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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

FEB 26 1997

FEB 26 1997

400 Seventh St., S.W.
Washington, DC 20590

**CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

See Distribution List

NSA-111jdw
95V-103

Dear Mr. :

I am writing to advise MFR (MFR) of this agency's concerns regarding the implementation of safety recall 95V-103 involving vehicles equipped with safety belt buckles manufactured by Takata Corporation.

We recognize that safety recalls involving either older vehicles or safety belts have historically had a relatively low completion rate. However, this recall not only involves both older vehicles and safety belts, but a condition that worsens with time and exposure, creating a greater risk of buckle failures as time goes by.

As such, we believe that this recall warrants extraordinary efforts by all of us to ensure that the owners are notified, carefully apprised of the problem, and strongly encouraged to have the problem corrected as soon as possible. Failure of these buckle assemblies is preventable. No one needs to be at risk that his or her safety belt will fail in a crash when it is needed most.

The National Highway Traffic Safety Administration (NHTSA) is issuing a news release to encourage the owners of vehicles involved in the recall to contact their dealer for the free remedy. The purpose of this letter is to ascertain specifically what actions MFR is taking to improve the completion rate.

In order for my staff to evaluate the performance of the safety recall, certain information is required. Please provide numbered responses to the following questions. Please repeat the applicable item verbatim above each response.

1. State whether MFR has done each of the following:
 - a. assured that its dealers are actively screening vehicles that are brought in for service or for sale as used vehicles for uncompleted recall work, and that they are completing that work immediately;
 - b. assured that all dealers have adequate repair parts and training necessary to conduct the recall repair;
 - c. encouraged owners to identify the name and address of the new owner of each recalled vehicle; and
 - d. sent, between 90 to 120 days after the initial notification, at least one additional notification letter to each registered owner of a recalled vehicle if the recall work has not been reported complete.

If these actions have not been taken, we request that MFR advise the agency of its plan for taking these actions.

2. Furnish the number and copies of all owner complaints, field reports, subrogation claims, insurance claims, warranty claims, lawsuits, and similar documents, allegations, or findings alleging the failure of a safety belt buckle assembly, including the button, in any vehicle subject to safety recall 95V-103 since June 1, 1995. Furnish a copy of all reports regardless of whether the reports have been verified. Where the reports or documents have previously been submitted to the agency, furnish a table identifying the submitted documents, to whom at the agency the documents were directed or addressed, and when these documents were submitted.
3. MFR's present and future plans to increase the completion rate of those vehicles involved in this recall.

MFR's written response to this letter, in duplicate, must be submitted to this office by **March 17, 1997**. Please include in the response the identification codes referenced on page 1 of this letter.

It is important that MFR respond to this letter on time. This letter is being sent pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. MFR's failure to respond promptly and fully to this letter may be construed as a violation of 49 U.S.C. § 30165, which prohibits the failure or refusal to provide information requested under Section 30166.

If you have any questions concerning this matter, please contact Mr. Jon White at (202) 418-8470 or FAX at (202) 366-7882. After March 10, 1997, Mr. White can be reached at his regular telephone number at (202) 366-5227.

Sincerely,

/s/

Kathleen C. DeMeter, Director
Office of Defects Investigation
Safety Assurance

Distribution List for Safety Recall 95V-103 -Takata Seat Belt Buckles

Mr. William R. Willen
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America Honda Motor Co., Inc.
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Mr. Don Bearden
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Mr. Edward A. Moores, Jr.
Vice President
Daihatsu America, Inc.
4422 Corporate Center Drive
Los Alamitos, CA 90720

ODI RESUME

INVESTIGATION: EA94-036

DATE CLOSED: 1/14/97

DATE OPENED: 10/31/94

SUBJECT: Seat Belt Buckle Failures in Vehicles Equipped with Takata Seat Belts

PROMPTED BY: PE94-052 (American Honda Motor Company)

MANUFACTURER: Takata Corporation

MODELS: 1986-1991 Vehicles built by American Honda Motor Co. Inc., American Suzuki Corporation, Chrysler Corporation, Daihatsu American, Inc., Ford Motor Company, General Motors Corporation, Isuzu Motors Limited, Mazda (North American), Inc., Mitsubishi Motor Sales of America, Inc., Nissan Motor Corporation, and Subaru of America, Inc., and equipped with Takata A7 or TK series seat belts.

Total Population: 8.8 Million Vehicles

SYNOPSIS:

This investigation was opened as a result of PE 94-052 (Honda Civics equipped with Takata seat belts). During the Honda PE, it was discovered that many other vehicles had the subject Takata seat belts. Therefore an Engineering Analysis was opened on Takata and separate EA's on each of the above OEMS to ascertain the magnitude of the problem.

ACTION:

In May, 1995, all 11 OEM's which used the subject Takata seat belts announced that they would recall all subject vehicles to repair or replace the front seat belt buckles (95V-103). After receiving the recall notices, ODI closed its defect investigations of those OEM's. However, the agency continued to investigate whether Takata, as a supplier to the automobile manufacturers, had fulfilled its obligation to notify NHTSA and the OEM's that the subject vehicles had to be recalled to remedy a safety problem.

ODI is now closing this Engineering Analysis since the issues related to whether Takata fulfilled its obligation to provide a safety defect notification under 49 U.S.C. Chapter 301 have been resolved pursuant to a settlement.

Engineer: Richard Boyd

Branch Chief: R. Boyd

Office Director: [Signature]

Date: January 13, 1997

Date: 1-13-97

Date: 1-14-97

000314

95V-103.004 - MITSUBISHI

100.004

Dealer Principals
Parts Managers
Service Managers



95V-103.007
NO: TI-GP-04-96

date: April 3, 1996

model: Seat Belt Buckles

PARTS BULLETIN

SEAT BELT BUCKLE REPAIR KITS - APRIL 1996 RELEASE

This Parts Bulletin is being provided in conjunction with Safety Recall Bulletin SR-95-002. The purpose of this bulletin is to provide detailed part number, application, and allocation information of the Buckle Repair Kits for the 1989 Mirage and 1990 Eclipse vehicles involved in the April 1996 owner notification phase of the Recall.

PARTS INFORMATION

- A Buckle Repair Kit contains a new release button, new upper and lower buckle covers, and a new latch spring for two front seat buckles. (Buckles with a white ejector plate do not have a latch spring. These repair kits will not include a spring.)
- Part numbers applicable to Phase V of the Recall are provided below.

MODEL	MODEL YEAR	BUCKLE COLOR	REPAIR KIT PART NO.	LEFT BUCKLE ASSY.	RIGHT BUCKLE ASSY.
Mirage	1989	Gray		MR279385	MR279390
"	"	Brown		MR279386	MR279391
"	"	Blue		MR279384	MR279389
"	"	Red		MR279383	MR279388
Eclipse	1990	Gray	MR279234	MR279403	MR279406
"	"	Brown	MR279230	MR279404	MR279407

- Buckle Repair Kits for black buckles are not available. Use gray Repair Kits for black buckles, as necessary. If a customer has a vehicle interior color other than those indicated above and finds the available Repair Kit or Buckle Assembly colors to be unacceptable, a complete Seat Belt Assembly in the proper color will be required.
- As indicated in SR-95-002, Repair Kits are not available for 1989 Mirage vehicles. Use the Buckle Assy. parts, as indicated above.
- Please ensure the correct part is ordered. In most cases, only the appropriate Repair Kit is required.
- Parts will not be automatically allocated in this phase. Dealers will need to place orders in accordance with anticipated / actual demand.
- The order quantity restriction of eight (8) pieces has been eliminated.

URGENT

U.S. MITSUBISHI MOTOR DEALERS

E-Mail Message: To Dealer Service Managers

This is an E-mail broadcast to all Mitsubishi dealer Service Managers regarding parts distribution of Seat-Belt Buckle Repair Kits for the Front Seat Belt Buckle Safety Recall Bulletin SR-95-002.

All of the seat belt buckle repair kits required for automatic allocation (during the entire month of November) will be shipped to dealers on Monday, November 6, via U.P.S. Overnight Delivery. **MITSUBISHI DEALERS WILL RECEIVE THEIR NOVEMBER AUTOMATIC ALLOCATION OF FRONT SEAT BELT BUCKLE REPAIR KITS ON TUESDAY, NOVEMBER 7.**

Our intent with initial automatic allocation is to supply dealers with 20% of projected November demand for Seat-Belt Buckle Repair Kits, based on recall vehicles registered within each dealership postal Zip code. **WE ARE CONFIDENT THIS WILL ENABLE MITSUBISHI DEALERS TO BEGIN TO RESOLVE CUSTOMER RECALL CONCERNS ON WEDNESDAY, NOVEMBER 8.**

Refer to Parts Bulletin PB-GP-02-95 for Seat Belt Buckle Repair Kits applicable to initial Phase (November) of the Front Seat Belt Buckle Safety Recall.



AN INFORMATION SOURCE PROVIDING MITSUBISHI MOTOR'S DEALERS WITH TIMELY TECHNICAL TIPS

TECH TALK is a bimonthly publication produced by
the Technical Information Department of Mitsubishi
Motor Sales of America, Inc.

Volume 16A

November 1995

FRONT SEAT BELT BUCKLE SAFETY RECALL

SPECIAL TECHTALK EDITION

This issue of TechTalk covers some possible dealer concerns in administering the Front Seat Belt Buckle Safety Recall, SR-95-002. The recall affects certain 1986-91 models.

Although all *affected* vehicles are already identified on the Warranty Superscreen as included in the recall, not all customers have received a notification letter yet. Recall notification letters will be mailed to customers monthly from November, 1995 to August, 1996. Page 1 of SR-95-002 contains the customer notification schedule. Note that letters for different models/model years are mailed each month.

Refer to Attachments 1 through 5 in SR-95-002 for sample recall claims and labor times associated with this recall. Also refer to **Warranty Bulletin WB96-001** for more specific information on filing claims for this recall.

For warranty-related questions, call the Warranty Information Hotline at 800-380-2324. The Hotline hours of operation are Mondays, Wednesdays and Fridays, 7:30 a.m. to 12:00 p.m. and 1:00 p.m. to 4:00 p.m. Pacific Time.

For vehicles **not** affected by the campaign and for any repairs outside the scope of the recall, follow normal warranty procedures using LOTS labor operation numbers.

For affected vehicles, if a seat belt repair **not included** in this recall is required, such as retractor mechanism replacement or entire seat belt assembly replacement, submit these repairs as normal warranty ("W") claims, **not as recall claims**.

If a seat belt assembly or retractor is replaced **after** the customer receives a notification letter, a recall claim for "Inspection Only" must **also** be submitted. By submitting the "Inspection Only" claim, the vehicle will be removed from the list of vehicles that still need the recall to be performed.

The chart on the next page describes the different types of seat belt recall claims which may be submitted.

Seat Belt Safety Recall Claims

Claim Type	Description	Details
INSPECTION ONLY	CHECK LOT NUMBER OF BUCKLE ONLY. NO REPAIRS ARE PERFORMED.	<ul style="list-style-type: none"> Check buckle lot numbers on both driver's and front passenger's seats. Submit claim for Inspection Only if lot number is after January, 1991. If customer has not yet received a recall notification letter, the Inspection Only claim does not apply to "courtesy" inspection to determine if the seat belt is operating properly. Do not submit a claim for inspection of seat belt operation.
INSPECTION ONLY	BOTH ENTIRE SEAT BELT ASSEMBLIES REPLACED	<ul style="list-style-type: none"> Submit a recall claim for Inspection Only. This will clear the recall from the vehicle on the Warranty Superscreen. Also submit a 'W' claim for seat belt assembly replacement.
BUCKLE REPAIR KIT AND COMPONENT REPLACEMENT	BUCKLE KIT INSTALLED ON ONE SIDE AND RETRACTOR, BUCKLE OR ENTIRE SEAT BELT ASSEMBLY REPLACED ON THE OTHER SIDE	<ul style="list-style-type: none"> Submit a recall claim for buckle repair kit. Also submit a 'W' claim for component replacement.
BUCKLE REPAIR KIT INSTALLATION	INSTALL NEW RELEASE BUTTON AND BUCKLE COVERS.	<ul style="list-style-type: none"> Install the repair kit on both driver's and passenger's sides. Do not install the repair kit on 1989-91 Mirage. Do not install the repair kit if the inside of the buckle has contamination. Submit a recall claim for buckle repair kit.
BUCKLE REPLACEMENT	INSTALL NEW BUCKLE.	<ul style="list-style-type: none"> Must install new buckles on 1989-91 Mirage if buckle lot number is before January, 1991. Must install new buckle on truck center lap belt if release button is damaged or poor buckle operation. On other recalled vehicles, replace the buckle only if: a) poor buckle operation, b) debris cannot be removed, or c) contamination in buckle. Submit a recall claim for buckle replacement.

Warranty Coverage

Seat belts and retractor mechanisms affected by this recall are covered by a **limited, lifetime warranty** governed by the same warranty limitations and conditions as set forth for warranty coverage for 1996 model year MMSA vehicles.

Parts Ordering

Refer to Parts Bulletin TI-GP-02-95 for parts availability for the 1989 Galant. Future parts bulletins will announce parts availability for the other affected vehicles. Customer notification and availability of seat belt buckles and buckle repair kits are coordinated with the buckle manufacturer's production schedule. For this

reason, dealers should not place parts orders in advance of the notification schedule.

Order limits have been placed on the recall parts. Please do not order over eight pieces per part number. If more than eight are required, the District Parts Manager can override the order limit. Remember that one repair kit contains required components to repair two buckles.

Parts Non-Interchangeability

Use only seat belt components and repair kits designated for the appropriate vehicle. Installing an incorrect buckle or repair kit may affect buckle performance and cause the claim to be rejected.

Replacing Buckles and Belt Assemblies

Always replace the seat belt buckle:

- On 1989, 1990 and 1991 Mirages if buckle lot number is before January 1991.
- On truck center buckles that don't operate properly or have broken release buttons.
- On any buckle which contains debris which cannot be removed.
- On any buckle containing contamination.
- On any buckle that does not operate properly after installing the repair kit.

If available, use a replacement buckle that matches the original buckle. If the other buckle in the vehicle operates properly and does not contain debris or contamination, install a repair kit on that buckle. Submit a recall claim for a buckle replacement and a buckle repair kit. See Attachment 4 in SR-95-002 for sample claim.

If a new buckle is required and the appropriate buckle color is not available, you can install a black buckle. Be sure to install a black buckle on both driver's and passenger's sides so that the colors match. Submit a recall claim for buckle replacement on both sides. See Attachment 5 in SR-95-002 for sample claim.

In cases when the entire seat belt assembly must be replaced, submit a normal warranty ('W') claim and an "Inspection Only" recall claim.

Rental Cars

Under this recall, rental cars are only allowed for situations in which the seat belts are broken or inoperative and required parts are unavailable. Rental cars just for customer convenience during repairs are not reimbursable.

The recall claim (claim type 'C') only allows one operation to be entered, and it must be the campaign operation number. Since there is not room for entering the RENTACAR operation on a recall claim, you must claim the rental on a separate 'W' claim using operation number 52201099 on Line 'A' and the RENTACAR operation on Line 'B'. Normal PWA policies apply to rental car reimbursement.

Remember that rental cars are not to be provided for mere customer convenience while their vehicles are being repaired. Rental cars should only be provided in situations where the seat belts are broken or inoperative and no parts are yet available.

On repairs for 'W' claim items such as retractors or complete seat belt assemblies, normal rental car procedures apply. For these repairs, since 'W' claims have multiple lines, you can claim rental car reimbursement on the same claim as the repair.

Refer to Warranty Bulletin WB96-001 or call the MMSA Warranty Hotline if you have any claim- or warranty-related questions.

July 28, 1995



8400 CATELLA AVENUE
CYPRESS, CALIFORNIA 90630-3208
(714) 372-0000 (312) 492-1235
TELEFAX (714) 373-1020
TELEX 655455

VIA Fax and Federal Express

MAILING ADDRESS
P.O. BOX 6460
CYPRESS, CALIFORNIA 90630-0664

Mr. Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

95V-103.004

RE: Takata Seat Belt Supplemental Information
NSA-111paw, 95V-103.004, dated June 16, 1995

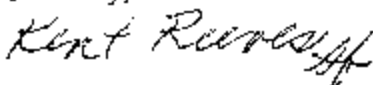
Dear Mr. White,

Per your request, below are the beginning and ending manufacturing dates for the vehicles involved in the referenced campaign.

Model	Beginning Mfg. Date	Ending Mfg. Date
Cordia: 1986-1988	5-10-85	4-4-88
Eclipse: 1990-1991	10-3-88	7-18-91
Galant: 1986-1987, 1989	5-22-85	6-9-89
Mirage: 1986-1991	4-24-85	6-14-91
Montero: 1986-1991	4-23-85	2-9-91
Sigma: 1988-1990	4-23-87	3-27-90
Starion: 1986	5-10-85	6-4-86
Truck 2WD: 1986-1991	4-23-85	6-5-91
Truck 4WD: 1986-1991	4-23-85	6-3-91
Van/Wagon: 1987-1990	7-6-86	4-10-90
3000GT: 1991	4-25-90	6-6-91

If you have any questions regarding this information, please contact me at (714) 372-6362.

Sincerely,



Kent Reeves
Manager, Product Engineering and Technical Compliance



Public

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Kent Reeves, Manager
Product Engineering and Technical Compliance
Mitsubishi Motor Sales of America, Inc.
P.O. Box 6400
Cypress, CA 90630-0064

NSA-111paw
95V-103.004

Dear Mr. Reeves:

This acknowledges receipt of your Defect Information Report dated May 22, 1995, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves approximately 658,000 Mitsubishi Motor Sales of America, Inc. (Mitsubishi) 1986 through 1988 Cordia, 1990 through 1991 Eclipse, 1986 through 1987 and 1989 Galant, 1986 through 1991 Mirage, 1986 through 1991 Montero car and truck, 1988 through 1990 Sigma, 1986 Starion, 1986 through 1991 2-wheel and 4 wheel drive truck, 1987 through 1990 van, 1987 through 1990 wagon and 1991 3000GT model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.004.**

Although Mitsubishi has not determined that these vehicles contain a safety-related defect, Mitsubishi has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Mitsubishi has agreed to provide quarterly reports to the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications. Mitsubishi has also agreed to provide NHTSA with copies of consumer complaints received by Mitsubishi that relate to the latching performance of a safety belt that has been repaired in this campaign.

Mitsubishi is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-004, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the beginning and ending manufacturing dates for the vehicles involved in this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by **July 10, 1995**.

As stated in your report, Mitsubishi will provide NHTSA with the proposed remedy, a draft owner notification letter and a proposed schedule for implementation of this recall campaign.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter in which notification to purchasers occurs. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

151

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

May 22, 1995

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STN 24 PM 2:51



OFFICE
DEFECTS INVESTIGATION

6401 KATELLA AVENUE
CITY OF CALIFORNIA 92620-5008
(714) 377-8000 (810) 483-1233
TELEFAX (714) 373-1030
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Mr. William A. Boehly
Associate Administrator of Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

VIA Fax and Federal Express

MAILING ADDRESS:
P.O. BOX 8400
CITY OF CALIFORNIA 92620-0840

RE: Takata Seat Belt Supplemental Information
NEF-12sch, PE94-080, dated February 17, 1994

95V-103.094 (U1)

Dear Mr. Boehly:

We are transmitting this letter to you relating to reports of broken release buttons made of a plastic material called ABS used in certain front seat belt buckles supplied by Takata Corporation, found in certain vehicles sold by us.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Mitsubishi Motors Corporation. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

We are aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. We also believe that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. We have not confirmed any other operational difficulty in the subject vehicles relating to button breakage. We do not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, we believe that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is our desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, we will undertake a voluntary campaign to provide a remedy for the subject Takata front seat belt buckles, in accordance with one of the remedies described in notifications that we understand have been submitted to NHTSA by Nissan and Honda, respectively. We will inform NHTSA, within 30 days, of the precise remedy that we will employ. We will provide NHTSA at that time with a draft owner notification letter, and



will later submit copies of bulletins and other notices, when prepared. All owners of the subject vehicles will be contacted by mail about this campaign. In that notification, the owners also will be advised that a lifetime seat belt warranty will be extended to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles). This will demonstrate to vehicle owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with the Takata front seat belt buckles, regardless of age. Quarterly reports will be provided to NHTSA as set forth in the reporting regulations for a recall, and the mailing envelope will be marked "Important Safety Recall Notice." A follow-up owner notification will be sent voluntarily to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, copies of consumer complaints that we receive, which relate to latching performance of a seat belt buckle that has been repaired in this campaign, will be voluntarily provided to NHTSA. Those reports will be provided to NHTSA on a quarterly basis. However, none of the above actions should be construed as an admission that a safety-related defect actually exists in the subject vehicles, or that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles that will be involved in this program. Due to parts supply and dealer capacity issues, we intend to have the owner mailings phased in such a way as to minimize owner inconvenience and dissatisfaction, as will be reflected when item #8 of the information report is supplemented, to be submitted when we notify NHTSA of the remedy we select. We want to avoid circumstances that might discourage owners from obtaining that remedy. We will keep you advised of our plans as they are being finalized.

We trust that these actions respond to and resolve all pending concerns of NHTSA associated with its Engineering Analysis.

Attached is an information report.

Sincerely,



Kent Reeves
Manager, Product Engineering and Technical Compliance

Enclosure

INFORMATION REPORT**1. Manufacturer:**

Mitsubishi Motors Corporation; Diamond-Star Motors Corporation

2. Vehicles Potentially Involved:

1986-early 1991 Mitsubishi- and Diamond-Star-built models (as specified on the attached list) with Takata front seat belt buckles containing release buttons made of ABS plastic. Front seat belt buckle release buttons supplied for later 1991 models and beyond are made of POM plastic and are not involved. Takata Corporation has offices located at No. 25 Mori Building, 4-30, Roppongi 1-chome, Minato-ku, Tokyo, Japan, and the telephone number is 03-3583-9700.

3. Total Number of Mitsubishi and Diamond-Star Vehicles Potentially Involved:

Approximately 658,000 vehicles.

4. Percentage of Vehicles to be Campaigned:

Each subject Takata front seat belt buckle on each vehicle presented for service will be remedied.

5. Description:

Remedy to be determined; NHTSA to be notified within 30 days. See cover letter for details.

6. Chronology of Principal Events:

See cover letter.

7. Description of Corrective Action:

All owners of affected vehicles will be notified by letter requesting that their vehicles be returned to authorized dealers for remedy of affected Takata front seat belt buckles; NHTSA to be notified of the precise remedy within 30 days. Lifetime warranty to be extended to all seat belt components in the affected vehicles, with owners to be so notified by same letter.

8. Schedule:

To be determined based upon remedy selected; NHTSA to be notified within 30 days.

9. Copy of Notices:

A copy of the letter to be sent to owners will be submitted within 30 days, after the precise remedy is selected. Copies of other notices will be provided to NHTSA as they become available.

List of Models To Be Remedied

Cordia: 1986-1988
Eclipse: 1990-1991
Galant: 1986-1987, 1989
Mirage 2-Door: 1986-1991
Mirage 4-Door: 1987-1991
Montero 2-Door: 1986-1988
Montero-Car: 1988-1991
Montero-Truck: 1989-1991
Sigma: 1988-1990
Starion: 1986
Truck 2WD: 1986-1991
Truck 4WD: 1986-1991
Van: 1987-1990
Wagon: 1987-1990
3000GT: 1991

95V-103.005 - MAZDA

1900

Mazda (North America), Inc.
Washington Office
Suite 630
900 Seventeenth Street, N.W.
Washington, D.C. 20036
(202) 467-5088

June 26, 1995

95V-103.005

MS
6-29

95V-103.005

Mr. Jonathan D. White
Chief, Technical Analysis Branch
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S. W.
Washington D. C. 20590


Re: NSA-111paw/95V-103.005

Dear Mr. White:

Enclosed is Mazda's response to your information request regarding the Takata Seatbelt Buckle.

If you have any questions regarding this data, please feel free to call me or Mr. M. Ishibashi of my staff at (202) 467-5088.

Sincerely yours,
Mazda (North America), Inc.



Shintaro Nakatsuka
Vice President & General Manager

Enclosure

NSA-111paw
95V-103.005

Make	Model	Beginning Month of Production	Ending Month of Production
Mazda	88-89 323 4/5door	May, 1987	May, 1989
	88-89 323 Wagon	June, 1987	October, 1989
	88-89 MX-6	July, 1987	June, 1989
	88-91 929	June, 1987	December, 1990
	89-91 MPV	July, 1988	December, 1990

Public

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Shintaro Nakatsuka
Vice President & General Manager
Mazda (North America), Inc.
Washington Office, Suite 630
900 Seventeenth Street, NW
Washington, DC 20006

NSA-111paw
95V-103.005

Dear Mr. Nakatsuka:

This acknowledges receipt of your letters dated May 17 and 24, 1995, advising the National Highway Traffic Safety Administration (NHTSA) of Mazda (North America), Inc.'s (Mazda) decision to recall 360,433 1988 and 1989 Model 323, 1988 and 1989 MX-6, 1988 through 1991 Model 929, and 1989 through 1991 Model MPV vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.005.**

Although Mazda has not determined that these vehicles contain a safety-related defect, Mazda has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Mazda has agreed to provide quarterly reports to NHTSA in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications.

Mazda is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-005, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the beginning and ending manufacturing dates for the vehicles involved in this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by July 10, 1995.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter in which notification to purchasers occurs. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

/s/

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

Mazda (North America), Inc.
Washington Office
Suite 630
800 Seventeenth Street, N.W.
Washington, D.C. 20006
(202) 487-5088

MAZDA

May 17, 1995

Mr. William A. Boehly
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
NEF-01/Room 5321
Washington, DC 20590

95V-103.075 (01)

Re: PE94-081

Dear Mr. Boehly:

This letter is being sent to you on behalf of Mazda Motor Corporation ('Mazda') in order to advise you of actions that Mazda will undertake in conjunction with reported broken plastic release buttons ('Press Buttons') used in certain front seat buckles manufactured by Takata Corporation and supplied to Mazda.

NHTSA is currently investigating certain Takata front seat belt buckles contained in vehicles manufactured by numerous automobile companies, including some 1988-1991 model year Mazda models. Mazda is aware that the ABS plastic 'press button' has broken in a small number of the subject Takata buckles and that pieces of the buttons may fall into the front buckle assembly. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Mazda has not confirmed any other operational difficulty in the subject vehicles relating to 'press button' breakage. Mazda does not believe a safety-related defect exists in these vehicles as a result of 'press button' breakage.

Nevertheless, Mazda believes that the widespread press coverage regarding this matter has been inaccurate, misleading or otherwise caused confusion and concern among vehicle owners. It is Mazda's desire to maintain a high level of customer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Mazda has decided to undertake a voluntary campaign to replace the ABS plastic 'press buttons' in the subject front seat belt assemblies manufactured by Takata with 'press buttons' made of POM plastic. All owners of the subject vehicles will be contacted by mail about this program as soon as possible.

However, since the number of vehicles affected by this action is very large, it is difficult to conclude this program in a short period of time. Therefore, for unbroken 'press buttons' -- which are the vast majority of affected buttons -- Mazda is also monitoring Takata's development and testing of 'press button' guarding equipment which would prevent future breakage. If the effectiveness of this guarding equipment is demonstrated through Takata tests results and the countermeasure is accepted by NHTSA, Mazda will consider employing this countermeasure for unbroken 'press buttons', which would enable Mazda to conduct this campaign in a shorter period of time.



Mr. William A. Boehly
NHTSA-Enforcement

May 17, 1995
Page 2 of 2

95V-103.005 (02)

To further demonstrate Mazda's commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age and a lifetime warranty extended to cover all components of the subject front seat belt assemblies manufactured by Takata. Mazda will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall, and will mark the mailing envelope "Important Safety Recall Notice". Mazda will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification.

Mazda's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States code.

As you are aware, there are a large number of vehicles that will be involved in this program. Due to parts supply and dealer capacity issues, Mazda intends to phase the owner mailings in such a way as to minimize owner inconvenience and dissatisfaction. Mazda wishes to avoid circumstances that might discourage owners from responding to this program. Mazda will keep you advised of its plans as they are being finalized.

We trust that these actions by Mazda respond to NHTSA's concerns related to seat belt buckle repair or replacement in the subject vehicles. Mazda will forward an information report and a copy of the owner notification letter which will be sent to owners after Takata has completed testing of the 'press button' guarding equipment.

Sincerely yours,
Mazda (North America), Inc.

Shintaro Nakatsuka
Vice President & General Manager

95V-103.006 - SUBARU

10000
5

RECEIVED

95 AUG -8 AM 9:39

OFFICE
DEFECTS INVESTIGATION

Don Bearden
Director - Governmental Affairs
Direct Dial: (609) 400-3644
Fax: (609) 400-3255

August 4, 1995
Ref. No.: 062DB-95C

Ms. Kathleen C. DeMeter, Director
Office of Defects Investigation
Safety Assurance
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
400 7th Street, S.W.
Washington, DC 20590

Re: INFORMATION REPORT REGARDING TAKATA
MANUFACTURED TK-521 SEAT BELT BUCKLES
CAMPAIGN NUMBER 95V-103.006 (NSA-111paw)

Dear Ms. DeMeter:

In response to Mr. White's letter of June 16, 1995, we hereby submit our Information Report regarding Subaru's voluntary campaign on the Takata Manufactured TK-521 seat belt buckles in certain 1987 through 1991 Subaru vehicles.

Subaru will provide quarterly reports similar to those required by 49CFR 573.6, as well as follow-up notification to non-responsive owners.

Please contact me if I can be of further assistance.

Sincerely,



Don Bearden, Director
Governmental Affairs

DB:dmm
Enclosures

INFORMATION REPORT

1. Manufacturer Corporate Name:

Fuji Heavy Industries, Ltd.
Subaru Building
7-2, 1 Chome, Nishi-Shinjuku
Shinjuku-Ku, Tokyo 160 Japan

U.S. Importer:

Subaru of America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000

2. Vehicles Potentially Involved:

<u>Make and Line</u>	<u>Model Year</u>	<u>VIN Range</u>	<u>Production Period</u>	<u>Number</u>
Subaru Justy	1987	H*700002-H*711483	7/86-7/87	10,355
Subaru Justy	1988	J*700001-J*750902	7/87-7/88	31,878
Subaru Justy	1989	K*700001-K*726621	7/88-7/89	24,988
Subaru Justy	1990	L*700001-L*753295	7/89-6/90	9,350
Subaru Justy	1991	M*700001-M*753063	7/90-6/91	8,999
Total Model				85,570
Subaru GL/DL	1988	J*800001-J*808964	7/87-7/88	8,549
3 Door Coupe	1989	K*800001-K*804970	7/88-7/89	4,866
Loyale 3 Door Coupe	1990	L*800001-L*801855	7/89-6/90	1,840
Total Model				15,255
Grand Total				100,825

NOTE: Although the involved vehicles are within the above VIN range, not all vehicles in this range were imported into the U.S.

3. Total Number of Subaru Vehicles Potentially Involved:

100,825

4. Percentage of Vehicles Estimated to be Affected:

Subaru estimates that very few vehicles are likely to be affected.

5. Description:

Investigation by Takata has determined that exposure to ultraviolet radiation from sunlight gradually causes the front seat belt ABS plastic release button to become brittle. There is gradual deterioration to a level of stabilization that does not cause button breakage under normal use. The material is more brittle at very cold temperatures such as occur in the winter in the northern part of the U.S. After the button becomes brittle, the application of heavy force as a result of improper insertion or removal of the seat belt tongue plate can result in fracture of the ABS button and ABS particles can fall into the seat belt buckle mechanism, possibly causing the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Such button damage has occurred in a small number of the Takata front seat belt buckles installed in certain 1987-1991 Subaru vehicles. Subaru has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Subaru does not believe that a safety related defect exists in these vehicles as a result of button breakage.

6. Chronology of Principal Events:

NHTSA investigated certain Takata front seat belt buckles manufactured for numerous automobile companies, including some 1987-1991 vehicles sold by Subaru. Because Subaru believes that there has been widespread press coverage that has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners, Subaru has decided to undertake a voluntary campaign to replace all broken buckles and to modify undamaged buckles, since it is Subaru's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

7. Description of Corrective Action:

All known owners of the subject vehicles will be notified by first class mail to return the vehicle to a Subaru dealer for inspection and replacement of broken front seat belt buckles and modification of undamaged buckles to prevent future button breakage. Specifically, front seat belt buckles with broken or chipped buttons will be replaced, and all other front seat belt buckles will be modified by the installation of a Takata-designed buckle tongue guide. In addition, the owners will be advised that Subaru will extend a lifetime warranty to the front seat belt buckle/latch system of the subject vehicles to ensure that any owner's vehicles would be repaired at no cost in the unlikely event that this problem should ever occur again.

8. Campaign Schedule:

Since we have not yet been able to determine when replacement and/or modification parts will be available from Takata, we have not determined the schedule. The schedule will be submitted once it has been determined.

Copies of the owner notification and dealer campaign bulletin will be submitted as soon as they are available.

JUN 16 1995

Publi-

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Don Bearden
Director, Governmental Affairs
Subaru of North America, Inc.
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000

NSA-111paw
95V-103.006

Dear Mr. Bearden:

This acknowledges receipt of your letter dated May 23, 1995, advising the National Highway Traffic Safety Administration (NHTSA) of Subaru of North America, Inc.'s (Subaru) decision to recall certain 1987 through 1991 model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). The assigned ID Number for this recall campaign is 95V-103.006.

Although Subaru has not determined that these vehicles contain a safety-related defect, Subaru has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Subaru has agreed to provide quarterly reports to NHTSA in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications.

Subaru needs to submit a Defect Information Report providing NHTSA with the makes and models, production dates, the proposed remedy, a draft owner notification letter, and a proposed schedule for implementation of this recall campaign.

Subaru is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-008, conducted by the Office of Defects Investigation.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter **in which notification to purchasers occurs**. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

/ s /

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

MAY 24 5:12:51

SUBARU. 

Don Baarden
Director - Governmental Affairs
Direct Dial (609) 488-8844
Fax: (609) 488-3255

OFFICE
DEFECTS INVESTIGATION

Subaru of America, Inc.
Subaru Plaza
PO Box 6000
Cherry Hill, NJ 08034-6000
609/488-8500 FAX: 609/488-0485

May 23, 1995
Ref. No. 043DB-95C

Mr. William A. Boehly
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: NEF-12sch; EA95-008

Dear Mr. Boehly:

This is to advise you of actions Subaru of America, Inc. ["Subaru"] will undertake in conjunction with reported plastic release buttons used in certain front seat belt buckles manufactured by Takata Corporation and supplied to Fuji Heavy Industries, Inc. ["Fuji"] for installation in Subaru vehicles.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including 1987-1991 vehicles sold by Subaru. Subaru is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Subaru also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Subaru has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Subaru does not believe that a safety related defect exists in these vehicles as a result of button breakage.

Subaru believes that there has been widespread press coverage and it has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Subaru's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

Mr. William A. Boehly
May 23, 1995
Page 2

95V-103.006 (02)

Subaru has decided to undertake a voluntary campaign to repair or replace all broken buckles and to modify undamaged buckles. All owners of the subject vehicles will be contacted by mail about this campaign, the details of which are yet to be worked out. In addition, the owners will be advised that Subaru will, for the life of the vehicle, repair the front seat belt system of the subject vehicles at no charge in the unlikely event that there is a future problem.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Subaru will provide quarterly reports to NHTSA as set forth in the reporting regulations and will mark the mailing envelope "Important Safety Recall Notice." Subaru will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. However, Subaru's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles from other vehicle manufacturers that will be involved in this program. Due to parts supply issues, Subaru may need to phase the owner mailings. We will keep you advised of our plans as they are being finalized.

We trust that these actions by Subaru respond to and resolve all pending concerns of NHTSA associated with its subject Engineering Analysis.

sincerely,



Don Bearden
Director - Governmental Affairs

DB/ds

FNDX15T1

95V-103.007 - GENERAL MOTORS

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Pub li-

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. E. E. Conner
Director, Product Investigations
General Motors Corporation
REB 1-6, Room 304
30500 Mound Road
Warren, MI 48090-9055

NSA-111paw
95V-103.007

Dear Mr. Conner:

This acknowledges receipt of your letter dated May 22, 1995, advising the National Highway Traffic Safety Administration (NHTSA) of General Motors Corporation's (GM) decision to recall certain 1990 through 1991 Geo Storm, and 1989 through 1991 Geo Tracker and Metro model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). The assigned ID Number for this recall campaign is **95V-103.007**.

Although GM has not determined that these vehicles contain a safety-related defect, GM has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, GM has agreed to provide quarterly reports to NHTSA in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications.

GM is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-014, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the number of vehicles involved, production dates, proposed remedy, a draft owner notification letter, and a proposed schedule for implementation of this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by **July 10, 1995.**

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter in which notification to purchasers occurs. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

151
Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

95V-103.008 - SUZUKI

500



AMERICAN SUZUKI MOTOR CORPORATION

July 14, 1995

RECEIVED
95 JUL 18 PM 3:51
OFFICE
DEFECTS INVESTIGATION

Mr. William A. Boehly
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Re: NSA-111paw
95V-103.008

Dear Mr. Boehly:

As a follow-up to our letter of May 22, 1995, we are submitting the following information on behalf of Suzuki Motor Corporation ("Suzuki"). Suzuki has agreed to provide this information and to conduct the voluntary campaign described below; even though Suzuki does not believe that a safety-related defect exists in the subject vehicles.

1. Name of Manufacturer and Importers

Manufacturer: Suzuki Motor Corporation
CAMI Automotive, Inc.

Importers:

Continental U.S. - American Suzuki Motor Corp.
Hawaii - Servco Pacific, Inc.
Puerto Rico - Suzuki Del Caribe, Inc.
Guam / Saipan - Triple J Auto Distributors, Inc.
American Samoa - Pacific Products, Inc.

2. Identification of Vehicles Potentially Involved

1988 through 1991 Suzuki models, as specified in the attached table, with Takata front seat belt buckles containing release buttons made of ABS plastic. Takata Corporation's home office is located at No. 25 Mori Building, 4-30, Roppongi 1-chome, Minato-ku, Tokyo, Japan.

3. Total Number of Vehicles Potentially Involved

Refer to attached table.

4. Percentage of Vehicles to be Campaigned

All 1988 through 1991 Suzuki vehicles with Takata front seat belt buckles containing release buttons made of ABS plastic.

5. Description

There have been reports of a small number of ABS plastic buttons breaking on certain front seat belt buckles supplied by Takata Corporation. These Takata buckles are contained in 1986-1991 vehicles produced by numerous automobile manufacturers, including some 1988-1991 vehicles produced by Suzuki. If the button breaks, pieces may fall into the buckle assembly. If this occurs, the seat belt user may not be able to insert the metal tongue into the buckle assembly, or, once inserted, the seat belt user may not be able to release the tongue from the buckle assembly.

6. Chronology of Principal Events

November, 1994 - Suzuki was notified by NHTSA that NHTSA had opened a Preliminary Evaluation, PE94-082, concerning Takata seat belt buckles that were factory installed in certain vehicles manufactured by Suzuki.

March, 1995 - Suzuki was notified by NHTSA that PE94-082 had been upgraded to an Engineering Analysis, EA95-006.

7. Description of Corrective Action

Suzuki will replace the ABS plastic release buttons on affected Takata front seat belt buckles. The replacement buttons will be made of POM plastic.

8. Schedule

Suzuki expects to begin mailing owner notification letters in October 1995.

9. Copy of Notices

Enclosed is a copy of the draft notification letter to be sent to Suzuki vehicle owners. Copies of additional notices

Page 3
Suzuki Information Report
July 14, 1995

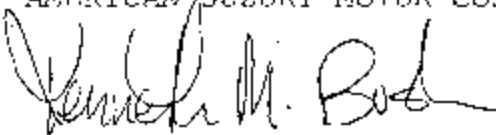
will be provided to NHTSA as they become available.

10. Suzuki Campaign Number

L6

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

A handwritten signature in dark ink, appearing to read "Kenneth M. Bush". The signature is fluid and cursive, with the first name "Kenneth" being more prominent and the last name "Bush" following in a similar style.

Kenneth M. Bush
Regulations Manager
Government Relations Department

Attachment
Suzuki Information Report
July 14, 1995

IDENTIFICATION OF VEHICLES POTENTIALLY INVOLVED
BY MAKE, MODEL, MODEL YEAR, PLANT, AND INCLUSIVE DATES OF
MANUFACTURE

SUZUKI MODEL	MODEL YEAR	PLANT	INCLUSIVE DATES OF MANUFACTURE	TOTAL NO. OF VEHICLES
Swift 3Dr	1989	Kosai	6/88 - 6/89	8,081
	1990	Kosai	6/89 - 3/90	4,785
	1991	Kosai	6/90 - 6/91	3,816
		CAMI	12/90 - 4/91	796
Swift 4Dr	1990	Kosai	9/89 - 6/90	2,618
	1991		7/90 - 6/91	1,445
Swift 5Dr	1989	Kosai	9/88 - 5/89	1,745
	1990		7/89 - 5/90	210
	1991		7/90 - 6/91	170
Sidekick 3Dr	1989	Iwata	6/88 - 6/89	19,489
	1990	Iwata	6/89 - 5/90	3,418
		CAMI	5/89 - 4/90	3,261
	1991	Iwata	6/90 - 5/91	2,901
		CAMI	8/90 - 6/91	3,276
Sidekick 5Dr	1991	Iwata	7/90 - 6/91	7,098
Samurai	1988	Iwata	10/87 - 8/88	49,537
	1989		9/88 - 6/89	3,362
	1990		6/89 - 5/90	5,727
	1991		6/90 - 7/91	5,420
			GRAND TOTAL	127,155

Draft Owner Notification Letter
July 14, 1995

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is sent to you in accordance with provisions of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has determined that some front seat belt release buttons have broken, and some may break in the future, in certain front seat belt buckles made by Takata Corporation and used in certain 1988-1991 Suzuki Samurai, 1989-1991 Suzuki Sidekick, and 1989-1991 Suzuki Swift vehicles. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS". If a button breaks, pieces may fall into the buckle assembly. If this occurs, the seat belt user may not be able to insert the metal tongue into the buckle assembly, or, once inserted, the seat belt user may not be able to release the tongue from the buckle assembly, creating a safety risk.

To prevent this problem from occurring, your Suzuki dealer will replace affected release buttons in both front seat belt buckles free of charge, whether or not they are broken. In addition, Suzuki is extending the warranty on the front seat belt assemblies in your vehicle for the life of the vehicle, in the unlikely event of a future problem.

It is important that you arrange to have the front seat belt release buttons replaced in your vehicle as soon as possible, especially if you notice that a release button is broken or if you experience any problems with seat belt operation. However, even if the buttons are not broken, they should be replaced. If your seat belt buckle doesn't operate properly, you may not be able to use your seat belt until it is repaired. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. Also, seat belt use is required by law in almost every state. Suzuki urges you to wear your seat belt every time you drive and to make sure your passengers wear theirs also.

Please contact your Suzuki dealer to schedule an appointment for replacement of your front seat belt release buttons. Instructions for this replacement have been sent to your dealer and parts are available. The service can be accomplished in about [estimated time for campaign completion]. Please ask your dealer if additional time will be needed to process your vehicle. When you arrive for your pre-scheduled service, please present this letter to your Suzuki dealer. If you no longer own this

Page 2
Draft Owner Notification Letter
July 14, 1995

vehicle, please complete the enclosed postage-paid reply card and return it to us.

If your dealer does not make the correction within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If you are still not satisfied that American Suzuki and your dealer have done our best to make the correction within a reasonable period of time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll-free Auto Safety Hotline at (800) 424-9393.

We are sorry for any inconvenience this action may cause, but we are certain you understand our interest in your safety and your continued satisfaction with Suzuki products.

Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle's lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number. (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Public

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Kenneth M. Bush
Regulations Manager, Government Relations Department
American Suzuki Motor Corporation
P.O. 1100
Brea, CA 92622-1100

NSA-111paw
95V-103.008

Dear Mr. Bush:

This acknowledges receipt of your letter dated May 22, 1995, advising the National Highway Traffic Safety Administration (NHTSA) of American Suzuki Motor Corporation's (Suzuki) decision to recall certain 1988 through 1991 model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.008.**

Although Suzuki has not determined that these vehicles contain a safety-related defect, Suzuki has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Suzuki has agreed to provide quarterly reports to NHTSA in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications.

Suzuki is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-006, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the number of vehicles involved, production dates, proposed remedy, a draft owner notification letter, and a proposed schedule for implementation of this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by July 10, 1995.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter in which notification to purchasers occurs. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

151

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

RECEIVED

JUN -2 PM 1:30

OFFICE
DEFECTS INVESTIGATION

TO: All Suzuki Automotive Dealers

FROM: Gary Anderson

DATE: May 24, 1995

SUBJECT: Takata Seat Belt Campaign

CC: Doug Semer, RSMs, DSMs, DSPMs, Rogers & Associates

95V-103.008

As you know, the National Highway Traffic Safety Administration (NHTSA) has announced a call for repairs of certain Takata front seat belts installed in many Japanese vehicles and some American vehicles. In response to this action, Suzuki is undertaking a voluntary campaign. This campaign will involve the repair of all affected Takata seat belts installed in certain 1988 through 1991 Suzuki vehicles. Specific vehicles affected include the following (please refer to the attached chart):

- 1988 1/2 Suzuki Samurai
- 1989 Three-Door Swift, Five-Door Swift, Samurai and Two-Door Sidekick
- 1990 Three-Door Swift, Four-Door Swift, Samurai and Two-Door Sidekick
- 1991 Three-Door Swift, Four-Door Swift, Samurai, Two-Door Sidekick and Four-Door Sidekick

Our goal is to handle all necessary repairs in an efficient manner that minimizes dealer and customer inconvenience. Due to a number of possible repair scenarios and parts supply issues, we have not finalized a procedure for these seat belt repairs. We will notify you immediately when an appropriate procedure is identified.

Until these issues are finalized, if a customer has a problem or an immediate concern with the operation of their front seat belts on an affected vehicle, dealers should check the operation of the seat belt buckles and if inoperative, perform the necessary repairs at no charge regardless of time and miles. This may be done without DSPM approval and dealers will be reimbursed accordingly.

For seat belt repairs on non-affected vehicles, dealers will adhere to ASMC's normal policies and procedures.

Takata Seat Belt Campaign
Page 2

We have attached a copy of the customer relations statement and Q&A for your reference. If any of your customers have questions on the Takata seat belt campaign, that you are unable to address, please refer them to:

Suzuki's Customer Relations Department at (800) 934-0934

In addition, if you have any repair procedure or warranty claim questions, please contact your DSPM or call the Warranty Help Line at (800) 568-9968.

If you receive any media calls on this campaign, please refer all media to:

Rogers & Associates at (310) 552-6922

If you have any questions, please feel free to call me or your field manager.

Thank you for your cooperation.

(40214)

AMERICAN SUZUKI MOTOR CORPORATION

CUSTOMER RELATIONS STATEMENT RE: TAKATA SEAT BELT BUCKLES

STATEMENT:

American Suzuki Motor Corporation (ASMC) is committed to providing its customers with the highest level of passenger and vehicle safety. As a result of an investigation of Takata seat belts by the National Highway Traffic Safety Administration (NHTSA), ASMC will undertake a voluntary campaign to repair affected Takata front seat belts installed in certain Suzuki vehicles from 1988 through 1991.

American Suzuki Motor Corporation is currently evaluating all possible solutions to remedy the Takata seat belts in question. Once the most appropriate and efficient procedure is identified, affected Suzuki customers will be notified via mail and advised when they should take their vehicles to their closest authorized Suzuki dealer for necessary seat belt repairs. All repairs will be free of charge to customers.

#

CUSTOMER RELATIONS Q&A

RE: TAKATA SEAT BELT BUCKLES

Q. How do I tell if my vehicle has one of the seat belts that needs repairs?

A. Certain 1988 through 1991 Suzuki vehicles with Takata seat belts may require repairs. Specific vehicles affected include the following (please refer to attached chart):

- 1988½ Samurai
- 1989 Three-Door Swift, Five-Door Swift, Samurai and Two-Door Sidekick
- 1990 Three-Door Swift, Four-Door Swift, Samurai and Two-Door Sidekick
- 1991 Three-Door Swift, Four-Door Swift, Samurai, Two-Door Sidekick and Four-Door Sidekick

You will be notified via mail when to bring your vehicle in to your closest authorized Suzuki dealer for necessary seat belt repairs. All repairs will be free of charge to customers.

Q. How can I tell if my seat belt is faulty?

A. Only the front seat belts are affected. If the edge of the red "Press" button breaks and falls into the buckle, you may not be able to insert the metal tongue into the buckle, or, once inserted, you may not be able to release the tongue from the buckle.

If you notice these problems, or have immediate concerns about your seat belts, please contact your local Suzuki dealer for an inspection and any needed repairs. In addition, Suzuki will be notifying affected customers via mail when to bring in their vehicle to a local, authorized Suzuki dealer for necessary repairs.

Q. How will Suzuki handle all necessary vehicle repairs?

A. While voluntary campaign notifications will begin to be distributed in approximately four months in order to allow for the production of a sufficient quantity of parts, owners with seat belts which do not work properly should contact their dealers promptly to receive free replacements or repairs.

Q. How will Suzuki notify me about repair procedures?

A. Suzuki will distribute an owner notification letter to all affected owners via mail. This letter will also advise you when to bring your vehicle to the closest authorized Suzuki dealer for necessary seat belt repairs. All necessary repairs will be free of charge to customers.

Q. What specifically is wrong with the seat belts?

A. According to information we have received, the front seat belts installed in Suzuki vehicles from 1988 through 1991 either may not allow the seat belt user to latch the belt or may fail to unlatch when attempting to remove the belt. We have no confirmed cases that the Takata seat belts in question unlatch once locked in place.

Q. What would cause the seat belts to fail to latch or unlatch?

A. From our review of the technical issues, if the edge of the red "Press" button breaks and falls into the buckle, the seat belt user may not be able to insert the metal tongue into the buckle, or, once inserted, the seat belt user may not be able to release the tongue from the buckle.

