10	7.1%	139	33	23.6%	137	59	42.1%	135	75	53.0%	125	101	72.1%	

Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
10/22/2007	DTG Corp	14965	14414	2064	14.3	13271	2278	17.1	12010	982	8.1	9437	717	7.5	3025	994	32.8
	AVIS Budget Rent-a-Car	1246	1082	67	6.1	1035	146	14.1	990	570	57.5	874	76	8.6	54	20	37
	Hertz Ret-a-Car	390	390	184	47.1	390	94	24.1	383	13	3.3	351	4	1.1	16	6	37.5
	Lease Plan U.S.A.	1	1	0	0	1	0	0	1	0	0	1	0	0	1	0	0
	Wheels Inc.	63	63	3	4.7	63	4	6.3	63	5	7.9	63	6	9.5	63	12	19
	GE Capital Fleet Services	15	15	0	0	15	0	0	15	2	13.3	15	0	0	15	0	0
	Enterprise Rent-a-Car	10424	9618	3333	34.6	8939	2254	25.2	8191	874	10.6	7372	723	9.8	1405	960	68.3
	Automotive Rentals Inc.	3	3	0	0	3	0	0	3	0	0	3	0	0	3	0	0
	Donlen Leasing	2	2	0	0	2	0	0	2	0	0	2	0	0	2	1	50

Cumulative data (Repaired vehicles (time period)/recall launch count) * 100%

Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
10/22/2007	DTG Corp	14965	14414	2064	13.8%	13271	4342	29.0%	12010	5324	35.6%	9437	6041	40.4%	3025	7035	47.0%
	AVIS Budget Rent-a-Car	1246	1082	67	5.4%	1035	213	17.1%	990	783	62.8%	874	859	68.9%	54	879	70.5%
	Hertz Ret-a-Car	390	390	184	47.2%	390	278	71.3%	383	291	74.6%	351	295	75.6%	16	301	77.2%
	Lease Plan U.S.A.	1	1	0	0.0%	1	0	0.0%	1	0	0.0%	1	0	0.0%	1	0	0.0%
	Wheels Inc.	63	63	3	4.8%	63	7	11.1%	63	12	19.0%	63	18	28.6%	63	30	47.6%
	GE Capital Fleet Services	15	15	0	0.0%	15	0	0.0%	15	2	13.3%	15	2	13.3%	15	2	13.3%
	Enterprise Rent-a-Car	10424	9618	3333	32.0%	8939	5587	53.6%	8191	6461	62.0%	7372	7184	68.9%	1405	8144	78.1%
	Automotive Rentals Inc.	3	3	0	0.0%	3	0	0.0%	3	0	0.0%	3	0	0.0%	3	0	0.0%
	Donlen Leasing	2	2	0	0.0%	2	0	0.0%	2	0	0.0%	2	0	0.0%	2	1	50.0%

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11/14/2007	Domestic Government Bid Units	4	4	0	0	4	0	0	4	0	0	4	0	0	4	0	0
	DTG Corp	18833	17811	1846	10.3	16575	2088	12.5	13947	2005	14.3	11141	956	8.5	3927	1399	35.6
	AVIS Budget Rent-a-Car	3453	3199	149	4.6	2992	1598	53.4	2593	362	13.9	2197	38	1.7	702	52	7.4
	Hertz Ret-a-Car	421	363	141	38.8	325	47	14.4	270	6	2.2	203	4	1.9	11	6	54.5
	Emkay Inc	67	67	5	7.4	67	18	26.8	67	11	16.4	66	2	3	52	18	34.6
	PHH Fleet Mgt	91	91	3	3.2	91	16	17.5	91	5	5.4	91	3	3.2	88	14	15.9
	Lease Plan U.S.A.	671	671	57	8.4	671	129	19.2	671	92	13.7	670	42	6.2	647	263	40.6
	Wheels Inc.	11	11	0	0	11	2	18.1	11	1	9	11	0	0	11	3	27.2
	GE Capital Fleet Services	1374	1372	110	8	1372	492	35.8	1372	190	13.8	1370	68	4.9	1312	282	21.4
	Enterprise Rent-a-Car	16730	15468	6126	39.6	14440	2661	18.4	13334	2121	15.9	12099	1028	8.4	3275	1479	45.1
	Automotive Rentals Inc.	25	25	1	4	25	1	4	25	3	12	25	1	4	24	8	33.3
	Donlen Leasing	3	3	0	0	3	0	0	3	0	0	3	0	0	3	0	0
	Mike Albert Leasing	2	2	0	0	2	0	0	2	0	0	2	0	0	1	1	100