Q. Do Suzuki vehicles manufactured after 1991 require the same repairs?

A. Only certain 1988 through 1991 Suzuki vehicles are affected by this campaign. Therefore, seat belts equipped in 1992 through current Suzuki models do not require repairs.

(40195)

● ADMINISTRATION ●

ADMINISTRATION BULLETIN TABLE OF CONTENT

05/24/95

<u>NUMBER</u>	<u>SUBJECT</u>	<u>CONTENT</u>
1. SA-01 *	Technical Service Training Schedule	Information regarding Technician training reservations and Training locations.
2. SA-02 *	ASMC Service Assistance Access Numbers	Information regarding ASMC voicemail, SMART Hotline, Customer Relations, Warranty Assistance, and Technical Training Reservations.
3. SA-03 *	Remanufactured Assemblies	Information regarding the availability of remanufactured components such as engine short blocks and transmissions.
4. SA-04	Address and Phone Number for Suzuki Satisfaction System Contracts Written Prior to 10/15/90	Telephone numbers and addresses are given for Service Contracts written before and after October 15, 1990.
5. SA-05 *	1986-1994 TSB Package	All early TSB's are available in a package as Part Number 99963-01501-063.
6. SA-06 *	1993 "TECH 100" Technician Recognition Program	Information regarding 1993 "TECH 100" program guidelines and incentives.
7. SA-07 *	Key Codes	Guidelines when requesting key codes from ASMC.
8. SA-08 *	Sale of Emission Control Labels	Guidelines for dealers when selling emission control labels.
9. SA-09	Labeling for Ozone-Depleting Substances	Information regarding labeling requirements for products manufactured after May 15, 1993, containing ozone-depleting substances.
10. SA-10	Corrections to the 1994 Sidekick Owners Manual (P/N 99011-60A25-03E)	Correction notification that should be placed in the glovebox of each 1994 Sidekick prior to dealer delivery. If not in glovebox make a copy and place in box before customer delivery.

Notes :

1. * Indicates Revised or Reissued bulletins
2. Boldtype indicates New bulletins appearing in this table.
3. Always refer to the bulletin for complete instructions or information.

Issued : 05/24/95

Service Bulletin

NUMBER : SA - 16*

PAGE : 1 of 1

SUBJECT: NEW ESTEEM TECHNICAL BULLETIN BINDER DIVIDERS

The Technical Service Bulletins are separated into two (2) volumes. Volume I contains Sport Utility and Truck bulletins (i.e., Sidekick and Samurai). Volume II contains Passenger Car and General Technical Information bulletins (i.e., Swift, Esteem and General Tech Info).

Enclosed, you will find the new Esteem model dividers. These new dividers are to be placed in the Volume II binder titled Passenger Car and General Technical Information.

Should you need an additional set of the Technical Service Bulletin binders, they are available through our Parts Department only as a complete set, including dividers. The part number is 99963-01501-035.

Should you have any questions, please call the Technical Hotline.

(05/25/95)

TS 001	06031	AUTHORIZED AIR CONDITIONING REFRIGERANT
TS 002	05195(R)	TECH 1-A CARTRIDGES
TS 003	10052	NEW MODEL CHANGES
TS 004	12073(R)	COOLING SYSTEM AND RADIATOR CAP ADAPTER TESTSET
TS 005	07153	1994 SUZUKI SECURITY SYSTEM - P/N 99980-46060: DEALER DIAGNOSTIC & COMPONENT PARTS REPLACEMENT GUIDE
TS 006	11123(R)	PRECAUTIONS WHEN PAINTING REPLACEMENT PART BUMPER
TS 007	11223	MODIFICATION OF STOP LIGHT SWITCH
TS 008	05094	UNDERHOOD (PRIMER) COLOR CODES
TS 009	06104	ELIMINATION OF INFORMATION LABEL
TS 010	01195	AIR BAG SYSTEM ENABLE/DISABLE PROCEDURE
TS 011	05095	A/C COMPRESSOR-RECOMMENDED OIL

TOTAL BULLETINS 11

* **Bold type indicates all new bulletins.**

Questions? Call **\$ SUZUKI SMART Network** (800) 934-1516

Dealership Circulation - Initial and File:

[illegible]

Technical Bulletin

Division: Automotive
Category: Technical

TSB No. TS 002 05195(R)
Section Title: All Models

SUBJECT: TECH 1-A CARTRIDGES
MODEL: ALL
YEAR: 1991-1995

CORRECTION: • Addition of Esteem ABS/Airbag/AT Cartridge

The purpose of this bulletin is to inform you of the following:

- Applicable models for Suzuki 91-95 and 91-92 Tech 1-A ECM cartridges.
- The Tech 1-A cartridge for the 1995 Swift ABS/AIRBAG system.
- The release of a new Tech 1-A cartridge for the 1995 Esteem ABS/Airbag/AT systems.

The new Esteem cartridge is a required tool and will be shipped to you under separate cover in early June and billed to your parts account. Also listed below is the current cartridge part number and all specific vehicle applications.

PART NAME	SUZUKI P/N	LANGUAGE
Suzuki 91-94 ECM Cartridge	09932-66010-001	English
Suzuki 91-92 ECM Cartridge	discontinued	_____
Swift 1995 ABS/Airbag Cartridge	09932-65020	English
Esteem ABS/Airbag/AT Cartridge	09932-66020-001	English

NOTE:

- THE 1991 - 1994 SUZUKI CARTRIDGE (09932-66010-001) WILL NOT SUPPORT THE 1991-1994 SWIFT GT (DOHC).
- EARLIER CARTRIDGE (09931-76010-004) MAY BE USED ON LATER VEHICLES IF YOU ENTER 1992 IN THE TECH 1A FOR THE YEAR OF THE VEHICLE.
- THE 1991 - 1994 SUZUKI CARTRIDGE (09932-66010-001) MAY BE USED ON 1995 MODEL VEHICLES IF YOU ENTER 1994 IN THE TECH 1-A FOR THE YEAR OF THE VEHICLE.
- NO SELF-ADHESIVE LABELS REFLECTING THESE UPDATES WILL BE AVAILABLE.

Technical Service Department
Dealership Circulation - Initial and File:

Service Manager	Parts Manager	Service Advisor	Technicians								

Suzuki bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Suzuki dealer for information on whether your vehicle may benefit from the information. Suzuki reserves the right to change technical specifications at any time without prior notice.

TECH 1-A CARTRIDGE APPLICATIONS

SUZUKI 91-94 ECM CARTRIDGE (SUZUKI P.N. 09932-66010-001)

YEAR	MODEL	SIZE	ENGINE TYPE	MANUFACTURER	NOTE
91-95	SIDEKICK	1.6L	TBI (8-valve engine)	MTSUBISHI	1
92-95	SIDEKICK	1.6L	SFI (16-valve engine)	MTSUBISHI	2
92-94	SWIFT	1.3L	TBI (w/ Fast Idle Air Valve)	NIPPONDENSO	—
95	SWIFT	1.3L	TBI (w/ ISC Actuator)	NIPPONDENSO	1
95	ESTEEM	1.6L	MFI (16-valve engine)	NIPPONDENSO	3

NOTE:

Swift GT cannot be diagnosed with the Tech 1.

1: Input model year as "1994" for 1995 year model.

2: Input model year as "1994" for 1995 model and select MFI for engine type.

3: Input model year as "1994."

SUZUKI 91-92 ECM CARTRIDGE (SUZUKI P.N. 09931-76010-004)

YEAR	MODEL	SIZE	ENGINE TYPE	MANUFACTURER	NOTE
91-95	SIDEKICK	1.6L	TBI (8-valve engine)	MTSUBISHI	1
92-95	SIDEKICK	1.6L	SFI (16-valve engine)	MTSUBISHI	2
92-94	SWIFT	1.3L	TBI (w/ Fast Idle Air Valve)	NIPPONDENSO	3

NOTE:

Swift GT cannot be diagnosed with the Tech 1.

1: Input model year as "1991" or "1992."

2: Input model year as "1992" and select MPI on the Tech. 1 window.

3: Input model year as "1992."



GENERAL TECH INFO

Technical Bulletin

Division: Automotive
Category: Technical

TSB No. TS 011 05095
Section Title: General Tech. Info

SUBJECT: A/C COMPRESSOR RECOMMENDED OIL
MODEL: HFC-134a (R134a) Systems
YEAR: 1995 and later.

There are different types of air conditioning compressors used on Suzuki vehicles and depending on the type, different A/C compressor oil must be used.

The Sanden (SD7B10) piston-type compressor, used on the 1995 Swift and CAMI production Sidekicks use ND-8 oil (P/N 99980-ND OIL-080).

The Seiko-Seki (SS96) vane-type compressors used on the 1995 Esteem and 1996 Sidekick Sport must use RG20 Seiko compressor oil (P/N 99000-99088-00C).

Failure to use the proper oil for the type of compressor used will cause the compressor to fail. When performing A/C system repairs, please carefully check the compressor oil to ensure it is the correct oil for the type of compressor on the vehicle.

Technical Service Department
Dealership Circulation - Initial and File:

Questions? Call **SUZUKI SMART Network** (800) 934-1616

Service Manager	Parts Manager	Service Advisor	Technicians												

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TECHNICAL SERVICE BULLETIN INDEX

(05/25/95)

<u>TSB#</u>	<u>DATE</u>	<u>TITLE (SUBJECT)</u>
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MISC.

TS 7-01 05195 LIST OF REQUIRED TECHNICAL SERVICE LITERATURE

***Bold type indicates all new bulletins.**

Technical Service Department
Dealership Circulation - Initial and Final

Page 1 of 1

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Technical Bulletin

Division: Automotive
Category: Technical

TSB No. 7-01 05195
Section Title: Miscellaneous

SUBJECT: LIST OF REQUIRED TECHNICAL SERVICE LITERATURE
MODEL: ESTEEM
YEAR: 1995

CONDITION: Introduction of Service and Installation Manuals.

CAUSE: New model vehicle.

CORRECTION: Use manuals with part numbers listed below.

The purpose of this bulletin is to inform you of the Service and Installation Manuals that are available from the Parts Department.

1995 Service Manual	99500-60G00-33E
1995 Wiring Diagram Manual	99512-60G00-33E
1995 A/C Installation Manual	99963-01501-122

Please make sure that your shop has ALL of this literature available to your Service Technicians. To obtain extra copies, order them through your Parts Department.

Technical Service Department
Dealership Circulation - Initial and File:

Questions? Call  **SUZUKI SMART Network** (800) 934-1616

Page 1 of 1

Service Manager	Parts Manager	Service Advisor	Technicians																

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TECHNICAL SERVICE BULLETIN INDEX

<u>TSB#</u>	<u>DATE</u>
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TITLE (SUBJECT)

TS 1-01 02159	LOCATION OF PAINT CODE IDENTIFICATION PLATE
TS 1-02 10214(R)	1989 -1995 SWIFT PAINT CODES
TS 1-03 07159	SERVICE PROCEDURE FOR WINDSHIELD AND BACK DOOR GLASS
TS 1-04 07159	FACTORY CHANGE OF REAR FLOOR PAN PAINT FINISH
TS 1-05 12229	AIR SPOILER REMOVAL AND REINSTALLATION PROCEDURE
TS 1-06 03071(R)	CORRECTION TO UPDATE SERVICE MANUAL (P/N 99501-64B01-33E) 1990 SWIFT PASSIVE SEAT BELT MOUNTING BOLTS TIGHTENING TORQUE
TS 1-07 10260	OUTSIDE REAR DOOR HANDLE
TS 1-08 11080	REVISION OF SERVICE MANUAL, CHANGE OF BODY SERVICE DATA
TS 1-09 12050(R)	TRUNK LID HINGE TORSION BAR ADJUSTMENT
TS 1-10 04292	MODIFICATION OF BUMPER BOLTS
TS 1-11 06102	SLOW RETRACTION OF AUTOMATIC SEAT BELTS
TS 1-12 12173	SPECIAL SERVICE CAMPAIGN: L4 HOOD STRIKER

TS 2-01 03319	AIR CONDITIONING WATER TEMPERATURE SWITCH INSTALLATION
TS 2-02 03319	A/C INSTALLATION AMENDMENT AND TIPS
TS 2-03 07159	MODIFICATION OF A/C REFRIGERANT CHARGE VALVE
TS 2-04	"OPEN"
TS 2-05 10153(R)	FUSES REMOVED FOR SHIPMENT
TS 2-06 03150	TRUNK LAMP MISSING
TS 2-07 04221(R)	MODIFICATION OF AUTOMATIC (PASSIVE) SEAT BELT CONTROL MODULE

***Bold type indicates all new bulletins.**

Technical Service Department

Dealership Circulation - Initial and File:

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ENGINE

TS 4-01 02159 USE OF GASOLINE/ALCOHOL-BLENDED FUELS
TS 4-02 03319 FACTORY CHANGE OF CAMSHAFT OIL SEAL
TS 4-03 03319 GTi SERVICE MANUAL CORRECTION/ REGRINDING
THE CRANKSHAFT
TS 4-04 03319 A/C INSTALLATION MANUAL CORRECTION (IDLE
SPEEDADJUSTMENT)GTi (DOHC)
TS 4-05 03319 A/C INSTALLATION MANUAL CORRECTION (IDLE
SPEEDADJUSTMENT)GLX (SOHC)
TS 4-06 12229 USE OF GASOLINE BLENDED FUELS
TS 4-07 03150 INSPECTION PROCEDURE FOR ISC (IDLE SPEED CONTROL)
SOLENOID VALVE
TS 4-08 10180(R) CHANGE OF CRANKSHAFT PULLEY BOLTS
TS 4-09 03150 GT FUEL LINE KNOCK
TS 4-10 10260 EXHAUST SYSTEM RATTLE/VIBRATION NOISE
TS 4-11 10300 NO OR HARD START/ENGINE FLOODED WHEN COLD (DOHC)
TS 4-12 10300 NO OR HARD START/ENGINE FLOODED WHEN COLD (SOHC)
TS 4-13 11080 EXHAUST PIPE REMOVAL
TS 4-14 11201 TPS SPECIFICATION CORRECTION
TS 4-15 12171 UPDATED ADJUSTMENT PROCEDURE AND SPECIFICATION FOR
IDLE SPEED AND IDLE SPEED CONTROL (ISC) DUTY
TS 4-16 06082 TPS SPECIFICATION CORRECTION
TS 4-17 12102 MODIFICATION OF THROTTLE BODY AND GASKET
TS 4-18 07294(R) MODIFICATION OF THE ENGINE CONTROL MODULE (ECM)
TS 4-19 09013 UPDATE OF A/C DRIVE BELT TENSION SPECIFICATION
TS 4-20 12153 MODIFICATION OF CAMSHAFT AND CRANKSHAFT TIMING
BELT PULLEYS
TS 4-21 07084 AMENDMENT OF THROTTLE POSITION SENSOR DATA
TS 4-22 07084 MODIFICATION OF MANIFOLD ABSOLUTE PRESSURE (MAP)
SENSOR

Technical Bulletin

Division: Automotive
Category: Technical

TSB No. TS 7-09 05195(R)
Section Title: Miscellaneous

SUBJECT: SUZUKI SWIFT COMPRESSOR BRACKET BOLT
MODEL: ALL
YEAR: 1995 SWIFT A/C INSTALLATION MANUAL (99963-01501-121)

CONDITION: The 1995 Swift Manual describes installation of the compressor bracket onto the engine block with the original clamp using five bolts. When installing the compressor bracket onto the engine block, bolt #1 (M8 x L20) will no longer be required for assembly.

CAUSE: Technical changes.

CORRECTION: • Correction of Bolt ① from M10 bolt to M8 bolt on Page 2 in "Current" diagram. Discard the (M8 x L20) bolt and continue with the bolt tightening sequence beginning with Bolt #2, then Bolts #3, then Bolt #4 as noted in the 1995 Swift Manual.

Future modifications of A/C kit will include:

- 1) The elimination of (M8 x L20) bolt.
- 2) A modified compressor bracket without the hole designated for this bolt.

NOTE:

Some A/C kits may contain a "modified" compressor bracket and an original bolt bag containing the M8 x L20 bolt. Do not attempt to alter the bracket to accept the bolt. DISCARD THE BOLT.

Information and diagrams compliments of Nippondenso.

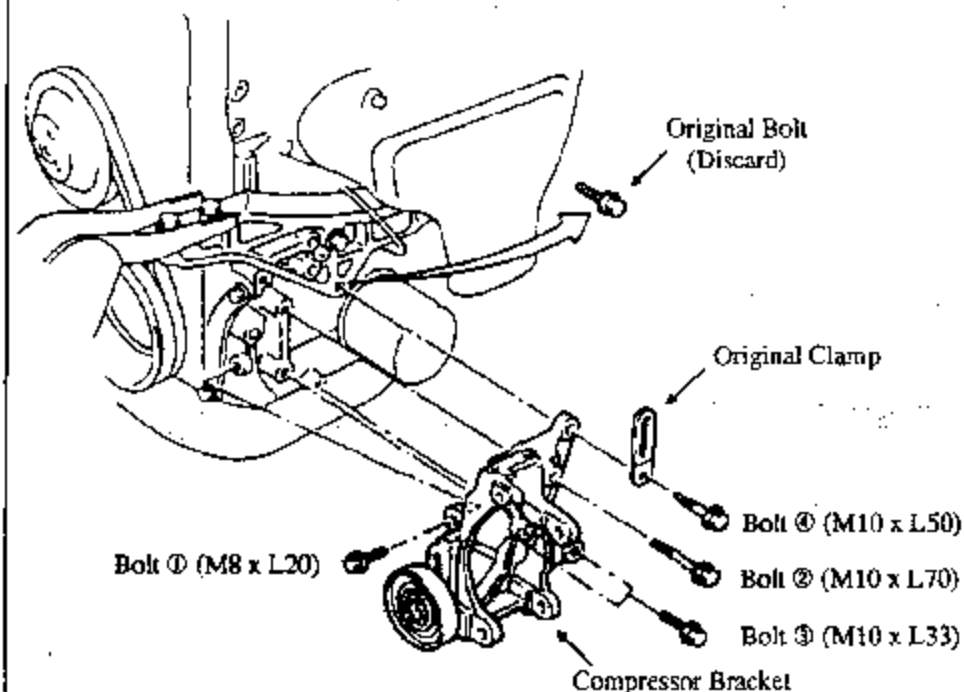
Technical Service Department
Dealership Circulation - Initial and File:

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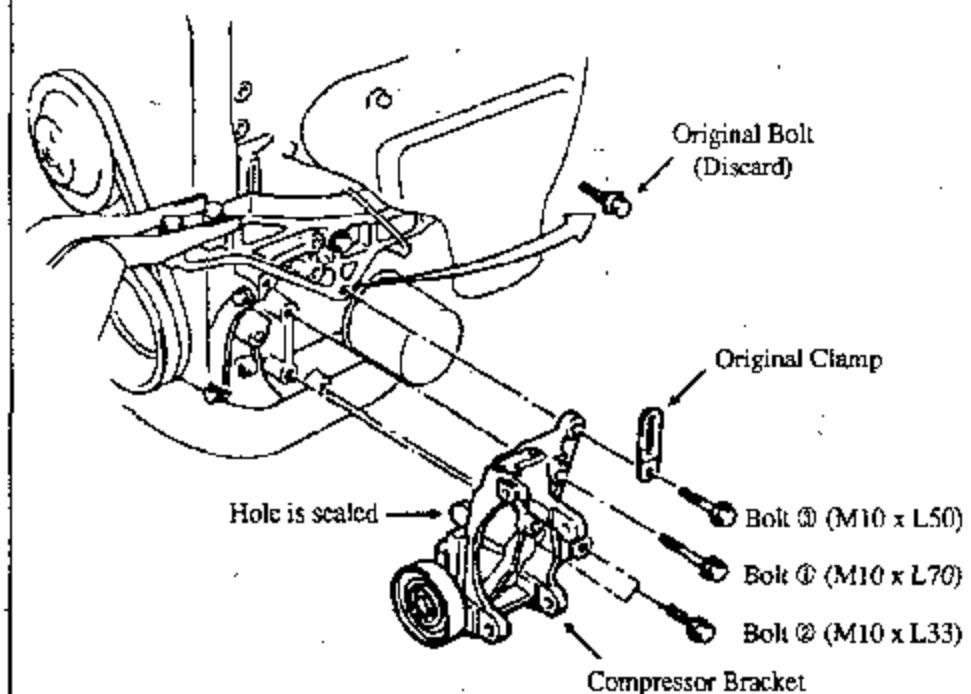
Service Manager	Parts Manager	Service Advisor	Technicians																

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CURRENT



MODIFIED





AMERICAN SUZUKI MOTOR CORPORATION

May 22, 1995

95V-103.008 (01)

Mr. William A. Boehly
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Dear Mr. Boehly:

We are transmitting this letter to you relating to reports of broken release buttons made of a plastic material called ABS used in certain front seat belt buckles supplied by Takata Corporation, found in certain vehicles sold by us.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including some 1988-1991 vehicles manufactured by Suzuki Motor Corporation that could break causing a malfunction.

Thus far our reports indicate that Suzuki vehicles may have a much lower breakage rate than some of the other manufacturers, although the reason for this lower rate is not yet fully understood.

From our review of these technical issues, if a piece of the broken red button falls into the buckle assembly, the seat belt user may not be able to insert the metal tongue into the buckle assembly, or, once inserted, the seat belt user may not be able to release the tongue from the buckle assembly. We have not confirmed any other operational difficulty in the subject vehicles relating to button breakage.

We do not believe a safety-related defect as interpreted by cases decided under the Safety Act exists in these vehicles as a result of button breakage because the owner is on notice of a potential malfunction of the system and because of the low failure rate in the Takata buckles used in Suzuki vehicles. However, we believe that the widespread press coverage has caused confusion and concern among vehicle owners which has eroded consumer confidence even though the breakage rate in our vehicles appears to be lower than others.

It is our desire to maintain a high level of consumer confidence in the safety of the subject vehicles and to

avoid the possibility of further erosion of satisfaction and customer confidence in the future. As a result, we will undertake a voluntary campaign to provide a remedy for the subject Takata seat belt buckles, which may be one of the remedies that we understand have been submitted to NHTSA. We will inform the NHTSA, within 30 days, of the precise remedy that we will employ. Additionally, we will provide NHTSA at that time with a draft owner notification letter, and will later submit copies of bulletins and other notices, when prepared. All owners of the subject vehicles will be contacted by mail about this campaign. In that notification, the owners also will be advised that a lifetime warranty will be extended to the Takata TK-523 and TK-524 front seat belt assemblies in the unlikely event that there is a future problem.

Quarterly reports will be provided to NHTSA as set forth in the reporting regulations for a recall, and the owner's notification mailing envelope will be marked "Important Safety Recall Notice." A follow-up owner notification will be sent voluntarily to each owner who does not respond to the first notification, regardless of the response rate of that notification. However, none of the above actions should be construed as an admission that a safety-related defect, as interpreted by the cases decided under the Safety Act, actually exists in the subject vehicles, or that those actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles that will be involved in this program. Due to parts supply and dealer capacity issues, we intend to have owner mailings phased in such a way as to minimize owner inconvenience and dissatisfaction, as will be reflected when the information report is submitted. It will be submitted when we notify NHTSA of the remedy we select. We want to avoid circumstances that might discourage owners from obtaining that remedy. We will keep you advised of our plans as they are being finalized.

We trust that these actions respond to and resolve all pending concerns of NHTSA associated with its Engineering Analysis.

Sincerely,



Kenneth M. Bush
Regulations Manager
Government Relations Department



AMERICAN SUZUKI MOTOR CORPORATION

95V-103,008 (03)

May 11, 1995

Kenneth N. Weinstein, Esquire
Assistant Chief Counsel for Litigation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: PE94-082 (Takata seat belts)

Dear Mr. Weinstein:

We received a copy of a May 5, 1995, letter from General Motors attorney Charles W. Babcock, Jr. and desire to respond and clarify our position. We certainly are and will continue to cooperate with General Motors regarding this issue.

As you know, Suzuki Motor Corporation purchases the seat belt assemblies, complete, from Takata. Therefore, we are not in a position much different than General Motors in assessing the issues identified by this investigation.

We are fully committed to timely, full cooperation and resolution of the NHTSA investigation related to model TK-52X Takata seat belts installed in Suzuki brand vehicles. Certainly, it has been demonstrated that the red "Press" button on some buckle assemblies breaks. However, it is important to note that no one has yet made a conclusive determination of the cause of the breakage. Thus, despite the best intentions of all the parties involved, a hasty "fix" could be ineffective, wasteful and counterproductive.

As you know, Honda, and to a lesser extent Nissan are further along in the process of studying and proposing action in this investigation. Just today, we have received limited material which allowed us to examine alternative proposed remedial actions.

Our warranty data, remarkably few complaints and anecdotal evidence suggests an extremely low incidence of breakage on Suzuki vehicles. For example, if one were to consider every reported warranty repair for all potential seat belts over the population of belts, the warranty repairs are about one-quarter of 1% (.0028). Undoubtedly, this includes a very large number of claims which have nothing to do with breakage of the red button on the models under investigation.

Kenneth N. Weinstein, Esquire

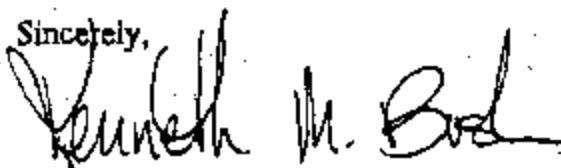
May 11, 1995

Page 2

95V-103.008 (04)

You can be assured that we are committed to working with NHTSA to determine the best course of action. We are committed to customer safety and satisfaction and we are moving as expeditiously as possible.

Sincerely,



Kenneth M. Bush
Regulations Manager
Government Relations Department

cc: Charles W. Babcock, Jr., Esquire

95V-103.009 - ISUZU

1009
5

Public

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Takashi Odaira
Chief Representative, Emissions and Safety
Isuzu Motors America, Inc.
Isuzu Technical Center of America
46401 Commerce Center Drive
Plymouth, MI 48170

NSA-111paw
95V-103.009

Dear Mr. Odaira:

This acknowledges receipt of your letter dated May 23, 1995, advising the National Highway Traffic Safety Administration (NHTSA) of Isuzu Motors America, Inc.'s (Isuzu) decision to recall certain 1990 and 1991 model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.009.**

Although Isuzu has not determined that these vehicles contain a safety-related defect, Isuzu has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Isuzu has agreed to provide quarterly reports to NHTSA in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications.

Isuzu is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-005, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide NHTSA with the number of vehicles involved, makes, models, model years and production dates of the vehicles involved, the proposed remedy, a draft owner notification letter, and a proposed schedule for implementation of this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by July 10, 1995.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within one month after the close of the calendar quarter **in which notification to purchasers occurs**. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

151

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

RECEIVED
GENERAL INVESTIGATION
OFFICE
MAY 23 1995



95V-103.009 (01)

Mr. William A. Boehly
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: NEF-12sch; EA95-009

Dear Mr. Boehly:

This letter is being sent to you by Isuzu Motors America, Inc. ["Isuzu"] in order to advise you of actions Isuzu will undertake in conjunction with reported plastic release buttons used in certain front seat belt buckles manufactured by Takata Corporation and supplied to Isuzu Motors Ltd. for installation in Isuzu vehicles.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including certain 1990-1991 vehicles sold by Isuzu. Isuzu is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Isuzu also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Isuzu has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Isuzu does not believe that a safety related defect exists in these vehicles as a result of button breakage.

Isuzu believes that there has been widespread press coverage and it has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Isuzu's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

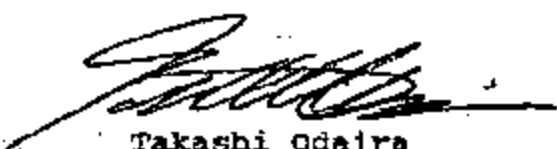
Isuzu has decided to undertake a voluntary campaign to repair or replace all broken buckles and to modify undamaged buckles. All owners of the subject vehicles will be contacted by mail about this campaign, the details of which are yet to be worked out. In addition, the owners will be advised that Isuzu will, for the life of the vehicle, repair the front seat belt system of the subject vehicles at no charge in the unlikely event that there is a future problem.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Isuzu will provide quarterly reports to NHTSA as set forth in the reporting regulations and will mark the mailing envelope "Important Safety Recall Notice." Isuzu will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. However, Isuzu's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles from other vehicle manufacturers that will be involved in this program. Due to parts supply issues, Isuzu may need to phase the owner mailings. We will keep you advised of our plans as they are being finalized.

We trust that these actions by Isuzu respond to and resolve all pending concerns of NHTSA associated with its subject Engineering Analysis.

Sincerely,



Takashi Odaira
Chief Representative
Emissions and Safety
Isuzu Motors America, Inc.
Isuzu Technical Center of America

TO:ds

95V-103.010 - DAIHATSU

95103



DAIHATSU

RECEIVED

95 OCT -3 AM 8:29

OFFICE
DEFECTS INVESTIGATION

Edward A. Mooers, Jr.
VICE PRESIDENT

VIA U.S. MAIL

September 26, 1995

Mr. Jonathan D. White
Chief, Technical Analysis Branch
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC. 20590

Ref: 95V-103.010

Dear Mr. White,

Pursuant to the requirements of 49 CFR Part 573.5(c)(9), enclosed please find a copy of the bulletin sent to all Daihatsu dealers regarding the Takata seat belt buckle campaign.

Should you have any questions or comments on this matter, please contact me directly at 1-714-761-7000.

Sincerely,

Edward A. Mooers, Jr.

CC: J. Abeles LLG&M

DON'T FORGET TO BUCKLE UP!



DAIHATSU AMERICA, INC.

4422 Corporate Center Drive • Los Alamitos, CA 90720 • Telefax: (714) 952-3187 • Telephone: (714) 761-7000



DAIHATSU

September 18, 1995

ATTENTION: Dealer Principal

SUBJECT: Voluntary Campaign for Takata Seat Belt Buckle Assemblies

Recently, Daihatsu has been advised that some front seat belt release buttons have broken in cars equipped with certain seat belts made by Takata Corporation. Similar seat belt buckle assemblies were installed in the front seats of some 1990 and 1991 model year Daihatsu Rocky vehicles. The seat belt release buttons are made of red plastic, and are marked "Press." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk. Daihatsu is aware of reports of broken release buttons in vehicles sold by other manufacturers.

Daihatsu stands firmly behind the quality and safety of our vehicles, including the Takata front seat belt buckle assemblies. To alleviate any possible safety concern by our customers, Daihatsu will voluntarily replace, at no charge to consumers, all Takata front seat belt buckle assemblies installed in 1990 and 1991 model year Rocky vehicles.

Consumers will begin to be notified during the last week of September, 1995 and will continue through the last week of October, 1995. For consumers who do not respond to the first notification, Daihatsu will send a follow-up notification 180 days later. A copy of the consumer letter is enclosed for your reference.

The procedures for the installation of the front inner seat belt buckle assemblies are included in the attached bulletin. Three copies of the bulletin are attached to this letter for your distribution to your service and parts departments. Additional copies can be obtained by calling Daihatsu America, Inc. (DAI).

To ensure the success of this campaign, we will soon be sending you five(5) complete sets of replacement front belt buckle assemblies. They will be charged directly to your parts department and the initial order will be eligible for 100% return if unused after the campaign completion. Orders for additional belt buckle kits will be accepted on stock orders only. Exceptions must be approved by DAI prior to the shipment of the kits.

Reimbursement for parts and labor will be made through the warranty claim system using the guidelines in the attached bulletin.

Daihatsu America, Inc. is very appreciative of the service that your dealership provides to all Daihatsu owners. We hope that together we can make this campaign very successful. Should you have any questions regarding this campaign or the procedures, please contact us immediately at 1-800-777-7070.

Sincerely,



Edward A. Mooers, Jr.

DAIHATSU AMERICA, INC.

4422 Corporate Center Drive • Los Alamitos, CA 90720 • Telefax: (714) 952-3197 • Telephone: (714) 761-7000



DAIHATSU

IMPORTANT SAFETY RECALL NOTICE

September 25, 1995

Dear Daihatsu Rocky Owner:

This notice is sent to you in accordance with provisions of the National Traffic and Motor Vehicle Safety Act.

Daihatsu has been advised that some front seat belt release buttons have broken in cars equipped with certain seat belts made by Takata Corporation. Similar seat belt buckle assemblies were installed in the front seats of some 1990 and 1991 model year Daihatsu Rocky vehicles. The seat belt release buttons are made of red plastic, and are marked "Press." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk. Daihatsu is aware of reports of broken release buttons in vehicles sold by other manufacturers.

Daihatsu stands firmly behind the quality and safety of our vehicles, including the Takata front seat belt buckle assemblies. To alleviate any possible safety concern by our customers, however, Daihatsu will replace, at no charge to you, all Takata front seat belt buckle assemblies installed in 1990 and 1991 model year Rocky vehicles.

To maintain your confidence, please schedule your Rocky for the front seat belt buckle replacement as soon as possible even if you have not experienced any problems with your seat belt operation. If your seat belt buckle does not operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all of the states. Also, if you do not wear your seat belt, your chances of being

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killed or seriously injured in a collision are much higher than if you are wearing your seat belt. Daihatsu urges you to use your seat belt at all times, and to contact your Daihatsu dealer immediately for the front belt buckle assembly replacement, especially if you notice a button is broken or if you experience any problems with the seat belt operation.

WHAT YOU SHOULD DO

Contact your nearest Daihatsu dealer as soon as possible and make an appointment for replacement of your front seat belt buckle assemblies. The dealer will replace both front seat belt buckle assemblies free of charge. Please bring this notice with you to the dealer.

If you do not live near a Daihatsu dealer, contact Daihatsu directly at 1-800-777-7070. You can have the belt buckle assemblies replaced by a qualified technician or repair facility of your choice, also free of charge to you. After your choice is confirmed, Daihatsu will send replacement parts as well as instructions for the replacement to the technician or repair facility that will make the replacement. Please bring this notice to the technician or repair facility that you selected.

The replacement of both belt buckle assemblies will take approximately 30 minutes, accomplished by removing the bolts that attach the buckle assemblies to the vehicle, and installing new assemblies with matching bolts. On the driver's side, they will also remove and reattach the wire that signals the dash warning light and buzzer. Some dealers or technicians may require your vehicle longer, depending on their work schedule.

If your Daihatsu dealer or non-Daihatsu dealer is unable to, or fails to, make the necessary replacement free of charge, please contact Daihatsu's corporate headquarters at Daihatsu America, Inc., 4422 Corporate Center Drive, Los Alamitos, CA 90720, or call toll free at 1-800-777-7070

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590, or call the toll free Auto Safety Hotline at 1-800-424-9393 (Washington, D.C. area residents may call 1-202-366-0123) .

Daihatsu Rocky Owners
September 25, 1995
Page 3

We appreciate your anticipated cooperation. Daihatsu has a proud reputation for safety and consumer protection. We value your purchase of a Daihatsu vehicle, and seek to ensure your total satisfaction with your Rocky. We are sorry for any inconvenience you might experience from this safety campaign.

NOTICE TO LESSORS

Under Federal Law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent and the applicable Vehicle Identification Number. (For the purposes of this section, a lessor means a person or entity that in the last 12 months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)



SERVICE TECHNICAL BULLETIN

SUBJECT:

TAKATA SEAT BELT BUCKLE
ASSEMBLY REPLACEMENT

NO. 95v-103.010

PAGE 1 of 6

MODEL: 1990 and 1991 Daihatsu Rocky

DATE September, 1995

INSTRUCTIONS FOR REPLACING SEAT BELT BUCKLE ASSEMBLIES

1. PREPARATION

- a. Verify that the Rocky vehicle is a 1990 or 1991 model by checking the 10th digit of the VIN. The 10th digit should be either "L" for 1990 or "M" for 1991. No other Rocky vehicles are included in this campaign.
- b. Obtain the new front seat belt buckle assembly kit. The kit includes both left and right side belt buckles. The Part number for the seat belt buckle kit is:

Seat belt buckle kit: VRC-2000-0000-00

Replacement parts can be identified by using the chart below:

	Original Parts	Replacement Parts
Release Button Material	ABS	POM
Buckle Cover Color	GRAY	BLACK
Cover Identification	No Silver Seal	Silver Seal Attached

- c. The following tools will be required:

14 mm socket wrench
Torque wrench
Protective Seat Covers

2. SEAT BELT BUCKLE ASSEMBLY REMOVAL

- a. Place a protective cover over both front seats.
- b. Apply the parking brake.

FILE UNDER:

CIRCULATE TO: ☐ General Manager ☐ Service Manager ☐ Parts Manager
☐ Service Advisor(s) ☐ Technician(s) ☐



SERVICE TECHNICAL BULLETIN

SUBJECT:	TAKATA SEAT BELT BUCKLE ASSEMBLY REPLACEMENT	NO.	95v-103.010
		PAGE	2 of 6
MODEL:	1990 and 1991 Daihatsu Rocky	DATE	September, 1995

2. SEAT BELT BUCKLE ASSEMBLY REMOVAL (Continued)

- c. Make sure the engine is **OFF** and the ignition switch is in the **OFF** position.
- d. Disconnect the seat belt switch connector, located on the driver's side (LH) of the assembly, close to the seat belt buckle attaching bolt.
- e. Remove the seat belt buckle by loosening and removing the attaching bolts from both the driver's (LH) and passenger's (RH) sides.

3. SEAT BELT BUCKLE INSTALLATION

- a. Align the new front seat belt buckle assembly with the attaching hole in the floor panel. Adjust the buckle assembly angle to between 50° and 70° (see Fig. 1), and tighten to the indicated torque.

Tightening Torque: 21.0 - 39.1 ft/lb
(28.4 - 53.0 N-m)

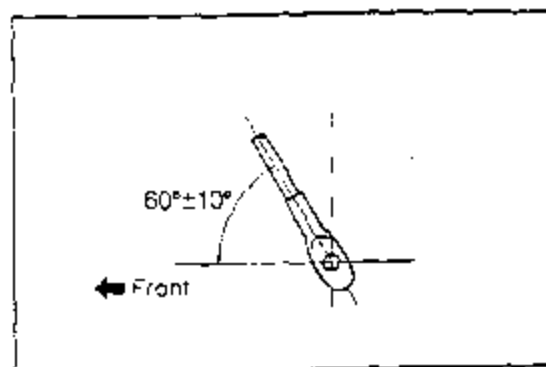


Fig. 1

Note: Correct angle must be verified in order to ensure the proper use of the seat belts.

FILE UNDER:

CIRCULATE TO: ☐ General Manager ☐ Service Manager ☐ Parts Manager
☐ Service Advisor(s) ☐ Technician(s) ☐



SERVICE TECHNICAL BULLETIN

SUBJECT:

TAKATA SEAT BELT BUCKLE
ASSEMBLY REPLACEMENT

NO. 95v-103.010

PAGE 3 of 6

MODEL: 1990 and 1991 Daihatsu Rocky

DATE September, 1995

3. SEAT BELT BUCKLE INSTALLATION (Continued)

- d. Connect the seat belt switch connector on the driver's side(LH) as shown in Fig. 2.

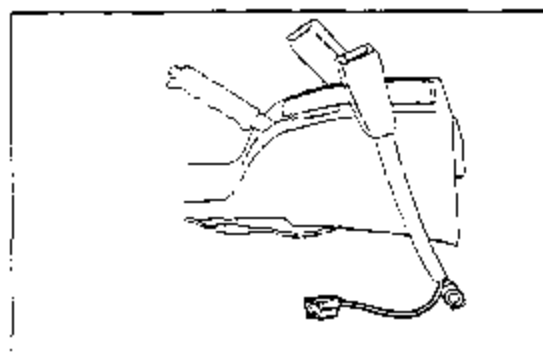


Fig. 2

- e. Insert the metal tongue plate into the belt buckle assembly until it clicks. Then tug on the belt several times to make sure that the latch is securely locked. (See Fig. 3)

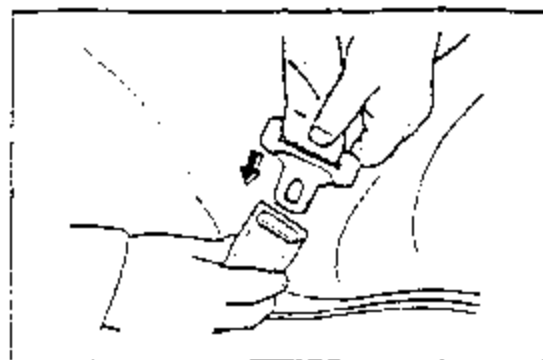


Fig. 3

FILE UNDER:**CIRCULATE TO:**

☐ General Manager ☐ Service Manager ☐ Parts Manager
☐ Service Advisor(s) ☐ Technician(s)



SERVICE TECHNICAL BULLETIN

SUBJECT:

TAKATA SEAT BELT BUCKLE
ASSEMBLY REPLACEMENT

NO. 95v-103.010

PAGE 4 of 6

MODEL: 1990 and 1991 Daihatsu Rocky

DATE September, 1995

3. SEAT BELT BUCKLE INSTALLATION (Continued)

- d. Press the buckle release button to release the metal tongue plate from the buckle. Verify that the metal tongue plate is ejected from the belt buckle assembly without any interference or abnormal noise. (See Fig. 4)

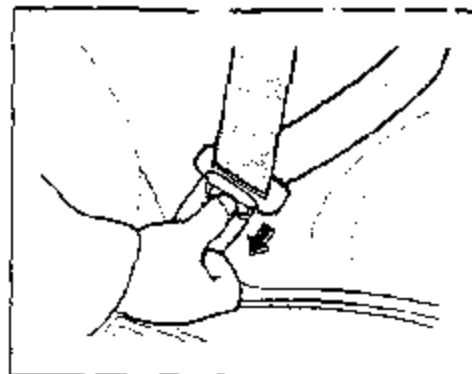


Fig. 4

- e. Test the operation of the seat belt warning buzzer by turning the ignition switch to the ON position and verifying that the seat belt warning buzzer is activated for 4 to 8 seconds. Insert the metal tongue plate into the seat belt buckle assembly and again turn the ignition switch to the ON position. Verify that the seat belt warning buzzer is not activated when the buckle is connected. (See Fig. 5)

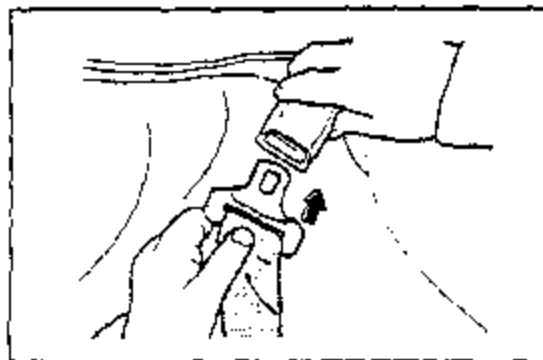


Fig. 5

FILE UNDER:

CIRCULATE TO:

☐ Service Advisor(s)

☐ General Manager

☐ Technician(s)

☐ Service Manager

☐

☐ Parts Manager

☐



SERVICE TECHNICAL BULLETIN

SUBJECT:

TAKATA SEAT BELT BUCKLE
ASSEMBLY REPLACEMENT

NO.

95v-103.010

PAGE

5 of 6

MODEL:

1990 and 1991 Daihatsu Rocky

DATE

September, 1995

3. SEAT BELT BUCKLE INSTALLATION (Continued)

- f. Verify that the seat belt warning lamp is operational by turning the ignition switch to the **ON** position. The seat belt warning lamp should glow for 4 to 8 seconds regardless of whether the belt is latched or unlatched. (See Fig. 6)

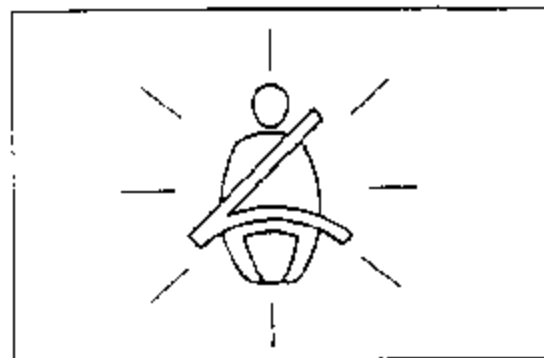


Fig. 6

4. WARRANTY CLAIM PROCESSING INFORMATION

- a. Complete a standard Daihatsu Warranty Claim form (DWC) for each repair performed. Use the following information on the claim form:

CLAIM TYPE	RC
T1 CODE	99
T2 CODE	99
FAILED PART NUMBER	Not Required
REPLACED PART NUMBER	VRC-2000-0000-00
	Dealer Net Price \$30.00
	Retail Price \$50.00
LABOR OPERATION NUMBER	076225
	Labor time 0.5 hr

FILE UNDER:

CIRCULATE TO:

☐ General Manager

☐ Service Manager

☐ Parts Manager

☐ Service Advisor(s)

☐ Technician(s)

☐

☐



SERVICE TECHNICAL BULLETIN

SUBJECT:

TAKATA SEAT BELT BUCKLE
ASSEMBLY REPLACEMENT

NO.

95v-103.010

PAGE

6 of 6

MODEL:

1990 and 1991 Daihatsu Rocky

DATE

September, 1995

- b. In addition, please PRINT the consumer's name and address in the comment section of the DWC. (See fig. 7)
- c. Replace parts are NOT required to be returned to Daihatsu America, Inc. However, as is the policy of Daihatsu America, Inc., all replace parts must be held at the dealership for 60 days after the claim has been paid.

REPLACE PART NUMBER		DESCRIPTION	QTY	UNIT PRICE	EXT. AMOUNT	EST. HOURS	LABOR TOTAL	AMOUNT PAID	DATE PAID	DATE RECEIVED	DATE RETURNED	DATE CLAIMED
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2												
3												
4												
5												
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Fig. 7

IF YOU HAVE ANY QUESTIONS REGARDING THIS REPAIR OR THIS BULLETIN,
PLEASE CONTACT THE DAI SERVICE DEPARTMENT AT 1-800-777-7070

FILE UNDER:**CIRCULATE TO:**

☐ Service Advisor(s)

☐ General Manager

☐ Technician(s)

☐ Service Manager

☐

☐ Parts Manager

☐

**DAIHATSU**Edward A. Mooers, Jr.
VICE PRESIDENT12
8-16-95**VIA FACSIMILE AND U.S. MAIL**

August 14, 1995

Mr Jonathan D. White
Chief, Technical Analysis Branch
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, D.C. 20590

**Ref: NSA-111paw
95V-103,010**

Dear Mr White,

Per your request for additional information regarding the voluntary recall campaign number 95V-103,010, the begining manufacturing dates for vehicles involved in this campaign was August 20,1989.

Should you have any questions or comments on this matter, please contact me directly at 1-714-781-7000.

Sincerely,

Edward A. Mooers, Jr.

CC: J. Abalos LLG&M

DON'T FORGET TO BUCKLE UP!**DAIHATSU AMERICA, INC.**

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R-98X

714 821 4356

08-14-95 07:44PM P002 #48

**DAIHATSU**Edward A. Mooers, Jr.
VICE PRESIDENT**VIA FACSIMILE AND U.S. MAIL**

July 28, 1995

Ms Patricia Wallace
Recall Analyst
Technical Analysis Branch
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: Takata Seat Belt Buckle Investigation
95V-109-010

Dear Ms Wallace,

Daihatsu America, Inc. has reviewed the request for inclusion of some additional language in the consumer letter and has agreed to add some additional language. Attached, please find a draft of our proposed consumer letter for your review.

We have determined that this language is the same as that language that has been submitted by Suzuki Motor Corporation and we feel that it will meet the request of NHTSA. We will continue to send all documents regarding this matter to NHTSA as required by 49 CFR Part 573.5(c)(9).

Additionally, as of this date we have not received the formal acknowledgement letter from NHTSA regarding this campaign. We are very anxious to proceed with this matter after formal acknowledgement has been received.

Should you have any questions or comments on this matter, please contact me directly at 1-714-761-7000.

Sincerely,

Edward A. Mooers, Jr.

CC: J. Abeles LLG&M

DON'T FORGET TO BUCKLE UP!**DAIHATSU AMERICA, INC.**

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R-98%

714 821 4356

07-28-95 11:47AM P002 #26

DRAFT - FOR NHTSA REVIEW

IMPORTANT SAFETY RECALL NOTICE

July 27, 1995

Dear Daihatsu Rocky Owner:

This notice is sent to you in accordance with provisions of the National Traffic and Motor Vehicle Safety Act.

Daihatsu has been advised that some front seat belt release buttons have broken in cars equipped with certain seat belts made by Takata Corporation. Similar seat belt buckle assemblies were installed in the front seats of some 1990 and 1991 model year Daihatsu Rocky vehicles. The seat belt release buttons are made of red plastic, and are marked "Press." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk. Daihatsu is aware of reports of broken release buttons in vehicles sold by other manufacturers.

Daihatsu stands firmly behind the quality and safety of our vehicles, including the Takata front seat belt buckle assemblies. To alleviate any possible safety concern by our customers, however, Daihatsu will replace, at no charge to you, all Takata front seat belt buckle assemblies installed in 1990 and 1991 model year Rocky vehicles.

To maintain your confidence, please schedule your Rocky for the front seat belt buckle replacement as soon as possible even if you have not experienced any problems with your seat belt operation. If your seat belt buckle does not operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all of the states. Also, if you do not wear your seat belt, your chances of being

DON'T FORGET TO BUCKLE UP!



Daihatsu Rocky Owners
July 27, 1995
Page 2

killed or seriously injured in a collision are much higher than if you are wearing your seat belt. Daihatsu urges you to use your seat belt at all times, and to contact your Daihatsu dealer immediately for the front belt buckle assembly replacement, especially if you notice a button is broken or if you experience any problems with the seat belt operation.

WHAT YOU SHOULD DO

Contact your nearest Daihatsu dealer as soon as possible and make an appointment for replacement of your front seat belt buckle assemblies. The dealer will replace both front seat belt buckle assemblies free of charge. Please bring this notice with you to the dealer.

If you do not live near a Daihatsu dealer, contact Daihatsu directly at 1-800-777-7070. You can have the belt buckle assemblies replaced by a qualified technician or repair facility of your choice, also free of charge to you. After your choice is confirmed, Daihatsu will send replacement parts as well as instructions for the replacement to the technician or repair facility that will make the replacement. Please bring this notice to the technician or repair facility that you selected.

The replacement of both belt buckle assemblies will take approximately 30 minutes, accomplished by removing the bolts that attach the buckle assemblies to the vehicle, and installing new assemblies with matching bolts. On the driver's side, they will also remove and reattach the wire that signals the dash warning light and buzzer. Some dealers or technicians may require your vehicle longer, depending on their work schedule.

If your Daihatsu dealer or non-Daihatsu dealer is unable to, or fails to, make the necessary replacement free of charge, please contact Daihatsu's corporate headquarters at Daihatsu America, Inc., 4422 Corporate Center Drive, Los Alamitos, CA 90720, or call toll free at 1-800-777-7070

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590, or call the toll free Auto Safety Hotline at 1-800-424-9393 (Washington, D.C. area residents may call 1-202-366-0123)

Daihatsu Rocky Owners
July 27, 1995
Page 3

We appreciate your anticipated cooperation. Daihatsu has a proud reputation for safety and consumer protection. We value your purchase of a Daihatsu vehicle, and seek to ensure your total satisfaction with your Rocky. We are sorry for any inconvenience you might experience from this safety campaign.

NOTICE TO LESSORS

Under Federal Law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent and the applicable Vehicle Identification Number. (For the purposes of this section, a lessor means a person or entity that in the last 12 months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Pb

JUL 26 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Edward A. Mooers, Jr.
Vice President
Daihatsu America, Inc.
4422 Corporate Center Drive
Los Alamitos, CA 90720

NSA-111paw
95V-103.010

Dear Mr. Mooers:

This acknowledges receipt of your letter of May 8 and your Defect Information Report dated July 5, 1995, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves approximately 7,514 Daihatsu America, Inc. (Daihatsu) 1990 and 1991 Rocky model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.010.**

Although Daihatsu has not determined that these vehicles contain a safety-related defect, Daihatsu has agreed that it will conduct a voluntary recall campaign to replace all buckles (broken or unbroken) containing ABS buttons that are susceptible to breakage with improved buckles. All owners will be contacted by mail and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Daihatsu has agreed to provide quarterly reports to the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 CFR Part 573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications.

Daihatsu is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-010, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the beginning manufacturing dates for the vehicles involved in this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by August 15, 1995.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter in which notification to purchasers occurs. For instance, the current calendar quarter began on July 1 and ends on September 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by October 30, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

/ s/

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

**DAIHATSU**

Edward A. Mooers, Jr.
VICE PRESIDENT

VIA TELEFAX AND U.S. MAIL

May 8, 1995

Mr. William A. Boehly
Associate Administrator
for Safety Assurance
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, D.C. 20590

95V-103.010 (01)

Re: Takata Seat Belt Investigation

Dear Mr. Boehly,

We are in receipt of your telefaxed letter of May 5, 1995 regarding Takata seat belt buckle assemblies.

It has always been Daihatsu desire to maintain a high level of consumer satisfaction and confidence in the safety and reliability of all Daihatsu products in the United States. As a result of our desire to maintain that high level of consumer satisfaction, Daihatsu America, Inc., pending an agreement of NHTSA, has decided to undertake a voluntary campaign on the affected Takata seat belt buckle assemblies.

This is an agreement in principle, subject to the development of an appropriate repair procedure and method of implementation. Although we have received draft copies of the proposed Honda and Nissan agreements with NHTSA, we have not had enough time to evaluate those agreements or decide on an appropriate repair method and timetable for Daihatsu vehicles. Daihatsu would like NHTSA to know that we will work fervently to negotiate with NHTSA an acceptable timetable and method of repair in the very near future.

We would like an opportunity to discuss with NHTSA the commitment that we have to consumer satisfaction, the contents of our data and the unique circumstances of Daihatsu America, Inc.. We feel that it would be extremely beneficial for NHTSA and Daihatsu America Inc. to meet to further discuss this matter. Please contact us with a date on which we can meet with you or other appropriate NHTSA personnel to discuss this matter.

Please contact me at 714-761-7000 should you require any additional information regarding this matter.

Sincerely,

Edward A. Mooers, Jr.
Vice President

CC: K. Monahan
E. Hunter

RECEIVED
95 JUL -7 AM 8:48
DEFECTS INVESTIGATION
OFFICE

DAIHATSU AMERICA, INC.



DAIHATSU

Edward A. Mooers, Jr.
VICE PRESIDENT

July 5, 1995

95V-103.010 (02)

Mr. Michael Brownlee
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, D.C. 20590

RE: Takata Seat Belt Buckle Investigation

Dear Mr. Brownlee,

This letter will supplement my May 8, 1995 response to William Boehly's May 5, 1995 letter. In my May 8th letter, we advised NHTSA that Daihatsu America, Inc. (DAI) will conduct a voluntary service campaign to remedy any actual or perceived problem with Takata front seat belt buckles installed in 1990 and 1991 model year Daihatsu Rocky vehicles. We stand by that pledge, even though no problems relating to those belts have been reported to DAI, and there has been no determination of a defect in any seat belt buckle assembly installed in Daihatsu Rocky vehicles. Our goal is the same as NHTSA's: To ensure the safety and peace of mind of all Daihatsu owners.

To achieve this goal, DAI will replace the entire front seat belt buckle assembly in all 1990 and 1991 model year Rocky vehicles. The replacement will be accomplished by removing the bolts that attach the assemblies to the vehicle, and installing new assemblies with matching bolts. On the driver's side, we will also remove and reattach the wire that signals the dash warning light and buzzer. It should take approximately 30 minutes to replace both front seat belt buckle assemblies and reattach the warning light wire. No special tools or training will be required.

DON'T FORGET TO BUCKLE UP!



DAIHATSU AMERICA, INC.



An agreement has been made with Takata Corporation, the seat belt buckle supplier, to acquire enough complete belt buckle assemblies necessary to effect front seat belt buckle replacement on 100% of the 1990 and 1991 model year Rocky vehicles. Takata is scheduled to deliver one half of the belts in approximately September, 1995 and the balance in approximately one month later.

Given this tentative delivery schedule, DAI intends to notify Rocky owners in two phases. Approximately in October, 1995 after DAI has received the necessary parts, we will notify the 169 Rocky owners we have identified based on our internal customers file to be in states and in locations outside of the USA where there are no Daihatsu dealers and the 3,685 owners in the Western half of the United States. This will cover 3,854 owners, more than half that will be affected by this campaign. DAI will send the same letter to the remaining 3,660 Rocky owners in the Eastern half of the United States in November, 1995. These letters, a draft of which is included for your review, will advise Rocky owners that the replacement belt buckle assemblies are available and should be installed at their earliest convenience.

To further demonstrate our commitment, DAI will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will mark the mailing envelope to the owners "IMPORTANT SAFETY RECALL NOTICE". DAI will voluntarily send a follow up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification, within 180 days of that notification. The previously mentioned reports to NHTSA will be provided on a quarterly basis beginning in January 1996 and ending in July, 1997.

This action on DAI's part should in no way be construed as an admission that a safety related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you know DAI imported vehicles for sale in the United States from December, 1987 until March, 1992, when various economic and other conditions caused the vehicle manufacturer to end production and exportation of new "on-road" motor vehicles for sale in the United States. In 1992, DAI signed four year Parts and Service agreements with many of its dealers at that time. There are currently 182 Daihatsu dealers in 22 states that sell only parts and provide service for Daihatsu "on-road" vehicles. These Parts and Service agreements are set to expire on September 30, 1996. After that date, DAI is hopeful that the Parts and Service dealers will remain in place, but has no way to ensure dealers' future participation.



As you can see from our proposed letter, DAI will direct owners to their local Daihatsu dealership for the replacement. For those owners who live in a state without a Daihatsu dealership or who do not live near a Daihatsu dealership, they will be able to have the parts replaced by a qualified repair facility or technician of their choice.

DAI will ask each such owner to identify the repair facility or technician that the owner would like to perform the work. DAI will then send to the selected repair facility or technician, the replacement assemblies and installation instructions. The parts will be shipped and installed at DAI's expense. A similar procedure has been in place for several years and has worked with great success when owners in remote areas need any type of replacement parts.

To ensure the original equipment belt buckle assemblies are not inadvertently reused or resold, DAI will require that every non-Daihatsu repair facility or technician either return the original belt buckle assembly or provide verification that it has been destroyed.

This campaign should fully serve the interests of all affected Rocky owners, to whom we will provide said replacement work available at minimal inconvenience and no charge. We are very proud of our strong and long standing safety record, as well as our high quality image, and look forward to working with NHTSA, Rocky owners, our dealers and others to ensure this campaign is executed smoothly and successfully.

Should you have any questions about our commitment to this campaign or any aspect of this campaign, please contact me directly at 714-761-7000.

Sincerely,

Edward A. Mooers, Jr.

Enclosures

CC: J. Abeles LL&M

**INFORMATION REPORT****1. Manufacturer:**

Daihatsu Motor Co., Ltd.

2. Vehicles Potentially Involved:

1990 and 1991 Model Year Daihatsu Rocky vehicles equipped with Takata front seat belt buckle assemblies that have release buttons made of ABS plastic. Front seat belt release buttons supplied for 1992 (and late 1991) models are made of POM plastic and are not involved.

Takata Corporation has offices located at No. 25, Mori Building, 4-30, Roppongi 1-chome, Minato-ku, Tokyo, Japan, and the telephone number is 03-3583-9700.

3. Total Number of Daihatsu Vehicles Potentially Involved:

Approximately 7,514

4. Percentage of Vehicles to be Campaigned:

Daihatsu will replace the entire front seat belt buckle assemblies on all 1990 and 1991 model year Daihatsu Rocky vehicles presented for the replacement.

5. Description:

Daihatsu will replace both front seat belt buckle assemblies on 1990 and 1991 model year Daihatsu Rocky vehicles with assemblies that have release buttons made of POM plastic rather than ABS plastic.

6. Chronology of Events:

Please see cover letter.

7. Description of Corrective Action:

All owners of affected vehicles will be notified by letter requesting that their vehicle be returned to an Authorized

**Description of Corrective Action(Continued)**

Daihatsu dealer for replacement of both Takata front seat belt buckle assemblies.

For owners of vehicles who live in a state with no Daihatsu dealer or who do not live near a Daihatsu dealer, Daihatsu and the owner will make arrangements at a mutually agreeable service facility or technician for replacement. Since the work will involve only replacement of an entire belt buckle assembly, with no special tools or training any experienced service technician can successfully perform this work.

8. Schedule:

Daihatsu expects to make the mailings to owners in two phases, the first in October, 1995 and the second in November, 1995 depending on the locality.

9. Copy of Notices:

A copy of the letter to be sent to owners is enclosed. Copies of all other notices will be provided to NHTSA as they become available.

**DAIHATSU**

95V-103,010 (37)

DRAFT - FOR NHTSA REVIEW**IMPORTANT SAFETY RECALL NOTICE**

July 5, 1995

Dear Daihatsu Rocky Owner:

Daihatsu has been advised that some front seat belt release buttons have broken in cars equipped with certain seat belts made by Takata Corporation. Similar seat belt buckle assemblies were installed in the front seats of some 1990 and 1991 model year Daihatsu Rocky vehicles. The seat belt release buttons are made of red plastic, and are marked "Press." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk. Daihatsu is aware of reports of broken release buttons in vehicles sold by other manufacturers.

Daihatsu stands firmly behind the quality and safety of our vehicles, including the Takata front seat belt buckle assemblies. To alleviate any possible safety concern by our customers, however, Daihatsu will replace, at no charge to you, all Takata front seat belt buckle assemblies installed in 1990 and 1991 model year Rocky vehicles.

To maintain your confidence, please schedule your Rocky for the front seat belt buckle replacement as soon as possible even if you have not experienced any problems with your seat belt operation. If your seat belt buckle does not operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all of the states. Also, if you do not wear your seat belt, your chances of being

DON'T FORGET TO BUCKLE UP!**DAIHATSU AMERICA, INC.**

4422 Corporate Center Drive • Los Alamitos, CA 90720 • Telefax: (714) 952-3137 • Telephone: (714) 781-7000



Daihatsu Rocky Owners
June 19, 1995
Page 2

95V-102010 (U8)

killed or seriously injured in a collision are much higher than if you are wearing your seat belt. Daihatsu urges you to use your seat belt at all times, and to contact your Daihatsu dealer immediately for the front belt buckle assembly replacement, especially if you notice a button is broken or if you experience any problems with the seat belt operation.

WHAT YOU SHOULD DO

Contact your nearest Daihatsu dealer as soon as possible and make an appointment for replacement of your front seat belt buckle assemblies. The dealer will replace both front seat belt buckle assemblies free of charge. Please bring this notice with you to the dealer.

If you do not live near a Daihatsu dealer, contact Daihatsu directly at 1-800-777-7070. You can have the belt buckle assemblies replaced by a qualified technician or repair facility of your choice, also free of charge to you. After your choice is confirmed, Daihatsu will send replacement parts as well as instructions for the replacement to the technician or repair facility that will make the replacement. Please bring this notice to the technician or repair facility that you selected.

The replacement of both belt buckle assemblies will take approximately 30 minutes, accomplished by removing the bolts that attach the buckle assemblies to the vehicle, and installing new assemblies with matching bolts. On the driver's side, they will also remove and reattach the wire that signals the dash warning light and buzzer. Some dealers or technicians may require your vehicle longer, depending on their work schedule.

If your Daihatsu dealer or non-Daihatsu dealer is unable to, or fails to, make the necessary replacement free of charge, please contact Daihatsu's corporate headquarters at Daihatsu America, Inc., 4422 Corporate Center Drive, Los Alamitos, CA 90720, or call toll free at 1-800-777-7070.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590, or call the toll free Auto Safety Hotline at 1-800-424-9393 (Washington, D.C. area residents may call 1-202-366-0123).



Daihatsu Rocky Owners

June 19, 1995

Page 3

95V-103010 (03)

We appreciate your anticipated cooperation. Daihatsu has a proud reputation for safety and consumer protection. We value your purchase of a Daihatsu vehicle, and seek to ensure your total satisfaction with your Rocky. We are sorry for any inconvenience you might experience from this safety campaign.

NOTICE TO LESSORS

Under Federal Law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent and the applicable Vehicle Identification Number. (For the purposes of this section, a lessor means a person or entity that in the last 12 months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

95V-103.011 - FORD

10011
3



RECEIVED

04/22/96 10:07

OFFICE
DEFECTS DIVISION

L. W. Camp
Director
Automotive Safety and Engineering Standards
Environmental and Safety
Engineering — FAD

Ford Motor Company
330 Town Center Drive
Dearborn, Michigan 48126

April 22, 1996

Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Sir:

**Subject: Safety Recall 95V-103:NSA-111paw
(Ford Number 95S16)**

Enclosed are dealer and owner letters issued by Ford Customer Service Division regarding a recall of certain 1988 - 1991 Ford Festiva vehicles. Specific details were forwarded to you in our letter dated June 13, 1996.

Very truly yours,

95S16dlr.doc
enclosures

PROFS FIELD BULLETIN

TO: All Ford Dealers April, 1996
SUBJECT: Safety Recall 95S15 - Takata Front Seat Belt Buckles

AFFECTED VEHICLES

1988-1991 Model Year Festiva

REASONS FOR RECALL

Portions of the plastic release button on the affected front seat belt buckle assemblies can break off and become lodged inside the buckle assembly, either causing the buckle to fail to latch properly, or fail to unlatch when the button is pressed.

To correct this condition, the front seat belt buckle release buttons on the affected vehicles will be inspected. Buckles with certain date codes will be fitted with a protective guide; if either or both release buttons are cracked, broken or do not operate properly, both buckle assemblies will be replaced.

WARRANTY EXTENSION

Affected vehicle owners will be advised that, in addition to the service provided by this recall, Ford will provide a warranty on front seat belt buckles manufactured by Takata Corporation. This warranty will be for the remaining useful life of an affected vehicle. See Attachment II for administrative procedures.

NOTE

1988 and 1989 model year Tracer (4 Door Hatchback) units originally sold in Canada are also affected. If one of these units is brought to a U.S. dealership for service and is identified in OASIS as being subject to this recall, call 1-800-325-5621 for repair instructions.

PROFS FIELD BULLETIN

ATTACHMENTS

Attachment I

- Administrative Information

Attachment II

- Labor Allowances
- Parts Ordering Information

Attachment III

- Technical Information

QUESTIONS?

Claims Information	1-800-423-8851
Other Recall Questions	1-800-325-5621

Sincerely,

A. R. Kaduk
Manager
Vehicle Service and Programs

PROFS FIELD BULLETIN

ATTACHMENT I

OASIS

You must use OASIS to determine if a vehicle is eligible for this recall.

PLEASE NOTE

Correct all vehicles in stock before delivery. Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$1,000 per vehicle.

PROMPTLY CORRECT

Affected vehicles on the enclosed list.

Other eligible vehicles which are brought to your dealership.

DEALER-OWNER CONTACT

Immediately contact any owner whose name is not on the list. Give owner a copy of the Owner Letter.

REGIONAL CONTACT

Advise regional office if:

- an owner cannot be contacted.
- an owner does not make a service date.

CLAIMS SUBMISSION

Enter claims using DWE. See ACESII Manual, Sections 5 and 6.

WARRANTY AND POLICY MANUAL

See Sections 5 and 6 of the ACESII Manual.

REFUNDS

See Section 3-59 of the ACESII Manual.

PROFS FIELD BULLETIN

RENTAL CARS

If inspection reveals that new seat belt buckle assemblies must be installed, Ford Motor Company will pay for a loaner or rental vehicle, except for fuel which will be at owner's expense, until the replacement buckle assemblies can be installed. Enter the word "LOANER" plus the number of days the vehicle was used in the Miscellaneous Expense area.

NOTE: RENTAL CARS ARE AUTHORIZED ONLY WHEN INSPECTION REVEALS THAT THE SEAT BELT BUCKLE ASSEMBLY MUST BE REPLACED. IN THIS CASE, A RENTAL IS PROVIDED BECAUSE THE BUCKLE ASSEMBLY WOULD NORMALLY NEED TO BE ORDERED AFTER INSPECTION OF THE VEHICLE.

PROFS FIELD BULLETIN

ATTACHMENT II

SAFETY RECALL NUMBER 95S16
Takata Front Seat Belt Buckles

LABOR ALLOWANCES

Submit using DWE.

- Inspect for date code on both front seat belt buckle assemblies:
0.3 Hrs. Labor Operation 95S16A
- Inspect for date code and install two buckle protective guides:
0.6 Hrs. Labor Operation 95S16B
- Inspect for date code and replace both buckle assemblies on 88-89 Festiva (active seat belt system):
0.5 Hrs. Labor Operation 95S16C
- Inspect for date code and replace both buckle assemblies on 90-91 Festiva (passive seat belt system):
0.6 Hrs. Labor Operation 95S16D
- Administrative Allowance
0.1 Hrs. Misc. Expense Code "ADMIN"

PARTS REQUIREMENTS

Parts will not be direct shipped for this recall. Order your parts requirements through normal order processing channels.

PART NUMBER	KIT CODE	DESCRIPTION	DEALER PRICE
E93Z-61612S02-A	AA	Kit - Buckle Protective Guide (88-89 Festiva with active seat belt system)	\$1.67
FO3Z-61612S02-A	BB	Kit - Buckle Protective Guide (90-91 Festiva with passive seat belt system)	\$1.67

PROPS FIELD BULLETIN

Parts prices current until next issue of Master Price Book. For latest prices, check or call your:

- Order Processing Center
- DOES IT
- Updated Price Book

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Parts and Service-Division in accordance with Policy Procedure Bulletin 4000.

TAKATA SEAT BELT BUCKLE LIFETIME WARRANTY CLAIM PROCEDURE

Claims for repair of affected Takata seat belt buckles after this recall service has been completed are to be submitted as follows:

- Enter claims using DWE
- Submit using recall number 95S16
- Set the RELATED DAMAGE box on the claim. Failure to claim as RELATED DAMAGE will cause the claim to reject.

PROFS FIELD BULLETIN

ATTACHMENT III

SAFETY RECALL Number 95S16
Takata Front Seat Belt Buckles

INSERT COPY OF I.S. ATTACHMENT III

PROFS FIELD BULLETIN

A. R. Kaduk
Manager
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

95S16

Kit Code

April, 1996

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Serial Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 1988 - 1991 model year Festiva passenger cars.

SAFETY DEFECT

Some portions of the plastic release buttons on the front seat belt buckle assemblies of these vehicles can break off and become lodged inside the buckle assembly. If this happens, the front seat belt buckle may fail to latch properly, or fail to unlatch when the button is pressed.

REPAIRS

At no charge to you, your dealer will inspect both of the front seat belt buckle release buttons of your Festiva. Buckles with affected date codes will be fitted with a protective guide. If either or both release buttons are cracked, broken or do not operate properly, both buckle assemblies will be replaced.

Dealers currently have instructions and parts ordering information.

HOW LONG WILL IT TAKE?

The time needed for this service is about one hour. However, due to service scheduling times, your dealer may need your vehicle for one full working day.

PROFS FIELD BULLETIN

CALL YOUR DEALER.

Call your dealer without delay. Ask for a service date and whether protective guides are in stock for Safety Recall 95S16.

If your dealer does not have the protective guides in stock, they can be ordered before scheduling your service date. Parts would be expected to arrive within a week. If inspection reveals that one or both seat belt buckle release buttons are cracked, broken or do not operate properly, your dealer will need to order new front seat belt buckle assemblies. In that situation, your dealer will provide you with a free (except for fuel) courtesy vehicle until the new buckle assemblies arrive and are installed.

When you bring your car in, show the dealer this letter.

If you misplace this letter your dealer will still do the work free of charge.

WARRANTY EXTENSION

In addition to this recall service, Ford is providing a warranty covering the front seat belt buckles of your Festiva. This warranty extends for the remaining useful life of your car.

CHANGED ADDRESS OR SOLD THE CAR?

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address or sold the car.

If the dealer doesn't make the repair promptly and without charge, you may contact the Ford Customer Assistance Center, 300 Renaissance Center, P. O. Box 43360, Detroit, Michigan 48243. You also may send a complaint to the Administrator, National Highway Traffic Safety
400 Seventh Street, S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline 1-800-424-9393 (Washington, D. C. area residents may call 366-0123).

We regret the inconvenience this service may cause you, but we want you to have the work done for your safety and satisfaction with your Ford Festiva.

Sincerely,

A. R. Kaduk
Manager
Vehicle Service and Programs

VS JUN 27 10:14:00

OFFICE
DEFECTS INVESTIGATION



95V-103,011 (01)

Robert H. Munson
Executive Director
Automotive Safety and Engineering Standards Office
Environmental and Safety
Engineering Staff

Ford Motor Company
330 Town Center Drive
Dearborn, Michigan 48126

June 13, 1995

Mr. William Boehly
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Subject : Takata Front Seat Belt Buckles on 1988-1991 Festivas

Dear Mr. Boehly,

This letter confirms the information earlier communicated informally to Ms. Kathleen DeMater regarding action Ford plans to take as to certain front seat belt buckles manufactured by Takata Corporation and incorporated in front seat belt assemblies on 1989-1991 model Festivas.

After extensive investigation, Ford has determined that approximately 265,000 1988-1991 Model Year Ford Festivas may be equipped with suspect seat belt buckles supplied by the Takata Corporation. These vehicles were built for Ford by KIA Motors in Seoul, Korea.

It has been reported to Ford by Mazda (North America), Inc. and Takata Corporation that portions of the ABS plastic release button on a small proportion of these front seat belt buckle assemblies may break off and that these pieces sometimes may become lodged inside the buckle assembly. According to Mazda and Takata, this may cause the buckle to not latch properly or to not unlatch when the button is pressed. Ford is not aware of any other operational difficulties as a result of front seat belt buckle release button breakage in 1988-1991 Festivas. Ford has received reports of five occurrences of front seat belt buckle release button breakage on the subject vehicles as of June 5th 1995, none of which allege that an accident or personal injury occurred.

Ford does not believe that this condition presents any unreasonable risk to motor vehicle safety. However, due to the widespread publicity regarding this condition and the announced decisions of other manufacturers who used Takata-supplied front seat belt buckles of the same models, Ford Motor Company has decided to recall the subject motor vehicles for inspection, and if necessary, replacement of any damaged front seat belt buckle assemblies manufactured by the Takata Corporation. In the case of undamaged release buttons, Ford will continue to monitor Takata's development of release button guarding equipment which would prevent such breakage in the



Associate Administrator for
Safety Assurance

2

June 13, 1995

future. If the guarding equipment is proven effective through testing, and is determined to be an acceptable countermeasure by the NHTSA, Ford will arrange for installation of the guarding equipment on undamaged Takata front seat belt buckle assemblies.

To further demonstrate Ford's commitment, the voluntary recall will be applicable to all subject vehicles equipped with Takata front seat belt buckle assemblies, regardless of age, and a lifetime warranty will be provided for these vehicles to cover all components of the subject front seat belt assemblies manufactured by Takata.

Owners of record of the affected vehicles will be formally notified as soon as possible of this condition as though it were safety-related and will be advised to return vehicles to dealers for inspection of the front seat belt buckle assemblies. This recall action will be conducted at no charge to owners.

Information regarding the applicability of this action to specific vehicles by VIN is not available at this time. Once established, this information can be obtained by either calling Ford's toll-free line (1-800-392-3673) or contacting a local Ford or Lincoln/Mercury dealer, who can obtain specific information regarding the vehicles from the Ford OASIS computer system.

As an interim step, Ford Customer Service Division issued a mailgram on May 26th 1995 instructing dealers to continue to replace any vehicle front seat belts that have malfunctioned during normal use with new assemblies, using standard repair procedures. Also, a public statement was made that day regarding the subject matter of this recall. A copy of the mailgram sent to dealers and the public statement issued by Ford Customer Service Division is attached. Copies of notification letters to owners and dealers from Ford Customer Service Division will be forwarded when available.

Very truly yours,



R. H. Munson

Attachments

95140.011



Ford Customer Service Division

Public Affairs

Ford Motor Company
200 Renaissance Center
Box 43385, Room 2006
Detroit, Michigan 482-43

Telephone: (313) 446-8321
Fax: (313) 446-8328

NEWS

IMMEDIATE RELEASE

95V-103.011 (03)

Contact: Francine R. Romine
(313) 446-8323

FORD ACTS QUICKLY TO SAFEGUARD CUSTOMERS

DETROIT, May 26 -- After an intense and diligent investigation, it has now been determined that 1988-91 Ford Festivas are equipped with seat belt buckles supplied by the Takata Corporation.

Based on the latest information from Mazda Motor Corporation and Kia Motors, the engineer and manufacturer of the vehicles, and Takata their supplier of seat belt assemblies, it has been determined that the front seat belt buckles were supplied by Takata during the model years of concern to the National Highway Traffic Safety Administration.

Ford will voluntarily recall these vehicles to correct defective Takata-supplied front seat belt buckles free of charge to the customer. Additionally, Ford will participate completely with the program proposed by NHTSA including offering a lifetime warranty on all Takata front seat belt components.



There are approximately 282,000 Festivas involved in this action, of which 17,000 are located in Canada.

In addition, approximately 9,000 1987-1989 4-door model Mercury Tracers, sold in Canada, also engineered by Mazda, are thought to be involved. Mercury Tracers sold in the U.S are not affected.

Ford regrets any confusion that Festiva and Tracer owners may have experienced. The investigation of seat belt assemblies in these vehicles was very complex due to the fact that the vehicles were engineered by Mazda in Japan, in the case of Festiva manufactured by Kia Motors of South Korea, and in the case of the Canadian Tracers, manufactured by Ford Lio Ho of Taiwan and marketed by Ford Motor Company.

Customers will be notified by first class mail that the front seat buckles will be corrected or replaced free of charge. Buckles that have release buttons that are not currently broken or cracked, will have a protective shield installed that will prevent damage to the release button.

###

The following Mailgram will be sent to all dealers on 5/26/95:

TO: ALL FORD AND LINCOLN-MERCUY DEALERS

MAY 26, 1995

*****NEW INFORMATION REGARDING TAKATA SEAT BELTS*****

*****PLEASE DISTRIBUTE TO YOUR AFFECTED PERSONNEL IMMEDIATELY*****
IN OUR MAY 22, 1995 MAILGRAM, WE PROVIDED INFORMATION REGARDING A WIDESPREAD CAMPAIGN OF TAKATA SEAT BELTS. INVOLVED IS THE BUCKLE PORTION OF FRONT SEAT BELT ASSEMBLIES MANUFACTURED BY TAKATA CORPORATION IN JAPAN. TAKATA SEAT BELT BUCKLE ASSEMBLIES HAVE BEEN USED IN SEVERAL MANUFACTURERS' VEHICLES, FOREIGN AND DOMESTIC. THIS MAILGRAM PROVIDES NEW INFORMATION REGARDING AFFECTED FORD MOTOR COMPANY VEHICLES.

AS WE INDICATED, WE DID NOT BELIEVE ANY FORD VEHICLE CONTAINED TAKATA SEAT BELTS. WE HAVE NOW LEARNED, HOWEVER, THAT TAKATA-BUILT BUCKLES WERE USED IN FRONT SEAT BELTS BY THE SEAT BELT SUPPLIER FOR 1988 - 1991 MODEL FESTIVAS. IN ADDITION, IT NOW HAS BEEN ESTABLISHED THAT ABOUT 2,900 1988 - 1989 TRACER 4-DOOR MODELS SOLD IN CANADA WERE EQUIPPED WITH TAKATA FRONT SEAT BELT ASSEMBLIES.

ACCORDINGLY, THE FOLLOWING VEHICLES CONTAINING THE SUSPECT FRONT DRIVER AND PASSENGER BELT BUCKLES ARE THE SUBJECT OF A FORTHCOMING RECALL:

1988 - 1991 FESTIVAS SOLD IN THE U.S. AND CANADA
1988 - 1989 TRACER 4-DOOR MODELS SOLD IN CANADA ONLY

THE ALLEGED PROBLEM IS THAT PORTIONS OF THE PLASTIC RELEASE BUTTON OF THE BUCKLE ASSEMBLY CAN BREAK AND BECOME LODGED INSIDE THE BUCKLE ASSEMBLY, EITHER CAUSING THE BUCKLE TO FAIL TO LATCH PROPERLY, OR TO FAIL TO UNLATCH WHEN THE BUTTON IS PRESSED.

FORD WILL VOLUNTARILY RECALL THESE VEHICLES TO CORRECT THE POTENTIALLY DEFECTIVE FRONT SEAT BUCKLES. ADDITIONALLY, FORD WILL SUBSCRIBE TO THE PROGRAM PROPOSED BY THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION, INCLUDING EXTENDING A LIFETIME WARRANTY ON TAKATA FRONT SEAT BELT COMPONENTS.

UNTIL YOU RECEIVE FURTHER INSTRUCTIONS, SEAT BELTS THAT MALFUNCTION DURING NORMAL USE SHOULD CONTINUE TO BE REPLACED WITH NEW ASSEMBLIES USING STANDARD REPAIR PROCEDURES.

OWNERS WHO CONTACT DEALERSHIPS WITH CONCERNS REGARDING SEAT BELT USE SHOULD BE ADVISED:

- THAT BELTS WITH THE SUSPECT BUCKLES WERE USED ONLY IN 1988 - 1991 FESTIVAS SOLD IN THE U.S. AND CANADA AND 1988 - 1989 TRACER 4-DOOR MODELS SOLD IN CANADA, AND NO OTHERS. FURTHER, ONLY THE FRONT SEAT BELT BUCKLES ARE SUSPECT.
- TO CONTINUE TO USE THEIR SEAT BELTS WHENEVER OPERATING THEIR VEHICLE.
- TO CHECK THAT THE BUCKLE FIRMLY LATCHES THE LAP/SHOULDER BELT BY TUGGING ON THE LAP/SHOULDER BELT AFTER INSERTION INTO THE BUCKLE.

FORD WILL INFORM DEALERS OF REPAIR PROCEDURES AND EXPECTED PARTS AVAILABILITY AS SOON AS POSSIBLE.

A. R. KADUK
MANAGER, VEHICLE SERVICE AND PROGRAMS
FORD CUSTOMER SERVICE DIVISION

95V-103,001 - HONDA

10013

901-103.

W1 15

AHM - MESSAGES

MESSAGE ID.....: B87

MESSAGE DESCRIPTION...: SEAT BELT BUCKLE UPDATE
TRANSMISSION STATUS...: R - READY TO SEND
ROUTING METHOD.....: AUTOMATIC

DATE LAST UPDATED.....: 11/17/95
START DATE.....: 11/17/95
EXPIRATION DATE.....: 11/22/95
DATE TRANSMITTED TO AHM:
RECEIVING DEPARTMENT...: SERVICE

ALL ACURA DEALERS
ALL ACURA SERVICE ZONES
ALL ACURA SERVICE DISTRICTS

DATE: November 17, 1995
TO: All ACURA Service & Parts Managers
FROM: National Service Engineering
RE: Seat Belt Buckle Campaign Update

AHM will increase its Seat Belt Buckle Campaign
Notification Letter mailing rate from 6,000 letters
per day to 7,500 effective November 27, 1995.

Reminder, "Open Ordering" of all Seat Belt Buckle
Guide kits has been in effect since November 6, 1995.
You may order any color in any quantity you want;
however, our data indicates that the average Acura
dealership has more than 40 guide kits on-hand, so try
and match your ordering to actual customer
appointments.

Thank you.

HONDA

AMERICAN HONDA MOTOR CO., INC.

1919 Terrance Boulevard • Torrance, CA 90501-2746
(310) 783-2000

July 24, 1995

Mr. Jonathan White, Chief
Technical Analysis Branch
Office of Defects Investigation, Enforcement
U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
400 Seventh St., S.W.
Washington, DC 20590

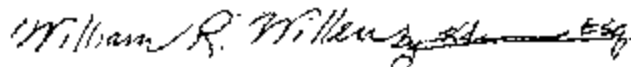
RE: 95V-103.001

Dear Mr. White:

In accordance with our campaign to correct a safety defect in certain 1986-1991 Honda and Acura vehicles having front seat belt buckles using ABS plastic release buttons, we are submitting copies of the revised dealer bulletins. These final bulletins replace the provisional bulletins.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



William R. Willen
Managing Counsel
Product Legal Group

WHW:ke

Enclosures

RECEIVED
95 JUL 25 PM 1:11
OFFICE
DEFECTS INVESTIGATION

SERVICE BULLETIN

MOBILE SERVICE DEPARTMENT

Model	Applies To	File Under	Bulletin No.
1986 - 91 CIVIC ACCORD PRELUDE	See VEHICLES AFFECTED	BODY	95-028
			Issue Date JULY 13, 1995

Front Seat Belt Buckle Campaign (Supersedes 95-028, dated May 22, 1995)

BACKGROUND

The plastic button on Takata front seat belt buckles may break. Pieces from the broken button could fall into the seat belt buckle, causing it to not latch or not unlatch. Some 1986 - 91 Accords and Civics are equipped with NSK belts; these models are not affected.

VEHICLES AFFECTED

Accord:

1986 - 90 - All

1991

- 4-door - Thru VIN 1HGCB7...MA114935
- Thru VIN JHMCB7...MC080435
- 2-door - Thru VIN 1HGCB7...MA039996
- Wagon - Thru VIN 1HGCB9...MA011316

Civic:

1986 - 90 - All

1991

- 4-door
- DX, LX - Thru VIN 1HGED3...ML033695
- Thru VIN JHMED3...MS020132
- EX - Thru VIN JHMED4...MS001293
- 3-door
- STD, DX - Thru VIN 2HGED6...MH533092
- Si - Thru VIN 2HGED7...MH534290
- Wagon
- 2WD - Thru VIN JHMEE2...MS004013
- 4WD - Thru VIN JHMEE4...MS002767

CRX:

1986 - 90 - All

1991

- STD, HF - Thru VIN JHMED8...MS009064
- Si - Thru VIN JHMED9...MS005557

Prelude:

1986 - 90 - All

1991 - Thru VIN JHMB4...MC018919

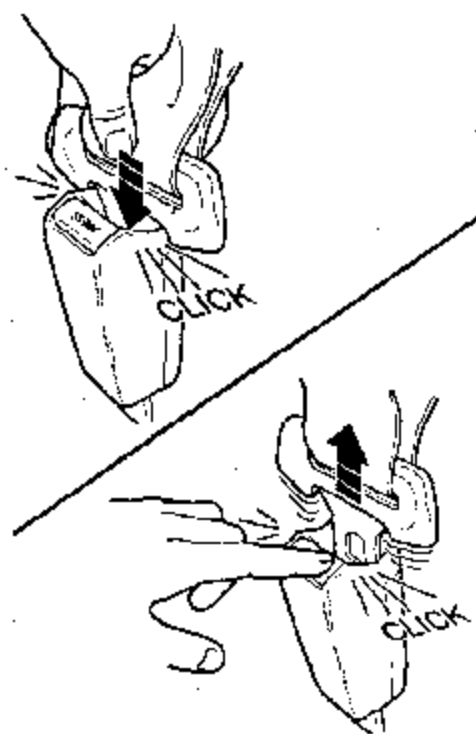
CUSTOMER NOTIFICATION

Owners of affected vehicles will be contacted by mail. The owner will be asked to take the vehicle to a dealership for repair or updating. The text of the customer letter is at the end of this service bulletin.

INSPECTION BY SERVICE ADVISOR

Carefully inspect the front seat belt buckles for proper function and manufacturer.

1. Push the seat belt latch plate into the buckle. They should latch together with a sharp click. Push the PRESS button to release the latch plate from the buckle. It should release with a sharp click and the latch plate should pop out of the buckle.



2. Look at the manufacturer's mark on the back of the buckle assembly.



NSK-manufactured

- If the front buckle assemblies are in good condition, complete and mail a Verification of Manufacturer postcard to American Honda. Inform the customer that the car is not involved in this campaign, and that the seat belts are covered by a lifetime warranty.
- If you find a buckle that is not latching or unlatching properly, replace it with standard service parts. File a claim under the provisions of the Lifetime Seat Belt Warranty, and mail a Verification of Manufacturer postcard to American Honda.

Takata-manufactured

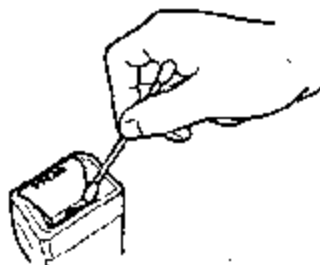
- If both buckles latch and unlatch properly, go to **CORRECTIVE ACTION, Button Inspection.**
- If either buckle fails to latch or unlatch properly, go to **CORRECTIVE ACTION, Seat Belt Buckle Replacement.**

CORRECTIVE ACTION

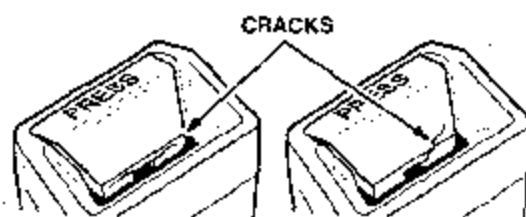
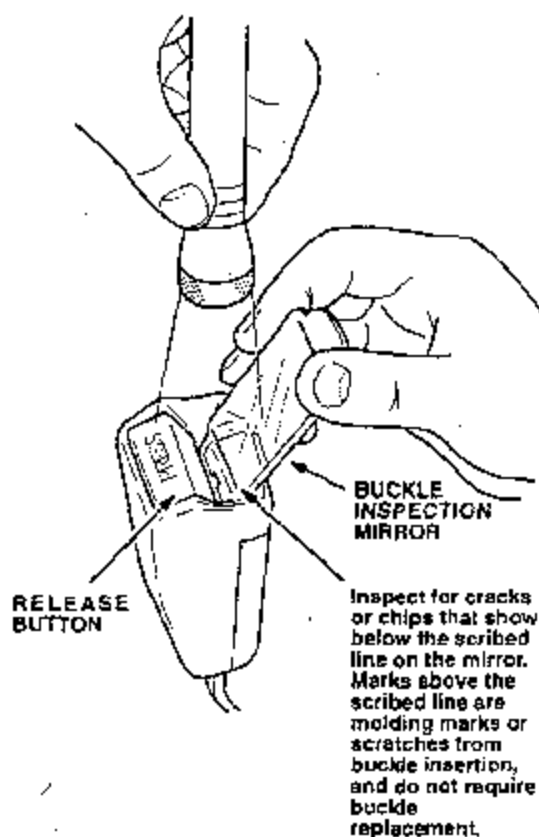
Button Inspection

Inspect the buckle release buttons to see if they are cracked or broken, and replace or modify the buckles accordingly.

1. Wet a cotton swab with a five percent soap and water solution. Clean the inside edge of the release button.



2. Using the Buckle Inspection Mirror (see TOOL INFORMATION) and a bright light, examine the release button for chips or cracks.



- If either front buckle assembly has a chipped or cracked release button, go to **Seat Belt Buckle Replacement.**
- If the front buckle assemblies are in good condition, go to **Seat Belt Buckle Guide Installation.**

Seat Belt Buckle Replacement

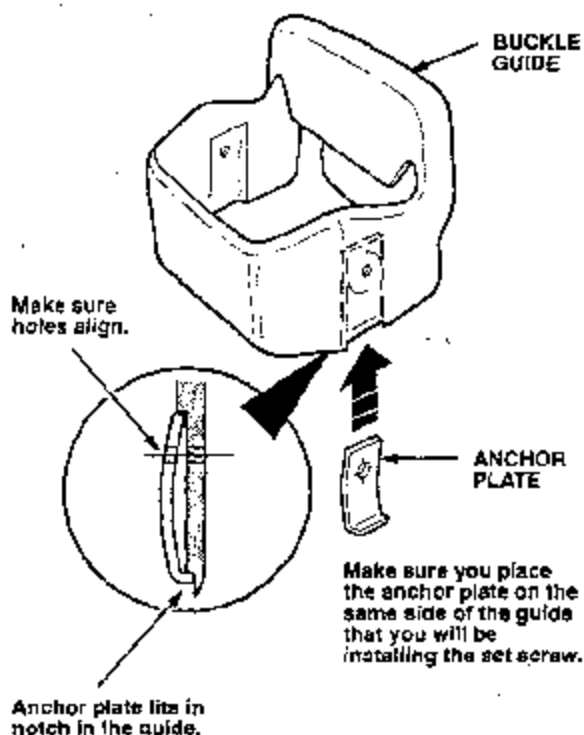
1. Remove both front seat belt buckle assemblies. Refer to section 20 of the appropriate service manual.
2. Install the new buckle assemblies. Refer to Parts Information Bulletin A95-0014 for part numbers and applications.
3. Center-punch a completion mark below the first character of the engine compartment VIN.

1HGCB7XXXXXXXXXXXX

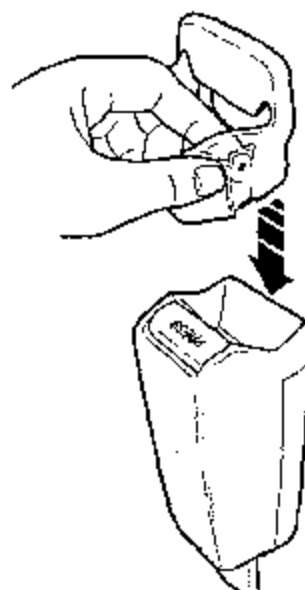
Center-punch a completion mark here.

Seat Belt Buckle Guide Installation

1. Select the proper buckle guide kit. Place the anchor plate inside the buckle guide. Make sure the hooked end fits inside the buckle guide, and that the holes in the anchor plate and the guide line up.

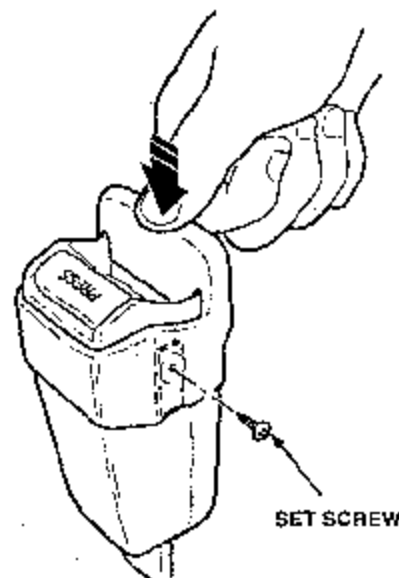


2. While holding the anchor plate in position with your finger, slide the buckle guide onto the buckle.



3. Use a screwdriver with a magnetic tip to install a set screw in the buckle guide on the same side that you installed the anchor plate. As you tighten the set screw, push down on the buckle guide to make sure it is fully on the buckle.

NOTE: Tighten the screw by hand or with a low-torque battery-operated screwdriver. A pneumatic or high-torque screwdriver will strip the guide and anchor plate.



4. Repeat steps 1 through 3 on the other front seat belt buckle.

5. Center-punch a completion mark below the first character of the engine compartment VIN.

1HGCB7XXXXXXXXXX

Center-punch a completion mark here.

TOOL INFORMATION

Buckle Inspection Mirror:

Call American Honda Special Tools
at (800) 346-6327.

PARTS INFORMATION

Seat belt buckle assembly:

See Parts Information Bulletin A95-0014

Front seat belt buckle guide kit A:

Black - P/N 06850-SH2-305ZA, H/C 4832424

Brown - P/N 06850-SH2-305ZB, H/C 4832630

Ivory - P/N 06850-SH2-305ZC, H/C 4832648

Front seat belt buckle guide kit B:

Black - P/N 06850-SH1-305ZA, H/C 4832655

Brown - P/N 06850-SH1-305ZB, H/C 4832663

Ivory - P/N 06850-SH1-305ZC, H/C 4832671

Front seat belt buckle guide kit C:

Black - P/N 06850-SE3-305ZA, H/C 4832689

Brown - P/N 06850-SE3-305ZB, H/C 4832697

Front seat belt buckle guide kit D:

Black - P/N 06850-SE0-305ZA, H/C 4832705

See Parts Information Bulletin A95-0024 for information on matching guide kits to interior colors.

Guide Kit Application - Accord

Year and Model	Kit
1986 - 87 4-door	C
1988 - 89 4-door	A
1990 - 91 4-door	B
1986 3-door	C
1987 3-door	C (3-point active) or D (3-point passive)
1988 - 89 3-door	A
1988 - 89 2-door	A
1990 - 91 2-door	B
1991 Wagon	A

Guide Kit Application - Civic

Year and Model	Kit
1986 - 87 4-door	C
1988 - 89 4-door	A
1990 - 91 4-door	B
1986 - 87 3-door	C
1988 - 91 3-door	A
1986 - 87 Wagon	C
1988 - 89 Wagon	A
1990 - 91 Wagon	B
1986 - 87 CRX	C
1989 - 91 CRX	A

Guide Kit Application - Prelude

Year	Kit
1986 - 87	C
1988 - 91	A

WARRANTY CLAIM INFORMATION

Buckle Replacement – All 3-point active and passive (non-motorized) seat belts

MODEL	TEMPLATE ID	DESCRIPTION	FLAT RATE TIME
1988 – 91 Accord	J94A	854115 – Replace both front seat belt buckle assemblies	0.6 hour
1990 – 91 Civic			
1988 – 91 Prelude			
1988 – 89 Civic	J94B	854116 – Replace both front seat belt buckle assemblies	0.3 hour
1986 – 87 Prelude			

Failed part: P/N 04813-999-999
H/C 4795316
Defect code: 712
Contention code: J94

Buckle Replacement – All 2-point passive (motorized) seat belts

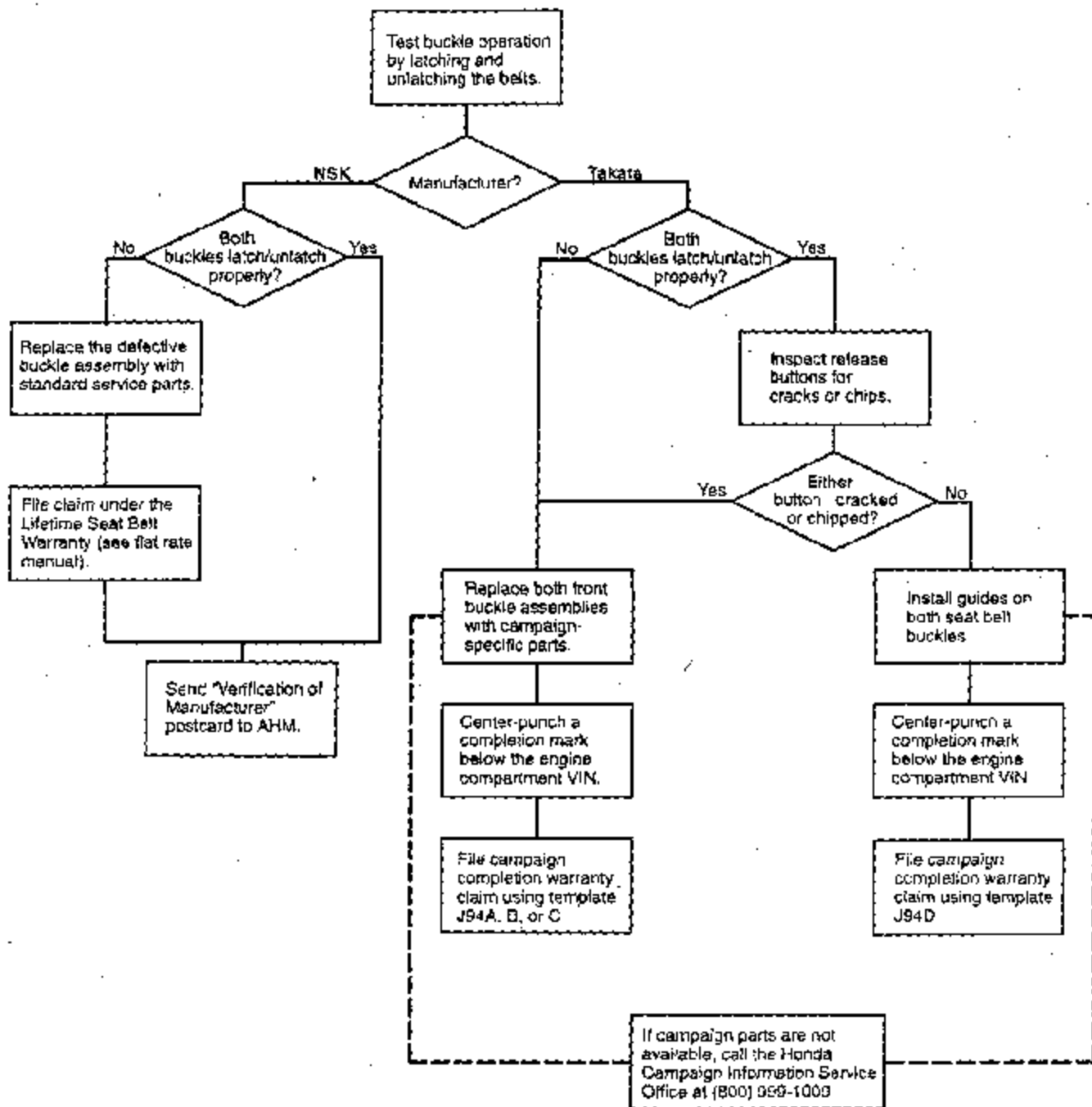
MODEL	TEMPLATE ID	DESCRIPTION	FLAT RATE TIME
1990 – 91 Accord	J94C	854117 – Replace both front seat belt buckle assemblies	1.0 hour
1990 – 91 Civic			

Failed part: P/N 04849-999-999
H/C 4795332
Defect code: 712
Contention code: J94

Buckle Guide Installation – All Models

TEMPLATE ID	DESCRIPTION	FLAT RATE TIME
J94D	854119 – Install front seat belt buckle guides, all models	0.2 hour

Failed part: P/N 06850-999-999
H/C 4853453
Defect code: 712
Contention code: J94



Important Safety Recall Notice

Dear Honda Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-91 Honda cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Honda will replace all broken front seat belt buckles, free of charge. In addition, Honda will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Honda urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

Call any authorized Honda dealer and make an appointment to have your car repaired. If either release button shows any sign of breaking or cracking, or if either buckle fails to operate properly, the dealer will replace the buckle, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, your seat belt buckles will need to be modified to prevent future button breakage. Modification of the seat belt buckles will be free of charge, and parts are now available.