Cumulative data (Repaired vehicles (time period)/recall launch count) * 100%																	
Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
11/14/2007	Domestic Government Bid Units	4	4	0	0.0%	4	0	0.0%	4	0	0.0%	4	0	0.0%	4	0	0.0%
	DTG Corp	18833	17811	1846	9.8%	16575	3934	20.9%	13947	5939	31.5%	11141	6895	36.6%	3927	8294	44.0%
	AVIS Budget Rent-a-Car	3453	3199	149	4.3%	2992	1747	50.6%	2593	2109	61.1%	2197	2147	62.2%	702	2199	63.7%
	Hertz Ret-a-Car	421	363	141	33.5%	325	188	44.7%	270	194	46.1%	203	198	47.0%	11	204	48.5%
	Emkay Inc	67	67	5	7.5%	67	23	34.3%	67	34	50.7%	66	36	53.7%	52	54	80.6%
	PHH Fleet Mgt	91	91	3	3.3%	91	19	20.9%	91	24	26.4%	91	27	29.7%	88	41	45.1%
	Lease Plan U.S.A.	671	671	57	8.5%	671	186	27.7%	671	278	41.4%	670	320	47.7%	647	583	86.9%
	Wheels Inc.	11	11	0	0.0%	11	2	18.2%	11	3	27.3%	11	3	27.3%	11	6	54.5%
	GE Capital Fleet Services	1374	1372	110	8.0%	1372	602	43.8%	1372	792	57.6%	1370	860	62.6%	1312	1142	83.1%
	Enterprise Rent-a-Car	16730	15468	6126	36.6%	14440	8787	52.5%	13334	10908	65.2%	12099	11936	71.3%	3275	13415	80.2%
	Automotive Rentals Inc.	25	25	1	4.0%	25	2	8.0%	25	5	20.0%	25	6	24.0%	24	14	56.0%
	Donlen Leasing	3	3	0	0.0%	3	0	0.0%	3	0	0.0%	3	0	0.0%	3	0	0.0%
	Mike Albert Leasing	2	2	0	0.0%	2	0	0.0%	2	0	0.0%	2	0	0.0%	1	1	50.0%

Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
10/24/2007	Domestic Government Bid Units	935	927	14	1.5	917	31	3.3	915	5	0.5	914	6	0.6	906	23	2.5
	DTG Corp	2526	2398	204	8.5	2204	316	14.3	1995	121	6	1691	106	6.2	972	289	29.7
	AVIS Budget Rent-a-Car	1887	1744	15	0.8	1572	517	32.8	1375	333	24.2	1077	24	2.2	482	73	15.1
	Hertz Ret-a-Car	621	488	135	27.6	411	50	12.1	371	6	1.6	345	6	1.7	195	43	22
	Emkay Inc	133	132	40	30.3	128	16	12.5	121	7	5.7	118	11	9.3	94	24	25.5
	PHH Fleet Mgt	290	289	43	14.8	289	32	11	286	18	6.2	285	13	4.5	262	54	20.6
	Lease Plan U.S.A.	282	251	37	14.7	244	26	10.6	241	15	6.2	239	6	2.5	213	38	17.8
	Wheels Inc.	722	721	109	15.1	721	68	9.4	720	26	3.6	714	14	1.9	691	77	11.1
	GE Capital Fleet Services	630	620	100	16.1	613	44	7.1	599	35	5.8	589	23	3.9	501	95	18.9
	Enterprise Rent-a-Car	1179	1043	492	47.1	975	193	19.7	893	77	8.6	774	39	5	297	63	21.2
	Automotive Rentals Inc.	324	323	66	20.4	322	35	10.8	319	17	5.3	312	19	6	280	88	31.4
	Donlen Leasing	144	143	40	27.9	142	10	7	141	7	4.9	140	0	0	120	20	16.6
	Mike Albert Leasing	89	89	14	15.7	87	10	11.4	86	4	4.6	86	5	5.8	80	17	21.2

Cumulative data (Repaired vehicles (time period)/recall launch count) * 100%																		
Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days	
10/24/2007	Domestic Government Bid Units	935	927	14	1.5%	917	45	4.8%	915	50	5.3%	914	56	6.0%	906	79	8.4%	
	DTG Corp	2526	2398	204	8.1%	2204	520	20.6%	1995	641	25.4%	1691	747	29.6%	972	1036	41.0%	
	AVIS Budget Rent-a-Car	1887	1744	15	0.8%	1572	532	28.2%	1375	865	45.8%	1077	889	47.1%	482	962	51.0%	
	Hertz Ret-a-Car	621	488	135	21.7%	411	185	29.8%	371	191	30.8%	345	197	31.7%	195	240	38.6%	
	Emkay Inc	133	132	40	30.1%	128	56	42.1%	121	63	47.4%	118	74	55.6%	94	98	73.7%	
	PHH Fleet Mgt	290	289	43	14.8%	289	75	25.9%	286	93	32.1%	285	106	36.6%	262	160	55.2%	
	Lease Plan U.S.A.	282	251	37	13.1%	244	63	22.3%	241	78	27.7%	239	84	29.8%	213	122	43.3%	
	Wheels Inc.	722	721	109	15.1%	721	177	24.5%	720	203	28.1%	714	217	30.1%	691	294	40.7%	
	GE Capital Fleet Services	630	620	100	15.9%	613	144	22.9%	599	179	28.4%	589	202	32.1%	501	297	47.1%	
	Enterprise Rent-a-Car	1179	1043	492	41.7%	975	685	58.1%	893	762	64.6%	774	801	67.9%	297	864	73.3%	
	Automotive Rentals Inc.	324	323	66	20.4%	322	101	31.2%	319	118	36.4%	312	137	42.3%	280	225	69.4%	
	Donlen Leasing	144	143	40	27.8%	142	50	34.7%	141	57	39.6%	140	57	39.6%	120	77	53.5%	
	Mike Albert Leasing	89	89	14	15.7%	87	24	27.0%	86	28	31.5%	86	33	37.1%	80	50	56.2%	

Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
4/8/2008	Domestic Government Bid Units	995	993	20	2	992	32	3.2	990	33	3.3	986	15	1.5	980	62	6.3
	DTG Corp	22704	20759	3568	17.1	19066	3659	19.1	17820	1686	9.4	16866	940	5.5	12224	3377	27.6
	AVIS Budget Rent-a-Car	7112	6848	2455	35.8	6631	3056	46	6406	186	2.9	6162	41	0.6	4915	100	2
	Hertz Ret-a-Car	852	738	385	52.1	690	78	11.3	652	17	2.6	622	19	3	209	33	15.7
	Emkay Inc	208	207	18	8.6	206	36	17.4	203	31	15.2	203	6	2.9	166	38	22.8
	PHH Fleet Mgt	699	698	37	5.3	696	55	7.9	694	49	7	694	34	4.8	656	75	11.4
	Lease Plan U.S.A.	898	893	84	9.4	892	124	13.9	890	95	10.6	890	99	11.1	749	228	30.4
	Wheels Inc.	391	391	19	4.8	389	31	7.9	388	23	5.9	388	12	3	376	49	13
	GE Capital Fleet Services	3468	3458	264	7.6	3444	589	17.1	3411	447	13.1	3385	187	5.5	3143	618	19.6
	Enterprise Rent-a-Car	26540	23995	12256	51	22144	4566	20.6	20739	1975	9.5	18897	1084	5.7	9553	1215	12.7
	Automotive Rentals Inc.	1443	1443	45	3.1	1441	143	9.9	1440	84	5.8	1440	37	2.5	1404	124	8.8
	Donlen Leasing	119	119	6	5	118	12	10.1	118	10	8.4	118	6	5	95	21	22.1
	Mike Albert Leasing	14	14	0	0	14	1	7.1	14	0	0	14	2	14.2	13	0	0

Cumulative data (Repaired vehicles (time period)/recall launch count) * 100%																	
Recall Launch Date	Rental Car Company Name	Recall Launch Count	Count @ 30 Days	# of Vehicles remedied at 30 Days	Percentage of Vehicles Remedied at 30 Days	Count @ 60 Days	# of Vehicles remedied at 60 Days	Percentage of Vehicles Remedied at 60 Days	Count @ 90 Days	# of Vehicles remedied at 90 Days	Percentage of Vehicles Remedied at 90 Days	Count @ 120 Days	# of Vehicles remedied at 120 Days	Percentage of Vehicles Remedied at 120 Days	Count @ 365 Days	# of Vehicles remedied at 365 Days	Percentage of Vehicles Remedied at 365 Days
4/8/2008	Domestic Government Bid Units	995	993	20	2	992	52	5.2%	990	85	8.5%	986	100	10.1%	980	162	16.3%
	DTG Corp	22704	20759	3568	17.1	19066	7227	31.8%	17820	8913	39.3%	16866	9853	43.4%	12224	13230	58.3%
	AVIS Budget Rent-a-Car	7112	6848	2455	35.8	6631	5511	77.5%	6406	5697	80.1%	6162	5738	80.7%	4915	5838	82.1%
	Hertz Ret-a-Car	852	738	385	52.1	690	463	54.3%	652	480	56.3%	622	499	58.6%	209	532	62.4%
	Emkay Inc	208	207	18	8.6	206	54	26.0%	203	85	40.9%	203	91	43.8%	166	129	62.0%
	PHH Fleet Mgt	699	698	37	5.3	696	92	13.2%	694	141	20.2%	694	175	25.0%	656	250	35.8%
	Lease Plan U.S.A.	898	893	84	9.4	892	208	23.2%	890	303	33.7%	890	402	44.8%	749	630	70.2%
	Wheels Inc.	391	391	19	4.8	389	50	12.8%	388	73	18.7%	388	85	21.7%	376	134	34.3%
	GE Capital Fleet Services	3468	3458	264	7.6	3444	853	24.6%	3411	1300	37.5%	3385	1487	42.9%	3143	2105	60.7%
	Enterprise Rent-a-Car	26540	23995	12256	51	22144	16822	63.4%	20739	18797	70.8%	18897	19881	74.9%	9553	21096	79.5%
	Automotive Rentals Inc.	1443	1443	45	3.1	1441	188	13.0%	1440	272	18.8%	1440	309	21.4%	1404	433	30.0%
	Donlen Leasing	119	119	6	5	118	18	15.1%	118	28	23.5%	118	34	28.6%	95	55	46.2%
	Mike Albert Leasing	14	14	0	0	14	1	7.1%	14	1	7.1%	14	3	21.4%	13	3	21.4%