Replacement or modification of the seat belt buckles will take less than half an hour; however, the dealer may need to keep your car for a longer period because of their workload. Please call for an appointment.

If You Have a Problem

If your Honda dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact:

Honda Campaign Information Service Office
American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746

The toll-free number is (800) 999-1009.

You may also contact:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Or call the toll-free Auto Safety Hotline at (800) 434-9393 (Washington D.C.-area residents may call (202) 366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Honda has a lifetime seat belt warranty that applies to every Honda automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details).

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division

July 13, 1995

YEAR
1986 - 91
1986 - 90
1991

MODEL
INTEGRA
LEGEND
NSX

VIN APPLICATION
See VEHICLES
AFFECTED

BULLETIN NO
95-011



Front Seat Belt Buckle Campaign

(Supersedes 95-011, dated May 22, 1995)

BACKGROUND

The plastic button on Takata front seat belt buckles may break. Pieces from the broken button could fall into the seat belt buckle, causing it to not latch or not unlatch.

VEHICLES AFFECTED

Integra:

1986 - 90 - All

1991

3-door - Thru VIN JHMDA9...MS026676

4-door - Thru VIN JHMDB1...MS009150

Legend:

1986 - 90 4-door - All

1987 - 90 Coupe - All

NSX:

1991 - Thru VIN JHMNA1...MT001507

CUSTOMER NOTIFICATION

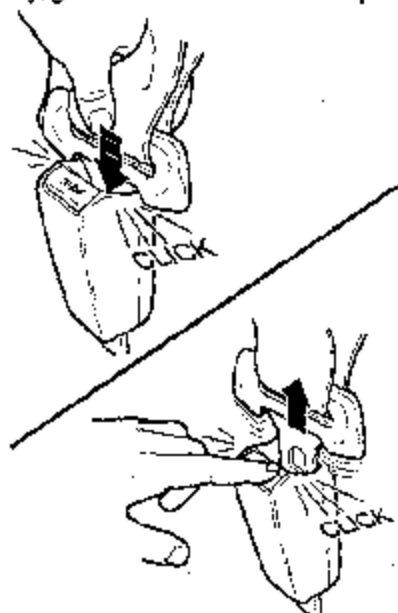
Owners of affected vehicles will be contacted by mail. The owner will be asked to take the vehicle to a dealership for repair or updating. The text of the customer letter is at the end of this service bulletin.

CORRECTIVE ACTION

Carefully inspect the front seat belt buckles for proper function and cracked or chipped release buttons. Replace or modify the buckles accordingly.

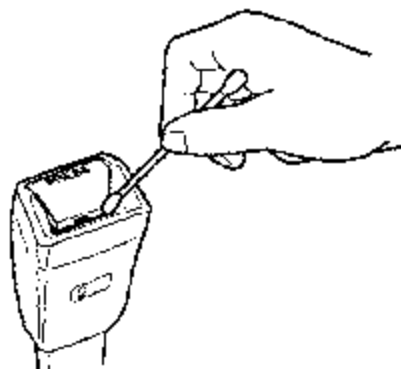
1. Push the seat belt latch plate into the buckle. They should latch together with a sharp click. Push the **PRESS** button to release the latch plate from the buckle. It should release with a sharp click and the latch plate should pop out of the buckle.

- If both buckles latch and unlatch properly, continue to **Button Inspection**.
- If either buckle does not latch or unlatch properly, go to **Seat Belt Buckle Replacement**.

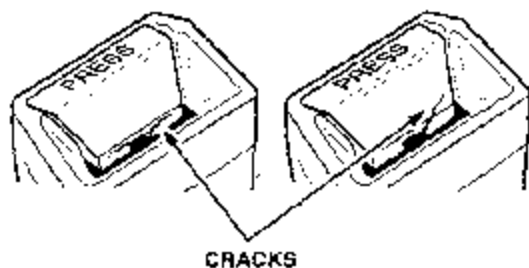
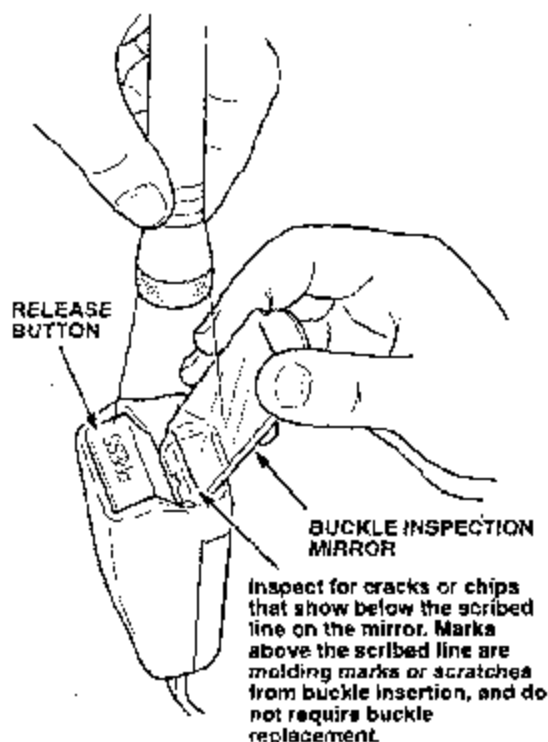


Button Inspection

1. Wet a cotton swab with a five percent soap and water solution. Clean the inside edge of the release button.



- Using the Buckle Inspection Mirror (see TOOL INFORMATION) and a bright light, examine the release button for chips or cracks.



MOLDING MARKS



- If either front buckle assembly has a chipped or cracked release button, go to **Seat Belt Buckle Replacement**.
- If the front buckle assemblies are in good condition, go to **Seat Belt Buckle Guide Installation**.

Seat Belt Buckle Replacement

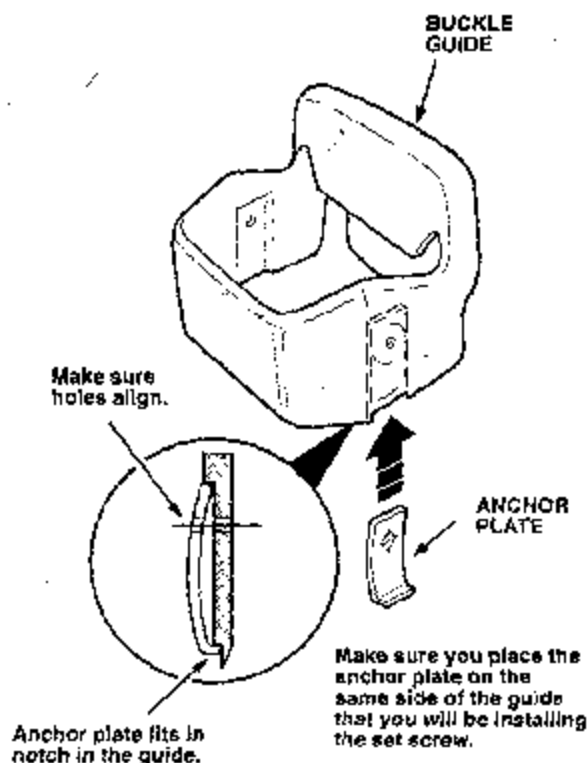
- Remove both front seat belt buckle assemblies. Refer to section 20 of the appropriate service manual.
- Install the new buckle assemblies. Refer to Parts Information Bulletin B95-0011 for part numbers and applications.
- Center-punch a completion mark below the first character of the engine compartment VIN.

JH4DA9XXXXXXXXXX

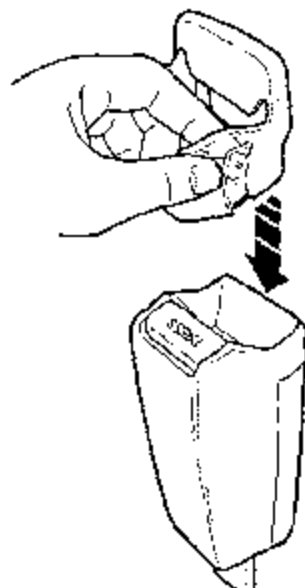
Center-punch a completion mark here.

Seat Belt Buckle Guide Installation

- Select the proper buckle guide kit. Place the anchor plate inside the buckle guide. Make sure the hooked end fits inside the buckle guide, and that the holes in the anchor plate and the guide line up.

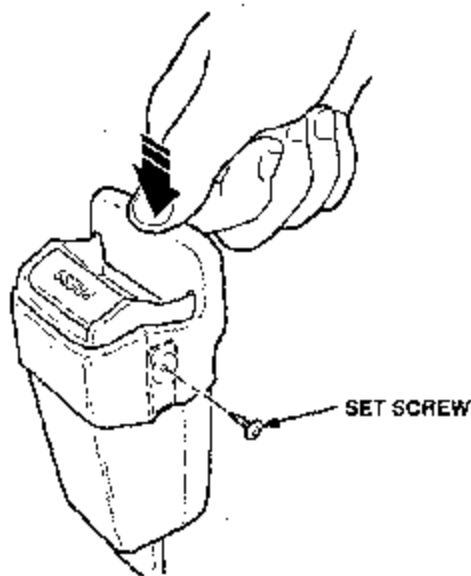


2. While holding the anchor plate in position with your finger, slide the buckle guide onto the buckle.



3. Use a screwdriver with a magnetic tip to install a set screw in the buckle guide on the same side that you installed the anchor plate. As you tighten the set screw, push down on the buckle guide to make sure it is fully on the buckle.

NOTE: Tighten the screw by hand or with a low-torque battery-operated screwdriver. A pneumatic or high-torque screwdriver will strip the guide and anchor plate.



4. Repeat steps 1 through 3 on the other front seat belt buckle.

5. Center-punch a completion mark below the first character of the engine compartment VIN.

JH4DA9XXXXXXXXXX

Center-punch a completion mark here.

TOOL INFORMATION

Buckle inspection mirror:
Call American Honda Special Tools
at (800) 346-6327

PARTS INFORMATION

Seat belt buckle assembly:
See Parts Information Bulletin B95-0011

Front seat belt buckle guide kit A:
Black - P/N 06850-SH2-305ZA
Brown - P/N 06850-SH2-305ZB
Ivory - P/N 06850-SH2-305ZC

Front seat belt buckle guide kit B:
Black - P/N 06850-SH1-305ZA
Brown - P/N 06850-SH1-305ZB
Ivory - P/N 06850-SH1-305ZC

Front seat belt buckle guide kit C:
Black - P/N 06850-SE3-305ZA
Brown - P/N 06850-SE3-305ZB

See *Parts Information Bulletin B95-0010* for information on matching guide kits to interior colors.

Guide Kit Application – Legend

Year and Model	Kit
1986 – 87 4-door	C
1988 – 90 4-door	A
1987 2-door	C
1988 – 90 2-door	A

Guide Kit Application – Integra

Year and Model	Kit
1986 – 87 All	C
1988 – 89 All	A
1990 – 91 All	B

Guide Kit Application – NSX

Year	Kit
1991	A

WARRANTY CLAIM INFORMATION

Buckle Replacement – All 3-point active (non-motorized) seat belts

MODEL	TEMPLATE ID	DESCRIPTION	FLAT RATE TIME
1986 – 89 Integra	J95A	854115 – Replace both front seat belt buckle assemblies	0.3 hour
1986 – 90 Legend	J95B	854116 – Replace both front seat belt buckle assemblies	0.7 hour
1991 NSX	J95C	854117 – Replace both front seat belt buckle assemblies	0.5 hour

Failed P/N: Integra, Legend – 04813-999-999

NSX – 04816-SL0-A02ZA

Defect code: 712

Contention code: J95

Buckle Replacement – All 2-point passive (motorized) seat belts

MODEL	TEMPLATE ID	DESCRIPTION	FLAT RATE TIME
1990 – 91 Integra	J95D	854118 – Replace both front seat belt buckle assemblies	1.0 hour

Failed P/N: 04849-999-999

Defect code: 712

Contention code: J95

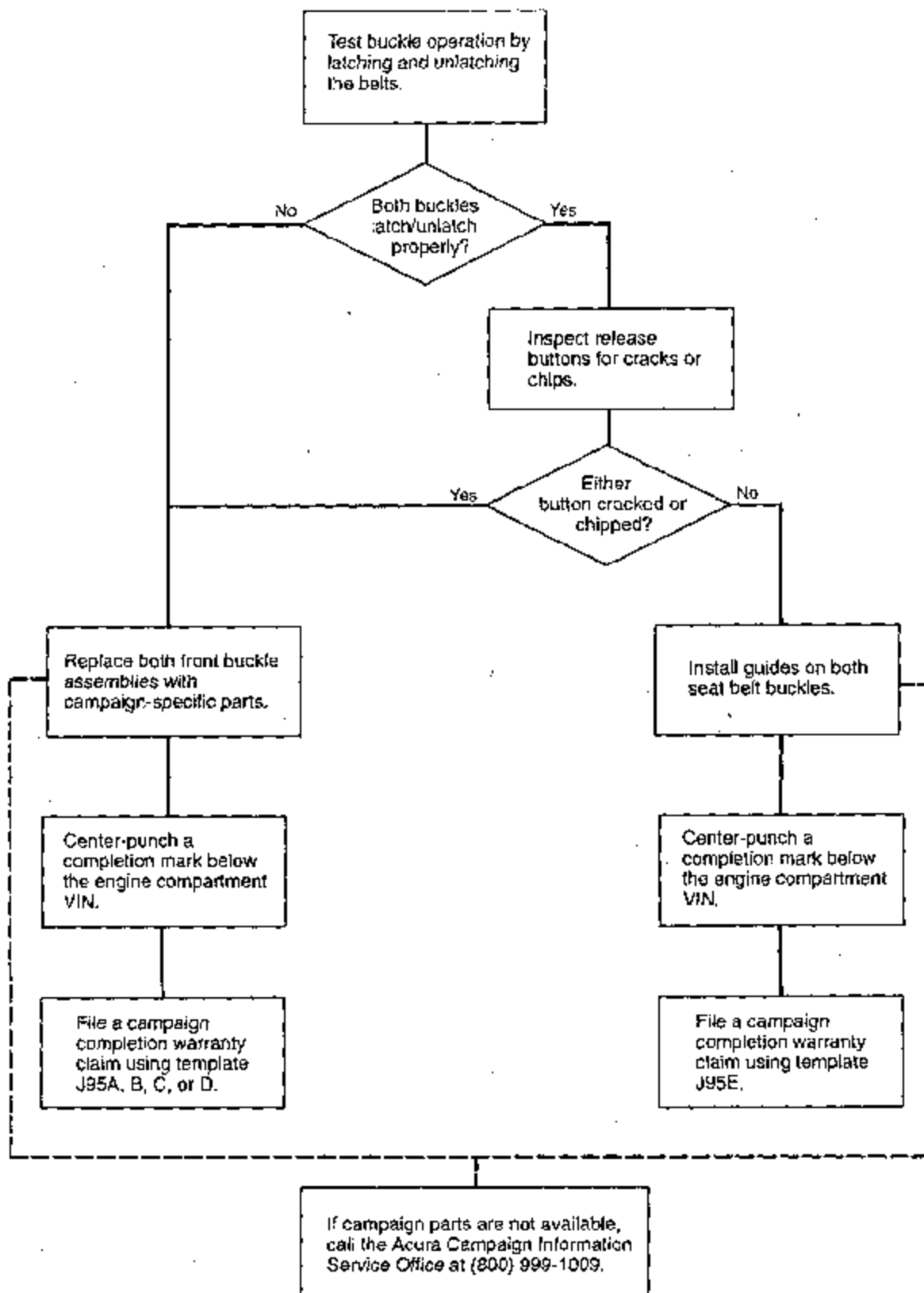
Buckle Guide Installation – All Models

TEMPLATE ID	DESCRIPTION	FLAT RATE TIME
J95E	854119 – Install front seat belt buckle guides, all models	0.2 hour

Failed part: P/N 06850-999-999

Defect code: 712

Contention code: J95



Example of customer letter:

Important Safety Recall Notice

Dear Acura Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-91 Acura cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PHESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Acura will replace all broken front seat belt buckles, free of charge. In addition, Acura will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Acura urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

Call any authorized Acura dealer and make an appointment to have your car repaired. If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, the dealer will replace the buckle, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, your seat belt buckles will need to be modified to prevent future button breakage. Modification of the seat belt buckles will be free of charge and parts are now available.

Replacement or modification of the seat belt buckles will take less than half an hour; however, the dealer may need to keep your car for a longer period because of their workload. Please call for an appointment.

If You Have a Problem

If your Acura dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact:

Acura Campaign Information Service Office
American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746

The toll-free number is (800) 999-1009.

You may also contact:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

or call the toll-free Auto Safety Hotline at (800) 434-9393 (Washington D.C.-area residents may call (202) 366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Acura has a lifetime seat belt warranty that applies to every Acura automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details).

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division

HONDA

AMERICAN HONDA MOTOR CO., INC.

1919 Torrance Boulevard • Torrance, CA 90501-2746

(310) 783-2000

June 22, 1995

Mr. William A. Boehly
Associate Administrator
for Enforcement
U.S. DEPARTMENT OF TRANSPORTATION
National Highway Traffic Safety Administration
400 West Seventh St., S.W.
Washington, DC 20590

Dear Mr. Boehly:

Re: 95V-103.001/NSA-111paw

As requested on your initial acknowledgement of the above referenced recall, here are the beginning manufacturing dates for the vehicles involved.

Model	Manufacturer	Beginning manufacturing date
Accord 2D		12/10/87
Accord 3D		06/13/85
Accord 4D	U.S.	08/22/85
	Japan	06/13/85
Accord 5D		10/24/90
Civic CRX		04/11/85
Civic 3D		03/30/85
Civic 4D	U.S.	07/23/86
	Japan	04/11/85
Civic 5D		08/01/85
Prelude		08/30/85
Legend 2D		01/20/87
Legend 4D		01/11/86
Integra 3D		09/12/85
Integra 4D		12/08/88
Integra 5D		09/18/85
NSX		06/26/90

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



William R. Willen
Managing Counsel
Product Legal Group

Public

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. William R. Willen
Managing Counsel
American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746

NSA-111paw
95V-103.001

Dear Mr. Willen:

This acknowledges receipt of your Defect Information Report dated May 16, 1995, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves approximately 3.7 million American Honda Motor Co., Inc. (Honda) 1986 through 1991 Honda Accord, Civic, Prelude and Acura Legend, Integra, and NSX model vehicles equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.001.**

Although Honda has not determined that these vehicles contain a safety-related defect, Honda has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Honda has agreed to provide quarterly reports to the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications. Honda has also agreed to provide NHTSA with copies of consumer complaints received by Honda that relate to the latching performance of a safety belt that has been repaired in this campaign.

Honda is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA94-035, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the beginning manufacturing dates for the vehicles involved in this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by July 10, 1995.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter in which notification to purchasers occurs. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

131

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance

HONDA

AMERICAN HONDA MOTOR CO., INC.

1919 Torrance Boulevard • Torrance, CA 90501-2746
(310) 783-2000

RECEIVED
JUN 12 7:10:44
OFFICE
DEFECTS INVESTIGATION

June 5, 1995

Mr. Steve Chan, Safety Defects Engineer
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
Safety Assurance
400 Seventh Street, S.W.
Washington, DC 20590

re: 95V-103.001
86-91 Honda and Acura vehicles
Takata seat belts

Dear Mr. Chan,

Please find enclosed one copy of a original Service Bulletin (SB95-028) which was distributed to all authorized Honda dealerships on May 23, 1995, for your review and information. SB 95-028 entitled, "Front Seat Belt Buckle Campaign" applies to 1986-91 Civic, Accord, and Prelude models. A sample customer letter is included on the last page of the bulletin. Should you have any questions or comments, please do not hesitate to contact me at (310) 783-3280.

Sincerely yours,



William R. Willen
Managing Counsel
Product Legal Group

Enclosure

SERVICE BULLETIN

HONDA

AUTOMOBILE SERVICE DEPARTMENT

Model	Applicable To	File Under	Bulletin No.
1986 - 91 CIVIC ACCORD PRELUDE	See VEHICLES AFFECTED	BODY	95-028
			Issue Date MAY 23, 1995

Front Seat Belt Buckle Campaign

BACKGROUND

The plastic button on Takata front seat belt buckles may break. Pieces from the broken button could fall into the seat belt buckle, causing it to not latch or not unlatch. Some 1986-91 Accords and Civics are equipped with NSK belts; these models are not affected.

VEHICLES AFFECTED

Accord:

1986 - 90 - All

1991

4-door - Thru VIN 1HGCB7...MA114935

- Thru VIN JHMCB7...MC080435

2-door - Thru VIN 1HGCB7...MA039996

Wagon - Thru VIN 1HGCB9...MA011316

Civic:

1986 - 90 - All

1991

4-door

DX, LX - Thru VIN 1HGED3...ML033695

- Thru VIN JHMED3...MS020132

EX - Thru VIN JHMED4...MS001293

- Thru VIN 1HGED4...ML035006

3-door

STD, DX - Thru VIN 2HGED6...MH533092

Si - Thru VIN 2HGED7...MH534290

Wagon

2WD - Thru VIN JHMEE2...MS004013

4WD - Thru VIN JHMEE4...MS002767

CRX:

1986 - 90 - All except 1988

1991

STD, HF - Thru VIN JHMED8...MS009064

Si - Thru VIN JHMED9...MS005557

Prelude:

1986 - 90 - All

1991 - Thru VIN JHMB44...MC018919

CUSTOMER NOTIFICATION

Owners of affected vehicles will be contacted by mail. The owner will be asked to inspect the front seat belt assemblies and, if a problem is suspected, take the vehicle to a dealership for repair. The text of the customer letter is at the end of this service bulletin.

ABOUT THIS SERVICE BULLETIN

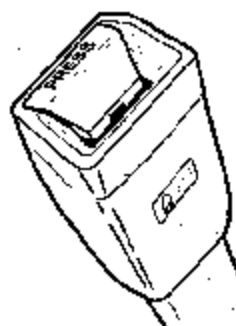
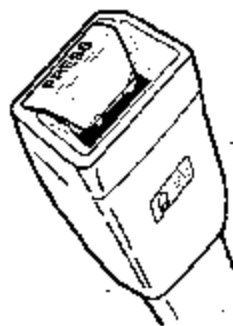
The CORRECTIVE ACTION in this service bulletin is provisional. Its purpose is to identify and replace broken seat belt buckle assemblies. Parts and procedures to update unbroken assemblies are currently being developed. *This service bulletin will be revised when the parts are available.*

INSPECTION BY SERVICE ADVISOR

In the customer notification, the owner is asked to perform the following inspection. Repeat this inspection procedure, in the customer's presence, to verify that repair is required.

1. Examine the edge of the red PRESS button inside the slot.

- If the edge is chipped or broken, go to CORRECTIVE ACTION.
- If the edge is not chipped or broken, continue with this inspection.

UNBROKEN**BROKEN**

2. Push the seat belt latch plate into the buckle. Tug on the belt to make sure the latch is securely locked. Push the PRESS button to release the latch plate from the buckle. It should pop out of the buckle when the button is pressed.

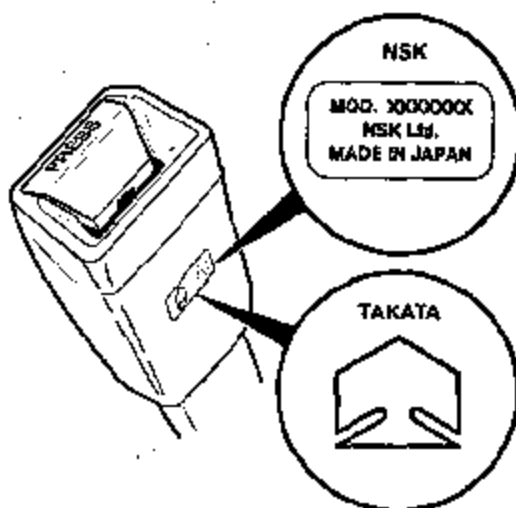
- If the seat belt fails any of these tests, go to **CORRECTIVE ACTION**.
- If the seat belt passes these tests, continue with this inspection.



3. Look for the manufacturer's mark on the buckle assembly.

- If the buckle assembly was manufactured by NSK, inform the owner that no repair is needed. He/she should return the postcard that was in the customer mailing to American Honda. If the customer does not have the card handy, complete one for the customer and mail it in. This assures that the customer will not receive future mailings about this campaign. Remind the customer of Honda's lifetime seat belt warranty.

- If the buckle assembly was manufactured by Takata, inform the owner that the buckles are operational and no repair is needed at this time. American Honda will send a second letter telling the owner when to return for updating of the seat belts.



CORRECTIVE ACTION

Replace both seat belt buckle assemblies if one assembly fails the inspection.

1. Remove the seat belt buckle assembly. Refer to section 20 of the appropriate service manual.
2. Install the new seat belt buckle assembly. When you are using campaign service parts, replace both buckle assemblies.
3. When you replace both seat belt buckle assemblies, center-punch a completion mark *below* the first character of the engine compartment VIN.

1HGCB7XXXXXXXXXXXX

Center-punch a completion mark here.

PARTS INFORMATION

Seat belt buckle assembly:

See Parts Information Bulletin A95-0014

WARRANTY CLAIM INFORMATION

All 3-point active and passive (non-motorized) seat belts

MODEL	OPERATION NUMBER	DESCRIPTION	FLAT RATE TIME	TEMPLATE NUMBER
1986 - 91 Accord	854115	Replace both front seat belt buckle assemblies	0.6 hour	J94A
1990 - 91 Civic				
1989 - 91 CRX				
1988 - 91 Prelude				
1986 - 89 Civic	854116	Replace both front seat belt buckle assemblies	0.3 hour	J94B
1986 - 87 CRX				
1986 - 87 Prelude				

Failed part: P/N 04813-999-999
H/C 4795316
Defect code: 712
Contention code: J94

All 2-point passive (motorized) seat belts

MODEL	OPERATION NUMBER	DESCRIPTION	FLAT RATE TIME	TEMPLATE NUMBER
1990 - 91 Accord	854117	Replace both front seat belt buckle assemblies	1.0 hour	J94C
1990 - 91 Civic				

Failed part: P/N 04849-999-999
H/C 4795340
Defect code: 712
Contention code: J94

NOTE: If campaign service parts are not available, only replace the driver's side seat belt buckle assembly and file the warranty claim under the provisions of the Lifetime Seat Belt Warranty (see Flat Rate Manual for claim information).

Example of customer letter:

Important Safety Recall Notice

Dear Honda Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986 - 91 Honda cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Honda will replace all broken front seat belt buckles, free of charge. In addition, as soon as parts are available, Honda will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important


If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Honda urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

As soon as possible, you should check the condition and operation of both front seat belt buckles. First, carefully inspect the red release buttons for any breaks or cracks. Next, check that both buckles operate properly. To do this, insert each latch plate into its buckle, tug on the belt to make sure the latch is securely locked, then press the release button. The latch plate should pop out of the buckle when the button is pressed.

If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, you should promptly contact your authorized Honda dealer to schedule an appointment to have the buckle replaced, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, you should look at on the back of the buckle for the manufacturer's identification (see the attached illustration).

- If you see the Takata mark (), your seat belt buckle assemblies will need to be modified. However, you should not contact your dealer at this time. Parts are being manufactured to prevent future button breakage and as soon as they are available, you will receive a letter from Honda advising you to call your authorized Honda dealer and make an appointment to have this work performed, free of charge.
- If both front seat belt release buttons appear to be in good condition, and both buckles operate properly, and you see a different manufacturer's name, there is no cause for concern. Only Takata buckles are affected by this voluntary safety campaign. However, please complete and mail the attached postcard. This will inform us that your car's seat belts are not affected by this campaign, so we do not send you more letters.
- If you cannot clearly see the manufacturer's identification, or if you are unsure about the condition or operation of your seat belt buckles, please have a Honda dealer inspect your buckles.

If You Have a Problem

If your Honda dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact the Honda Campaign Information Service Office at American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, CA 90501-2746. The toll-free number is (800) 999-1099.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the toll-free auto safety hotline at (800) 434-9393 (Washington D.C.-area residents may call (202) 366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Honda has a lifetime seat belt warranty that applies to every Honda automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details).

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division

HONDA

AMERICAN HONDA MOTOR CO., INC.

1919 Torrance Boulevard • Torrance, CA 90501-2746

(310) 783-2000

95V-103.001 (U1)

May 16, 1995

Mr. William A. Boehly
Associate Administrator for Enforcement
National Highway Traffic Safety
Administration
400 Seventh Street, SW
Washington, DC 20590

OFFICE
OF THE
ATTORNEY GENERAL
U.S. DEPARTMENT OF JUSTICE
WASHINGTON, D.C. 20530

Dear Mr. Boehly:

This letter is being sent to you by Honda Motor Co., Ltd. (Honda) in order to advise you of actions Honda will undertake in conjunction with reported broken plastic release buttons used in certain front seat belt buckles manufactured by Takata Corporation and supplied to Honda.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Honda. Honda is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Honda also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Honda has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Honda does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Honda believes that there has been widespread press coverage and it has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Honda's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

Honda has decided to undertake a voluntary campaign to repair or replace all broken buckles and to modify undamaged buckles to prevent future button breakage and subsequent buckle failure. All owners of the subject vehicles will be contacted by mail about this campaign as follows:

AHM - MESSAGES

MESSAGE ID.....: B32

MESSAGE DESCRIPTION...: SEAT BELT CAMPAIGN UPDATE
TRANSMISSION STATUS...: R - READY TO SEND
ROUTING METHOD.....: AUTOMATIC

DATE LAST UPDATED.....: 06/29/95
START DATE.....: 06/29/95
EXPIRATION DATE.....: 07/02/95
DATE TRANSMITTED TO AHM:
RECEIVING DEPARTMENT...: SERVICE

.. ACURA DEALERS
.. ACURA SERVICE ZONES
.. ACURA SERVICE DISTRICTS

TO: All Acura Service Managers
FROM: National Service Engineering
RE: Seat Belt Buckle Campaign Update

On May 23, 1995, we told you that we would mail two Seat Belt Buckle Campaign Notification Letters to each customer: Letter one (1) was to let people know that their car was involved and to have their buckles replaced immediately if they were non-functional; Letter two (2) was to tell them that update repair parts were available. At that time, we had planned on mailing Letter #1, starting June 19th, at the rate of 400,000 letters per week.

NEW INFORMATION

Because Takata Corporation has been able to provide preventative measure kits sooner than expected, only one customer notification letter will be necessary. This letter will both notify customers that their car is involved, and also ask them to make a repair appointment with their local dealer.

The single Seat Belt Buckle Campaign Notification Letter to customers will start mailing in mid-July. Because customers will be asked to make an appointment for either buckle replacement (approximately 5% of customers) or preventive kit installation (95%). Letter volume will be reduced to 100,000 letters per week until all customers have been notified.

A Service Bulletin reflecting the above changes, with a copy of the new notification letter, will be mailed to you in early July.

RIGHT NOW - FOLLOW THE INSTRUCTIONS LISTED BELOW. THESE INSTRUCTIONS HAVE NOT CHANGED FROM PREVIOUS MESSAGES.

MESSAGE TEXT (CONT.)

If a customer comes to your dealership with a NON-FUNCTIONAL Takata Seat Belt Buckle Assembly, you should:

- 1) Order a Right Side and a Left Side Campaign Seat Belt Buckle Assembly. Replace BOTH front seat belt buckle assemblies when they arrive. Part Number and color information for campaign parts is listed in Parts Information Bulletin # B95-0011, dated 5-24-95.
- 2) Submit a Campaign Warranty Claim. This will remove the customer's name from the campaign mailing list so that they won't be sent campaign notification letters in the future.

In the unlikely event that a customer comes to your dealership with a NON-FUNCTIONAL Takata Seat Belt Buckle Assembly and a campaign part is not yet available, you should:

- 1) Order existing service part for the driver's side seat belt buckle assembly. Existing service parts are available in small quantities.
- 2) Replace only the driver's side buckle assembly. Do Not replace passenger side seat belt buckle assemblies with original equipment parts.
- 3) Submit a Lifetime Seat Belt Warranty Claim. Lifetime Warranty Claims listing Campaign Part Numbers will be debited.

Remember:

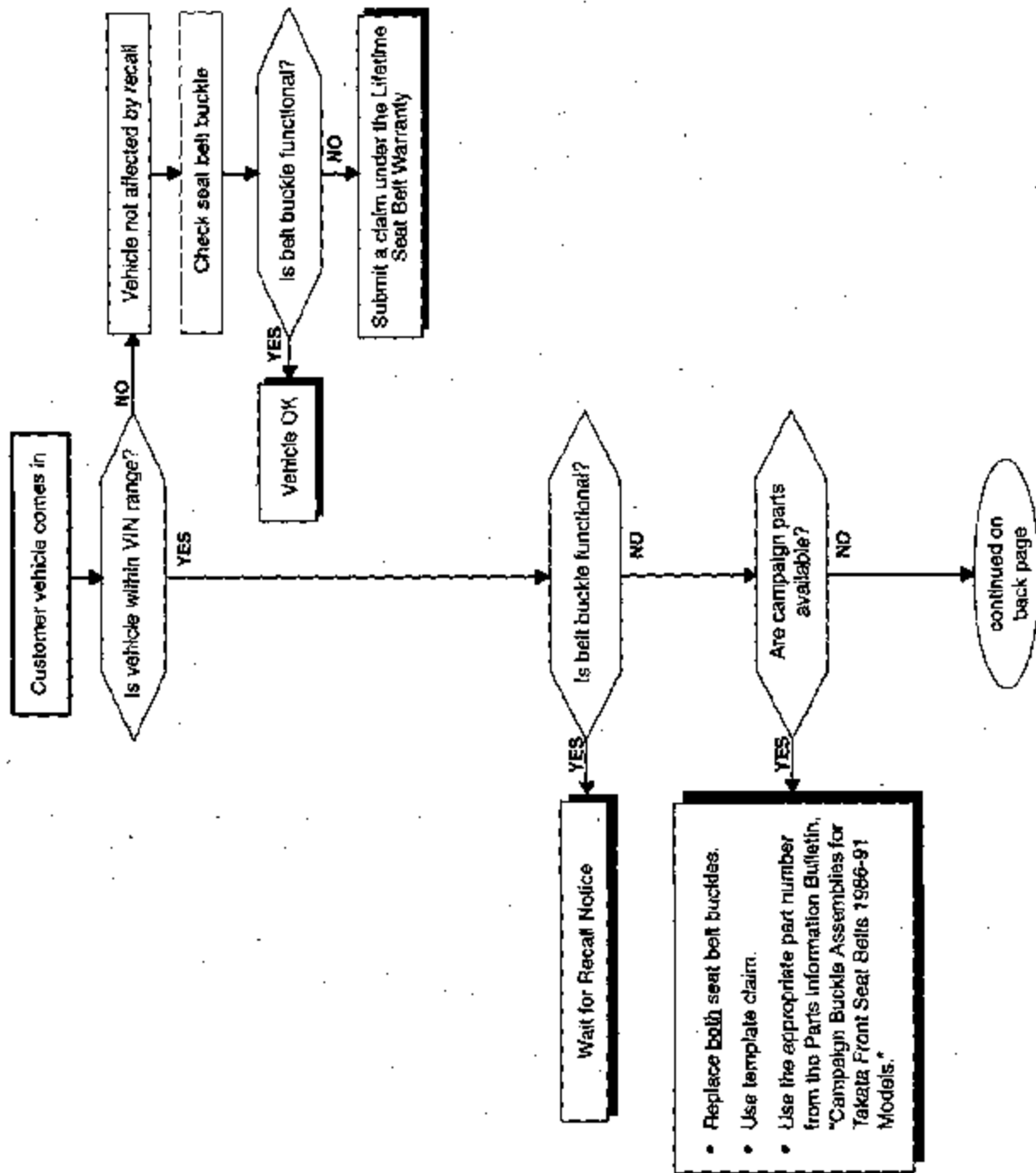
Until we mail you a new Service Bulletin in early July, only replace seat belt buckle assemblies when they are NON-FUNCTIONAL (do not latch or unlatch).

For non-functional buckle assemblies, replace both the passenger and driver's side buckles with Campaign Parts and then submit a Campaign Warranty Claim.

For those few cases where a campaign part is not yet available, replace only the driver's side seat belt buckle with an existing service part and then submit a Lifetime Seat Belt Warranty Claim.

Refer to the Campaign Seat Belt Flow Chart which was recently mailed to all dealers to help clarify the procedures.

Campaign Seatbelt Flowchart for Acura Vehicles



continued from
front page

is belt buckle on
driver's side?

YES

NO

Belt buckle is on
passenger's side

- Instruct the customer not to carry a passenger in the front seat until the buckle assembly has been replaced. Note on the repair order that the passenger's seat belt buckle is not functional.
- Order campaign parts for both front buckle assemblies.
- When parts arrive, contact the customer about setting up an appointment for replacement of both buckle assemblies.
- Use template claim.
- Use the appropriate part number from the Parts Information Bulletin, "Campaign Buckle Assemblies for Takata Front Seat Belts 1986-91 Models."

- Replace nonfunctional seat belt buckle with existing service parts.
- If parts are not available, offer the customer a rental car only when all of the following conditions are met:
 - The driver's side seat belt buckle does not latch or unlatch properly.
 - No parts are available for the driver's side seat belt buckle.
 - The customer does not have alternate transportation.Call 1-800-999-1009 for car rental authorization.
- Use Lifetime Seat Belt Claim format and coding.
- Use the appropriate part number from the DPPL/DCS.



Acura Division
American Honda Motor Co., Inc.

June 23, 1995

Dear Acura Service Manager:

RE: Seat Belt Campaign Flowchart

The enclosed Campaign Seat Belt Flowchart was created to assist your dealership in understanding the 195 Seat Belt Campaign procedures and the correct coding of warranty claims.

If you have any questions, please contact your District Technical Manager (DTM), or the National Warranty Department at (310) 783-3240.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

Acura Automobile Division

Joe Saccio
Assistant Manager
National Automobile Warranty

Enclosure

AHM - MESSAGES

MESSAGE ID.....: A16 MESSAGE DESCRIPTION...: SEAT BELT BUCKLE CAMPAIGN
 TRANSMISSION STATUS...: R - READY TO SEND
 ROUTING METHOD.....: AUTOMATIC

DATE LAST UPDATED.....: 06/02/95
 START DATE.....: 06/02/95
 EXPIRATION DATE.....: 06/07/95
 DATE TRANSMITTED TO AHM:
 RECEIVING DEPARTMENT...: SERVICE

ALL AUTO DEALERS
 ALL AUTO SERVICE ZONES
 ALL AUTO SERVICE DISTRICTS

M

TO : All Honda Service Managers
 FROM: National Service Engineering
 RE : Seat Belt Buckle Campaign Update

TAKATA 2-POINT (2PP) AND 3-POINT PASSIVE (3PP) SEAT BELTS

AHM now has some Takata 2PP and 3PP CAMPAIGN SEAT BELT BUCKLE ASSEMBLIES in stock. These buckle assemblies can only be ordered via the Controlled Parts/Label Ordering System (see Section 6 of your DCS Manual for detailed instructions).

If a customer comes to your dealership with a NON-FUNCTIONAL Takata 2PP or 3PP Seat Belt Buckle Assembly before they receive a Campaign Letter from AHM, you should:

- 1) Order a Right Side and a Left Side Campaign Seat Belt Buckle Assembly. Part Number and color information for campaign parts is listed in Parts Information Bulletin HA95-0014, dated 5-24-95.
- 2) Replace both front seat belt buckle assemblies when they arrive. Campaign Warranty Claims with only one campaign part installed will be debited.
- 3) Submit a Campaign Warranty Claim. This car will then be considered as Campaign Complete.

NOTE: If Takata 2PP or 3PP CAMPAIGN SEAT BELT BUCKLE ASSEMBLY is not available, follow the procedures listed below for Takata 3-Point Active (3PA) seat belts.

TAKATA 3-POINT ACTIVE (3PA) SEAT BELTS

There are no 3PA Campaign Seat Belt Buckle Assemblies in stock yet. If a customer comes to your dealership with a NON-FUNCTIONAL driver's side Takata 3PA Seat Belt Buckle Assembly, you should:

MESSAGE TEXT (CONT.)

- 1) Order only a replacement driver's side seat belt buckle assembly. Existing service parts are available in small quantities.
- 2) Replace the driver's side buckle assembly. DO NOT replace passenger side seat belt buckle assemblies with original equipment parts.
- 3) Submit a Standard Warranty Claim using the Lifetime Seat Belt Warranty. This car will not receive a Campaign Complete Status. Lifetime Warranty Claims listing Campaign Part Numbers will be debited.

REMEMBER

The main focus of this campaign will start in September when we will apply a Preventive Measure Kit to update seat belt buckle assemblies in order to prevent button breakage. So, until we mail the first notification letter, only replace seat belt buckle assemblies when they are NON-FUNCTIONAL.

Again, campaign parts are available for most 2PP and 3PP applications. For non-functional buckle assemblies, replace both and submit a campaign claim.

3PA campaign parts are not yet available. For cases where the driver's side seat belt buckle is non-functional, replace it with an existing service part and submit a Lifetime Seat Belt Warranty Claim.

If you are unable to address a customer's concerns about this campaign, please refer them to American Honda's Campaign Information Service at (800) 995-1009.

Application	
Civic	86 All
	87 All
	88 All
	89 All
Accord	86 All
	87 All
	88 4dr
	89 4dr

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Honda has a lifetime seat belt warranty that applies to every Honda automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Application	
Civic	86 All
	87 All
	88 All
	89 All
Accord	86 All
	87 All
	88 4dr
	89 4dr

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Application	
Civic	86 All
	87 All
	88 All
	89 All
Accord	86 All
	87 All
	88 4dr
	89 4dr

HONDA WITH TAKATA AND NSK 3PA AND 3PP

IMPORTANT SAFETY RECALL NOTICE

Dear Honda Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-1991 Honda cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Honda will replace all broken front seat belt buckles, free of charge. In addition, as soon as parts are available, Honda will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Honda urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

Application	
Civic	86 All
	87 All
	88 All
	89 All
Accord	86 All
	87 All
	88 4dr
	89 4dr

As soon as possible, you should check the condition and operation of both front seat belt buckles. First, carefully inspect the red release buttons for any breaks or cracks. Next, check that both buckles operate properly. To do this, insert each latch plate into its buckle, tug on the belt to make sure the latch is securely locked, then press the release button. The latch plate should pop out of the buckle when the button is pressed.

If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, you should promptly contact your authorized Honda dealer to schedule an appointment to have the buckle replaced, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, you should look on the back of the buckle for the manufacturer's identification (see the attached illustration).

If you see the Takata mark (insert mark), your seat belt buckles will need to be modified. However, you should not contact your dealer at this time. Parts are being manufactured to prevent future button breakage and as soon as they are available, you will receive a letter from Honda advising you to call your authorized Honda dealer and make an appointment to have this work performed, free of charge.

If both front seat belt release buttons appear to be in good condition, and both buckles operate properly, and you see a different manufacturer's name, there is no cause for concern, only Takata buckles are affected by this voluntary safety campaign. However, please complete and mail the attached postcard. This will inform us that your car's seat belts are not affected by this campaign, so we do not send you more letters.

If you cannot clearly see the manufacturer's identification, or if you are unsure about the condition or operation of your seat belt buckles, please have a Honda dealer inspect your buckles.

If You Have A Problem

If your Honda dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact the Honda Campaign Information Service Office at American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, CA 90501-2746. The toll free number is 1-800-999-1009.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393 (Washington, D.C. area residents may call 202-366-0123).

Application
Civic 90/4dr
94/5dr
Accord 90/all
91/all

belt to make sure the latch is securely locked, then press the release button. The latch plate should pop out of the buckle when the button is pressed.

If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, you should promptly contact your authorized Honda dealer to schedule an appointment to have the buckle replaced, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, your seat belt buckles will need to be modified. However, you should not contact your dealer at this time. Parts are being manufactured to prevent future button breakage, and as soon as they are available, you will receive a letter from Honda advising you to call your authorized Honda dealer and make an appointment to have this work performed, free of charge. If you are unsure about the condition or operation of your seat belt buckles, please have a Honda dealer inspect your car.

If You Have A Problem

If your Honda dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact the Honda Campaign Information Service Office at American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, CA 90501-2746. The toll free number is 1-800-999-1009.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393 (Washington, D.C. area residents may call 202-366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Honda has a lifetime seat belt warranty that applies to every Honda automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is

Application	
Civic	90 4dr
	91 5dr
Accord	90 all
	91 all

sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Application
Civic 90|2dr
91|3dr
Accord 88|2dr
89|3dr
91|all
Prelude all

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Application	
Civic	90 4dr
	91 5dr
Accord	90 all
	91 all

HONDA LETTER FOR TAKATA 2PP ONLY

IMPORTANT SAFETY RECALL NOTICE

Dear Honda Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-1991 Honda cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Honda will replace all broken front seat belt buckles, free of charge. In addition, as soon as parts are available, Honda will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Honda urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

As soon as possible, you should check the condition and operation of both front seat lap belt buckles. First, carefully inspect the red release buttons for any breaks or cracks. Next, check that both buckles operate properly. To do this, insert each latch plate into its buckle, tug on the

Application
Civic 90/2dr
91/3dr
Accord 88 2dr
89/3dr
91 all
Prelude all

HONDA LETTER FOR TAKATA ONLY 3PA AND 3PP

IMPORTANT SAFETY RECALL NOTICE

Dear Honda Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-1991 Honda cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Honda will replace all broken front seat belt buckles, free of charge. In addition, as soon as parts are available, Honda will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Honda urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

As soon as possible, you should check the condition and operation of both front seat belt buckles. First, carefully inspect the red release buttons for any breaks or cracks. Next, check

Application	
Civic	90 2dr 91 3dr
Accord	88 2dr 89 3dr 91 all
Prelude	all

that both buckles operate properly. To do this, insert each latch plate into its buckle, tug on the belt to make sure the latch is securely locked, then press the release button. The latch plate should pop out of the buckle when the button is pressed.

If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, you should promptly contact your authorized Honda dealer to schedule an appointment to have the buckle replaced, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, your seat belt buckles will need to be modified. However, you should not contact your dealer at this time. Parts are being manufactured to prevent future button breakage, and as soon as they are available, you will receive a letter from Honda advising you to call your authorized Honda dealer and make an appointment to have this work performed, free of charge. If you are unsure about the condition or operation of your seat belt buckles, please have a Honda dealer inspect your car.

If You Have A Problem

If your Honda dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact the Honda Campaign Information Service Office at American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, CA 90501-2746. The toll free number is 1-800-999-1009.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393 (Washington, D.C. area residents may call 202-366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Honda has a lifetime seat belt warranty that applies to every Honda automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Special Notice to Lessors

ACURA LETTER FOR 3PA AND 3PPIMPORTANT SAFETY RECALL NOTICE

Dear Acura Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-1991 Acura cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Acura will replace all broken front seat belt buckles, free of charge. In addition, as soon as parts are available, Acura will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Acura urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

As soon as possible, you should check the condition and operation of both front seat belt buckles. First, carefully inspect the red release buttons for any breaks or cracks. Next, check that both buckles operate properly. To do this, insert each latch plate into its buckle, tug on the belt to make sure the latch is securely locked, then press the release button. The latch plate should pop out of the buckle when the button is pressed.

If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, you should promptly contact your authorized Acura dealer to schedule an appointment to have the buckle replaced, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, your seat belt buckles will need to be modified. However, you should not contact your dealer at this time. Parts are being manufactured to prevent future button breakage and as soon as they are available, you will receive a letter from Acura advising you to call your authorized Acura dealer and make an appointment to have this work performed, free of charge. If you are unsure about the condition or operation of your seat belt buckles, please have an Acura dealer inspect your car.

If You Have A Problem

If your Acura dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact the Acura Campaign Information Service Office at American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, CA 90501-2746. The toll free number is 1-800-999-1009.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393 (Washington, D.C. area residents may call 202-366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Acura has a lifetime seat belt warranty that applies to every Acura automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

ACURA LETTER FOR 2PPIMPORTANT SAFETY RECALL NOTICE

Dear Acura Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

The Reason For This Notice

Honda has determined that front seat belt buckle release buttons have broken, and others may break in the future, in some 1986-1991 Acura cars equipped with seat belts made by the Takata Corporation. These seat belt buckle release buttons are made of red plastic, and are marked "PRESS." If a button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Acura will replace all broken front seat belt buckles, free of charge. In addition, as soon as parts are available, Acura will modify all unbroken buckles manufactured by Takata to prevent future button breakage.

Why Seat Belts Are Important

If your seat belt buckle is broken or does not operate properly, you should have it replaced as soon as possible. Seat belts are the most important part of your car's safety equipment. Acura urges you to wear your seat belt whenever you drive, and to make sure that your passengers also wear theirs. If you do not wear your seat belt, your chances of being killed or seriously injured during a collision are much higher than if you are wearing a seat belt. That is why seat belt use is required by law in almost every state.

What You Should Do

As soon as possible, you should check the condition and operation of both front seat lap belt buckles. First, carefully inspect the red release buttons for any breaks or cracks. Next, check that both buckles operate properly. To do this, insert each latch plate into its buckle, tug on the belt to make sure the latch is securely locked, then press the release button. The latch plate should pop out of the buckle when the button is pressed.

If either release button shows any sign of breakage or cracking, or if either buckle fails to operate properly, you should promptly contact your authorized Acura dealer to schedule an appointment to have the buckle replaced, free of charge.

Even if both front seat belt release buttons appear to be in good condition, and both buckles operate properly, your seat belt buckles will need to be modified. However, you should not contact your dealer at this time. Parts are being manufactured to prevent future button breakage and as soon as they are available, you will receive a letter from Acura advising you to call your authorized Acura dealer and make an appointment to have this work performed, free of charge. If you are unsure about the condition or operation of your seat belt buckles, please have an Acura dealer inspect your car.

If You Have A Problem

If your Acura dealer is unable to, or fails to, make the necessary repairs or replacements, free of charge, please contact the Acura Campaign Information Service Office at American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, CA 90501-2746. The toll free number is 1-800-999-1009.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393 (Washington, D.C. area residents may call 202-366-0123).

Warranty Reminder

For safety, we urge you to regularly check the condition of your seat belts. If you notice that a release button is broken or if you experience any problems with seat belt operation, contact your dealer immediately. Remember, Acura has a lifetime seat belt warranty that applies to every Acura automobile. It covers any seat belt component that fails to function properly during normal use (see your warranty booklet for details.)

Thank you for your cooperation. We are sorry for any inconvenience you might experience.

Special Notice to Lessors

Under Federal law, the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable Vehicle Identification Number (VIN). (For the purposes of this notice, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

Identification of potentially affected vehicles:

<u>Make/Model</u>	<u>Description</u>	<u>Last date of manufacture</u>
Honda Accord 2D	1988-1990 model years: all affected 1991 model year within the VIN ranges of: 1HGCB7***MA000001 - 1HGCB7260MA039996	March 21, 1991
Honda Accord 4D	1986-1990 model years: all affected 1991 model year within the VIN ranges of: 1HGCB7***MA000001 - 1HGCB7644MA114935 JHMCB7***MC000001 - JHMCB7***MC080435	March 20, 1991 January 29, 1991
Honda Accord 5D	1991 model year within the VIN ranges of: 1HGCB9***MA000001 - 1HGCB9764MA011316	March 20, 1991
Honda Civic CRX	1986-1987, 1989-1990 model years: all affected 1991 model year within the VIN ranges of: JHMED9***MS000001 - JHMED9***MS005557 JHMED8***MS000001 - JHMED8***MS009064	December 14, 1990 December 13, 1990
Honda Civic 3D	1986-1990 model years: all affected 1991 model year within the VIN ranges of: 2HGED6***MH000001 - 2HGED6340MH533092 2HGED736***MH000001 - 2HGED736XMH534290	January 29, 1991 February 1, 1991
Honda Civic 4D	1986-1990 model years: all affected 1991 model year within the VIN ranges of: 1HGED3***ML000001 - 1HGED3548ML033695 1HGED4***ML000001 - 1HGED4***ML035006 JHMED4***MS000001 - JHMED4***MS001293 JHMED3***MS000001 - JHMED3***MS020132	February 7, 1991 not available December 13, 1990 December 12, 1990
Honda Civic 5D	1986-1990 model years: all affected 1991 model year within the VIN ranges of: JHMEB4***MS000001 - JHMEB4***MS002767 JHMEB2***MS000001 - JHMEB2***MS004013	December 24, 1990 December 26, 1990
Honda Prelude	1986-1990 model years: all affected 1991 model year within the VIN ranges of: JHMB44***MC000001 - JHMB44***MC018919	December 26, 1990
Acura Legend 2D	1987-1990 model years: all affected	
Acura Legend 4D	1986-1990 model years: all affected	

<u>Make/Model</u>	<u>Description</u>	<u>Last date of manufacture</u>
Acura Integra 3D	1986-1990 model years: all affected 1991 model year within the VIN ranges of: JHMDA9***MS000001 - JHMDA9***MS026676	December 10, 1990
Acura Integra 4D/SD	1986-1990 model years: all affected 1991 model year within the VIN ranges of: JHMDB1***MS000001 - JHMDB1***MS009150	December 10, 1990
Acura NSX	1991 model year within the VIN ranges of: JHMNA1***MT000001 - JHMNA1***MT001507	December 22, 1990

INFORMATION REPORT

1. Manufacturer:

Honda Motor Co., Ltd.; Honda of America Manufacturing, Inc.; Honda Canada Manufacturing

2. Vehicles Potentially Involved:

1986 through 1991 Honda and Acura Automobiles (see attached list for specifics) with Takata front seat belts having release buttons made from ABS plastic. Takata Corporation home office is located at No. 25 Mori Building, 4-30, Roppongi 1-Chome, Minato-ku, Tokyo, Japan.

3. Total Number of Honda/Acura Vehicles Potentially Involved:

Approximately 3.7 million.

4. Percentage of Vehicles to be Campaigned:

All 1986-1991 Honda and Acura vehicles having front seat belt buckles using ABS plastic release buttons.

5. Description of Causal Factors:

Investigation by Honda and Takata has determined that exposure to ultraviolet radiation from sunlight gradually causes the ABS plastic to become brittle. There is gradual deterioration to a level of stabilization that does not cause button breakage under normal use. The material is more brittle at very cold temperatures such as occur in the winter in the northern part of the U.S. After the button becomes brittle, the application of heavy bending force as the result of improper insertion or removal of the seat belt tongue plate can result in fracture of the ABS button materials and ABS particles falling into the seat belt mechanism.

6. Chronology of Events:

To Be Provided.

7. Description of Corrective Action:

95V-103,001 (95)

See attachment (customer letters).

8. Schedule:

Within four weeks of this letter, Honda will begin notifying owners of all affected vehicles of its proposed action, urging owners of all vehicles with broken release buttons or malfunctioning buckles to make immediate arrangements with Honda or Acura dealers to have their buckles replaced or repaired. A second letter will be sent, beginning no later than September 1995, to all owners of vehicles with properly functioning buckles to have their buckles modified. We anticipate being able to complete the mailing to owners of all affected vehicles within 14 months of the beginning of the campaign.

9. Copy of Notices:

A copy of the initial letter to be sent to owners is enclosed. Copies of other notices will be provided as they become available.

Mr. William A. Boehly
May 16, 1995
Page 3

95V-103,001 (3)

We trust that these actions by Honda respond to NHTSA's concerns related to seat belt buckle repair or replacement in the subject vehicles.

Very truly yours,

AMERICAN HONDA MOTOR CO., INC.



William R. Willen
Managing Counsel

WRW:rpb

AHM - MESSAGES

MESSAGE ID.....: R18

MESSAGE DESCRIPTION...: SEAT BELT BUCKLE CAMPAIGN
TRANSMISSION STATUS...: R - READY TO SEND
ROUTING METHOD.....: AUTOMATIC

DATE LAST UPDATED.....: 06/02/95
START DATE.....: 06/02/95
EXPIRATION DATE.....: 06/07/95
DATE TRANSMITTED TO AHM:
RECEIVING DEPARTMENT...: SERVICE

ALL ACURA DEALERS
ALL ACURA SERVICE ZONES
ALL ACURA SERVICE DISTRICTS

TO : All Acura Service Managers
FROM: National Service Engineering
RE : Seat Belt Buckle Campaign Update

TAKATA 2-POINT (2PP) AND 3-POINT PASSIVE (3PP) SEAT BELTS

AHM now has some Takata 2PP and 3PP CAMPAIGN SEAT BELT BUCKLE ASSEMBLIES in stock. These buckle assemblies can only be ordered via the Controlled Parts/Label Ordering System (see Section 6 of your DCS Manual for detailed instructions).

If a customer comes to your dealership with a NON-FUNCTIONAL Takata 2PP or 3PP Seat Belt Buckle Assembly before they receive a Campaign Letter from AHM, you should:

- 1) Order a Right Side and a Left Side Campaign Seat Belt Buckle Assembly. Part Number and color information for campaign parts is listed in Parts Information Bulletin #B95-0011, dated 5-24-95.
- 2) Replace both front seat belt buckle assemblies when they arrive. Campaign Warranty Claims with only one campaign part installed will be debited.
- 3) Submit a Campaign Warranty Claim. This car will then be considered as Campaign Complete.

NOTE: If Takata 2PP or 3PP CAMPAIGN SEAT BELT BUCKLE ASSEMBLY is not available, follow the procedures listed below for Takata 3-Point Active (3PA) seat belts.

TAKATA 3-POINT ACTIVE (3PA) SEAT BELTS

There are no 3PA Campaign Seat Belt Buckle Assemblies in stock yet. If a customer comes to your dealership with a NON-FUNCTIONAL driver's side Takata 3PA Seat Belt Buckle Assembly, you should:

MESSAGE TEXT (CONT.)

- 1) Order only a replacement driver's side seat belt buckle assembly. Existing service parts are available in small quantities.
- 2) Replace the driver's side buckle assembly. DO NOT replace passenger side seat belt buckle assemblies with original equipment parts.
- 3) Submit a Standard Warranty Claim using the Lifetime Seat Belt Warranty. This car will not receive a Campaign Complete Status. Lifetime Warranty Claims listing Campaign Part Numbers will be debited.

REMEMBER

The main focus of this campaign will start in September when we will apply a Preventive Measure Kit to update seat belt buckle assemblies in order to prevent button breakage. So, until we mail the first notification letter, only replace seat belt buckle assemblies when they are NON-FUNCTIONAL.

Again, campaign parts are available for most 2PP and 3PP applications. For non-functional buckle assemblies, replace both and submit a campaign claim.

3PA campaign parts are not yet available. For cases where the driver's side seat belt buckle is non-functional, replace it with an existing service part and submit a Lifetime Seat Belt Warranty Claim.

If you are unable to address a customer's concerns about this campaign, please refer them to American Honda's Campaign Information Service at (800) 999-1009.

1. Within four weeks of this letter, owners of the subject vehicles will begin to be notified of this campaign by First-class mail. Each owner will be advised to inspect the seat belt buckles and release buttons in his or her vehicle. If the button shows any sign of breakage or the buckle otherwise fails to operate properly, the owner will be advised to take the vehicle to an authorized Honda dealer for prompt replacement of the buckle or the release button, as appropriate. Owners will be advised that if their buttons are not broken and their buckles operate properly, they will receive a second notification letter, in accordance with the attached schedule, advising them to schedule an appointment with their dealer to obtain the buckle modification, after parts become available.
2. All owners of the subject vehicles will be reminded of the lifetime warranty which applies to all Honda automobiles for any seat belt malfunction that is not the result of damage due to accident or user abuse.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Honda will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will mark the customer mailing envelope "Important Safety Recall Notice." Honda will voluntarily send a follow-up owner notification to each owner who does not respond to either of the notifications described above, regardless of the response rate to those notifications. Honda will voluntarily provide NHTSA with copies of consumer complaints received by Honda which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Honda will provide these reports to NHTSA on a quarterly basis beginning with the first quarter after the second notifications begin, for a period of time ending with the fourth quarter (one year) after the last group of such notifications is sent by Honda. However, Honda's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles that will be involved in this program. Due to parts supply and dealer capacity issues, Honda intends to phase the owner mailings in such a way as to minimize owner inconvenience and dissatisfaction, as reflected in item #8 of the attached report. We want to avoid circumstances that might discourage owners from obtaining necessary repairs. We will keep you advised of our plans as they are being finalized.

95V-103,002 - NISSAN

10025

NISSAN

NISSAN MOTOR CORPORATION
U.S.A.

January 29, 1996

RECEIVED
95 FEB -6 AM 10:29
OFFICE
DEFECTS INVESTIGATION

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of a communication concerning the above campaign.

Sincerely,


Frank D. Slaveter
Manager, Technical Compliance

FDS:ss

Enclosure



INFINITI

RECALL BULLETIN

Classification:

95V-103.002

Reference:

ITB96-006

Date:

January 17, 1996

VOLUNTARY RECALL CAMPAIGN FRONT SEAT BELT BUCKLES

APPLIED VEHICLES:

1990 Q45 (G50) - All
1990 M30 (F31) - All
1990 M30 (F31) convertible - All
1991 Q45 (G50) - vehicles built prior to 111908
1991 M30 (F31) - vehicles built prior to 023299
1991 M30 (F31) convertible - vehicles built prior to 001634

AUTHORIZATION

Nissan Motor Co., Ltd. authorizes Infiniti to conduct a campaign on certain 1990-91 Q45 and M30 vehicles.

INTRODUCTION

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicle model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1990-91 Infiniti models. Infiniti is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

CAMPAIGN IDENTIFICATION NUMBER: 95V-103.002

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 42,000.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check each vehicle within the range of this campaign which, for any reason, enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory.

OWNER NOTIFICATION

Current owners of vehicles involved in this campaign will be notified by mail beginning February 9, 1996. A sample owner's letter can be found beginning on page 6 of this bulletin.

RENTAL CAR POLICY

Infiniti authorizes dealers to provide customers a free rental vehicle under the following conditions:

1. The customer's vehicle has one or more seat belts that will not latch or function as designed, and;
2. The necessary replacement buckle/belt assembly is not available in the dealer's parts inventory, and has been ordered "vehicle off road" (VOR) and;
3. The rental period does not exceed 48 hours. Rental cars provided for more than 48 hours must be approved by Infiniti regional personnel.

Failure to comply with these conditions may result in the charge back of up to the entire rental car amount paid.

Dealers are instructed to follow the procedure below to minimize the need for rental cars.

- When the customer calls for an appointment, verify the year and model of his/her Infiniti and the color of the seat belts to ensure the correct buckles are available at the time of the appointment. If the required buckles are not in dealer inventory, place an immediate order for these parts.

SERVICE PROCEDURE OUTLINE

Detailed below is the buckle replacement procedure for all vehicles. To complete the campaign, both the front driver's side and passenger's side buckles must be replaced. Parts information is listed on page 4 of this bulletin. Rear seat belts are **not** included in this campaign.

SERVICE PROCEDURE

Inspection of the Retractor Mechanism

Check the retractor for proper operation and the belt for fraying or chafing. If the belt retractor does not function properly or the belt is frayed or chafed, the belt/retractor assembly should be replaced under the normal warranty process.

Buckle Replacement Procedure - All Models

1. Inspect the operation of the seat belt warning lamp on the dash and the warning chime.
2. Prepare the vehicle for buckle replacement by placing a soft fender cover along the door sill and on the center console to prevent damage.

3. Remove the passenger seat. Disconnect the connector for the power seat (Q45 only). Cut the plastic ties securing the harness to the seat frame (Q45 only).
4. Replace the buckle and secure the harness to the seat frame using tiewraps as it was originally installed (Q45 only).
5. Reinstall the passenger seat and connect to the vehicle harness (Q45 only). Check that the power seat is operational to the limits of its travel. Check that the seat is latching properly on both sides in the full forward, middle, and rearward positions.
6. Remove the driver's seat. Disconnect the two connectors for the seat switch and the power seat. Cut the plastic ties securing the harness to the seat frame as shown in Figure 1. (Q45 has two tiewraps, M30 has one tiewrap).

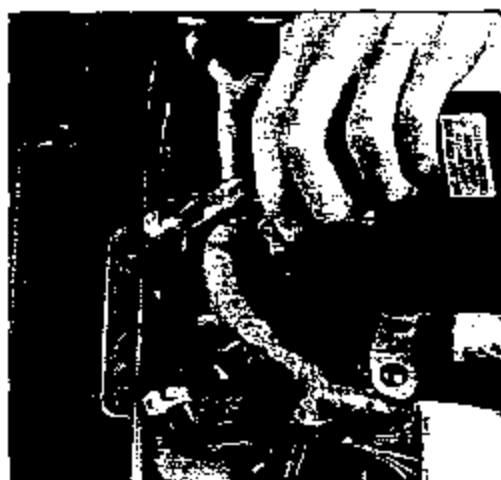


Figure 1

7. Replace the buckle and secure the harness to the seat frame using tiewraps as it was originally installed as shown in Figure 2.
Route the harness away from the seat track and attach the retaining tabs as shown in Figure 3.



Figure 2



Figure 3

8. Reinstall the driver's seat and connect it to the vehicle harness.
9. Check the operation of the buckles by inserting the seat belt "tongue" portion into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the belt. Repeat this step three times.

10. Check the operation of the seat belt warning light and warning chime. Repair if needed according to the applicable warranty. Refer to the appropriate service manual for information.
11. Return the seat to its normal position and check that the power seat is operational to the limits of its travel.
12. *Inspect the interior to ensure that it is clean and free of damage, also make sure the floor mats are positioned properly.*

Q45 (1990-91)

Seat bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)

M30 (1990-91)

Seat bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)

PARTS INFORMATION

Buckle Assemblies - 1990 Q45

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	8/89 - 7/90	86842-60U00	B	Blue	1
LH	8/89 - 7/90	86843-60U00	B	Blue	1
RH	8/89 - 7/90	86842-60U01	C	Brown, Beige	1
LH	8/89 - 7/90	86843-60U01	C	Brown, Beige	1
RH	8/89 - 7/90	86842-60U02	A	Red	1
LH	8/89 - 7/90	86843-60U02	A	Red	1
RH	8/89 - 7/90	86842-60U03	G,K	Gray, Egg Shell	1
LH	8/89 - 7/90	86843-60U03	G,K	Gray, Egg Shell	1

Buckle Assemblies - 1991 Q45

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	7/90 - 7/92	86842-65U00	B	Blue	1
LH	7/90 - 7/92	86843-65U00	B	Blue	1
RH	7/90 - 7/92	86842-65U01	C	Brown, Beige	1
LH	7/90 - 7/92	86843-65U01	C	Brown, Beige	1
RH	7/90 - 7/92	86842-65U02	A	Red	1
LH	7/90 - 7/92	86843-65U02	A	Red	1
RH	7/90 - 7/92	86842-65U03	G, K	Gray, Egg Shell	1
LH	7/90 - 7/92	86843-65U03	G, K	Gray, Egg Shell	1

Buckle Assemblies - 1990 / 1991 M30 (includes convertible)

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	8/89 - 12/91	86842-F6601	C	Brown, Beige	1
LH	8/89 - 12/91	86843-F6601	C	Brown, Beige	1
RH	8/89 - 12/91	86842-F6602	K	Gray, Egg Shell	1
LH	8/89 - 12/91	86843-F6602	K	Gray, Egg Shell	1
RH	8/89 - 12/91	86842-F6604	H	Egg Shell	1
LH	8/89 - 12/91	86843-F6604	H	Egg Shell	1

CLAIMS INFORMATION

~~Submit a Primary Part claim using the following coding:~~

OPERATION	OP CODE	CAMPAIGN I. D.	SYM	DIAG	FRT
Replace complete buckle assembly - both sides	P51170	P5117	ZZ	99	0.6 hrs. (Q45/M30)

Additional Allowance	EXPENSE CODE	Reimbursement
Rental vehicle, if required	502	\$30.00/day, up to 2 days

NOTE: 1. Reference the "RENTAL CAR POLICY" on page 2/7.

Sample Owner's Letter

LETTER # 3 - INFINITI OWNERS - 3PA IMPORTANT SAFETY RECALL NOTICE

Dear Infiniti Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

Our records indicate that you are the owner of the Infiniti indicated above. Infiniti has determined that some front seat belt release buttons in certain front lap/shoulder belts have broken, or may break in the future. Your seat belt buckle release button is made of orange/red plastic and is marked "Press". If the button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Infiniti will replace both front seat belt buckle assemblies free of charge, whether or not they are broken. The release buttons in the rear seat belt buckles are made of a different material and they are not subject to this campaign.

In addition, your vehicle has a lifetime seat belt warranty. See your Warranty Information Booklet for details. This means that if any conditions covered by the seat belt warranty are found at any time now or in the future, your Infiniti dealer will correct these conditions free of charge.

It is very important that you schedule your Infiniti for a buckle replacement as soon as possible. If your seat belt buckle doesn't operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all states. Also, if you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Infiniti urges you to use your seat belt at all times, and to contact your dealer immediately for buckle replacement, especially if you notice that a button is broken or if you experience any problems with seat belt operation. Even if the buttons are not broken, the buckle should be replaced.

WHAT YOU SHOULD DO

Contact your Infiniti dealer and make an appointment for replacement of your front seat belt buckle assemblies. The dealer will replace both front seat belt buckles free of charge. This replacement will take approximately one hour, but your dealer may require your vehicle for a longer period of time based on their work schedule. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the Infiniti National Consumer Affairs

Office at P.O. Box 191, Gardena, California 90248-0191. The toll free telephone number is 1-800-289-0252. If you reside in Hawaii, please call (808) 836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393. (Washington, D.C. area residents may call 202-366-0123).

Thank you for your cooperation. We are indeed sorry for any inconvenience you might experience.

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Technical Communications Department

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NISSAN MOTOR CORPORATION
U.S.A.

September 26, 1995

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

RECEIVED
23 OCT -5 AM 10:33
OFFICE
DEFECTS INVESTIGATION

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of a communication concerning the above campaign.

Sincerely,

Frank D. Slaveter
Manager, Technical Compliance

FDS:sss

Enclosure

CAMPAIGN BULLETIN

Classification:	Reference:	Date:
95V-103	NTB95-085a	September 22, 1995

VOLUNTARY CAMPAIGN – FRONT SEAT BELT BUCKLES

This bulletin replaces NTB95-085.
Please discard all copies of NTB95-085, dated August 28, 1995.

CAMPAIGN IDENTIFICATION NO.: 95V-103.002

APPLIED VEHICLES

200SX (S12) 1986.5-88
240SX (S13) 1989-91
Truck (D21) 1988-91
Pathfinder (WD21) 1988-91
Van (C22) 1987-90
Sentra (B12) 1987-90
Sentra (B13) 2 Door Sedan 1991

BELT TYPE

3 Point active lap/shoulder belt
2 Point manual lap belt
3 Point active lap/shoulder belt (except center belt position)
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt & 2 Point manual lap belt
3 Point passive lap/shoulder belt (door mounted)

AUTHORIZATION

Nissan Motor Co., Ltd. authorizes Nissan Motor Corporation., U.S.A. (NMC) to conduct a campaign on certain 1986.5-1991 Nissan vehicles.

INTRODUCTION

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicle model years 1986.5 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1986.5-91 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 2,000,000.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check each vehicle within the range of this campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory.

WARRANTY EXTENSION

Owners of 1986.5 through 1988 vehicles affected by this campaign have been given a lifetime limited warranty on the entire seat belt assemblies in their car. This lifetime limited warranty is the same as applied to 1989 and later Nissan vehicles.

OWNER NOTIFICATION

Current owners of vehicles involved in this campaign will be notified by mail over a 10-11 month period beginning September 29, 1995. A sample owner's letter can be found on page 14 of this bulletin.

RENTAL CAR POLICY

Nissan authorizes dealers to provide customers a free rental vehicle under the following conditions:

1. The customer's vehicle has one or more seat belts that will not latch or function as designed, and;
2. The necessary replacement buckle/belt assembly is not available in the dealer's parts inventory, **and has been ordered "vehicle off road" (VOR)** and;
3. The rental period does not exceed 48 hours. Rental cars provided for more than 48 hours must be approved by Nissan regional personnel.

Failure to comply with these conditions may result in the chargeback of up to the entire rental car amount paid.

Dealers are instructed to follow the procedure below to minimize the need for rental cars.

1. When the customer calls for an appointment, verify the year and model of his/her Nissan and the color of the seat belts.
2. Ask the customer if he/she has had any problems with the seat belts latching.
 - a. If the customer has had no latching problems, ensure that the correct button kits are available at the time of the appointment.
 - b. If the customer indicates there has been a latching problem, order a pair of the correct buckle assemblies so they will be available on the appointment date.

SERVICE PROCEDURE OUTLINE

Detailed below is the button replacement guide for all vehicles. **IMPORTANT: Both the driver's and passenger buckles must be repaired or replaced as a pair to ensure color match as determined by using the decision tree on page 4 of this bulletin.**

NOTE: This campaign does not include the rear seat belts of any vehicles, or the center belt in the Truck equipped with a bench seat. Passive front shoulder belts are also not affected. The release buttons in these buckles are made of a different material.

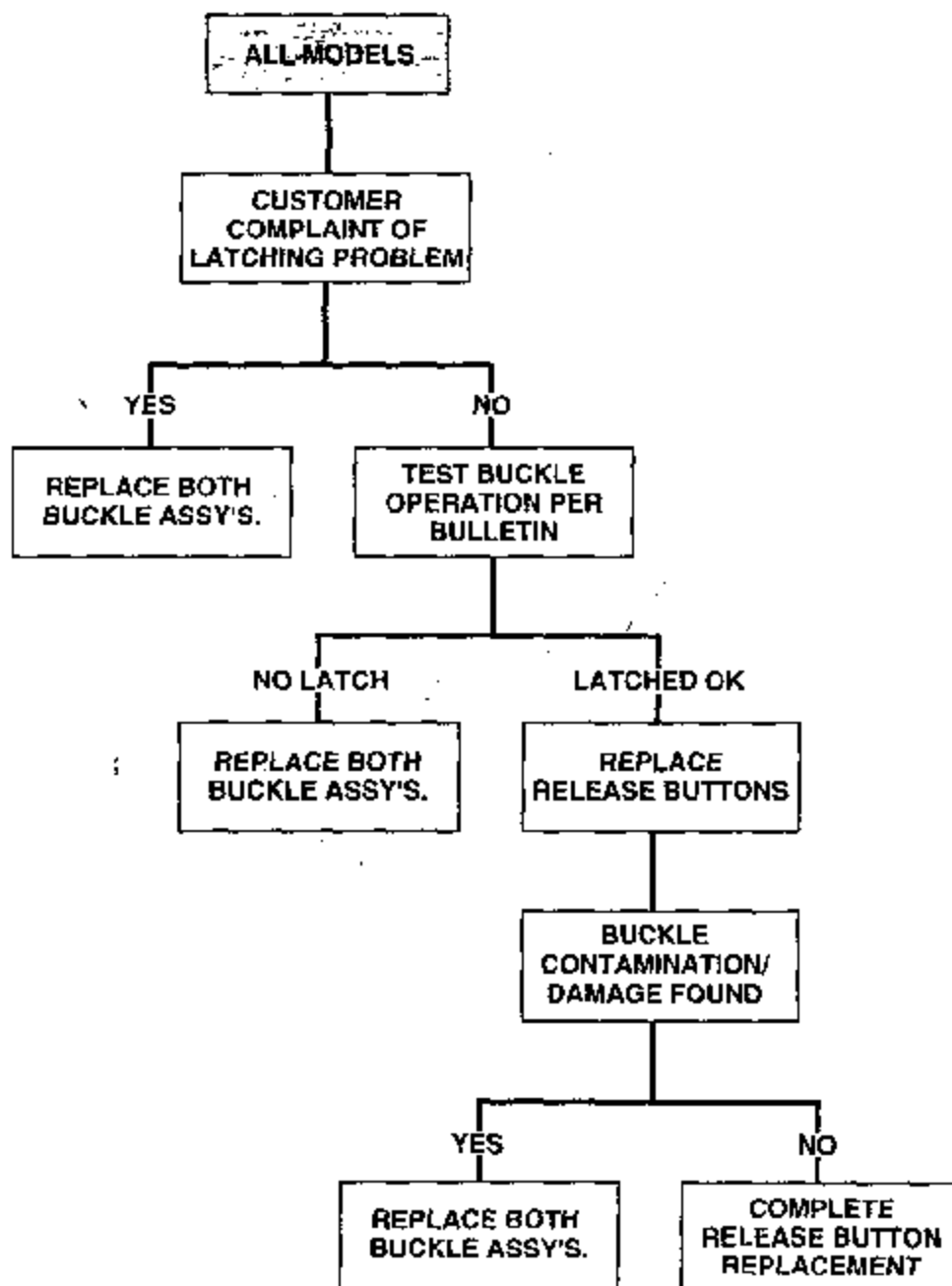
MODEL	PROCEDURE REQUIRED	
	BUTTON REPLACEMENT	SEAT REMOVAL NECESSARY
200 SX (S12) 1986.5-88	■	
240SX (S13) 1989-91	■	
TRUCK (D21) 1988-91	■	
PATHFINDER (WD21) 1988-91	■	
VAN (C22) 1987-90	■	
ALL SENTRA (B12) 1987-90	■	
SENTRA (B13) 2-Door 1991	■	■

MODEL	MODEL YEAR	TAKATA MODEL NO.	SEAT BELT TYPE/ LOCATION	BUCKLE MOUNTING LOCATION
200 SX (S12)	1986.5-88	521	3PA/Front	Floor
240SX (S13)	1989-91	522	2PP/Front	Seat
TRUCK (D21)	1988-91	521	3PA/Front	Floor
PATHFINDER (WD21)	1988-91	521	3PA/Front	Floor
VAN (C22)	1987-90	522	3PA/Front	Floor
SENTRA (B12), except Coupe	1987-89	521	3PA/Front	Floor
SENTRA (B12) Coupe	1989-90	522	2PP/Front	Seat
SENTRA (B12) Sedan/Station Wagon	1990	522	2PP/Front	Seat
SENTRA (B13) 2-Door	1991	522	3PDM/Front	Seat

Seat Belt Type: 3PA 3-point active lap/shoulder belt
3PDM 3-point passive lap/shoulder belt (door mounted)
2PP 2-point manual lap belt (vehicle equipped with 2-point passive seat belt system)

NOTE: All vehicles must have either the release buttons or buckle assemblies replaced. Use this decision tree to determine when buckle replacement is required.

BUCKLE/BUTTON REPLACEMENT DECISION TREE – ALL MODELS



SERVICE PROCEDURE

IMPORTANT: Please review the videotape that was previously sent to you. It will give a demonstration of the repair procedure.

INSPECTION OF THE RETRACTOR MECHANISM

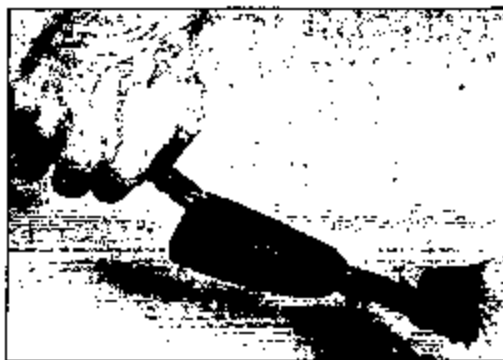
The retractor should be checked for proper operation and the webbing should be inspected for fraying or chafing. If the webbing retractor does not function properly or the webbing is damaged as described above, the entire retractor and webbing assembly should be replaced under the life-time limited seat belt warranty. The passive belt on 2 point passive models should also be inspected.

BUTTON REPLACEMENT PROCEDURE

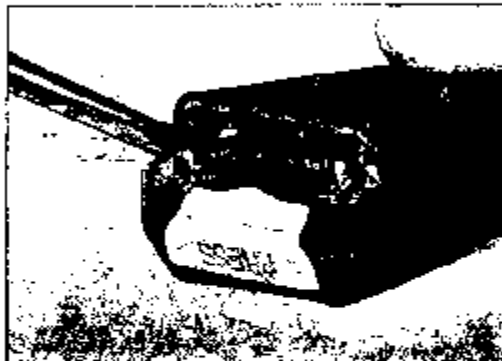
1. Inspect the operation of the seat belt warning lamp on the dash and the warning buzzer. Repair as necessary.
2. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle (**this step applies to both front seat buckles**). Repeat this step three (3) times. If either buckle does not latch or unlatch, replace both front buckle assemblies. If the buckle latches and unlatches properly in both front seats, proceed to step 3.
3. Prepare the vehicle for button replacement by placing a clean shop cloth on the seat and center console. Position the seat as necessary to easily work on the buckle. **NOTE: The 1991 Sentra requires seat removal for button replacement.** Please see the Vehicle Specific Information section on page 10 of this bulletin for details regarding buckle removal and proper reinstallation. The button replacement procedure is the same for all vehicles except as noted. **Please review the vehicle-specific information on page 10 that contains torque specifications and other important notes on buckle replacement.**

NOTE: Some 1986.5 and 1987 vehicles have a white plastic ejector buckle and have a slightly different procedure – see steps 9a and 14a.

4. Using a small pair of wire cutters (such as Snap-On E710SCG), carefully cut the plastic outer cover along the separation line between the two covers as shown in the following photograph.



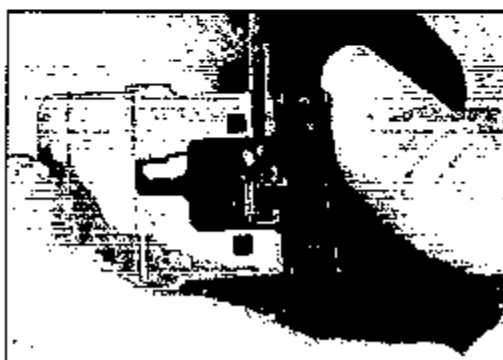
5. Using a medium sized, flat blade screwdriver, carefully separate the two halves of the outer cover by placing the screwdriver into the slot **between the edges of the two covers**. Do not pry in the middle of the buckle, as this may damage the switch (if so equipped).



6. Using the wire cutters, cut the three plastic pins retaining the switch to the cover. Cut the bottom pin first, slide the switch down, then cut the top two retaining pins.
NOTE: Some buckles are not equipped with switches (e.g. passenger side).



7. Use a small flat blade screwdriver to separate the switch from the cover. Carefully place the screwdriver between the switch plate and buckle cover at the closest points to the three retaining pins beginning with the bottom pin, then the two top pins. This will prevent damage to the switch.
8. Remove the cover halves.
NOTE: Steps 9a and 14a should be utilized on buckles with white ejector plates.
9. Depress the seat belt release button and release the spring using a small screwdriver.

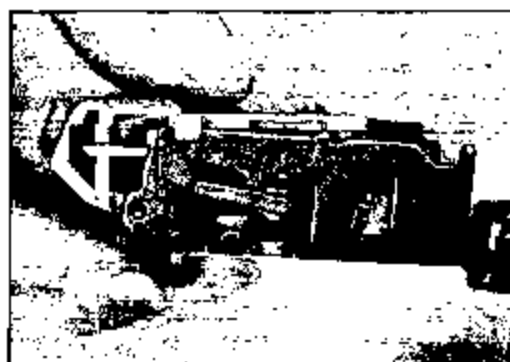


WHITE PLASTIC EJECTOR BUCKLES



- 9a. These buckles were installed on 1986.5 and some 1987 models. The basic button replacement procedure is the same except for the button removal procedure. When the button is removed there is **no spring** attached to the button. Instead of lifting up and pulling to remove the button, it is necessary to push down so the retaining tabs are free of the buckle.

NOTE: Some 1987 200SX (S12) models may be equipped with both a white ejector plate buckle and a black ejector plate buckle on the same vehicle. This needs to be identified prior to starting repairs so the correct parts can be ordered.



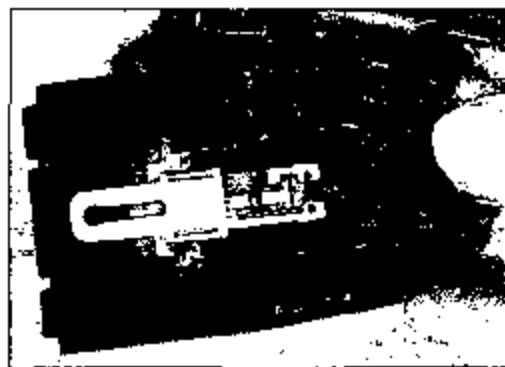
10. Remove the button and spring by applying a slight upward force while pulling the button out of the buckle assembly while holding down the spring guide to prevent it from moving from its original position. A new spring is provided with the new button kit (except on the white ejector mechanism buckles, which do not use this spring).
11. Inspect the buckle assembly for dirt, dust, or other foreign material. If the buckle is contaminated with items such as soft drink, juice or other sticky material, replace both buckle assemblies. **Do not attempt to clean the buckle.**
12. If the buckle passes this inspection, remove any dust from the buckle using dry compressed air.

13. Check the position of the ejector mechanism, the springs and rails. In case the spring rails move from the original position, grasp the middle part between the two rails and place them back to their original position with a slight force.



14. Install the new button onto the buckle assembly and depress the button, using a small screwdriver to attach the spring.
NOTE: This step does not apply to white plastic ejector buckles. See 14a.
- 14a. To install the button for the white plastic ejector buckle, align the button with the buckle and press into place.
NOTE: The white ejector plate button kits contain spare return springs in case one is required.
15. Check the operation of the button and that the spring is attached correctly.
16. Test the operation of the buckle. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle. Repeat this step three (3) times. If it does not latch, replace the buckle assembly. If it does latch, proceed to step 17.
17. Install the new outer button side, cover half onto the buckle.
18. Carefully install the switch onto the other cover half by applying pressure to the corners of the switch. Route the switch wires as shown in the photograph below step 19.
NOTE: Only apply pressure to the corners of the switch. Do not press or apply pressure in the middle of the switch. Should the switch break, it will be necessary to replace the buckle assembly.

19. Slide the switch upwards (away from the wires) to its original position.



20. Push the buckle release button and carefully assemble the two halves together by first inserting the top tabs of the switch half of the cover into the button half of the cover.
21. Firmly push the two halves together until a snap is heard and/or felt.
22. Check the operation of the buckle. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle. Repeat this step three (3) times. If the buckle fails to latch, both buckle assemblies should be replaced.
23. Check the operation of the seat belt warning light and warning buzzer. Repair as needed according to the applicable warranty. Refer to the appropriate Service Manual for information.
24. Return the seat to its original position. If the seat was removed, check the seat track locking operation. Both seat rails should latch securely in the full forward, middle and rearward positions.
25. Inspect the vehicle's interior to ensure it is clean and free of damage. Also make sure the floor mats are positioned properly if they were removed.

VEHICLE SPECIFIC INFORMATION

200 SX (1986.5-88)

Remove center console to disconnect the seat belt buckle switch.

Seat bolt torque	15-20 ft-lbs (21-26 Nm, 2.1-2.7 kg-m)
Buckle mounting bolt torque	26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

240SX (1989-91)

Seat bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)
Seat mounting nut torque	19-24 ft-lbs (25-32 Nm, 2.6-3.3 kg-m)
Buckle mounting bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

TRUCK (1988-91)

Buckle mounting bolt torque	26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)
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NOTE: The center seat belt position buckle on bench seat equipped trucks is not affected by this campaign.

PATHFINDER (1988-91)

The connector for the seat belt buckle is located under the center console and can be pulled out from under the console by gently lifting the edge of the console where the wires go under the edge. Always replace the connector after repairing the seat belt buckle.

Buckle mounting bolt torque	26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)
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VAN (C22) (1987-90)

Buckle mounting bolt torque	26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)
-----------------------------	---

SENTRA (1987-89, except Coupe)

Seat bolt torque	18-23 ft-lbs (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque	26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

SENTRA Coupe (1989-90)

Seat bolt torque	18-23 ft-lbs (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

SENTRA Sedan/Station Wagon (1990)

Remove center console to disconnect the seat belt buckle switch. Also remove the two rear seat mounting bolts to put slack in the carpet to make the switch wire routing easier.

Seat bolt torque	18-23 ft-lbs (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

SENTRA 2-Door (1991)

Seat bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

PARTS INFORMATION

BUTTON KITS

COLOR/CODE	EARLY STYLE WHITE EJECTOR PLATE 1986.5-1987 S12 1987 B12	LATE STYLE BLACK EJECTOR PLATE 1987-1989 S12 1987-1989 B12(except Coupe)
Black/(G)	86842-89900	86842-89910
Blue/(B)	86842-89901	86842-89911
Brown/(C)	86842-89902	86842-89912
Grey/(K)	86842-89904	86842-89914

NOTE: Button kits are packaged in multiples of two, and dealers must order in multiples of two. To complete the campaign on a vehicle, a quantity of two of the appropriate part number is required.

BUCKLE ASSEMBLIES

P/N	DESCRIPTION	COLOR	COLOR CODE
1987-1989 Sentra - except Coupe (B12) - 2WD			
86842-61A00	RH	Brown	C
86842-61A01	RH	Blue	B
86842-61A02	RH	Grey	K
86842-61A03	RH	Black	G
86843-61A00	LH	Brown	C
86843-61A01	LH	Blue	B
86843-61A02	LH	Grey	K
86843-61A03	LH	Black	G
1987-1989 Sentra - except Coupe (B12) - 4WD			
86842-72A00	RH	Brown	C
86842-72A01	RH	Blue	B
86842-72A02	RH	Grey	K
86843-73A00	LH	Brown	C
86843-73A01	LH	Blue	B
86843-73A02	LH	Grey	K

NOTE: Parts information for other affected models will be supplied at a later date.

CLAIM INFORMATION

OPERATION	OP CODE	PNC ¹	SYMPTOM	DIAGNOSIS	MODEL ²	FRT (hrs)
RPL Release button only - both sides - all models	P51110	P5111	ZZ	99	S12	0.4
					S13	0.4
					D21	0.3
					WD21	0.3
					C22	0.4
					B12 (All)	0.4
					B13	0.5
RPL Complete buckle assy - both sides - all models except B12 Coupes ³	P51111	P5111	ZZ	99	S12	0.4
					S13	0.6
					D21	0.3
					WD21	0.3
					C22	0.4
					B12 ³	0.5
					B13	0.6
RPL Complete buckle assy - both sides - B12 Coupes only ⁴	P51112	P5111	ZZ	99	B12 ⁴	0.6

ADDITIONAL ALLOWANCE	SPECIAL PART NUMBER	REIMBURSEMENT
Rental vehicle, if required	LOCAL SBRNT	\$30.00/day, up to 2 days

- 1 New Claims System dealers: Submit a Campaign Line claim using Campaign I.D. P5111.
- 2 Reference the "APPLIED VEHICLES" listing on page 1 of this bulletin.
- 3 All B12's (i.e. 2 & 4-dr. Sedans, Wagons & Hatchbacks) **EXCEPT** the B12 Coupe.
- 4 B12 Coupes **ONLY**.
- 5 Reference the "RENTAL CAR POLICY" on page 2 of this bulletin.
- 6 New Claims System dealers: Use Expense Code 502.

ESTIMATED MAILING SCHEDULE

The chart below provides the estimated mailing dates for the customer notification letters.

CUSTOMER MAILING	MAILING DATE	VEHICLE MODELS	MODEL YEAR	VEHICLE COUNT	TOTAL COUNT
1	9/29/95	B12	87	40,000	100,000
		B12	88	60,000	
2	10/31/95	B12	87	40,000	100,000
		B12	88	60,000	
3	11/30/95	B12	87	100,000	124,000
		S12	86.5	20,000	
		C22	87-90	4,000	
4	12/29/95	B12	87	97,000	207,000
		S12	87-88	20,000	
		D21	88	90,000	
5	1/31/96	B12	87	100,000	237,000
		B12	88	137,000	
6	2/29/96	S12	87-88	34,000	194,000
		WD21	88-91	60,000	
		B12-Sed/Wg	89	100,000	
7	3/29/96	B12-Sed/Wg	89	137,000	237,000
		D21	88-91	100,000	
8	4/30/96	B12 Coupe	89	8,000	224,900
		B12	90	155,400	
		WD21	88-91	61,500	
9	5/31/96	S13	89-91	61,000	231,000
		D21	88-91	170,000	
10	6/28/96	S13	89-91	100,000	247,000
		D21	88-91	70,000	
		B13 2-dr	91	77,000	
11	7/31/96	D21	88-91	59,000	59,000
				TOTAL	1,960,900

SAMPLE OWNER'S LETTER

There are four different customized letters for Nissan owners. The sample letter below, for 1986-1988 owners, is typical of the letter content and includes the information for the lifetime limited warranty extension.

Letter #1 - 1986-1988 Nissan Owners - 3PA

IMPORTANT SAFETY RECALL NOTICE

Dear Nissan Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

Our records indicate that you are the owner of the Nissan vehicle indicated above. Nissan has determined that some front seat belt release buttons in certain front lap/shoulder belts have broken, or may break in the future. Your seat belt buckle release button is made of orange/red plastic and is marked "Press." If the button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Nissan will replace the release button in both front seat buckles free of charge, whether or not they are broken. The release buttons in the rear seat belt buckles in passenger vehicles, and in the center buckle in pickup trucks equipped with a bench seat are made of a different material, and they are not subject to this campaign.

In addition, Nissan is extending the warranty on all seat belts in your vehicle for the life of the vehicle. See the enclosed warranty statement for details. This means that if any conditions covered by the seat belt warranty are found at any time now or in the future, your Nissan dealer will correct these conditions free of charge.

It is very important that you schedule your Nissan for button replacement as soon as possible. If your seat belt buckle doesn't operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all states. Also, if you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Nissan urges you to use your seat belt at all times, and to contact your dealer immediately for button replacement, especially if you notice that a button is broken, or if you experience any problems with seat belt operation. Even if the buttons are not broken, they should be replaced.

(Continued on next page.)

WHAT YOU SHOULD DO

Contact your Nissan dealer and make an appointment for replacement of your front seat belt release buttons. The dealer will replace both front seat belt release buttons free of charge. This replacement will take approximately one hour, but your dealer may require your vehicle for a longer period of time based on their work schedule. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan Motor Corporation U.S.A. at P.O. Box 191, Gardena, California 90248-0191. The toll free telephone number is 1-800-289-0628. If you reside in Hawaii, please call (808) 836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free auto safety hotline at 1-800-424-9393. (Washington, D.C. area residents may call 202-366-0123.)

Thank you for your cooperation. We are indeed sorry for any inconvenience you might experience.

NISSAN

**NISSAN MOTOR CORPORATION
U.S.A.**

September 8, 1995

RECEIVED
95 SEP 19 AM 11:07
OFFICE
DEFECTS INVESTIGATION

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of a communication concerning the above campaign.

Sincerely,



Frank D. Slaveter
Manager, Technical Compliance

FDS:ss

Enclosure



SERVICE BULLETIN

Classification:

GI95-010

Reference:

ITB95-047

Date:

September 6, 1995

TAKATA SEAT BELT CAMPAIGN INTERIM CAMPAIGN ADVISORY

This advisory is being published to provide Infiniti Dealer Service personnel with interim campaign information to allow them to properly respond to their customer's needs.

APPLIED VEHICLE: 1990-91 Q45 (G50)
1990-91 M30 (F31)

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 42,000

BACKGROUND

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicles in model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1990-1991 Infiniti models. Infiniti is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

To resolve the investigation, Nissan and NHTSA entered into an agreement which is described in this excerpt from Nissan's letter to NHTSA which pertained to both Nissan and Infiniti vehicles in this campaign.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986.5-1991 vehicles manufactured by numerous automobile companies, including Nissan. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

Nissan is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Nissan also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Nissan has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Nissan does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, Nissan believes that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Nissan's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Nissan has decided to undertake a voluntary campaign to replace the plastic ABS release buttons in the subject Takata front seat belts with buttons constructed of a plastic material known as POM. All owners of the subject vehicles will be contacted by mail about this program. In addition, the owners will either (1) be advised that Nissan will extend a lifetime seat belt warranty to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles), or (2) be reminded of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the 1989 model year. This will demonstrate to Nissan owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Nissan will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will mark the mailing envelope "Important Safety Recall Notice." Nissan will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, Nissan will voluntarily provide NHTSA with copies of consumer complaints received by Nissan which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Nissan will provide these reports to NHTSA on a quarterly basis beginning with the first quarter in which button replacements begin, for a period of time ending with the fourth quarter (one year) after the last group of initial owner notifications is sent by Nissan. However, Nissan's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

About 42,000 Infiniti vehicles are involved. The target campaign launch date (owner notification) is late January 1996.

If prior to receiving the official notice from Infiniti, an owner suspects any type of improper seat belt operation, he/she should immediately arrange to have the seat belts checked by an Infiniti dealer so that needed repairs can be performed. Any seat belt which fails to function properly will be repaired or replaced at no charge to the customer under the terms of the lifetime seat belt limited warranty.

Repair parts for this campaign are currently being developed. Ordering and part number information will be provided to all dealers in a separate communication before the program's launch. Until further information is supplied, dealers should order only those parts necessary to meet customer requests for the replacement of seat belts or seat belt components.

KEY POINTS FOR SERVICE PERSONNEL

1. Owner notifications will begin in late January 1996. However, if a customer requests a seat belt inspection prior to campaign launch, see "Dealer Responsibility" section below.
2. The campaign repair for the M30 will consist of replacing the orange/red buckle release buttons for the front seat belt buckles or the front seat belt buckles. The Q45 will require replacement of the front buckle assemblies. The rear seat belts are not involved in this campaign.
3. Until dealers are notified that the campaign parts and campaign part numbers are available, only those parts necessary to meet customer requirements for seat belt replacements should be ordered. Campaign parts kits are being prepared, and they will be required for use in completing the campaign.

DEALER RESPONSIBILITY PRIOR TO THE OFFICIAL CAMPAIGN LAUNCH:

If a customer requests a seat belt inspection before the campaign launch, or complains of an inoperative seat belt, dealers should perform a functional check by attempting to latch the buckles at least three times. If a buckle fails to latch properly, or if the release button is broken, the buckle assembly must be replaced under the terms of the Lifetime Limited Warranty. Any other condition in any seat belt assembly which would be covered by the Lifetime Limited Warranty should also be repaired in accordance with current procedures. Use the warranty codes and Flat Rate Time found in the current Infiniti Flat Rate Manual.

CLAIMS INFORMATION

Prior to the campaign launch, utilize the applicable claims coding as found in either the current Infiniti "Warranty Flat Rate Manual" for the Q45 and M30 vehicles. New Claims System dealers should submit a Primary Part line using the P/N of the replaced buckle.

Should rental or towing be necessary it must be approved through your Regional Customer Services Department.

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Technical Communications Department

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NISSAN

RECEIVED

NISSAN MOTOR CORPORATION
U.S.A.

95 JUL 24 PM 1:35

OFFICE
DEFECTS INVESTIGATION

13
72595

July 17, 1995

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of communications concerning the referenced recall.

Sincerely,



Frank D. Slaveter
Manager, Technical Compliance

FDS:ss

Encl.



SERVICE ADVISORY

Classification:

GI95-006

Reference:

NTB95-066

Date:

June 21, 1995

TAKATA SEAT BELT CAMPAIGN INTERIM CAMPAIGN ADVISORY

This advisory is being published to provide Nissan Dealer Service personnel with interim campaign information to allow them to properly respond to their customer's needs.

BELT TYPE

APPLIED VEHICLES:	200SX (S12) 1987-88	3 Point active lap/shoulder belt
	240SX (S13) 1989-91	2 Point manual lap belt
	Truck (D21) 1988-91	3 Point active lap/shoulder belt
	Pathfinder (WD21) 1988-91	3 Point active lap/shoulder belt
	Van (C22) 1987-90	3 Point active lap/shoulder belt
	Sentra (B12) 1987-89	3 Point active lap/shoulder belt & 2 Point manual lap belt
	Sentra (B13) 2 Door Sedan 1991	3 Point passive lap/shoulder belt (door mounted)

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 2,000,000.

BACKGROUND:

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicles in model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1987-1991 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

To resolve the investigation, Nissan and NHTSA entered into an agreement which is described in this excerpt from Nissan's letter to NHTSA:

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Nissan. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

Nissan is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Nissan also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch.

Nissan has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Nissan does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, Nissan believes that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Nissan's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Nissan has decided to undertake a voluntary campaign to replace the plastic ABS release buttons in the subject Takata front seat belts with buttons constructed of a plastic material known as POM. All owners of the subject vehicles will be contacted by mail about this program. In addition, the owners will either (1) be advised that Nissan will extend a lifetime seat belt warranty to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles), or (2) be reminded of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the 1989 model year. This will demonstrate to Nissan owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Nissan will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will mark the mailing envelope "Important Safety Recall Notice." Nissan will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, Nissan will voluntarily provide NHTSA with copies of consumer complaints received by Nissan which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Nissan will provide these reports to NHTSA on a quarterly basis beginning with the first quarter in which button replacements begin, for a period of time ending with the fourth quarter (one year) after the last group of initial owner notifications is sent by Nissan. However, Nissan's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

About 2 million Nissan/Infiniti vehicles are involved. The target campaign launch date (owner notification) is September 1995.

If, prior to receiving the official notice from Nissan, an owner suspects any type of improper seat belt operation, he/she should immediately arrange to have the seat belts checked by a Nissan or Infiniti dealer (as appropriate) so that needed repairs can be performed. NMC is also applying a lifetime warranty to all seat belt components of the subject 1987 and 1988 vehicles, which Nissan applied to all vehicles beginning in the 1989 model year. As such, any seat belt which fails to function properly will be repaired or replaced at no charge to the customer under the terms of the lifetime seat belt limited warranty.

Repair parts for this campaign are currently being developed. Ordering and part number information will be provided to all dealers in a separate communication before the program's launch. Until further information is supplied, dealers should order only those parts necessary to meet customer requests for the replacement of seat belts or seat belt components.

KEY POINTS FOR SERVICE PERSONNEL

1. Owner notifications will begin in September and will continue on a monthly basis for ten consecutive months. However, if a customer requests a seat belt inspection prior to campaign launch, see "Dealer Responsibility" section below.
2. The campaign repair for most vehicles will consist of replacing the orange/red buckle release buttons for the front seat belt buckles. In some cases, the buckle assembly will be replaced. In trucks with bench seats, only the outboard seating positions are affected. The motorized, or door mounted 2 point shoulder belts are not affected in vehicles so equipped; only the manual lap belts are involved.
3. Until dealers are notified that the campaign parts and campaign part numbers are available, only those parts necessary to meet customer requirements for seat belt replacements should be ordered. Campaign parts kits are being prepared, and they will be required for use in completing the campaign.
4. For 1987 and 1988 models affected by this campaign, a "Lifetime" seat belt Warranty has been extended.

DEALER RESPONSIBILITY PRIOR TO THE OFFICIAL CAMPAIGN LAUNCH:

If a customer requests a seat belt inspection before the campaign launch, or complains of an inoperative seat belt, dealers should perform a functional check by attempting to latch the buckles at least three times. If a buckle fails to latch properly, or if the release button is broken, the buckle assembly must be replaced under the terms of the "Lifetime" Warranty. Any other condition in any seat belt assembly which would be covered by the "Lifetime Warranty" should also be repaired in accordance with current procedures. Use the warranty codes and Flat Rate Time found in the current Nissan Flat Rate Manual.

CLAIMS INFORMATION

NOTE: For those 1987 and 1988 models affected by this campaign, the seat belt system warranty has been extended to the same "Lifetime Seat Belt Warranty" that Nissan offers for all 1989 and later vehicles.

Prior to the campaign launch, utilize the applicable claims coding as found in either the current Nissan "Warranty Flat Rate Manual" for the B13, C22 and S12 vehicles. New Claims System dealers should submit a Primary Part line using the P/N of the replaced buckle.

Should rental or towing be necessary it must be approved through your Regional Customer Services Department.

NISSAN MOTOR CORPORATION, U.S.A.
Technical Compliance Department



NISSAN MOTOR CORPORATION
U.S.A.

RECEIVED

95 JUL 19 AM 10:16

OFFICE
DEFECTS INVESTIGATION

AS

7-13

July 10, 1995

Mr. Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: NSA-111paw
95V-103.002

Dear Mr. White:

This responds to your letter of June 16, 1995. Attached is a table showing the beginning and ending manufacturing dates for the vehicles involved in the referenced campaign. Since our last correspondence with the agency on this matter, Nissan U.S.A. has been informed by Nissan Motor Company Ltd. that the Takata 52 series seat belt in 200SX models began with the 1986.5 model year and not with the 1987 model year. The number of 1986.5 200SX vehicles that Nissan has sold in the United States is approximately 21,000. The attached table shows this updated information.

Sincerely,

Frank D. Slaveter
Manager, Technical Compliance

Attachment

**BEGINNING AND ENDING MANUFACTURING DATES FOR VEHICLES
INVOLVED IN CAMPAIGN NO. 95V-103.002**

MAKE	MODEL	MODEL YR.	BEGINNING MANUFACTURE DATE	ENDING MANUFACTURE DATE
NISSAN	200SX	1986.5-1988	2/86	3/88
	240SX	1989-1991	7/88	6/91
	PATHFINDER	1988-1991	7/87	6/91
	TRUCK (D21)	1988-1991	7/87 (Japan Prod.) JN6()D1-----	7/91
			8/87 (USA Prod.) 1N6()D1-----	
	VAN (C22)	1987-1990	9/86	3/89
	SENTRA (B12): All models	1987-1990	1/86 (Japan Prod.) JN1()B2-----	7/90
			8/86 (USA Prod.) 1N4()B2-----	
	SENTRA (B13): 2dr. Sedan only	1991	8/90	6/91
INFINITI	Q45	1990-1991	8/89	5/91
	M30	1990-1991	8/89	6/91



NISSAN MOTOR CORPORATION
U.S.A.

RECEIVED

95 JUL 10 AM 10:05

OFFICE
DEFECTS INVESTIGATION

July 3, 1995

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of communications concerning the referenced recall.

Sincerely,

A handwritten signature in cursive script, appearing to read "Frank D. Slaveter".

Frank D. Slaveter
Manager, Technical Compliance

FDS:sss

Encl.



INFINITI

PARTS BULLETIN

Reference

IPB/95-012

Date

June 19, 1995

ATTENTION: All Infiniti Dealers and Parts Managers

SUBJECT: TAKATA SEAT BELT BUTTON REPLACEMENT PROGRAM

As you are aware, Nissan Motor Corporation U.S.A. (NMC) has recently reached an agreement with the National Highway Traffic Safety Administration (NHTSA) to engage in a voluntary campaign to replace the release buttons in certain seat belt buckles which have been supplied by Takata Corporation. In preparation for this program, and in an effort to ensure that all inventory of the involved service parts are correct, NMC has inspected all inventory at our Parts Distribution Centers, and must now do the same for existing dealer inventory.

The purpose of this communication is to request that any stock of the seat belts identified on the attached listing which are on-hand at your dealership be returned to your facing PDC immediately. These parts are not to be used for service purposes at this time and will be inspected subsequent to receipt at the PDC. Please return any inventory via the PARTS REQUEST FOR CREDIT OR FOR THE RETURN OF NEW MATERIAL (RFC) form in accordance with the provisions for defective parts claims (code "G" non-compliant items). Credit for return of the subject parts will be made to the dealer non-vehicle account.

Your efforts to ensure all parts are returned to your facing PDC by July 7, 1995 would be appreciated.

NISSAN MOTOR CORPORATION U.S.A.
PARTS SUPPLY DEPARTMENT

TAKATA SEAT BELTS

<u>Part Number</u>	<u>Description</u>	<u>Part Number</u>	<u>Description</u>
86832-18C00	Belt Assy - Front Seat Buckle	86843-12G12	Belt Assy - Front Seat Buckle
86832-18C01	Belt Assy - Front Seat Buckle	86843-12G13	Belt Assy - Front Seat Buckle
86833-17C00	Belt Assy - Front Seat Buckle	86843-12G60	Belt Assy - Front Seat Buckle
86833-17C01	Belt Assy - Front Seat Buckle	86843-12G61	Belt Assy - Front Seat Buckle
86840-32F10	Belt Set - Front Seat, 3PT RH	86843-12G62	Belt Assy - Front Seat Buckle
86840-32F11	Belt Set - Front Seat, 3PT RH	86843-5B005	Belt Assy - Front Seat Buckle
86840-32F12	Belt Set - Front Seat, 3PT RH	86843-5B006	Belt Assy - Front Seat Buckle
86841-32F10	Belt Set - Front Seat, 3PT LH	86843-5B008	Belt Assy - Front Seat Buckle
86841-32F11	Belt Set - Front Seat, 3PT LH	86843-5B009	Belt Assy - Front Seat Buckle
86841-32F12	Belt Set - Front Seat, 3PT LH	86843-61A00	Belt - Front Seat Buckle, LH
86842-35F00	Buckle - Front Seat Belt, RH	86843-61A01	Belt - Front Seat Buckle, LH
86842-35F01	Buckle - Front Seat Belt, RH	86843-61A02	Belt - Front Seat Buckle, LH
86842-35F02	Buckle - Front Seat Belt, RH	86843-61A03	Belt - Front Seat Buckle, LH
86842-5B005	Belt Assy - Front Seat Buckle	86843-64Y01	Belt Assy - Front Seat Buckle
86842-5B006	Belt Assy - Front Seat Buckle	86843-64Y04	Belt Assy - Front Seat Buckle
86842-5B008	Belt Assy - Front Seat Buckle	86843-73A00	Belt - Front Seat Buckle, LH
86842-5B009	Belt Assy - Front Seat Buckle	86843-73A01	Belt - Front Seat Buckle, LH
86842-61A00	Belt - Front Seat Buckle, RH	86843-73A02	Belt - Front Seat Buckle, LH
86842-61A01	Belt - Front Seat Buckle, RH	86892-94A00	Belt Assy - Buckle, Passive
86842-61A02	Belt - Front Seat Buckle, RH	86892-94A01	Belt Assy - Buckle, Passive
86842-61A03	Belt - Front Seat Buckle, RH	86892-94A02	Belt Assy - Buckle, Passive
86842-72A00	Belt - Front Seat Buckle, RH	86892-94A03	Belt Assy - Buckle, Passive
86842-72A01	Belt - Front Seat Buckle, RH	86893-40F00	Buckle - LH Front Seat Belt
86842-72A02	Belt - Front Seat Buckle, RH	86893-40F01	Buckle - LH Front Seat Belt
86843-12G10	Belt Assy - Front Seat Buckle	86893-40F02	Buckle - LH Front Seat Belt
86843-12G11	Belt Assy - Front Seat Buckle	86893-94A01	Belt Assy - Front Seat Buckle
86843-12G12	Belt Assy - Front Seat Buckle	86893-94A03	Belt Assy - Front Seat Buckle
86843-12G13	Belt Assy - Front Seat Buckle	86893-94A10	Belt Assy - Buckle, Passive
86843-12G10	Belt Assy - Front Seat Buckle	86893-94A11	Belt Assy - Buckle, Passive
86843-12G11	Belt Assy - Front Seat Buckle	86893-94A12	Belt Assy - Buckle, Passive

TAKATA SEAT BELTS

<u>Part Number</u>	<u>Description</u>	<u>Part Number</u>	<u>Description</u>
86842-60U00	Belt Assy - Front Seat Buckle	86843-60U00	Belt Assy - Front Seat Buckle
86842-60U01	Belt Assy - Front Seat Buckle	86843-60U01	Belt Assy - Front Seat Buckle
86842-60U02	Belt Assy - Front Seat Buckle	86843-60U02	Belt Assy - Front Seat Buckle
86842-60U03	Belt Assy - Front Seat Buckle	86843-60U03	Belt Assy - Front Seat Buckle
86842-65U00	Belt Assy - Front Seat Buckle	86843-65U00	Belt Assy - Front Seat Buckle
86842-65U01	Belt Assy - Front Seat Buckle	86843-65U01	Belt Assy - Front Seat Buckle
86842-65U02	Belt Assy - Front Seat Buckle	86843-65U02	Belt Assy - Front Seat Buckle
86842-65U03	Belt Assy - Front Seat Buckle	86843-65U03	Belt Assy - Front Seat Buckle
86842-F6601	Belt Assy - Front Seat Buckle	86843-F6601	Belt Assy - Front Seat Buckle
86842-F6602	Belt Assy - Front Seat Buckle	86843-F6602	Belt Assy - Front Seat Buckle
86842-F6604	Belt Assy - Front Seat Buckle	86843-F6604	Belt Assy - Front Seat Buckle



NISSAN MOTOR CORPORATION IN U.S.A.

Post Office Box 191
Gardena, California 90248-0191
Telephone: (310) 532-3111

PARTS BULLETIN

Reference: NPB/95-016	Date: June 19, 1995
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ATTENTION: All Nissan Dealers and Parts Managers

SUBJECT: TAKATA SEAT BELT BUTTON REPLACEMENT PROGRAM

As you are aware, Nissan Motor Corporation U.S.A. (NMC) has recently reached an agreement with the National Highway Traffic Safety Administration (NHTSA) to engage in a voluntary campaign to replace the release buttons in certain seat belt buckles which have been supplied by Takata Corporation. In preparation for this program, and in an effort to ensure that all inventory of the involved service parts are correct, NMC has inspected all inventory at our Parts Distribution Centers, and must now do the same for existing dealer inventory.

The purpose of this communication is to request that any stock of the seat belts identified on the attached listing which are on-hand at your dealership be returned to your facing PDC immediately. These parts are not to be used for service purposes at this time and will be inspected subsequent to receipt at the PDC. Please return any inventory via the PARTS REQUEST FOR CREDIT OR FOR THE RETURN OF NEW MATERIAL (RFC) form in accordance with the provisions for defective parts claims (code "G" non-compliant items). Credit for return of the subject parts will be made to the dealer non-vehicle account.

Your efforts to ensure all parts are returned to your facing PDC by July 7, 1995 would be appreciated.

NISSAN MOTOR CORPORATION U.S.A.
PARTS SUPPLY DEPARTMENT

RECEIVED

SERVICE ADVISORY

95V-103.002

Classification:

GI95-006

Reference: DEFECTS INVESTIGATION
NTB95-066

Date:

June 21, 1995

TAKATA SEAT BELT CAMPAIGN
INTERIM CAMPAIGN ADVISORY

This advisory is being published to provide Nissan Dealer Service personnel with interim campaign information to allow them to properly respond to their customer's needs.

APPLIED VEHICLES:

200SX (S12) 1987-88
240SX (S13) 1989-91
Truck (D21) 1988-91
Pathfinder (WD21) 1988-91
Van (C22) 1987-90
Sentra (B12) 1987-89

Sentra (B13) 2 Door Sedan 1991

BELT TYPE

3 Point active lap/shoulder belt
2 Point manual lap belt
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt &
2 Point manual lap belt
3 Point passive lap/shoulder belt
(door mounted)

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 2,000,000.

BACKGROUND:

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicles in model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1987-1991 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

To resolve the investigation, Nissan and NHTSA entered into an agreement which is described in this excerpt from Nissan's letter to NHTSA:

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Nissan. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

Nissan is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Nissan also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch.

Nissan has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Nissan does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, Nissan believes that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Nissan's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Nissan has decided to undertake a voluntary campaign to replace the plastic ABS release buttons in the subject Takata front seat belts with buttons constructed of a plastic material known as POM. All owners of the subject vehicles will be contacted by mail about this program. In addition, the owners will either (1) be advised that Nissan will extend a lifetime seat belt warranty to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles), or (2) be reminded of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the 1989 model year. This will demonstrate to Nissan owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Nissan will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will mark the mailing envelope "Important Safety Recall Notice." Nissan will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, Nissan will voluntarily provide NHTSA with copies of consumer complaints received by Nissan which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Nissan will provide these reports to NHTSA on a quarterly basis beginning with the first quarter in which button replacements begin, for a period of time ending with the fourth quarter (one year) after the last group of initial owner notifications is sent by Nissan. However, Nissan's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

About 2 million Nissan/Infiniti vehicles are involved. The target campaign launch date (owner notification) is September 1995.

If, prior to receiving the official notice from Nissan, an owner suspects any type of improper seat belt operation, he/she should immediately arrange to have the seat belts checked by a Nissan or Infiniti dealer (as appropriate) so that needed repairs can be performed. NMC is also applying a lifetime warranty to all seat belt components of the subject 1987 and 1988 vehicles, which Nissan applied to all vehicles beginning in the 1989 model year. As such, any seat belt which fails to function properly will be repaired or replaced at no charge to the customer under the terms of the lifetime seat belt limited warranty.

Repair parts for this campaign are currently being developed. Ordering and part number information will be provided to all dealers in a separate communication before the program's launch. Until further information is supplied, dealers should order only those parts necessary to meet customer requests for the replacement of seat belts or seat belt components.

KEY POINTS FOR SERVICE PERSONNEL

1. Owner notifications will begin in September and will continue on a monthly basis for ten consecutive months. However, if a customer requests a seat belt inspection prior to campaign launch, see "Dealer Responsibility" section below.
2. The campaign repair for most vehicles will consist of replacing the orange/red buckle release buttons for the front seat belt buckles. In some cases, the buckle assembly will be replaced. In trucks with bench seats, only the outboard seating positions are affected. The motorized, or door mounted 2 point shoulder belts are not affected in vehicles so equipped; only the manual lap belts are involved.
3. Until dealers are notified that the campaign parts and campaign part numbers are available, only those parts necessary to meet customer requirements for seat belt replacements should be ordered. Campaign parts kits are being prepared, and they will be required for use in completing the campaign.
4. For 1987 and 1988 models affected by this campaign, a "Lifetime" seat belt Warranty has been extended.

DEALER RESPONSIBILITY PRIOR TO THE OFFICIAL CAMPAIGN LAUNCH:

If a customer requests a seat belt inspection before the campaign launch, or complains of an inoperative seat belt, dealers should perform a functional check by attempting to latch the buckles at least three times. If a buckle fails to latch properly, or if the release button is broken, the buckle assembly must be replaced under the terms of the "Lifetime" Warranty. Any other condition in any seat belt assembly which would be covered by the "Lifetime Warranty" should also be repaired in accordance with current procedures. Use the warranty codes and Flat Rate Time found in the current Nissan Flat Rate Manual.

CLAIMS INFORMATION

NOTE: For those 1987 and 1988 models affected by this campaign, the seat belt system warranty has been extended to the same "Lifetime Seat Belt Warranty" that Nissan offers for all 1989 and later vehicles.

Prior to the campaign launch, utilize the applicable claims coding as found in either the current Nissan "Warranty Flat Rate Manual" for the B13, C22 and S12 vehicles. New Claims System dealers should submit a Primary Part line using the P/N of the replaced buckle.

Should rental or towing be necessary it must be approved through your Regional Customer Services Department.

NISSAN MOTOR CORPORATION, U.S.A.
Technical Compliance Department

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Frank D. Slaveter
Manager, Technical Compliance
Nissan Motor Corporation, U.S.A.
P.O. Box 191
Gardena, CA 90248-0191

NSA-111paw
95V-103.002

Dear Mr. Slaveter:

This acknowledges receipt of your Defect Information Report dated May 12, 1995, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves approximately 2,000,000 Nissan Motor Corporation, U.S.A. (Nissan) 1987 through 1988 200SX, 1989 through 1991 240SX, 1988 through 1991 Pathfinder, 1988 through 1991 trucks (D21), 1987 through 1990 vans (C22), 1987 through 1991 Sentra, Infiniti 1990 through 1991 Q45 and M30 model vehicles equipped with safety belt buckles supplied by Takata Corporation. **The assigned ID Number for this recall campaign is 95V-103.002.**

Although Nissan has not determined that these vehicles contain a safety-related defect, Nissan has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail, and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Nissan has agreed to provide quarterly reports to the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications. Nissan has also agreed to provide NHTSA with copies of consumer complaints received by Nissan that relate to the latching performance of a safety belt that has been repaired in this campaign.

Nissan is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Engineering Analysis, EA95-007, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the beginning and ending manufacturing dates for the vehicles involved in this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by July 10, 1995.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within 1 month after the close of the calendar quarter **in which notification to purchasers occurs**. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

151

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance



NISSAN MOTOR CORPORATION
U.S.A.

RECEIVED
JUN 12 1995
OFFICE
DEFECTS INVESTIGATION

June 7, 1995

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of communications concerning the referenced recall.

Sincerely,

Frank D. Slaveter
Manager, Technical Compliance

FDS:ss

Encl.

TO: ALL NISSAN & INFINITI DEALERS, SALES MANAGERS AND SERVICE MANAGERS

The following information is provided for your use in responding to customer inquiries resulting from the recent media stories regarding the National Highway Traffic Safety Administration's (NHTSA) investigation of certain seat belts manufactured by Takata Corporation.

ERROL, SHOULD BE 5238

A7: No. (See question A6)

Q8: Could this problem cause a seat belt to unlatch by itself?

Q5: Is Nissan extending the warranty to reassure owners that the vehicle is safe?

AG: Yes. NMC wants to demonstrate confidence in the subject sea-
belts.

Q10: How will Nissan support the success of this campaign?

A10: Nissan will time phase its owner mailings to encourage maximum owner response and to ensure that our dealers can perform the repair procedure in a prompt and efficient manner. Also Nissan will conduct a second owner mailing to those who don't respond to the first mailing. Schedules for these mailings have not yet been finalized.

DESIGN:

Q11: What's the difference between the old button and the new button?

ALL: The material used for the release button will be changed from ABS to POM plastic. Takata has been using release buttons made of POM on later 1991 models and beyond.

012: What is the problem with the seat belts?

A12: Only certain front seat belts manufactured by Takata Corporation and used in certain 1987 - 1991 Nissan and Infiniti models are involved (see question 6). Nissan is aware that the plastic button has broken in a small number of the buckles in these Takata seat belts. A broken piece may fall into the latch mechanism and may prevent the buckle from latching or unlatching.

REIMBURSEMENTS, TOWING, LOAN VEHICLES:

013: Will Nissan reimburse owner's for prior seat belt repairs?

A13: The Nissan/Infiniti lifetime seat belt warranty has been extended to all vehicles affected by this campaign. If you believe your expenses should have been covered under the warranty, please contact:

a) NISSAN: 1-800-NISSAN 1 (1-800-647-7261), and a Nissan Consumer Affairs representative will provide you with information on how to seek reimbursement.

b) INFINITI: 1-800-562-6200, and an Infiniti Consumer Affairs representative will provide you with information on how to seek reimbursement.

Q14: Will a loaner vehicle be provided while the vehicle is at the dealer?

A14: Since the procedure to replace the buttons in the seat belts should take less than one-half hour, Nissan does not plan to provide loan cars. (NOTE: Dealers may contact their region to request a loaner car or towing on a case by case basis. All loaner cars and/or towing must be approved by the region. Failure to do so can result in the nonpayment of the claim.)

OWNER CONCERNS:

Q75: How can I be sure that my seat belts are working properly?

AIS: If you have any concern about the operation of your seat belts, now or in the future, contact your dealer promptly for a free inspection and any needed repair.

[illegible]

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PF 1=Help      2=INSERT    3=File&Send  4=Print      5=Top        6=Bottom
PF 7=Backward  8=Forward   9=Block    10=Command  11=Tab       12=Quit
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PP 1=Help          2=INSERT      3=File&Send  4=Print      5=Top        6=Bottom
PP 7=Backward      8=Forward     9=EBlock    10=Command   11=Tab       12=Quit

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NISSAN MOTOR CORPORATION IN U.S.A. W0N0955-18

NISSANET ADMINISTRATIVE MESSAGE TO REGION 32 PAGE 1

TO : DATE: MAY 22, 1995

FROM : NAT. SVC. OPS. SUPPORT

SUBJECT: TAKATA SEATBELTS (PART 1 OF 2)

* * * * *
* TO: ALL NISSAN DEALERS, SALES MANAGERS AND SERVICE MANAGERS *
* * * * *

THE FOLLOWING INFORMATION IS PROVIDED FOR YOUR USE IN RESPONDING TO CUSTOMER INQUIRIES RESULTING FROM THE RECENT MEDIA STORIES REGARDING THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S (NHTSA) INVESTIGATION OF CERTAIN SEAT BELTS MANUFACTURED BY TAKATA CORPORATION.

ADDITIONAL INFORMATION WILL BE PROVIDED TO YOU OVER THE NEXT FEW DAYS.

AGAIN, PLEASE DIRECT ALL MEDIA INQUIRIES TO:

NISSAN CORPORATE COMMUNICATIONS
MR. KURT VON ZUMHALT
(330) 719-5562 - 5666, 2400, RA 5238

REPLACEMENT CAMPAIGN DETAILS:

Q1: WHAT ACTION IS NISSAN GOING TO TAKE WITH REGARDS TO THE TAKATA SEAT BELTS?
A1: NISSAN IS CONDUCTING A VOLUNTARY BUTTON REPLACEMENT CAMPAIGN APPLICABLE TO ALL VEHICLES WITH THE SPECIFIED TAKATA BUCKLES AND APPLYING LIFETIME WARRANTY TO SEAT BELTS OF THE 1987 AND 1988 SUBJECT VEHICLES AND REMINDING OWNERS OF THE LIFETIME SEAT BELT WARRANTY WHICH NISSAN APPLIED TO VEHICLES BEGINNING IN THE 1989 MODEL YEAR. ALTHOUGH NISSAN HAS NOT DETERMINED THAT A SAFETY-RELATED DEFECT EXISTS, WE ARE CONDUCTING THIS CAMPAIGN IN ACCORDANCE WITH PROVISIONS OF THE SAFETY ACT.

Q2: WHEN WILL NISSAN BEGIN THE CUSTOMER NOTIFICATION PROCESS?
A2: A SCHEDULE HAS NOT BEEN FINALIZED BUT WE EXPECT TO BEGIN OWNER MAILINGS IN SEPTEMBER 1995. DUE TO PARTS SUPPLY AND DEALER WORK CAPACITY, NISSAN PLANS TO PHASE THE OWNER MAILINGS IN SUCH A WAY AS TO MINIMIZE OWNER INCONVENIENCE AND DISSATISFACTION. ONCE BEGUN, WE EXPECT THE CAMPAIGN TO BE CONCLUDED IN TEN MONTHS. IF BEFORE RECEIVING A NOTICE AN OWNER HAS A PROBLEM WITH A BUCKLE, THE OWNER SHOULD PROMPTLY TAKE THE VEHICLE TO THE DEALERSHIP FOR REPAIR.

Q3: WHAT PROCEDURE WILL BE USED TO FIX THE VEHICLES?
A3: BUTTON REPLACEMENT IS A RELATIVELY SIMPLE OPERATION THAT INVOLVES REMOVING THE OUTER PLASTIC COVERING, DISCONNECTING A SPRING TO REMOVE THE RELEASE BUTTON AND REVERSING THE OPERATION TO INSTALL THE NEW BUTTON. NISSAN WILL PROVIDE TRAINING TO THE DEALERSHIP SERVICE PERSONNEL WHO WILL CONDUCT THE PROCEDURE. THE ENTIRE PROCEDURE, IN MOST CASES, SHOULD TAKE A QUALIFIED TECHNICIAN LESS

THAN ONE-HALF HOUR TO PERFORM, BUT YOUR DEALER MAY REQUIRE A LONGER PERIOD OF TIME TO MAINTAIN HIS WORK SCHEDULE.

Q4: IF THE BUCKLE IS NOT WORKING PROPERLY, WILL IT BE REPLACED?
A4: THE BUCKLE WILL BE REPLACED IF BUTTON REPLACEMENT DOES NOT CORRECT ANY IMPROPER OPERATION. OTHERWISE, JUST THE BUTTON WILL BE REPLACED.

Q5: WILL I HAVE TO TAKE MY VEHICLE BACK TO THE SELLING DEALER FOR THE CAMPAIGN?
A5: NO. ANY AUTHORIZED NISSAN AND INFINITI DEALER (AS APPROPRIATE) WILL PERFORM THE SERVICE. PLEASE CALL FOR AN APPOINTMENT WHEN YOU RECEIVE YOUR NOTICE IN THE MAIL.

SCOPE:

Q6: HOW MANY NISSAN AND INFINITI MODELS ARE INVOLVED IN THIS CAMPAIGN?

A6: APPROXIMATELY 2 MILLION VEHICLES. THE TAKATA S2 SERIES SEAT BELT BUCKLES WERE FACTORY INSTALLED IN THE FRONT OUTBOARD SEATING POSITIONS OF THE FOLLOWING VEHICLES:
NISSAN: 1987-89 SENTRA, 1990 SENTRA*, 1991 SENTRA 2DR*, 1987-88 200SX, 1989-91 240SX*,
1988-91 TRUCK, 1988-91 PATHFINDER, 1987-90 VAN (NOT QUEST)
INFINITI: 1990-91 INFINITI Q45, 1990-91 INFINITI M30
NOTE: * (MANUAL LAP BELT ONLY)

Q7: DOES THIS APPLY TO ALL NISSAN AND INFINITI VEHICLES? , OR DOES THIS AFFECT ALL SEAT BELTS, FRONT AND REAR? , OR ARE YOU EXPERIENCING THIS DIFFICULTY WITH ANY OTHER NISSAN OR INFINITI MODELS?

A7: NO. (SEE QUESTION A6)

Q8: COULD THIS PROBLEM CAUSE A SEAT BELT TO UNLATCH BY ITSELF?
A8: NISSAN HAS NOT CONFIRMED ANY REPORTS OF THIS HAPPENING.

Q9: IS NISSAN EXTENDING THE WARRANTY TO REASSURE OWNERS THAT THE VEHICLE IS SAFE?
A9: YES. NHC WANTS TO DEMONSTRATE CONFIDENCE IN THE SUBJECT SEAT BELTS.

Q10: HOW WILL NISSAN SUPPORT THE SUCCESS OF THIS CAMPAIGN?

A10: NISSAN WILL TIME PHASE ITS OWNER MAILINGS TO ENCOURAGE MAXIMUM OWNER RESPONSE AND TO ENSURE THAT OUR DEALERS CAN PERFORM THE REPAIR PROCEDURE IN A PROMPT AND EFFICIENT MANNER. ALSO NISSAN WILL CONDUCT A SECOND OWNER MAILING TO THOSE WHO DON'T RESPOND TO THE FIRST MAILING. SCHEDULES FOR THESE MAILINGS HAVE NOT YET BEEN FINALIZED.

DESIGN:

Q11: WHAT'S THE DIFFERENCE BETWEEN THE OLD BUTTON AND THE NEW BUTTON?

A11: THE MATERIAL USED FOR THE RELEASE BUTTON WILL BE CHANGED FROM ABS TO POM PLASTIC. TAKATA HAS BEEN USING RELEASE BUTTONS MADE OF POM OR LATER 1991 MODELS AND BEYOND.

(QUESTIONS 12 THROUGH 15 TO BE CONTINUED ON NEXT NISSANNET)

CC: NATIONAL HEADQUARTERS
NORTH CENTRAL REGION
NORTHEAST REGION
SOUTH CENTRAL REGION
SOUTHEAST REGION

DATE 05/23/95 TIME 00:49:24
LIST OF MEMOS

NISSAN MOTOR CORPORATION IN U.S.A.
NissanNet ADMINISTRATIVE MESSAGES SYSTEM

REPORT NO. WDN0955-R7
AS OF 05/22/95 PAGE 1

NISSAN MOTOR CORPORATION IN U.S.A.

WDN0955-19

NISSANNet ADMINISTRATIVE MESSAGE

TO REGION 35

PAGE 1

TO :

DATE: MAY 22, 1995

FROM : NAT. SVC. OPERATIONS SUPPORT

SUBJECT: TAKATA SEATBELTS (PART 2 OF 2)

* * * * *
* TO: ALL NISSAN DEALERS SALES MANAGERS AND SERVICE MANAGERS * * * * *
* * * * *

Q12: WHAT IS THE PROBLEM WITH THE SEAT BELTS?
A12: ONLY CERTAIN FRONT SEAT BELTS MANUFACTURED BY TAKATA CORPORATION AND USED IN CERTAIN 1987 - 1991 NISSAN AND INFINITI MODELS ARE INVOLVED (SEE QUESTION 6). NISSAN IS AWARE THAT THE PLASTIC BUTTON HAS BROKEN IN A SMALL NUMBER OF THE BUCKLES IN THESE TAKATA SEAT BELTS. A BROKEN PIECE MAY FALL INTO THE LATCH MECHANISM AND MAY PREVENT THE BUCKLE FROM LATCHING OR UNLATCHING.

REIMBURSEMENTS, TOWING, LOAN VEHICLES:
Q13: WILL NISSAN REIMBURSE OWNER'S FOR PRIOR SEAT BELT REPAIRS?
A13: THE NISSAN/INFINITI LIFETIME SEAT BELT WARRANTY HAS BEEN EXTENDED TO ALL VEHICLES AFFECTED BY THIS CAMPAIGN. IF YOU BELIEVE YOUR EXPENSES SHOULD HAVE BEEN COVERED UNDER THE WARRANTY, PLEASE CONTACT:

A) NISSAN: 1-800-NISSAN 1 (1-800-647-7261), AND A NISSAN CONSUMER AFFAIRS REPRESENTATIVE WILL PROVIDE YOU WITH INFORMATION ON HOW TO SEEK REIMBURSEMENT.

B) INFINITI: 1-800-662-6200, AND AN INFINITI CONSUMER AFFAIRS REPRESENTATIVE WILL PROVIDE YOU WITH INFORMATION ON HOW TO SEEK REIMBURSEMENT.

Q14: WILL A LOANER VEHICLE BE PROVIDED WHILE THE VEHICLE IS AT THE DEALER?

A14: SINCE THE PROCEDURE TO REPLACE THE BUTTONS IN THE SEAT BELTS SHOULD TAKE LESS THAN ONE-HALF HOUR, NISSAN DOES NOT PLAN TO PROVIDE LOAN CARS. (NOTE: DEALERS MAY CONTACT THEIR REGION TO REQUEST A LOANER CAR OR TOWING ON A CASE BY CASE BASIS. ALL LOANER CARS AND/OR TOWING MUST BE APPROVED BY THE REGION. FAILURE TO DO SO CAN RESULT IN THE NON-PAYMENT OF THE CLAIM.)

OWNER CONCERNS:

Q15: HOW CAN I BE SURE THAT MY SEAT BELTS ARE WORKING PROPERLY?
A15: IF YOU HAVE ANY CONCERN ABOUT THE OPERATION OF YOUR SEAT BELTS, NOW OR IN THE FUTURE, CONTACT YOUR DEALER PROMPTLY FOR A FREE INSPECTION AND ANY NEEDED REPAIR.

ADDITIONAL INFORMATION WILL BE PROVIDED TO YOU SOON. DEALER QUESTIONS SHOULD BE DIRECTED TO THE REGIONAL CUSTOMER SERVICES DEPT.

NATIONAL SERVICE OPERATIONS SUPPORT

CC: NATIONAL HEADQUARTERS
NORTH CENTRAL REGION
NORTHEAST REGION
SOUTH CENTRAL REGION
SOUTHEAST REGION
MID-ATLANTIC REGION
SOUTHWEST REGION
NORTHWEST REGION

ALL NISSANET DEALERS.
PLEASE DISTRIBUTE TO SALES, ADMIN., SERVICE & PARTS SALES MANAGERS



SERVICE BULLETIN

Reference:

SERVICE OPERATIONS BULLETIN SB N-002

Date:

May 22, 1998

To: All Nissan Dealer Principals, Sales Managers and Service Managers

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicles in model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1987-1991 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

To resolve the investigation, Nissan and NHTSA entered into an agreement which is described in this excerpt from Nissan's letter to NHTSA:

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Nissan is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Nissan also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Nissan has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Nissan does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, Nissan believes that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Nissan's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Nissan has decided to undertake a voluntary campaign to replace the plastic ABS release buttons in the subject Takata front seat belts with buttons constructed of a plastic material known as POM. All owners of the subject vehicles will be contacted by mail about this program. In addition, the owners will either (1) be advised that Nissan will extend a lifetime seat belt warranty to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles), or (2) be reminded of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the

1989 model year. This will demonstrate to Nissan owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Nissan will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will make the mailing envelope "Important Safety Recall Notice." Nissan will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, Nissan will voluntarily provide NHTSA with copies of consumer complaints received by Nissan which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Nissan will provide these reports to NHTSA on a quarterly basis beginning with the first quarter in which button replacements begin, for a period of time ending with the fourth quarter (one year) after the last group of initial owner notifications is sent by Nissan. However, Nissan's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

About 2 million Nissan/Infiniti vehicles are involved. The target campaign launch date (owner notification) is September 1995.

If prior to receiving the official notice from Nissan, an owner suspects any type of improper seat belt operation, he/she should immediately arrange to have the seat belts checked by a Nissan or Infiniti dealer (as appropriate) so that needed repairs can be performed. NMC is also applying a lifetime warranty to all seat belt components of the subject 1987 and 1988 vehicles, which Nissan applied to all vehicles beginning in the 1989 model year. As such, any seat belt which fails to function properly will be repaired or replaced at no charge to the customer under the terms of the lifetime seat belt limited warranty.

Repair parts for this campaign are currently being developed. Ordering and part number information will be provided to all dealers in a separate communication before the program's launch. Until further information is supplied, dealers should order only those parts necessary to meet customer requests for the replacement of seat belts or seat belt components.

IMPORTANT: THERE IS NO OBLIGATION FOR YOU TO RESPOND TO MEDIA INQUIRIES ON THIS TOPIC. Over the past several months, there has been a high level of media interest in this issue. To ensure that Nissan's position on this matter is communicated in a consistent manner, all media inquiries should be referred to:

Mr. Kurt Von Zumwalt
Nissan Corporate Communications
(310) 719-5238

A Question and Answer document is attached for your use in dealing with customer inquiries. Dealer questions may be directed to your Regional Customer Services Department.

National Service Operations Support Department

DEALER INFORMATION/Q&A TAKATA SEAT BELT BUCKLE BUTTON REPLACEMENT

REPLACEMENT CAMPAIGN DETAILS:

Q1: What action is Nissan going to take with regards to the Takata seat belts?

A1: Nissan is conducting a voluntary button replacement campaign applicable to all vehicles with the specified Takata buckles and applying lifetime warranty to seat belts of the 1987 and 1988 subject vehicles and reminding owners of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the 1989 model year. Although Nissan has not determined that a safety-related defect exists, we are conducting this campaign in accordance with provisions of the Safety Act.

Q2: When will Nissan begin the customer notification process?

A2: A schedule has not been finalized but we expect to begin owner mailings in September 1995. Due to parts supply and dealer work capacity, Nissan plans to phase the owner mailings in such a way as to minimize owner inconvenience and dissatisfaction. Once begun, we expect the campaign to be concluded in ten months. If before receiving a notice an owner has a problem with a buckle, the owner should promptly take the vehicle to the dealership for repair.

Q3: What procedure will be used to fix the vehicles?

A3: Button replacement is a relatively simple operation that involves removing the outer plastic covering, disconnecting a spring to remove the release button and reversing the operation to install the new button. Nissan will provide training to the dealership service personnel who will conduct the procedure. The entire procedure, in most cases, should take a qualified technician less than one-half hour to perform, but your dealer may require a longer period of time to maintain his work schedule.

Q4: If the buckle is not working properly, will it be replaced?

A4: The buckle will be replaced if button replacement does not correct any improper operation. Otherwise, just the button will be replaced.

Q5: Will I have to take my vehicle back to the selling dealer for the campaign?

A5: No. Any authorized Nissan and Infiniti dealer (as appropriate) will perform the service. Please call for an appointment when you receive your notice in the mail.

SCOPE:

Q6: How many Nissan and Infiniti models are involved in this campaign?

A6: Approximately 2 million vehicles. The Takata S2 series seat belt buckles were factory installed in the front outboard seating positions of the following vehicles:
1987-89 Sentra 1990 Sentra* 1991 Sentra 2dr* 1987-88 200SX
1989-91 240SX* 1988-91 Truck 1988-91 Pathfinder 1987-90 Van (not Quest)
1990-91 Infiniti Q45 1990-91 Infiniti M30 NOTE: * (manual lap belt only)

Q7: Does this apply to all Nissan and Infiniti vehicles? OR
Does this affect all seat belts, front and rear? OR
Are you experiencing this difficulty with any other Nissan or Infiniti models?

A7: No. (See question A6)

Q8: Could this problem cause a seat belt to unlatch by itself?

A8: Nissan has not confirmed any reports of this happening.

Q9: Is Nissan extending the warranty to reassure owners that the vehicle is safe?

A9: Yes. NMC wants to demonstrate confidence in the subject seat belts.

Q10: How will Nissan support the success of this campaign?

A10: Nissan will time phase its owner mailings to encourage maximum owner response and to ensure that our dealers can perform the repair procedure in a prompt and efficient manner. Also Nissan will conduct a second owner mailing to those who don't respond to the first mailing. Schedules for these mailings have not yet been finalized.

DESIGN:

Q11: What's the difference between the old button and the new button?

A11: The material used for the release button will be changed from ABS to POM plastic. Takata has been using release buttons made of POM on later 1991 models and beyond.

Q12: What is the problem with the seat belts?

A12: Only certain front seat belts manufactured by Takata Corporation and used in certain 1987 - 1991 Nissan and Infiniti models are involved (see question 6). Nissan is aware that the plastic button has broken in a small number of the buckles in these Takata seat belts. A broken piece may fall into the latch mechanism and may prevent the buckle from latching or unlatching.

REIMBURSEMENTS, TOWING, LOAN VEHICLES:

Q13: Will Nissan reimburse owner's for prior seat belt repairs?

A13: The Nissan/Infiniti lifetime seat belt warranty has been extended to all vehicles affected by this campaign. If you believe your expenses should have been covered under the warranty, please contact:

- Nissan at 1-800-NISSAN 1 (1-800-647-7261), and a Nissan Consumer Affairs representative will provide you with information on how to seek reimbursement.
- Infiniti at 1-800-662-6200, and an Infiniti Consumer Affairs representative will provide you with information on how to seek reimbursement.

Q14: Will a loaner vehicle be provided while the vehicle is at the dealer?

A14: Since the procedure to replace the buttons in the seat belts should take less than one-half hour, Nissan does not plan to provide loan cars. (NOTE: Dealers may contact their region to request a loaner car or towing on a case by case basis. All loaner cars and/or towing must be approved by the region. Failure to do so can result in the non-payment of the claim.)

OWNER CONCERNS:

Q15: How can I be sure that my seat belts are working properly?

A15: If you have any concern about the operation of your seat belts, now or in the future, contact your dealer promptly for a free inspection and any needed repair.



INFINITI.

SERVICE BULLETIN

Reference

Date:

SERVICE OPERATIONS BULLETIN SB I-001

May 22, 1995

To: All Infiniti Dealer Principals, Sales Managers and Service Managers

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicles in model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1987-1991 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

To resolve the investigation, Nissan and NHTSA entered into an agreement which is described in this excerpt from Nissan's letter to NHTSA:

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Nissan. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

Nissan is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Nissan also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Nissan has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Nissan does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, Nissan believes that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Nissan's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Nissan has decided to undertake a voluntary campaign to replace the plastic ABS release buttons in the subject Takata front seat belts with buttons constructed of a plastic material known as POM. All owners of the subject vehicles will be contacted by mail about this program. In addition, the owners will either (1) be advised that Nissan will extend a lifetime seat belt warranty to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles), or (2) be reminded of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the

1989 model year. This will demonstrate to Nissan owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Nissan will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will make the mailing envelope "Important Safety Recall Notice." Nissan will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, Nissan will voluntarily provide NHTSA with copies of consumer complaints received by Nissan which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Nissan will provide these reports to NHTSA on a quarterly basis beginning with the first quarter in which button replacements begin, for a period of time ending with the fourth quarter (one year) after the last group of initial owner notifications is sent by Nissan. However, Nissan's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

About 2 million Nissan/Infiniti vehicles are involved. The target campaign launch date (owner notification) is September 1995.

If prior to receiving the official notice from Nissan, an owner suspects any type of improper seat belt operation, he/she should immediately arrange to have the seat belts checked by a Nissan or Infiniti dealer (as appropriate) so that needed repairs can be performed. NMC is also applying a lifetime warranty to all seat belt components of the subject 1987 and 1988 vehicles, which Nissan applied to all vehicles beginning in the 1989 model year. As such, any seat belt which fails to function properly will be repaired or replaced at no charge to the customer under the terms of the lifetime seat belt limited warranty.

Repair parts for this campaign are currently being developed. Ordering and part number information will be provided to all dealers in a separate communication before the program's launch. Until further information is supplied, dealers should order only those parts necessary to meet customer requests for the replacement of seat belts or seat belt components.

IMPORTANT: THERE IS NO OBLIGATION FOR YOU TO RESPOND TO MEDIA INQUIRIES ON THIS TOPIC. Over the past several months, there has been a high level of media interest in this issue. To ensure that Nissan's position on this matter is communicated in a consistent manner, all media inquiries should be referred to:

Mr. Kurt Von Zumwalt
Nissan Corporate Communications
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National Service Operations Support Department

DEALER INFORMATION/Q&A
TAKATA SEAT BELT BUCKLE BUTTON REPLACEMENT

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A5: No. Any authorized Nissan and Infiniti dealer (as appropriate) will perform the service. Please call for an appointment when you receive your notice in the mail.

SCOPE:

Q6: How many Nissan and Infiniti models are involved in this campaign?

A6: Approximately 2 million vehicles. The Takata 52 series seat belt buckles were factory installed in the front outboard seating positions of the following vehicles:
1987-89 Sentra 1990 Sentra* 1991 Sentra 2dr* 1987-88 200SX
1989-91 240SX* 1988-91 Truck 1988-91 Pathfinder 1987-90 Van (not Quest)
1990-91 Infiniti Q45 1990-91 Infiniti M30 NOTE: * (manual lap belt only)

Q7: Does this apply to all Nissan and Infiniti vehicles? OR
Does this affect all seat belts, front and rear? OR
Are you experiencing this difficulty with any other Nissan or Infiniti models?

A7: No. (See question A6)

Q8: Could this problem cause a seat belt to unlatch by itself?

A8: Nissan has not confirmed any reports of this happening.

Q9: Is Nissan extending the warranty to reassure owners that the vehicle is safe?

A9: Yes. NMC wants to demonstrate confidence in the subject seat belts.

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DESIGN:

Q11: What's the difference between the old button and the new button?

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A12: Only certain front seat belts manufactured by Takata Corporation and used in certain 1987 - 1991 Nissan and Infiniti models are involved (see question 6). Nissan is aware that the plastic button has broken in a small number of the buckles in these Takata seat belts. A broken piece may fall into the latch mechanism and may prevent the buckle from latching or unlatching.

REIMBURSEMENTS, TOWING, LOAN VEHICLES:

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OWNER CONCERNS:

Q15: How can I be sure that my seat belts are working properly?

A15: If you have any concern about the operation of your seat belts, now or in the future, contact your dealer promptly for a free inspection and any needed repair.

NISSAN

**NISSAN MOTOR CORPORATION
U.S.A.**

95V-103.002 (01)

May 12, 1995

Mr. William A. Boehly
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Boehly:

Nissan Motor Co., Ltd. has authorized us to transmit this letter to you relating to reports of broken release buttons made of a plastic material called ABS used in certain front seat belt buckles supplied to Nissan by Takata Corporation.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Nissan. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

Nissan is aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. Nissan also believes that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. Nissan has not confirmed any other operational difficulty in the subject vehicles relating to button breakage. Nissan does not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, Nissan believes that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is Nissan's desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, Nissan has decided to undertake a voluntary campaign to replace the plastic ABS release buttons in the subject Takata front seat belts with buttons constructed of a plastic material known as POM. All owners of the subject vehicles will be contacted by mail about this program. In addition, the owners will either (1) be advised that Nissan will extend a lifetime seat belt warranty to their vehicles (the warranty will cover all seat belt components in the

vehicles and not merely be limited to the subject Takata front buckles), or (2) be reminded of the lifetime seat belt warranty which Nissan applied to vehicles beginning in the 1989 model year. This will demonstrate to Nissan owners our commitment to their safety and continuing satisfaction.

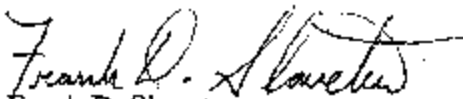
To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with Takata buckles regardless of age. Nissan will provide quarterly reports to NHTSA as set forth in the reporting regulations for a recall and will mark the mailing envelope "Important Safety Recall Notice." Nissan will voluntarily send a follow-up owner notification to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, Nissan will voluntarily provide NHTSA with copies of consumer complaints received by Nissan which relate to latching performance of a seat belt buckle that has been repaired in this campaign. Nissan will provide these reports to NHTSA on a quarterly basis beginning with the first quarter in which button replacements begin, for a period of time ending with the fourth quarter (one year) after the last group of initial owner notifications is sent by Nissan. However, Nissan's actions should not be construed as an admission that a safety-related defect actually exists in the subject vehicles, nor that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles that will be involved in this program. Due to parts supply and dealer capacity issues, Nissan intends to phase the owner mailings in such a way as to minimize owner inconvenience and dissatisfaction, as reflected in item #8 of the attached report. We want to avoid circumstances that might discourage owners from obtaining button replacement. We will keep you advised of our plans as they are being finalized.

We trust that these actions by Nissan respond to and resolve all pending concerns of NHTSA associated with its Engineering Analysis.

Attached is an information report and a copy of the owner notification letter which will be sent in connection with voluntary program. We will provide copies of bulletins and other notices when prepared.

Sincerely,



Frank D. Slaveter
Manager, Technical Compliance

FDS/ss

Attachments

INFORMATION REPORT1. Manufacturer:

Nissan Motor Company, Ltd.,

2. Vehicles Potentially Involved:

1987 through early 1991 Nissan models (as specified on the attached list) with Takata front seat belt buckles containing release buttons made of ABS plastic. Front seat belt buckle release buttons supplied by Takata for later 1991 models and beyond are made of POM plastic and are not involved (see 5 below). Takata Corporation has offices located at No. 25 Mori Building, 4-30, Roppongi 1-chome, Minato-Ku, Tokyo, Japan, and the telephone number is 03-3583-9700.

3. Total Number of Vehicles Potentially Involved:

Approximately 2,000,000.

4. Percentage of Vehicles to be Campaigned:

Nissan will change the ABS plastic release buttons in each subject Takata front seat belt on each vehicle presented for service.

5. Description:

Replacement of ABS plastic release buttons on affected Takata front seat belts. The replacement button will be made of POM plastic. See cover letter for further details.

6. Chronology of Principal Events:

See cover letter.

7. Description of Corrective Action:

All owners of affected vehicles will be notified by letter requesting that their vehicle be returned to Nissan dealers for replacement of ABS buttons on affected Takata front seat belt buckles.

8. Schedule:

Nissan expects to begin mailing the owner notifications in September 1995, and expects to phase the notification mailings over a 10 month period, sending approximately 200,000 notifications per month.

9. Copy of Notices:

A copy of the letter to be sent to owners is enclosed. Copies of other notices will be provided to NHTSA as they become available.

**NISSAN MODELS USING TAKATA FRONT SEAT BELT BUCKLES
CONTAINING RELEASE BUTTONS MADE OF ABS PLASTIC**

95V-103.002 (05)

MAKE	MODEL	MODEL YR.	SEAT BELT TYPE / LOCATION	BUTTON TO BE REPLACED IN BUCKLE FOR:
NISSAN	200SX	1987-1988	3PA / Front	Lap / Shoulder
	240SX (1)	1989-1991	2PP / Front	Manual Lap only
	PATHFINDER	1988-1991	3PA / Front	Lap / Shoulder
	TRUCK (D21)	1988-1991	3PA / Front	Lap / Shoulder
	VAN (C22)	1987-1990	3PA / Front	Lap / Shoulder
	SENTRA (B12):			
	a. All models	1987-1988	3PA / Front	Lap / Shoulder
	b. Sedans & Wagon	1989	3PA / Front	Lap / Shoulder
	c. Coupe (1)	1989	2PP / Front	Manual Lap only
	d. All models (1)	1990	2PP / Front	Manual Lap only
	SENTRA (B13):			
	e. 2dr. Sedan only	1991	3PDM / Front	Lap / Shoulder
INFINITI	Q45	1990-1991	3PA / Front	Lap / Shoulder
	M30	1990-1991	3PA / Front	Lap / Shoulder

Note: (1) - Takata 52X series seat belt buckle only applies to the manual lap belt buckle.

LEGEND:

Seat Belt Type:

3PA - 3-point active lap / shoulder belt.

3PDM - 3-point passive lap / shoulder belt. (Door mounted.)

2PP - 2-point manual lap belt. (Vehicle equipped with 2-point passive seat belt system.)

NISSAN

**NISSAN MOTOR CORPORATION
U.S.A.**

RECEIVED
26 FEB 27 AM 9:22
OFFICE
DEFECTS INVESTIGATION

February 20, 1996

Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Pursuant to 49 CFR Part 573.5(c)(9), Nissan is providing a copy of a communication concerning the above campaign.

Sincerely,

Frank D. Slaveter

Frank D. Slaveter
Manager, Technical Compliance

FDS:ss

Enclosure



CAMPAIGN BULLETIN

Classification:

95V-103.002

Reference:

NTB96-020

Date:

February 7, 1996

VOLUNTARY CAMPAIGN UPDATE- FRONT SEAT BELT BUCKLES

APPLIED VEHICLES:

200SX (S12) 1986.5-88
240SX (S13) 1989-91
Truck (D21) 1988-91

Pathfinder (WD21) 1988-91
Van (C22) 1987-90
Sentra (B12) 1987-90

Sentra (B13) 2 Door Sedan 1991

BELT TYPE

3 Point active lap/shoulder belt
2 Point manual lap belt
3 Point active lap/shoulder belt
(Except Center Belt Position)
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt &
2 point manual lap belt
3 Point passive lap/shoulder belt
(door mounted)

SERVICE INFORMATION

This bulletin provides supplemental button kit information. Refer to NTB95-085a, dated September 22, 1995, for complete service and claims information.

PARTS INFORMATION

Takata Buckle Type by Model

Model	1986.5	1987	1988	1989	1990	1991
Sentra (B12), (except Coupe)	N/A	521W ¹ /521B ²	521B	521B	522	N/A
Sentra Coupe (B12)	N/A	521W/521B	521B	522	522	N/A
Sentra (B13)	N/A	N/A	N/A	N/A	N/A	522
200SX (S12)	521W	521W/521B	521B	N/A	N/A	N/A
240SX (S13)	N/A	N/A	N/A	522	522	522
Truck (D21)	N/A	N/A	521B	521B	521B	521B
Pathfinder (WD21)	N/A	N/A	521B	521B	521B	521B
Van (C22)	N/A	522	522	N/A	522	N/A

- NOTE:** 1. 521W = white ejector plate type.
2. 521B = black ejector plate type.

Button Kit Part Numbers

Button Kit By Trim Color ¹	521W ²	521B ²	522
	White Ejector	Black Ejector	
BLACK	86842-89900	86842-89910	86842-89920
BLUE	86842-89901	86842-89911	86842-89921
BROWN	86842-89902	86842-89912	86842-89922
RED	N/A	86842-89913	86842-89923
GREY	86842-89904	86842-89914	86842-89924

- NOTE: 1. Button kits are packaged in multiples of two, and dealers must order in multiples of two. To complete the campaign on a vehicle, a quantity of two of the appropriate part number is required.
2. Some vehicles may be equipped with 521W and/or 521B ejector plates. Replace the buttons with the same type originally installed on the vehicle. For example, if a vehicle is equipped with left/right white ejector plate kits, replace with white ejector plate kits. If a vehicle is equipped with one white ejector plate and one black ejector plate, replace with one white ejector plate kit and one black ejector plate kit (this will require ordering two separate kits).

BUCKLE PART NUMBERS

Part numbers for buckles are available in the parts microfiche.

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Technical Communications Department

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RECEIVED



INFINITI

RECALL BULLETIN

Classification:

95V-103.002

OFFICE
DEFECTS INVESTIGATION
ITB96-006a

Date:

January 24, 1996

VOLUNTARY RECALL CAMPAIGN FRONT SEAT BELT BUCKLES

This bulletin replaces ITB96-006.
Please discard all copies of ITB96-006 dated January 17, 1996.

APPLIED VEHICLES:

- 1990 Q45 (G50) - All
- 1990 M30 (F31) - All
- 1990 M30 (F31) convertible - All
- 1991 Q45 (G50) - vehicles built prior to 111908
- 1991 M30 (F31) - vehicles built prior to 023299
- 1991 M30 (F31) convertible - vehicles built prior to 001634

AUTHORIZATION

Nissan Motor Co., Ltd. authorizes Infiniti to conduct a campaign on certain 1990-91 Q45 and M30 vehicles.

INTRODUCTION

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicle model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1990-91 Infiniti models. Infiniti is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

CAMPAIGN IDENTIFICATION NUMBER: 95V-103.002

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 42,000.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check each vehicle within the range of this campaign which, for any reason, enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory.

OWNER NOTIFICATION

Current owners of vehicles involved in this campaign will be notified by mail beginning February 9, 1996. A sample owner's letter can be found beginning on page 6 of this bulletin.

RENTAL CAR POLICY

Infiniti authorizes dealers to provide customers a free rental vehicle under the following conditions:

1. The customer's vehicle has one or more seat belts that will not latch or function as designed, and;
2. The necessary replacement buckle/belt assembly is not available in the dealer's parts inventory, and has been ordered "vehicle off road" (VOR) and;
3. The rental period does not exceed 48 hours. Rental cars provided for more than 48 hours must be approved by Infiniti regional personnel.

Failure to comply with these conditions may result in the charge back of up to the entire rental car amount paid.

Dealers are instructed to follow the procedure below to minimize the need for rental cars.

- When the customer calls for an appointment, verify the year and model of his/her Infiniti and the color of the seat belts to ensure the correct buckles are available at the time of the appointment. If the required buckles are not in dealer inventory, place an immediate order for these parts.

SERVICE PROCEDURE OUTLINE

Detailed below is the buckle replacement procedure for all vehicles. To complete the campaign, both the front driver's side and passenger's side buckles must be replaced. Parts information is listed on page 5 of this bulletin. Rear seat belts are **not** included in this campaign.

SERVICE PROCEDURE

Inspection of the Retractor Mechanism

Check the retractor for proper operation and the belt for fraying or chafing. If the belt retractor does not function properly or the belt is frayed or chafed, the belt/retractor assembly should be replaced under the normal warranty process.

Buckle Replacement Procedure - All Models

1. Inspect the operation of the seat belt warning lamp on the dash and the warning chime.
2. Prepare the vehicle for buckle replacement by placing a soft fender cover along the door sill and on the center console to prevent damage.

3. Remove the passenger seat. Disconnect the connector for the power seat (Q45 only). Cut the plastic ties securing the harness to the seat frame (Q45 only).
4. Replace the buckle and secure the harness to the seat frame using tiewraps as it was originally installed (Q45 only).
5. Reinstall the passenger seat and connect to the vehicle harness (Q45 only). Check that the power seat is operational to the limits of its travel. Check that the seat is latching properly on both sides in the full forward, middle, and rearward positions.
6. Remove the driver's seat. Disconnect the two connectors for the seat switch and the power seat. Cut the plastic ties securing the harness to the seat frame as shown in Figure 1. (Q45 has two tiewraps, M30 has one tiewrap).

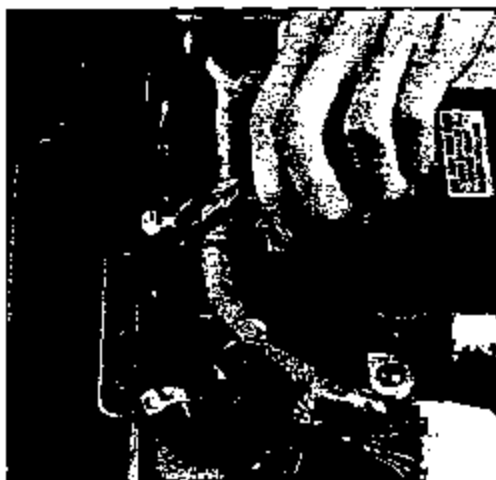


Figure 1

7. Replace the buckle and secure the harness to the seat frame using tiewraps as it was originally installed as shown in Figure 2.
Route the harness away from the seat track and attach the retaining tabs as shown in Figure 3.



Figure 2



Figure 3

8. Reinstall the driver's seat and connect it to the vehicle harness.
9. Check the operation of the buckles by inserting the seat belt "tongue" portion into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the belt. Repeat this step three times.

10. Check the operation of the seat belt warning light and warning chime. Repair if needed according to the applicable warranty. Refer to the appropriate service manual for information.
11. Return the seat to its normal position and check that the power seat is operational to the limits of its travel.
12. Inspect the interior to ensure that it is clean and free of damage, also make sure the floor mats are positioned properly.

Q45 (1990-91)

Seat bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)

M30 (1990-91)

Seat bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)

PARTS INFORMATION

Buckle Assemblies - 1990 Q45

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	8/89 - 7/90	86842-60U00	B	Blue	1
LH	8/89 - 7/90	86843-60U00	B	Blue	1
RH	8/89 - 7/90	86842-60U01	C	Brown, Beige	1
LH	8/89 - 7/90	86843-60U01	C	Brown, Beige	1
RH	8/89 - 7/90	86842-60U02	A	Red	1
LH	8/89 - 7/90	86843-60U02	A	Red	1
RH	8/89 - 7/90	86842-60U03	G,K	Gray, Egg Shell	1
LH	8/89 - 7/90	86843-60U03	G,K	Gray, Egg Shell	1

Buckle Assemblies - 1991 Q45

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	7/90 - 7/92	86842-65U00	B	Blue	1
LH	7/90 - 7/92	86843-65U00	B	Blue	1
RH	7/90 - 7/92	86842-65U01	C	Brown, Beige	1
LH	7/90 - 7/92	86843-65U01	C	Brown, Beige	1
RH	7/90 - 7/92	86842-65U02	A	Red	1
LH	7/90 - 7/92	86843-65U02	A	Red	1
RH	7/90 - 7/92	86842-65U03	G, K	Gray, Egg Shell	1
LH	7/90 - 7/92	86843-65U03	G, K	Gray, Egg Shell	1

Buckle Assemblies - 1990 / 1991 M30 (includes convertible)

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	8/89 - 12/91	86842-F6601	C	Brown, Beige	1
LH	8/89 - 12/91	86843-F6601	C	Brown, Beige	1
RH	8/89 - 12/91	86842-F6602	K	Gray, Egg Shell	1
LH	8/89 - 12/91	86843-F6602	K	Gray, Egg Shell	1
RH	8/89 - 12/91	86842-F6604	H	Egg Shell	1
LH	8/89 - 12/91	86843-F6604	H	Egg Shell	1

CLAIMS INFORMATION

OPERATION	OP CODE	CAMPAIGN I. D.	SYM	DIAG	FRT
Replace complete buckle assembly - both sides	P51170	P5117	ZZ	99	0.6 hrs. (Q45/M30)

Additional Allowance	EXPENSE CODE	Reimbursement
Rental vehicle, if required ¹	502	\$30.00/day, up to 2 days

NOTE: 1. Reference the "RENTAL CAR POLICY" on page 2/7.

LETTER # 3 - INFINITI OWNERS - 3PA
IMPORTANT SAFETY RECALL NOTICE

Dear Infiniti Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

Our records indicate that you are the owner of the Infiniti indicated above. Infiniti has determined that some front seat belt release buttons in certain front lap/shoulder belts have broken, or may break in the future. Your seat belt buckle release button is made of orange/red plastic and is marked "Press". If the button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Infiniti will replace both front seat belt buckle assemblies free of charge, whether or not they are broken. The release buttons in the rear seat belt buckles are made of a different material and they are not subject to this campaign.

In addition, your vehicle has a lifetime seat belt warranty. See your Warranty Information Booklet for details. This means that if any conditions covered by the seat belt warranty are found at any time now or in the future, your Infiniti dealer will correct these conditions free of charge.

It is very important that you schedule your Infiniti for a buckle replacement as soon as possible. If your seat belt buckle doesn't operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all states. Also, if you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Infiniti urges you to use your seat belt at all times, and to contact your dealer immediately for buckle replacement, especially if you notice that a button is broken or if you experience any problems with seat belt operation. Even if the buttons are not broken, the buckle should be replaced.

WHAT YOU SHOULD DO

Contact your Infiniti dealer and make an appointment for replacement of your front seat belt buckle assemblies. The dealer will replace both front seat belt buckles free of charge. This replacement will take approximately one hour, but your dealer may require your vehicle for a longer period of time based on their work schedule. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the Infiniti National Consumer Affairs

Office at P.O. Box 191, Gardena, California 90248-0191. The toll free telephone number is 1-800-289-0252. If you reside in Hawaii, please call (808) 836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393. (Washington, D.C. area residents may call 202-366-0123).

Thank you for your cooperation. We are indeed sorry for any inconvenience you might experience.

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Technical Communications Department

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NISSAN

**NISSAN MOTOR CORPORATION
U.S.A.**

March 5, 1996

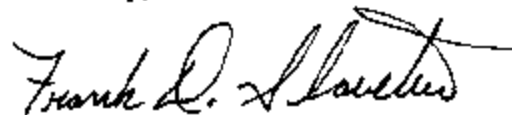
Ms. Kathleen DeMeter, Director
Office of Defects Investigation,
Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Ref: 95V-103.002

Dear Ms. DeMeter:

Attached is a copy of a communication concerning the referenced campaign.

Sincerely,



Frank D. Slaveter
Manager, Technical Compliance

FDS:ss



RECALL BULLETIN

Classification:

95V-103.002

Reference:

ITB96-006b

Date:

February 28, 1996

VOLUNTARY RECALL CAMPAIGN FRONT SEAT BELT BUCKLES

This bulletin contains revised Applied Vehicle Information and replaces ITB96-006a. Please discard all copies of ITB96-006a dated January 24, 1996.

APPLIED VEHICLES:

- 1990 Q45 (G50) - All
- 1990 M30 (F31) - All
- 1990 M30 (F31) convertible - All
- 1991 Q45 (G50) - All
- 1991 M30 (F31) - All
- 1991 M30 (F31) convertible - All

AUTHORIZATION

Nissan Motor Co., Ltd. authorizes Infiniti to conduct a campaign on all 1990-91 Q45 and M30 vehicles.

INTRODUCTION

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicle model years 1986 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1990-91 Infiniti models. Infiniti is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

CAMPAIGN IDENTIFICATION NUMBER: 95V-103.002

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 42,000.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check each vehicle within the range of this campaign which, for any reason, enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory.

OWNER NOTIFICATION

Current owners of vehicles involved in this campaign will be notified by mail beginning February 9, 1996. A sample owner's letter can be found beginning on page 6 of this bulletin.

RENTAL CAR POLICY

Infiniti authorizes dealers to provide customers a free rental vehicle under the following conditions:

1. The customer's vehicle has one or more seat belts that will not latch or function as designed, and;
2. The necessary replacement buckle/belt assembly is not available in the dealer's parts inventory, and has been ordered "vehicle off road" (VOR) and;
3. The rental period does not exceed 48 hours. Rental cars provided for more than 48 hours must be approved by Infiniti regional personnel.

Failure to comply with these conditions may result in the charge back of up to the entire rental car amount paid.

Dealers are instructed to follow the procedure below to minimize the need for rental cars.

- When the customer calls for an appointment, verify the year and model of his/her Infiniti and the color of the seat belts to ensure the correct buckles are available at the time of the appointment. If the required buckles are not in dealer inventory, place an immediate order for these parts.

SERVICE PROCEDURE OUTLINE

Detailed below is the buckle replacement procedure for all vehicles. To complete the campaign, both the front driver's side and passenger's side buckles must be replaced. Parts information is listed on page 5 of this bulletin. Rear seat belts are not included in this campaign.

SERVICE PROCEDURE

Inspection of the Retractor Mechanism

Check the retractor for proper operation and the belt for fraying or chafing. If the belt retractor does not function properly or the belt is frayed or chafed, the belt/retractor assembly should be replaced under the normal warranty process.

Buckle Replacement Procedure - All Models

1. Inspect the operation of the seat belt warning lamp on the dash and the warning chime.
2. Prepare the vehicle for buckle replacement by placing a soft fender cover along the door sill and on the center console to prevent damage.

3. Remove the passenger seat. Disconnect the connector for the power seat (Q45 only). Cut the plastic ties securing the harness to the seat frame (Q45 only).
4. Replace the buckle and secure the harness to the seat frame using tiewraps as it was originally installed (Q45 only).
5. Reinstall the passenger seat and connect to the vehicle harness (Q45 only). Check that the power seat is operational to the limits of its travel. Check that the seat is latching properly on both sides in the full forward, middle, and rearward positions.
6. Remove the driver's seat. Disconnect the two connectors for the seat switch and the power seat. Cut the plastic ties securing the harness to the seat frame as shown in Figure 1. (Q45 has two tiewraps, M30 has one tiewrap).



Figure 1

7. Replace the buckle and secure the harness to the seat frame using tiewraps as it was originally installed as shown in Figure 2.
Route the harness away from the seat track and attach the retaining tabs as shown in Figure 3.



Figure 2



Figure 3

8. Reinstall the driver's seat and connect it to the vehicle harness.
9. Check the operation of the buckles by inserting the seat belt "tongue" portion into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the belt. Repeat this step three times.

10. Check the operation of the seat belt warning light and warning chime. Repair needed according to the applicable warranty. Refer to the appropriate service manual for information.
11. Return the seat to its normal position and check that the power seat is operational, the limits of its travel.
12. Inspect the interior to ensure that it is clean and free of damage, also make sure the floor mats are positioned properly.

Q45 (1990-91)

Seat bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)

M30 (1990-91)

Seat bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb, (43-55 Nm, 4.4-5.6 kg-m)

PARTS INFORMATION**Buckle Assemblies - 1990 Q45**

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	8/89 - 7/90	86842-60U00	B	Blue	1
LH	8/89 - 7/90	86843-60U00	B	Blue	1
RH	8/89 - 7/90	86842-60U01	C	Brown, Beige	1
LH	8/89 - 7/90	86843-60U01	C	Brown, Beige	1
RH	8/89 - 7/90	86842-60U02	A	Red	1
LH	8/89 - 7/90	86843-60U02	A	Red	1
RH	8/89 - 7/90	86842-60U03	G,K	Gray, Egg Shell	1
LH	8/89 - 7/90	86843-60U03	G,K	Gray, Egg Shell	1

Buckle Assemblies - 1991 Q45

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	7/90 - 7/92	86842-65U00	B	Blue	1
LH	7/90 - 7/92	86843-65U00	B	Blue	1
RH	7/90 - 7/92	86842-65U01	C	Brown, Beige	1
LH	7/90 - 7/92	86843-65U01	C	Brown, Beige	1
RH	7/90 - 7/92	86842-65U02	A	Red	1
LH	7/90 - 7/92	86843-65U02	A	Red	1
RH	7/90 - 7/92	86842-65U03	G, K	Gray, Egg Shell	1
LH	7/90 - 7/92	86843-65U03	G, K	Gray, Egg Shell	1

Buckle Assemblies - 1990 / 1991 M30 (Includes convertible)

Description	Applied Date	Part Number / PFP	Color Code	Color	Qty
RH	8/89 - 12/91	86842-F6601	C	Brown, Beige	1
LH	8/89 - 12/91	86843-F6601	C	Brown, Beige	1
RH	8/89 - 12/91	86842-F6602	K	Gray, Egg Shell	1
LH	8/89 - 12/91	86843-F6602	K	Gray, Egg Shell	1
RH	8/89 - 12/91	86842-F6604	H	Egg Shell	1
LH	8/89 - 12/91	86843-F6604	H	Egg Shell	1

CLAIMS INFORMATION

OPERATION	OP CODE	CAMPAIGN I. D.	SYM	DIAG	FRT
Replace complete buckle assembly - both sides	P51170	P5117	ZZ	99	0.6 hrs. (Q45/M30)

Additional Allowance	EXPENSE CODE	Reimbursement
Rental vehicle, if required ¹	502	\$30.00/day, up to 2 days

NOTE: 1. Reference the "RENTAL CAR POLICY" on page 2/7.



CAMPAIGN BULLETIN

Classification:

95V-103

Reference:

NTB95-085

Date:

August 28, 1995

VOLUNTARY CAMPAIGN - FRONT SEAT BELT BUCKLES

CAMPAIGN IDENTIFICATION NO.: 95V-103.002**APPLIED VEHICLES**

200SX (S12) 1986.5-88
240SX (S13) 1988-91
Truck (D21) 1988-91
Pathfinder (WD21) 1988-91
Van (C22) 1987-90
Sentra (B12) 1987-90
Sentra (B13) 2 Door Sedan 1991

BELT TYPE

3 Point active lap/shoulder belt
2 Point manual lap belt
3 Point active lap/shoulder belt (except center belt position)
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt
3 Point active lap/shoulder belt & 2 Point manual lap belt
3 Point active lap/shoulder belt (door mounted)

AFFECTED VIN RANGE: All within the above year-models**AUTHORIZATION**

Nissan Motor Co., Ltd. authorizes Nissan Motor Corporation., U.S.A. (NMC) to conduct a campaign on certain 1986.5-1991 Nissan vehicles.

INTRODUCTION

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat buckles manufactured by Takata Corporation for vehicle model years 1986.5 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1986.5-91 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

NUMBER OF VEHICLES POTENTIALLY AFFECTED: Approximately 2,000,000.**DEALER RESPONSIBILITY**

It is the dealer's responsibility to check each vehicle within the range of this campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory.

WARRANTY EXTENSION

Owners of 1986.5 through 1988 vehicles affected by this campaign have been given a lifetime limited warranty on the entire seat belt assemblies in their car. This lifetime limited warranty is the same as applied to 1989 and later Nissan vehicles.

OWNER NOTIFICATION

Current owners of vehicles involved in this campaign will be notified by mail over a 10-11 month period beginning September 29, 1995. A sample owners letter can be found on page 11 of this bulletin.

SERVICE PROCEDURE OUTLINE

Detailed below is the button replacement guide for all vehicles. **IMPORTANT: Both the driver's and passenger buckles must be repaired or replaced as a pair to ensure color match as determined by using the decision tree on the following page.** NOTE: This campaign does not include the rear seat belts of any vehicles, or the center belt in the Truck equipped with a bench seat. Passive front shoulder belts are also not affected. The release buttons in these buckles are made of a different material.

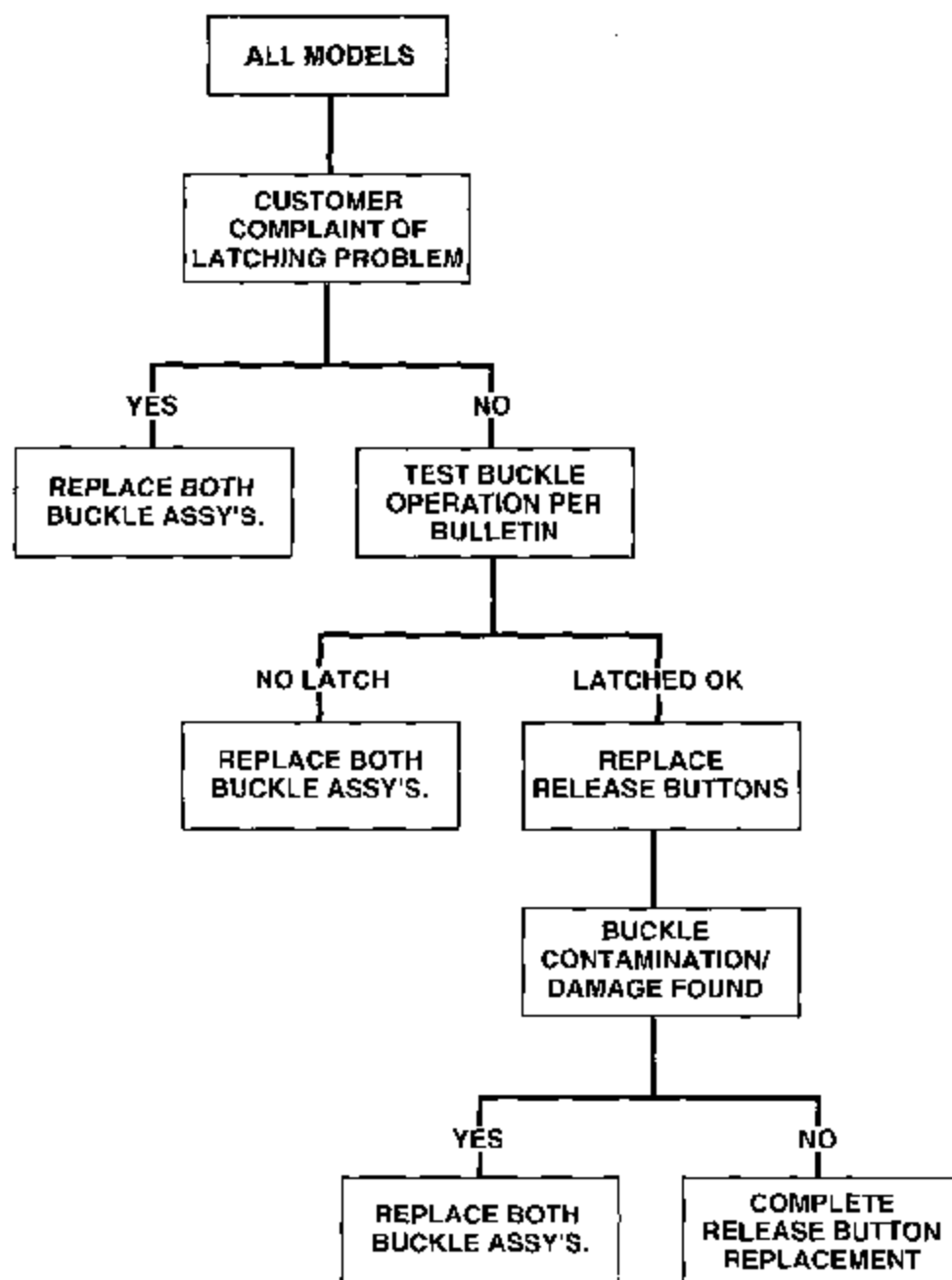
MODEL	PROCEDURE REQUIRED	
	BUTTON REPLACEMENT	SEAT REMOVAL NECESSARY
200 SX (S12) 1986.5-88	■	
240SX (S13) 1989-91	■	
TRUCK (D21) 1988-91	■	
PATHFINDER (WD21) 1988-91	■	
VAN (C22) 1987-90	■	
ALL SENTRA (B12)	■	
SENTRA (B13) 2-Door 1991	■	■

MODEL	MODEL YEAR	TAKATA MODEL NO.	SEAT BELT TYPE/ LOCATION	BUCKLE MOUNTING LOCATION
200 SX (S12)	1986.5-88	521	3PA/Front	Floor
240SX (S13)	1989-91	522	2PP/Front	Seat
TRUCK (D21)	1988-91	521	3PA/Front	Floor
PATHFINDER (WD21)	1988-91	521	3PA/Front	Floor
VAN (C22)	1987-90	522	3PA/Front	Floor
SENTRA (B12), except Coupe	1987-89	521	3PA/Front	Floor
SENTRA (B12) Coupe	1989-90	522	2PP/Front	Seat
SENTRA (B12) Sedan/Station Wagon	1990	522	2PP/Front	Seat
SENTRA (B13) 2-Door	1991	522	3PDM/Front	Seat

Seat Belt Type: 3PA 3-point active lap/shoulder belt
3PDM 3-point passive lap/shoulder belt (door mounted)
2PP 2-point manual lap belt (vehicle equipped with 2-point passive seat belt system)

NOTE: All vehicles must have either the release buttons or buckle assemblies replaced. Use this decision tree to determine when buckle replacement is required.

BUCKLE/BUTTON REPLACEMENT DECISION TREE – ALL MODELS



SERVICE PROCEDURE

INSPECTION OF THE RETRACTOR MECHANISM

The retractor should be checked for proper operation and the webbing should be inspected for fraying or chafing. If the webbing retractor does not function properly or the webbing is damaged as described above, the entire retractor and webbing assembly should be replaced under the life-time limited seat belt warranty. The passive belt on 2 point passive models should also be inspected.

BUTTON REPLACEMENT PROCEDURE

1. Inspect the operation of the seat belt warning lamp on the dash and the warning buzzer. Repair as necessary.
2. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle (**this step applies to both front seat buckles**). Repeat this step three (3) times. If either buckle does not latch or unlatch, replace both front buckle assemblies. If the buckle latches and unlatches properly in both front seats, proceed to step 3.
3. Prepare the vehicle for button replacement by placing a clean shop cloth on the seat and center console. Position the seat as necessary to easily work on the buckle. **NOTE: The 1991 Sentra requires seat removal for button replacement. Please see the vehicle-specific information for details on buckle removal and proper reinstallation located on page 9 of this bulletin. The button replacement procedure is the same for all vehicles except as noted below. Please review the vehicle-specific information on page 9 that contains torque specifications and other important notes on buckle replacement.**

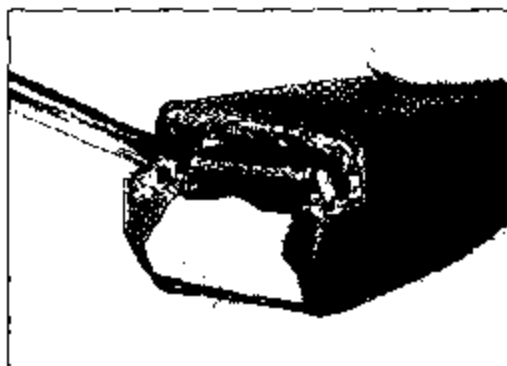
NOTE: Some 1986.5 and 1987 vehicles have a white plastic ejector buckle and have a slightly different procedure – see steps 9a and 14a.

IMPORTANT: Please review the videotape that accompanies this bulletin. It will give a demonstration of the repair procedure.

4. Using a small pair of wire cutters (such as Snap-On E710SCG), carefully cut the plastic outer cover along the separation line between the two covers as shown in the following photograph.



5. Using a medium screwdriver or other suitable tool, carefully separate the two halves of the outer cover by placing the screwdriver into the slot between the edges of the two covers. Do not pry in the middle of the buckle, as this may damage the switch.

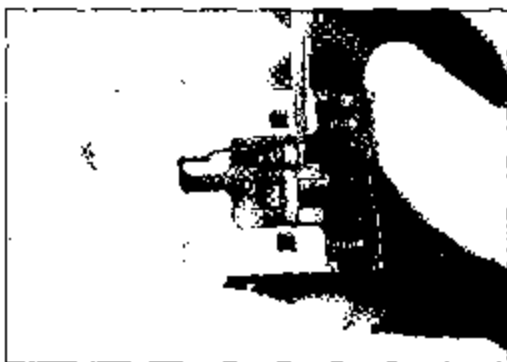


6. Using the wire cutters, cut the three plastic pins retaining the switch to the cover. Cut the bottom pin first, slide the switch down, then cut the top two retaining pins.

NOTE: Some buckles are not equipped with switches (e.g. passenger side).



7. Use a small flat blade screwdriver to separate the switch from the cover.
8. Remove the cover halves.
NOTE: Steps 9a and 14a should be utilized on buckles with white ejector plates.
9. Depress the seat belt release button and release the spring using a small screwdriver.

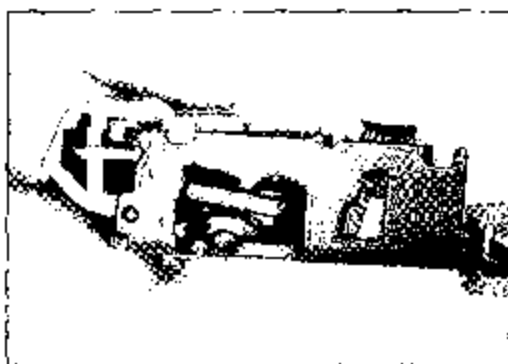


WHITE PLASTIC EJECTOR BUCKLES



- 9a. These buckles are on 1986.5 and some 1987 models. The basic button replacement procedure is the same except for the button removal procedure. When the button is removed there is **no spring** attached to the button. Instead of lifting up and pulling to remove the button, it is necessary to push down so the retaining tabs are free of the buckle.

NOTE: Some 1987 200SX (S12) may be equipped with both a white ejector plate buckle and a black ejector plate buckle on the same vehicle. This needs to be identified prior to starting repairs so the correct parts can be ordered.



10. Remove the button and spring by applying a slight upward force while pulling the button out of the buckle assembly. A new spring is provided with the new button kit (except on the white ejector mechanism buckles, which do not use a spring).
11. Inspect the buckle assembly for dirt, dust, or other foreign material. If the buckle is contaminated with items such as soft drink, juice or other sticky material, replace both buckle assemblies. **Do not attempt to clean the buckle.**
12. If the buckle passes this inspection, blow out the buckle using dry compressed air.

13. Check the position of the ejector mechanism, the springs and rails.



14. Install the new button onto the buckle assembly and depress the button, using a small screwdriver to attach the spring.

NOTE: This step does not apply to white plastic ejector buckles. See 14a.

- 14a. To install the button for the white plastic ejector buckle, align the button with the buckle and press into place.

15. Check the operation of the button and that the spring is attached correctly.

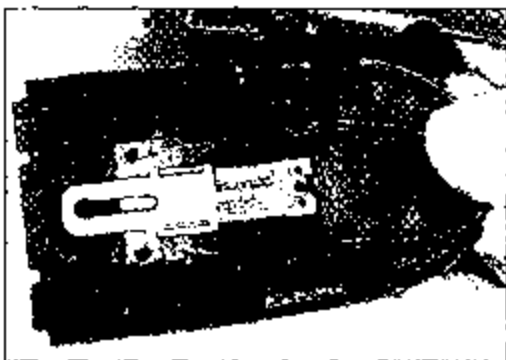
16. Test the operation of the buckle. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle. Repeat this step three (3) times. If it does not latch, replace the buckle assembly. If it does latch, proceed to step 17.

17. Install the new outer button side, cover half onto the buckle.

18. Carefully install the switch onto the other cover half by applying pressure to the corners of the switch. Route the switch wires as shown in the photograph below step 19.

NOTE: Only apply pressure to the corners of the switch. Do not press or apply pressure in the middle of the switch. Should the switch break, it will be necessary to replace the buckle assembly.

19. Slide the switch upwards (away from the wires) to its original position.



20. Push the buckle release button and carefully assemble the two halves together by first inserting the top tabs of the switch half of the cover into the button half of the cover.
21. Firmly push the two halves together until a snap is heard and/or felt.
22. Check the operation of the buckle. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle. Repeat this step three (3) times. If the buckle fails to latch, both buckle assemblies should be replaced.
23. Check the operation of the seat belt warning light and warning buzzer. Repair as needed according to the applicable warranty. Refer to the appropriate Service Manual for information.
24. Return the seat to its original position. If the seat was removed, check the seat track locking operation. Both seat rails should latch securely in the full forward, middle and rearward positions.
25. Inspect the vehicle's interior to ensure it is clean and free of damage. Also make sure the floor mats are positioned properly if they were removed.

VEHICLE SPECIFIC INFORMATION

200 SX (1986-5-88)

Remove center console to disconnect the seat belt buckle switch.

Seat bolt torque	15-20 ft-lb (21-26 Nm, 2.1-2.7 kg-m)
Buckle mounting bolt torque	26-34 ft (35.8-45.6 Nm, 3.65-4.65 kg-m)

240SX (1988-91)

Seat bolt torque	32-41 ft-lb (43-55 Nm, 4.4-5.6 kg-m)
Seat mounting nut torque	19-24 ft-lb (25-32 Nm, 2.6-3.3 kg-m)
Buckle mounting bolt torque	32-41 ft-lb (43-55 Nm, 4.4-5.6 kg-m)

TRUCK (1988-91)

Buckle mounting bolt torque	26-34 ft (35.8-45.6 Nm, 3.65-4.65 kg-m)
-----------------------------	---

NOTE: The center seat belt position buckle on bench seat equipped trucks is not affected by this campaign.

PATHFINDER (1988-91)

The connector for the seat belt buckle is located under the center console and can be pulled out from under the console by gently lifting the edge of the console where the wires go under the edge.

Buckle mounting bolt torque	26-34 ft (35.8-45.6 Nm, 3.65-4.65 kg-m)
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VAN (C22) (1987-90)

Buckle mounting bolt torque	26-34 ft (35.8-45.6 Nm, 3.65-4.65 kg-m)
-----------------------------	---

SENTRA (1987-89, except Coupe)

Seat bolt torque	18-23 ft-lb (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque	26-34 ft (35.8-45.6 Nm, 3.65-4.65 kg-m)

SENTRA Coupe (1989-90)

Seat bolt torque	18-23 ft-lb (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque	32-41 ft-lb (43-55 Nm, 4.4-5.6 kg-m)

SENTRA Sedan/Station Wagon (1990)

Remove center console to disconnect the seat belt buckle switch. Also remove the two rear seat mounting bolts to put slack in the carpet to make the switch wire routing easier.

Seat bolt torque	18-23 ft-lb (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque	32-41 ft-lb (43-55 Nm, 4.4-5.6 kg-m)

SENTRA 2-Door (1991)

Seat bolt torque	32-41 ft-lb (43-55 Nm, 4.4-5.6 kg-m)
Buckle mounting bolt torque	32-41 ft-lb (43-55 Nm, 4.4-5.6 kg-m)

PARTS INFORMATION

Part information will be provided in a separate bulletin.

CLAIM INFORMATION

Claim information will be provided in a separate bulletin.

SAMPLE OWNERS LETTER

There are four different customized letters for Nissan owners. This letter for 1986-1988 owners is typical of the letter content, and it includes the information for the lifetime limited warranty extension.

Letter #1 – 1986-1988 Nissan Owners – 3PA

IMPORTANT SAFETY RECALL NOTICE

Dear Nissan Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

Our records indicate that you are the owner of the Nissan vehicle indicated above. Nissan has determined that some front seat belt release buttons in certain front lap/shoulder belts have broken, or may break in the future. Your seat belt buckle release button is made of orange/red plastic and is marked "Press." If the button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Nissan will replace the release button in both front seat buckles free of charge, whether or not they are broken. The release buttons in the rear seat belt buckles in passenger vehicles, and in the center buckle in pickup trucks equipped with a bench seat are made of a different material, and they are not subject to this campaign.

In addition, Nissan is extending the warranty on all seat belts in your vehicle for the life of the vehicle. See the enclosed warranty statement for details. This means that if any conditions covered by the seat belt warranty are found at any time now or in the future, your Nissan dealer will correct these conditions free of charge.

It is very important that you schedule your Nissan for button replacement as soon as possible. If your seat belt buckle doesn't operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all states. Also, if you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Nissan urges you to use your seat belt at all times, and to contact your dealer immediately for button replacement, especially if you notice that a button is broken, or if you experience any problems with seat belt operation. Even if the buttons are not broken, they should be replaced.

(Continued on next page.)

WHAT YOU SHOULD DO

Contact your Nissan dealer and make an appointment for replacement of your front seat belt release buttons. The dealer will replace both front seat belt release buttons free of charge. This replacement will take approximately one hour, but your dealer may require your vehicle for a longer period of time based on their work schedule. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan Motor Corporation U.S.A. at P.O. Box 191, Gardena, California 90248-0191. The toll free telephone number is 1-800-289-0628. If you reside in Hawaii, please call (808) 836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free auto safety hotline at 1-800-424-9393. (Washington, D.C. area residents may call 202-366-0123.)

Thank you for your cooperation. We are indeed sorry for any inconvenience you might experience.

IMPORTANT SAFETY RECALL NOTICE

95V-103.002 (06)

Dear Nissan Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

Nissan has determined that some front seat belt release buttons have broken in certain (specify seat belt type, vehicle model and years) and that some release buttons may break in the future. Your seat belt buckle release button is made of red plastic and is marked "PRESS" or "EMERGENCY RELEASE". If the button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Nissan will replace the release button in both front seat belt buckles free of charge, whether or not they are broken.

In addition, Nissan is extending the warranty on all seat belts in your vehicle for the life of the vehicle. See enclosed warranty statement for details.* This means that if any conditions covered by the seat belt warranty are found at any time now or in the future, your Nissan dealer will correct these conditions free of charge.

It is very important that you schedule your Nissan for button replacement as soon as possible. If your seat belt buckle doesn't operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all states. Also, if you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Nissan urges you to use your seat belt at all times, and to contact your dealer immediately for button replacement, especially if you notice that a button is broken or if you experience any problems with seat belt operation. Even if the buttons are not broken, they should be replaced.

WHAT YOU SHOULD DO

Contact your Nissan dealer and make an appointment for replacement of your front seat belt release buttons. The dealer will replace both front seat belt release buttons free of charge. This replacement will take approximately (x) (minutes) (hours), but your dealer may require your vehicle for a longer period of time based on their work schedule. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan Motor Corporation U.S.A. at P.O. Box 191, Gardena, California 90248-0191. The toll free telephone number is 1-800-Nissan1 (1-800-647-7261). If you reside in Hawaii, please call (808) 836-0888.

* (In addition, your vehicle has a lifetime seat belt warranty. See your Warranty Information Booklet for details.)

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free auto safety hotline at 1-800-424-9393. (Washington, D.C. area residents may call 202-366-0123).

Thank you for your cooperation. We are indeed sorry for any inconvenience you might experience.

NOTICE TO LESSORS

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s). The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle Identification Number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)

95V-103.003 - CHRYSLER

1003

RECEIVED

CHRYSLER
CORPORATION

Dale E Dawkins
President
Chrysler Compliance & Safety Affairs

OFFICE
DEFECTS INVESTIGATION

August 30, 1996

Mr. Michael B. Brownlee, Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Brownlee:

Reference: NHTSA Identification Number 95V-103.003

Enclosed are representative copies of communications relating to phase six of the vehicles involved in the referenced recall. Owner notification will begin in about one week. The number of R.L. Polk currently registered vehicles in this phase of the recall (#655) is 221,107.

In order to facilitate implementation, this recall has been divided into six phases based on vehicle model and seat belt model. The involved Vehicle Identification Number range for this phase of the recall (#655) is:

<u>Model Year</u>	<u>Low</u>	<u>High</u>
1986	GP000001	GP112248
1987	HP000058	HP119234
1988	JP000019	JP106180
1989	KP000001	KP061129
1990	LP000031	LP032525
1991	MP000007	MP018868

(VIN last eight characters) - G = 1986 Model Year; H = 1987 Model Year; J = 1988 Model Year; K = 1989 Model Year; L = 1990 Model Year; M = 1991 Model Year; P = Nagoya Assembly Plant, Nagoya, Japan; and last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in this part of the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because many vehicles with a VIN within the range are not affected by the recall.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Dale E. Dawkins

Enclosure: Recall #655

cc: K. C. DeMeter
Chrysler Corporation CIMS #82-09-91
800 Chrysler Drive
Auburn Hills MI 48323-2757
313 575 7301 FAX 810 576 7121

IMPORTANT

DEALER SERVICE INSTRUCTIONS Safety Recall #655 – Front Seat Belt Buckles

- This service requirement applies only to the following vehicles equipped with Takata Model 524 and 524K front seat belt buckle assemblies:

Takata Model 524

- 1986 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Equipped with Bench Seats

Takata Model 524K

- 1987 Through 1991 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Built Through January 7, 1991 (MDH 0107XX)
- The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the outboard front seat belt buckle release buttons must be replaced and the center seat belt buckle assembly (if equipped) must be inspected and replaced if necessary.
- Six (6) different parts packages are required for this recall depending upon the vehicle model year, seat belt buckle model and color of the interior. The Vehicle VIN Lists provided to each involved dealer include a part code which identifies the required part number package for each VIN. This code is located in the third column of the VIN list and is identified by the "P" column header.

Dealers should determine which parts package is required for each vehicle at the time appointments are scheduled to assure that the correct parts package is available when the customer arrives. To do this the VIN and/or interior color of each vehicle should be obtained from the owner when scheduling an appointment. The applicable parts package should be determined by using the information provided in the VIN List and the enclosed Parts section.

Uninvolved dealers may confirm which parts package is required for each vehicle by using the information provided in the parts section along with entering the VIN into DIAL System Function 69 or VIP (for sales code information).

- This recall will be launched in stages. Owners of 1986 model year vehicles will be notified initially.

Lifetime FRONT Seat Belt Component Warranty:

- Vehicles involved in this recall also have a lifetime front seat belt component warranty. If any conditions covered by the seat belt warranty are found at any time, now or in the future, dealers are to correct these conditions free of charge. Refer to Warranty Bulletin D-95-22 issued November, 1995 for specific details of coverage. Parts for any of the covered components should be ordered through the normal means.
- Catalog and Parts Bulletin No. CPB 96-1 revised February, 1996, lists the new front buckle assembly part numbers to replace the existing kits (buckle and retractor assemblies) if necessary.

PARTS BULLETIN UPDATE: The CENTER buckle assembly for 1987-1989 Ram 50 Club Cab models has been commonized with the assembly used for 1990-1991 Club Cab models. Therefore, dealers should refer to the 1990-1991 Ram 50 Club Cab information when ordering replacement buckle assemblies for any 1987-1991 Ram 50 Club Cab vehicle.

Parts Packages:

- Each involved dealer, to whom vehicles in the recall were invoiced, will receive enough Model 524 DARK GRAY Seat Belt Release Button Packages to service about 10% of those vehicles.

No.

655

September, 1996

To: All Dodge Truck Dealers

Subject: Safety Recall #655 – Front Seat Belt Buckles

Models: Vehicles Equipped With Front Seat Belt Buckle Assemblies (Model 524 and 524K) Manufactured by Takata Corporation:

Takata Model 524

- 1986 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Equipped with Bench Seats

Takata Model 524K

- 1987 Through 1991 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Built Through January 7, 1991 (MDH 0107XX)

The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the outboard front seat belt buckle release buttons must be replaced and the center seat belt buckle assembly (if equipped) must be inspected and replaced if necessary.

IMPORTANT: Some of the involved vehicles may be in dealer inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should perform this recall on vehicles in for service as determined by using DIAL System Function 70 or VIP.

Details of this service action are explained in the following sections.

Service Procedure Videotape

As an additional service aid, a videotape demonstrating the service procedure was distributed to all dealers in January, 1996.

Dealer Notification & Vehicle List

Involved dealers: Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a copy of this dealer recall notification letter and a list of the involved vehicles by first class mail.

The Vehicle List is arranged in Vehicle Identification Number (VIN) sequence. Owners known to Chrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

Dealer Notification & Vehicle List (Continued)

All other dealers: Each dealer who does not receive a Vehicle List will receive a copy of this dealer recall notification letter by first class mail.

DIAL System Functions 53, 70 and VIP

All involved vehicles will be entered to DIAL System Functions 53, 70 and VIP at the time of recall implementation for dealer inquiry by VIN as needed.

Parts

Six (6) part packages are required depending upon the model year, buckle model and color of the vehicle interior. The Vehicle VIN List provided to each involved dealer includes a part code which identifies the required part number package for each VIN. This code is located in the third column of the VIN list and is identified by the "P" column header. Use the table below to identify the correct part package for the vehicle being serviced.

Takata Model 524 (White Ejector -- 1986 MY)

PACKAGE PART NUMBER	VIN LIST PART CODE	COLOR	SALES CODE
CBFT6551	1	Dark Gray	-SA
CBBT6552	2	Beige	-LT

Takata Model 524K (Black Ejector -- 1987-1991 MY)

PACKAGE PART NUMBER	VIN LIST PART CODE	COLOR	SALES CODE
CBLT6553	3	Light Gray	-SA -- 1987-1990 MY
CBA56554	4	Light Gray	-SA -- 1991 MY
CBDS6555	5	Beige	-LT
CBES6556	6	Blue	-CC/-CB

Parts (Continued)

Important: An initial quantity of DARK GRAY parts for 1986 MY vehicles will be distributed and billed to all involved dealers, to whom vehicles in the recall were invoiced (or the current dealer at the same street address). This quantity will cover about 10% of the involved 1986 MY vehicles which require dark gray seat belt buckle covers. Since most of the involved 1986 vehicles are equipped with the dark gray buckles, there will be no initial distribution of the other color packages. Additional parts may be ordered as needed to support scheduled repairs.

Each parts package contains the following components:

<u>Quantity</u>	<u>Description</u>
2	Seat Belt Buckle Cover -- Upper Half
2	Seat Belt Buckle Cover -- Lower Half
2	Release Button
1	Instruction Sheet

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for the service with their dealers. A copy of the owner notification letter is attached.

Enclosed with each owner notification is an Owner Notification Form. The involved vehicle and recall are identified on the form for owner or dealer reference as needed.

Service Procedure

A. Inspect the Center Buckle Assembly (Bench Seat Vehicles Only):

1. Verify that the center buckle assembly operates properly by inserting the center buckle tongue into the center buckle assembly until it latches. Make sure it is securely latched by pulling on the belt several times. Then press the release button to unlatch the tongue. Repeat several times.
2. Inspect the center buckle red release button for cracks or missing pieces (Figure 1).

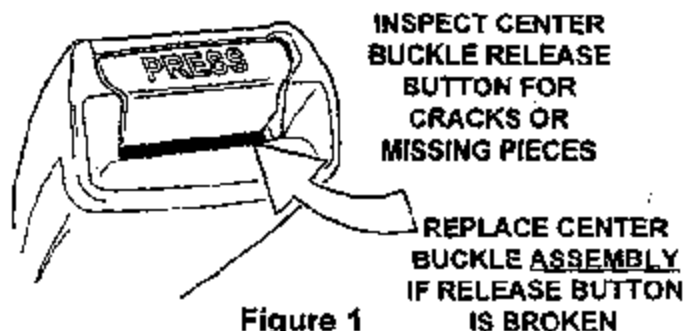


Figure 1

Service Procedure (Continued)

3. If the buckle does not operate properly or if the red release button is broken, the center buckle assembly must be replaced. Refer to Catalog and Parts Bulletin 96-1 for the appropriate center buckle assembly part number. If required, the center buckle assembly should be replaced when it is removed along with the passenger buckle assembly later in this procedure as they have a common anchor bolt.

B. Replace the Seat Belt Buckle Release Buttons:

1. For vehicles with Bench seats only: Flip the seat back forward to access the seat belt buckle anchor bolt.
2. For vehicles with Bench seats only: Remove the driver's seat belt buckle assembly and center seat belt from the vehicle.

NOTE: The service procedure may be completed without removing the buckle assembly from the vehicle on vehicles equipped with BUCKET seats. Cover the area around the buckle with a clean shop towel and recline the seat back for easier access.

3. For vehicles with Bench seats only: Tie a wire or string to the seat belt anchor bracket to assist later reassembly. Slide the buckle assembly out of the webbing cover just far enough to allow cover removal.

NOTE: The change from model 524 to model 524K buckle assemblies occurred at the beginning of the 1987 model year. If a 1986 MY vehicle has had a prior seat belt buckle replacement, a Model 524K (Black Ejector) may have been installed in place of a Model 524 (White Ejector). These buckle assemblies should be serviced with the appropriate 1987-1991 MY parts package.

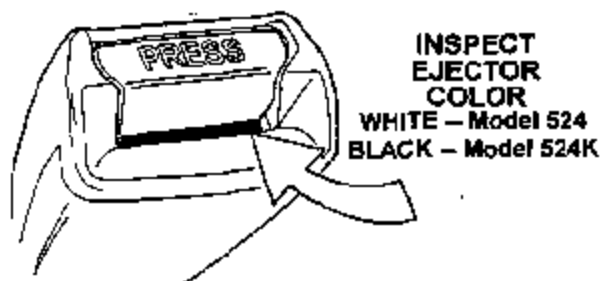


Figure 2

Service Procedure (Continued)

4. Cut both sides of the upper buckle cover along the angled surface using side cutters as shown in Figure 3.
5. Remove the lower buckle cover by inserting a medium size screwdriver into the holes created in the upper cover in Step 4 and prying the bottom cover off (Figure 4). Pry with the screwdriver blade against the lower cover being careful not to damage the buckle mechanism.
6. Remove and discard the upper buckle cover.

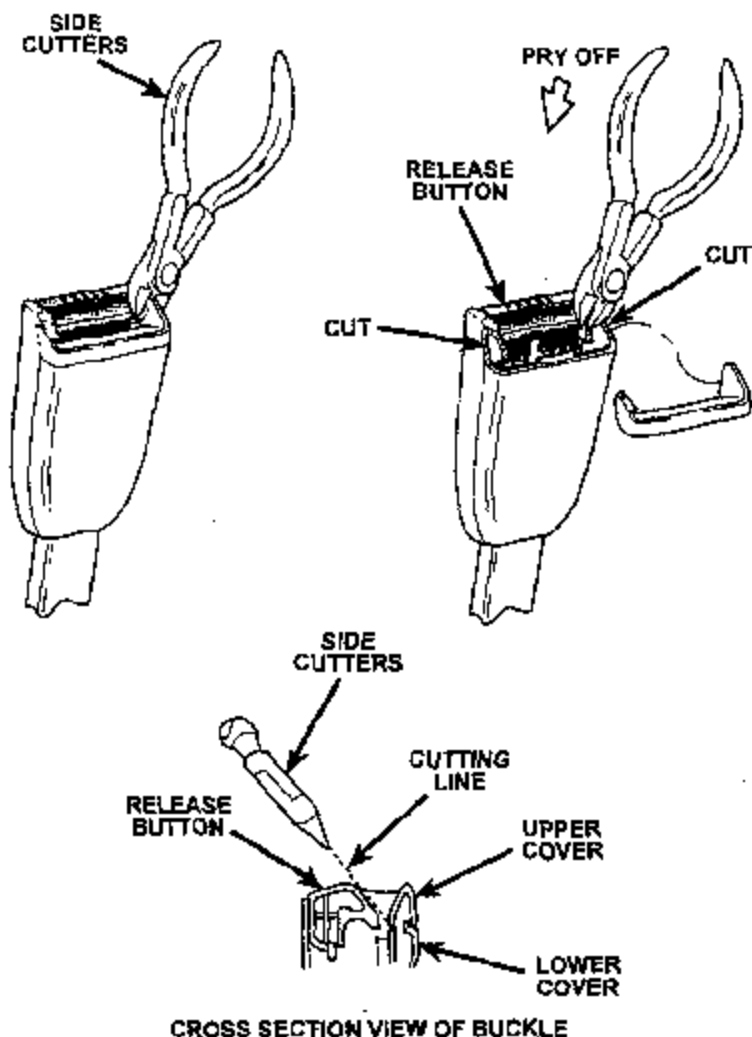


Figure 3

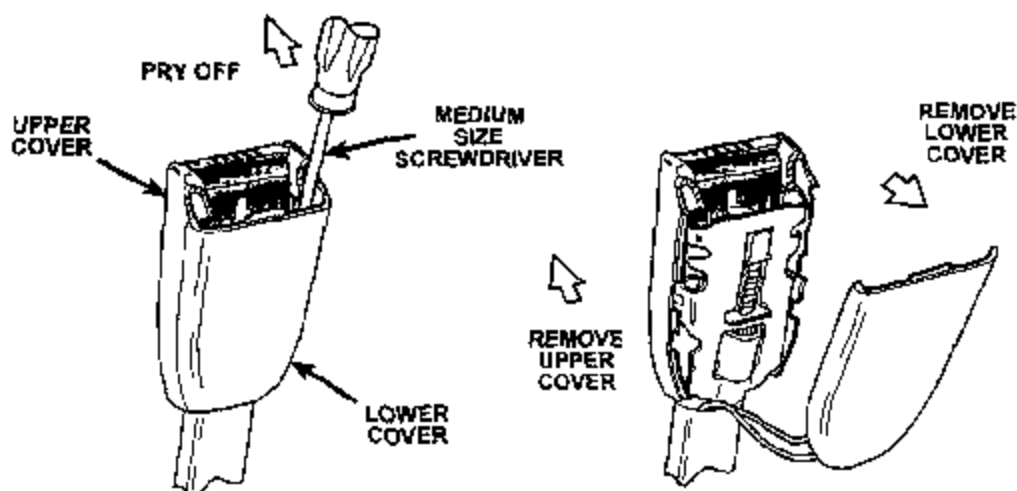


Figure 4

Service Procedure (Continued)

7. **Driver's Side Buckle Only:** Remove the heads of the three plastic tabs which secure the seat belt switch to the lower cover using small side cutters or a razor blade (Figure 5).
8. **Driver's Side Buckle Only:** Carefully remove the switch from the mounting tabs by using a small screwdriver and gently prying the switch from each tab (Figure 5). Discard the lower seat belt buckle cover.

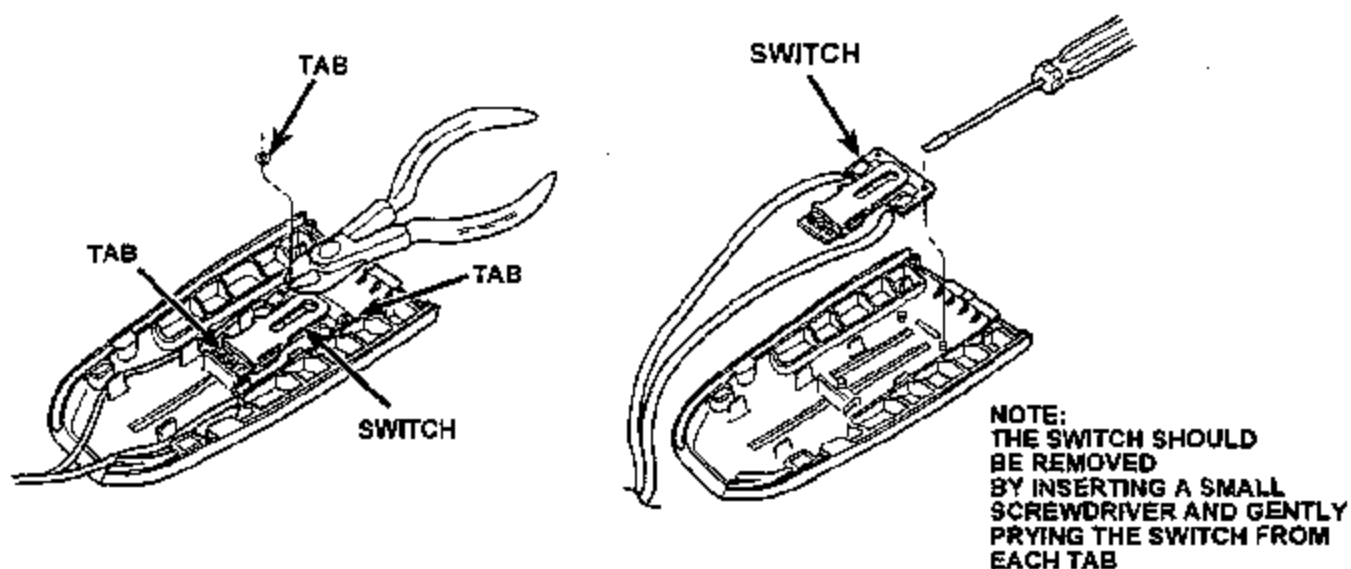


Figure 5

9. **Model 524K (1987-1991 MY) only:** Depress the release button and then disconnect the lower loop of the latch spring from the buckle mechanism using a small screwdriver or pick (Figure 6).

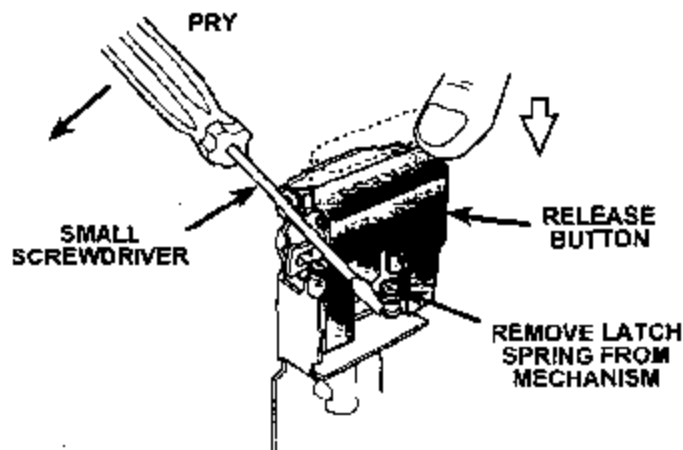


Figure 6

Service Procedure (Continued)

10. Tilt the lower part of the release button slightly away from the buckle mechanism and then remove the release button by sliding it off the guides (Figure 7).

CAUTION: Use care so that plastic guides do not break and guide springs are not lost (springs must be reused).

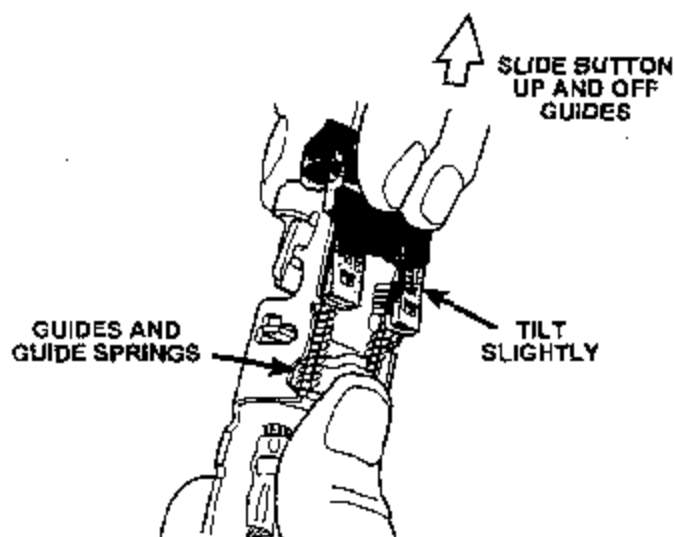
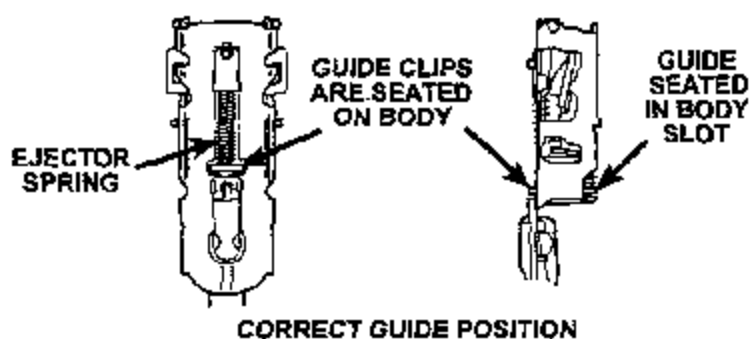
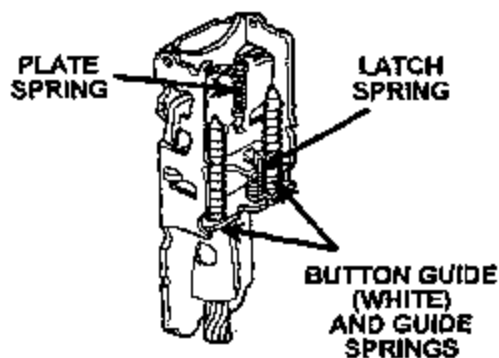


Figure 7

11. Using shop air, clean any loose debris, dirt and/or pieces of the release button from the buckle mechanism.
12. Inspect the buckle mechanism to insure that the button guide and guide springs are properly assembled and that all debris is removed. Make sure guide is properly seated in the body slot and clips are seated on body (Figure 8).

MODEL 524



MODEL 524K

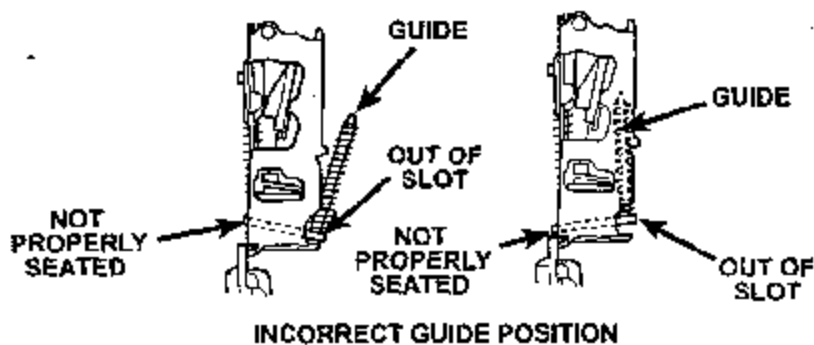
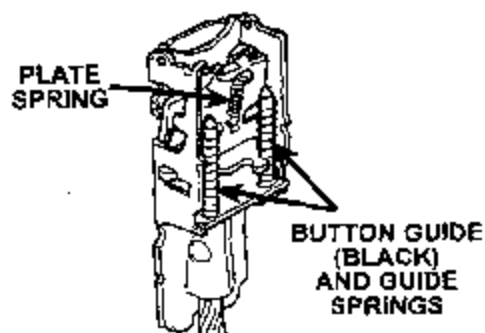


Figure 8

Service Procedure (Continued)

13. **Model 524K (1987-1991 MY) only:**
Make sure that the latch spring is attached to the provided release button. Rotate the latch spring away from the button to ease button installation (Figure 9).
14. Install the release button by sliding the button over the guides and springs until the button stops pass the buckle frame stops (Figure 10).

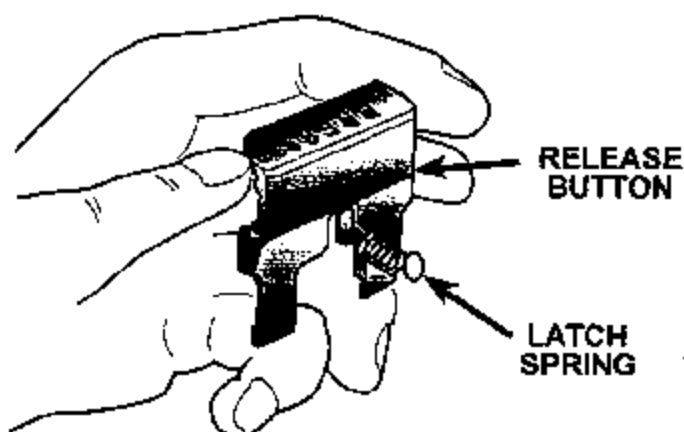


Figure 9

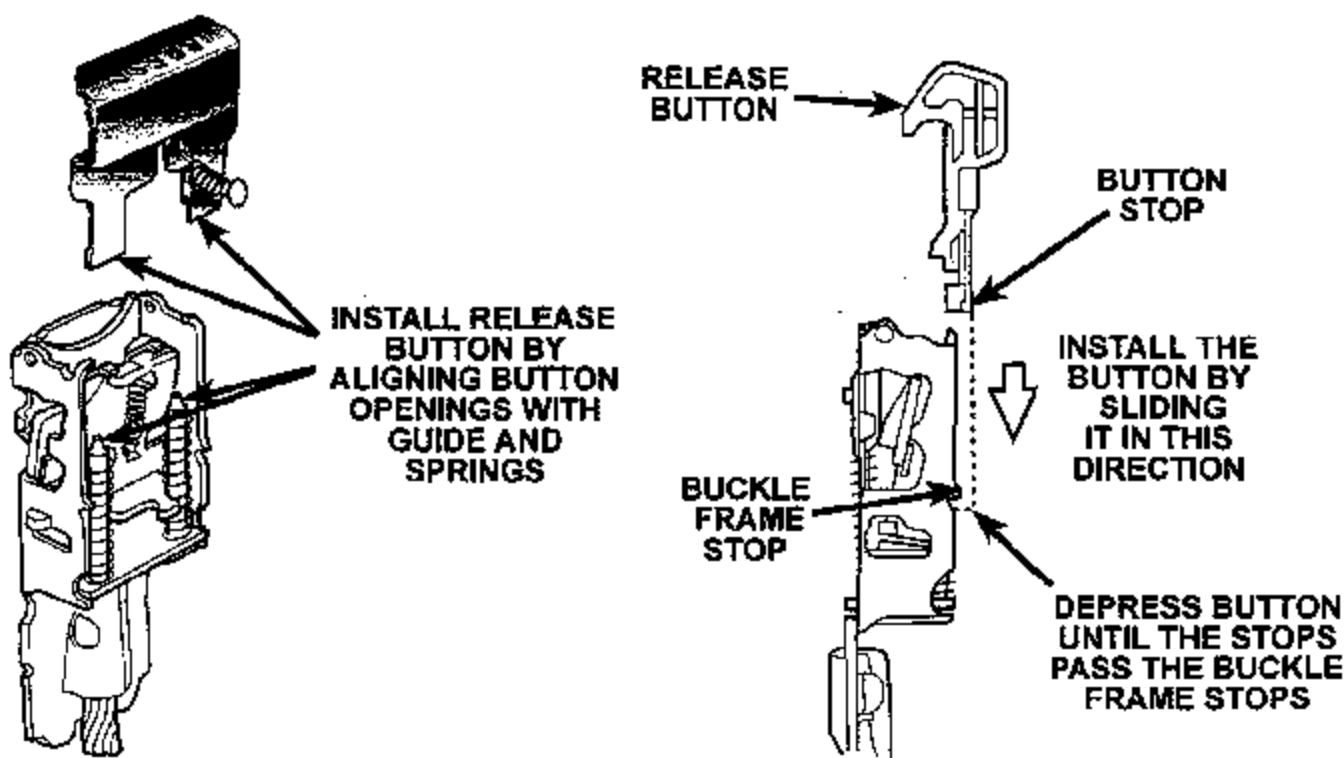


Figure 10

Service Procedure (Continued)

15. **Model 524K (1987-1991MY) only:**
Depress the release button and connect the lower loop of the latch spring to the latch mechanism using a small screwdriver or pick (Figure 11).

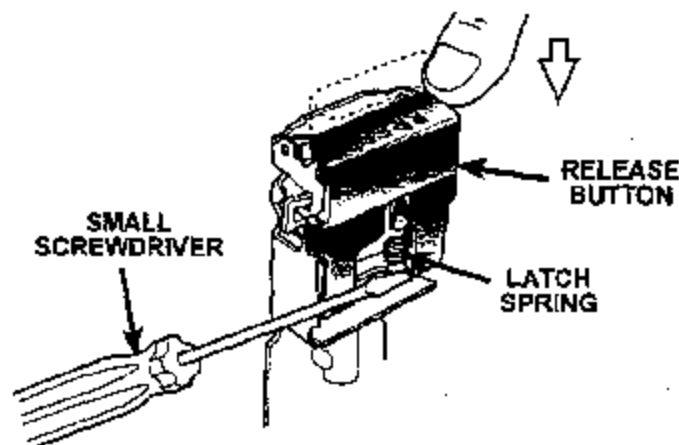


Figure 11

16. Verify that the buckle operates properly by latching and unlatching the seat belt tongue several times.

IMPORTANT: Make sure buckle latches and unlatches seat belt tongue before installing the new cover.

17. Make sure that the webbing retaining pin is properly aligned in the buckle frame.

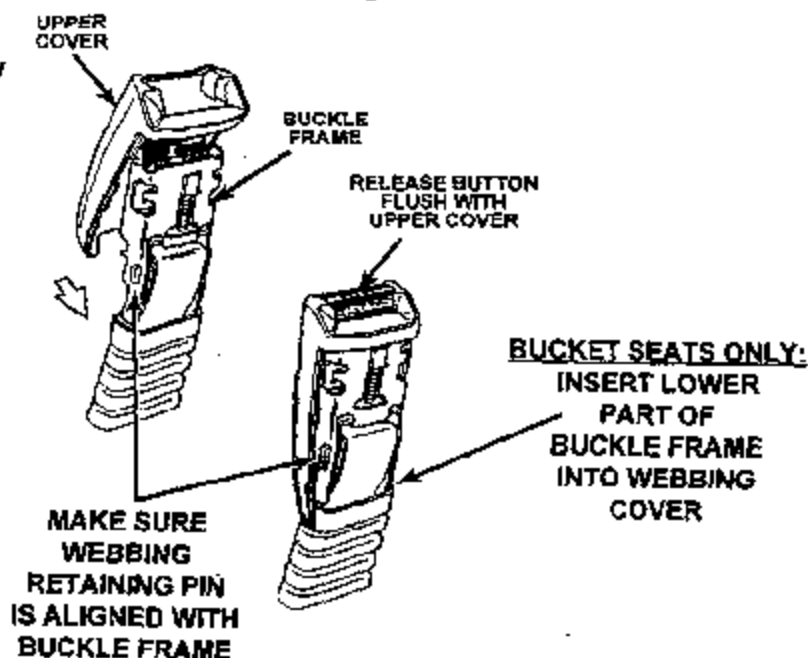


Figure 12

18. Install the provided upper buckle cover over the buckle mechanism (Figure 12). The cover should snap into place and the release button should be flush with the buckle cover. Verify again that the buckle operates properly by latching and unlatching the seat belt tongue several times.

19. **Driver's Side Buckle Only:** Install the original seat belt switch into the provided lower cover. Insert the bottom of the switch into the lower cover slot and then press the top of the switch into place under the two clips (Figure 13). Secure the switch wires in the lower cover wire holders.

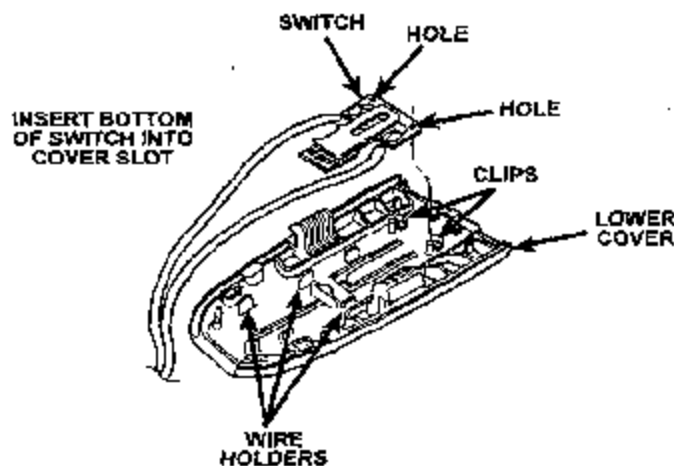


Figure 13

Service Procedure (Continued)

20. **Driver's Side Buckle Only:** Move the switch slider into the up position (Figure 14).
21. While depressing the release button, assemble the lower cover to the upper cover by inserting the lip on the lower cover under the upper cover, then snapping the parts together (Figure 15).

NOTE: Make sure the ejector pin aligns with the slot in the switch slider.

22. Verify that the buckle operates properly by inserting the buckle tongue into the buckle assembly until it latches. Make sure it is securely latched by pulling on the belt several times. Then press the release button to unlatch the tongue. Repeat several times. **If the buckle does not operate properly**, remove the buckle cover following Steps 4-8 and then install a new cover by following Steps 16-21. If the buckle still does not operate properly, replace the buckle assembly.

23. **For vehicles with Bench seats only:** Using the wire or string attached to the anchor bracket, pull the buckle assembly into the webbing cover and then remove the wire or string.

24. **For vehicles with Bench seats only:** Install the buckle assembly into the vehicle. Tighten the bolt to 32 ft-lbs (45 N·m).

NOTE: Remember to replace the center buckle assembly if necessary. Refer to Section A for details.

25. Repeat Steps 1-24 for the passenger seat belt.

NOTE: The passenger seat belt buckle is not equipped with a switch.

26. Verify that the seat belt warning system (lamp and buzzer) operate properly.

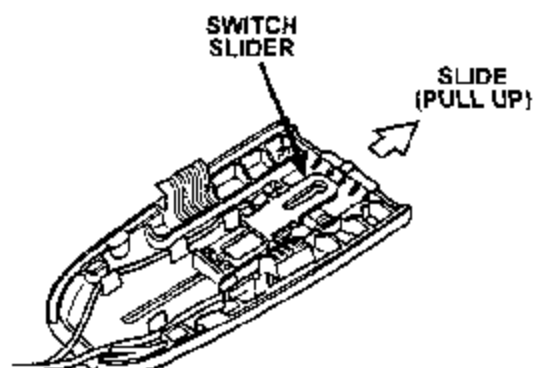
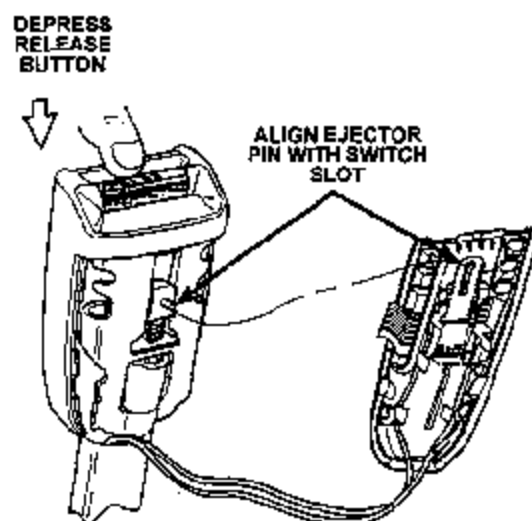


Figure 14



DEPRESS
RELEASE
BUTTON

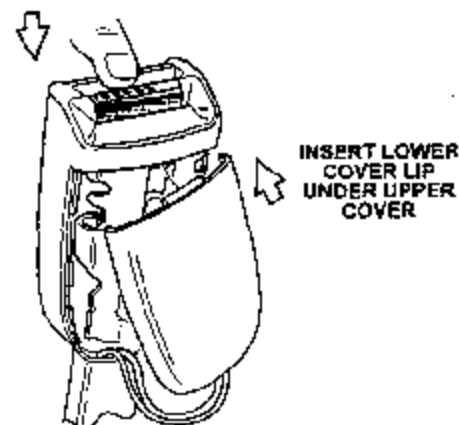


Figure 15

Completion Reporting and Reimbursement

Claims for vehicles which have been serviced must be submitted on the DIAL System. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Replace both front seat belt buckle release buttons		
• Vehicles with Bench seats (includes center buckle replacement if necessary)	23655182	0.6 hours
• Vehicles with Bucket seats	23655183	0.4 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

Note: See the Warranty Administration Manual, Recall Claim Processing section for complete recall claim processing instructions.

Parts Return

Not required.

Vehicle Not Available

If a vehicle is not available for service for a known reason, let us know by filling out the pre-addressed Vehicle Disposition Form portion of the Owner Notification Form or describe the reason on a postcard and mail to:

Chrysler Corporation
CIMS 482-00-85
800 Chrysler Drive East
Auburn Hills, Michigan 48326-2757

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Customer Services Field Operations
Chrysler Corporation

**IMPORTANT SAFETY RECALL NOTICE
TO REPLACE YOUR VEHICLE'S FRONT SEAT BELT BUCKLE RELEASE BUTTONS**

Dear Ram 50 or Power Ram 50 Owner:

This notice is sent to you in accordance with the defect provision requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler Corporation has determined that some front seat belt release buttons have broken in certain 1986 through 1991 Dodge Ram 50 and Power Ram 50 vehicles, and that some release buttons may break in the future.

The Problem is...

The red plastic front seat belt buckle release buttons, marked 'PRESS', on your vehicle (identified on the enclosed form), may break. If this occurs, the pieces may fall into the buckle and cause the buckle to not operate properly, thereby creating a safety risk.

What Chrysler and your dealer will do...

Chrysler will replace both outboard front seat belt buckle release buttons on your vehicle free of charge (parts and labor) whether they are broken or not. Also, the center seat belt buckle on bench seat equipped vehicles, will be inspected and replaced if necessary. The work will take about one-half hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

Chrysler is also extending the warranty on the front seat belt components in your vehicle for the life of the vehicle. This means that if any conditions covered by the seat belt warranty are found at any time, now or in the future, your Dodge or Chrysler-Plymouth dealer will correct these conditions free of charge. Please keep this letter with your warranty materials.

What you must do to ensure your safety...

- It is very important that you schedule your vehicle for release button replacement as soon as possible. If your seat belt buckle does not operate properly, you might not be able to use it until it is repaired (seat belt use is required by law in most states). If you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Chrysler urges you to use your seat belt at all times, and to contact your Dodge or Chrysler-Plymouth dealer immediately to schedule a service appointment. Even if the buttons are not broken, they should be replaced. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- Bring the enclosed Owner Notification Form with you to your dealer. It explains the required service to your dealer.

If you need help...

If you have trouble getting your vehicle repaired, please call the Chrysler Customer Center, toll free, at 1-800-853-1403. A representative will assist you in getting your vehicle repaired. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. (Washington, D.C. area residents may call 366-0123.)

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thanks for your attention to this important matter.

***Buckle up
for Safety*** 

*Customer Services Field Operations
Chrysler Corporation*
655

RECEIVED



Dale E Dawkins
Director
Vehicle Compliance & Safety Affairs

96 JUL -9 AM 8:47

June 28, 1996

OFFICE
DEFECTS INVESTIGATION

Mr. Michael B. Brownlee, Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Brownlee:

Reference: NHTSA Identification Number 95V-103.003

Enclosed are representative copies of communications relating to phase five of the vehicles involved in the referenced recall. Owner notification will begin in about one week. The number of R.L. Polk currently registered vehicles in this phase of the recall (#651) is 93,490.

In order to facilitate implementation, this recall has been divided into six phases based on vehicle model and seat belt model. The involved Vehicle Identification Number range for this phase of the recall (#651) is:

<u>Model Year</u>	<u>Low</u>	<u>High</u>
1986	GU000201	GU145347
	GP000030	GP065305
1987	HU000028	HU011874
	HJ000011	HJ003291

(VIN last eight characters) - G = 1986 Model Year; H = 1987 Model Year; J = Nagoya Assembly Plant, Nagoya, Japan; P = Nagoya Assembly Plant, Nagoya, Japan; U = Mizushima Assembly Plant, Mizushima, Japan; and last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in this part of the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because many vehicles with a VIN within the range are not affected by the recall.

This continues Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Dale E. Dawkins

Enclosure: Recall #651/652 Supplement

cc: K. C. DeMeter

Recall Notification

No. 651/652

June, 1996

SUPPLEMENT

To: All Dodge and Chrysler/Plymouth Dealers
Zone Managers

Subject: Safety Recall #651/652 -- Front Seat Belt Buckles
SUPPLEMENT: STAGE 2 OWNER MAILING (RECALL #651)

Models: Vehicles Equipped With Front Seat Belt Buckle Assemblies (Model 521) Manufactured by Takata Corporation:

- 1986 Model Year Dodge and Plymouth Conquest Vehicles
- 1986 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Equipped with Bucket Seats
- 1986 and Early-1987 Model Year Dodge and Plymouth Colt Vehicles Through VIN HU011874
- Early-1987 Model Year Dodge Raider Vehicles Through VIN HJ003292

Notification to owners of the above model vehicles involved in Stage 2 of this recall (Recall #651) will begin in a few days.

Each dealer to whom involved Stage 2 vehicles were invoiced (or the current dealer at the same street address) will receive a list of those vehicles with this letter.

Each involved dealer, to whom vehicles in this stage of the recall were invoiced, will receive enough Model 521 (Recall #651) DARK GRAY Seat Belt Release Button Packages to service about 10% of those vehicles.

Use the Service Procedure section of the June, 1996 dealer notification for service of vehicles involved in this stage of the recall.

Customer Services Field Operations
Chrysler Corporation
651/652

RECEIVED



Dale E Dawkins
Director
Vehicle Compliance & Safety Affairs

OFFICE
DEFECTS INVESTIGATION

June 5, 1996

Mr. Michael B. Brownlee, Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Brownlee:

Reference: NHTSA Identification Number 95V-103.003

Enclosed are representative copies of communications relating to phase four of the vehicles involved in the referenced recall. Owner notification will begin in about one week. The number of R.L. Polk currently registered vehicles in this phase of the recall (#652) is 78,104.

In order to facilitate implementation, this recall has been divided into six phases based on vehicle model and seat belt model. The involved Vehicle Identification Number range for this phase of the recall (#652) is:

<u>Model Year</u>	<u>Low</u>	<u>High</u>
1987	HU011875 HJ003293	HU122461 HJ035837

(VIN last eight characters) - H = 1987 Model Year; J = Nagoya Assembly Plant, Nagoya, Japan; U = Mizushima Assembly Plant, Mizushima, Japan; and last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in this part of the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because many vehicles with a VIN within the range are not affected by the recall.

This continues Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Dale E. Dawkins

Enclosure: Recall #651/652

cc: K. C. DeMeter

RECEIVED
JUN 13 PM 2:29

IMPORTANT

DEALER SERVICE INSTRUCTIONS

Safety Recall #651/652 - Front Seat Belt Buckles

- This service requirement applies only to the following vehicles equipped with Takata Model 521 and 521K front seat belt buckle assemblies:

Recall #651 - Takata Model 521

- 1986 Model Year Dodge and Plymouth Conquest Vehicles
- 1986 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Equipped with Bucket Seats
- 1986 and Early-1987 Model Year Dodge and Plymouth Colt Vehicles Through VIN HU011874
- Early-1987 Model Year Dodge Raider Vehicles Through VIN HJ003292

Recall #652 - Takata Model 521K

- 1987 Model Year Dodge and Plymouth Colt Vehicles After VIN HU011874
- 1987 Model Year Dodge Raider Vehicles After VIN HJ003292
- The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the front seat belt buckle release buttons must be replaced.
- Ten (10) different parts packages are required for this recall depending upon the seat belt buckle model, vehicle and/or color of the interior. The Vehicle VIN Lists provided to each involved dealer include a part code which identifies the required part number package for each VIN. This code is located in the third column of the VIN list and is identified by the "P" column header.

Dealers should determine which parts package is required for each vehicle at the time appointments are scheduled to assure that the correct parts package is available when the customer arrives. To do this the VIN and/or interior color of each vehicle should be obtained from the owner when scheduling an appointment. The applicable parts package should be determined by using the information provided in the VIN List and the enclosed Parts section.

Uninvolved dealers may confirm which parts package is required for each vehicle by using the information provided in the parts section along with entering the VIN into DIAL System Function 69 or VIP (for sales code information).

- This recall will be launched in stages. Owners of 1987 model year Colt and Raider vehicles involved in Recall #652 will be notified initially.

Lifetime FRONT Seat Belt Component Warranty:

- Vehicles involved in this recall also have a lifetime front seat belt component warranty. If any conditions covered by the seat belt warranty are found at any time, now or in the future, dealers are to correct these conditions free of charge. Refer to Warranty Bulletin D-95-22 issued November, 1995 for specific details of coverage. Parts for any of the covered components should be ordered through the normal means.
- Catalog and Parts Bulletin No. CPB 96-1 revised February, 1996, lists the new front buckle assembly part numbers to replace the existing kits (buckle and retractor assemblies) if necessary.

Parts Packages:

- Each involved dealer, to whom vehicles in the recall were invoiced, will receive enough Model 521K (Recall #652) DARK GRAY Seat Belt Release Button Packages to service about 10% of those vehicles.

No. 651/652
June, 1996

To: All Dodge and Chrysler-Plymouth Dealers

Subject: Safety Recall #651/652 – Front Seat Belt Buckles

Models: Vehicles Equipped With Front Seat Belt Buckle Assemblies (Model 521 and 521K) Manufactured by Takata Corporation:

Recall #651 -- Takata Model 521

- 1986 Model Year Dodge and Plymouth Conquest Vehicles
- 1986 Model Year Dodge Ram 50 and Power Ram 50 Vehicles Equipped with Bucket Seats
- 1986 and Early-1987 Model Year Dodge and Plymouth Colt Vehicles Through VIN HU011874
- Early-1987 Model Year Dodge Raider Vehicles Through VIN HJ003292

Recall #652 – Takata Model 521K

- 1987 Model Year Dodge and Plymouth Colt Vehicles After VIN HU011874
- 1987 Model Year Dodge Raider Vehicles After VIN HJ003292

The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the front seat belt buckle release buttons must be replaced.

IMPORTANT: Some of the involved vehicles may be in dealer inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should perform this recall on vehicles in for service as determined by using DIAL System Function 70 or VIP.

Details of this service action are explained in the following sections.

Service Procedure Videotape

As an additional service aid, a videotape demonstrating the service procedure was distributed to all dealers in January, 1996.

Dealer Notification & Vehicle List

Involved dealers: Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a copy of this dealer recall notification letter and a list of the involved vehicles by first class mail.

The Vehicle List is arranged in Vehicle Identification Number (VIN) sequence. Owners known to Chrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

All other dealers: Each dealer who does not receive a Vehicle List will receive a copy of this dealer recall notification letter by first class mail.

DIAL System Function 70 and VIP

All involved vehicles will be entered to DIAL System Function 70 and VIP at the time of recall implementation for dealer inquiry by VIN as needed.

Parts

Ten (10) part packages are required depending upon the model year, buckle model, vehicle and/or color of the vehicle interior. The Vehicle VIN List provided to each involved dealer includes a part code which identifies the required part number package for each VIN. This code is located in the third column of the VIN list and is identified by the "P" column header. Use the table below to identify the correct part package for the vehicle being serviced.

RECALL #651– Takata Model 521 (White Ejector)

PACKAGE PART NUMBER	VIN LIST PART CODE	COLOR	SALES CODE
CBFT6511	1	Dark Gray	-SA – Colt, Ram 50, Raider -XX – Conquest
CBCT6512	2	Red	-RR – Colt, Conquest
CBBT6513	3	Brown	-TL – Colt
CBAT6514	4	Beige	-LT – Ram 50
CBDT6515	5	Blue	-CC – Colt

RECALL #652 – Takata Model 521K (Black Ejector)

PACKAGE PART NUMBER	VIN LIST PART CODE	COLOR	SALES CODE
CBE96521	1	Dark Gray	-SA – Colt, Raider
CBC96522	2	Red	-RR – Colt
CBB96523	3	Brown	-TL – Colt
CBA96524	4	Beige	-LT – Raider
CBC96525	5	Blue	-CC – Colt

Important: An initial quantity of **DARK GRAY** parts for vehicles involved in **Recall #652** will be distributed and billed to all **involved dealers**, to whom vehicles in the recall were invoiced (or the current dealer at the same street address). This quantity will cover about **10%** of the Recall #652 involved vehicles which require dark gray seat belt buckle covers. **Since most of the involved vehicles are equipped with the dark gray buckles, there will be no initial distribution of the other color packages.** Additional parts may be ordered as needed to support scheduled repairs.

Each parts package contains the following components:

Quantity	Description
2	Seat Belt Buckle Cover -- Upper Half
2	Seat Belt Buckle Cover -- Lower Half
2	Release Button
1	Instruction Sheet

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for the service with their dealers. A copy of the owner notification letter is attached.

Enclosed with each owner notification is an Owner Notification Form. The involved vehicle and recall are identified on the form for owner or dealer reference as needed.

Service Procedure

1. Recline the driver's seat back as far as possible.
2. Cover the area around the seat belt buckle on the driver's seat with a clean shop towel.

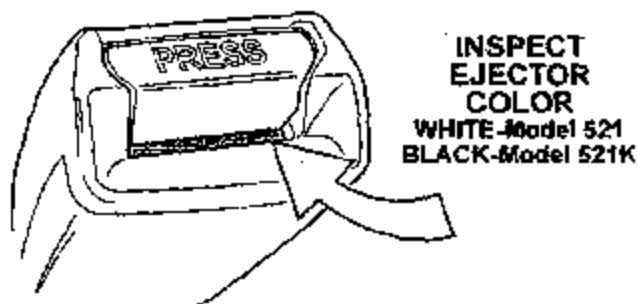


Figure 1

Service Procedure (Continued)

3. **For Colt and Raider vehicles only:** To determine which parts package is required for the vehicle being serviced, inspect the color of the seat belt tongue ejector (Figure 1). If the ejector is white, the buckle assembly is a Model 521 and the vehicle requires the appropriate color buckle cover parts package for **Recall #651**. If the ejector is black, the buckle assembly is a Model 521K and the vehicle requires the appropriate color parts package for **Recall #652**.

NOTE: The change from model 521 to model 521K buckle assemblies occurred early in the 1987 model year. Due to the age of the vehicles involved, an exact date of implementation could not be determined. Also, if a vehicle had prior seat belt buckle replacement, a Model 521K may have been installed in place of a Model 521. Therefore, you must inspect the ejector color to positively determine the applicable recall parts package.

4. Cut both sides of the upper buckle cover along the angled surface using side cutters as shown in Figure 2.

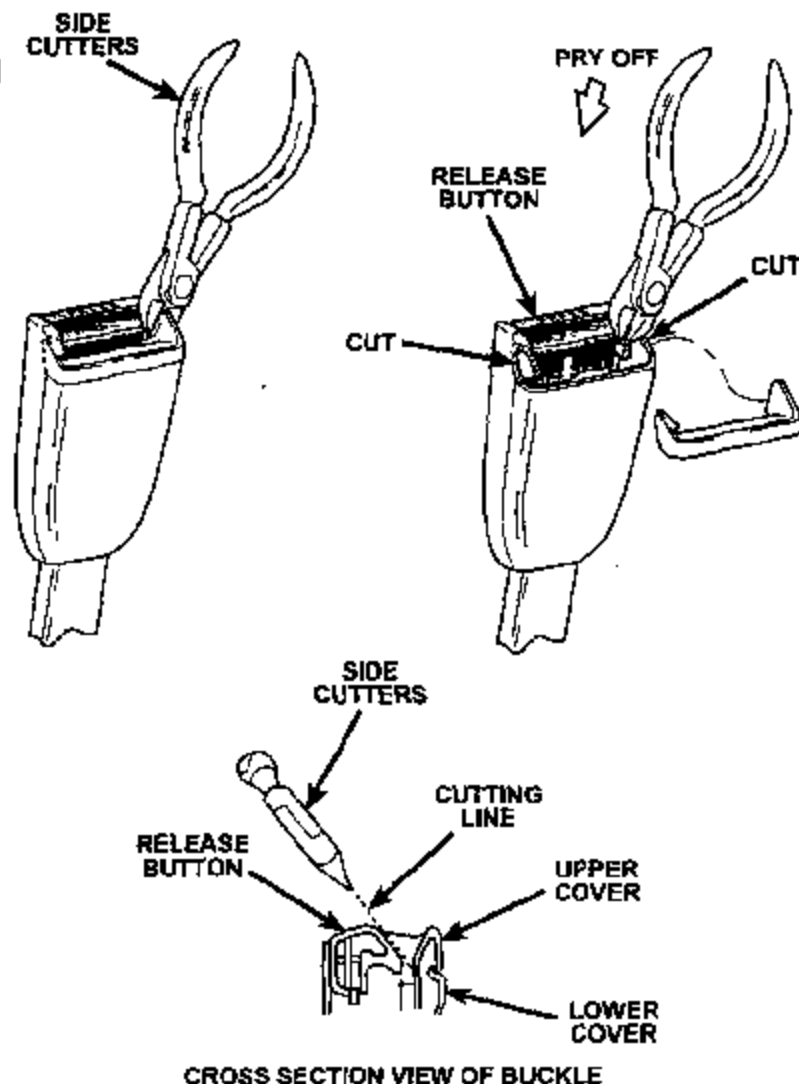


Figure 2

Service Procedure (Continued)

5. Remove the lower buckle cover by inserting a medium size screwdriver into the holes created in the upper cover in Step 4 and prying the bottom cover off (Figure 3). Pry with the screwdriver blade against the lower cover being careful not to damage the buckle mechanism.

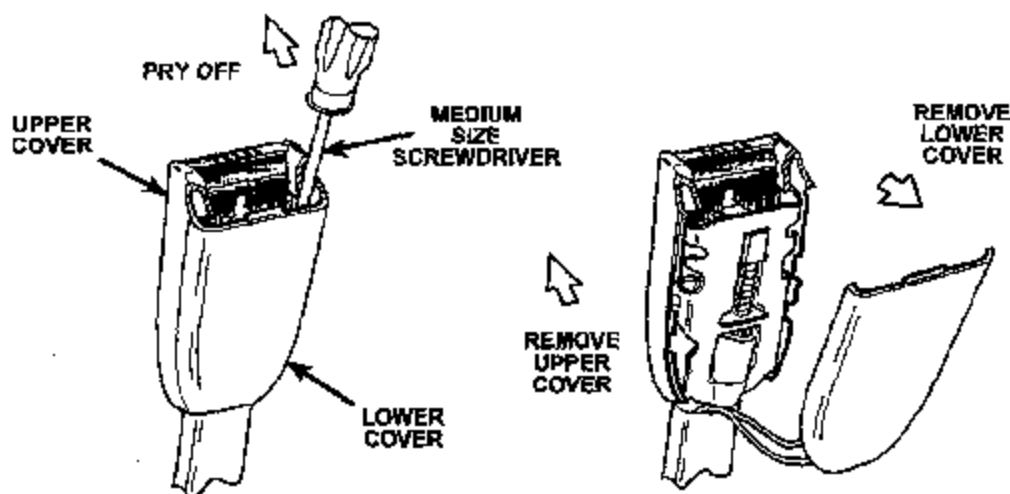


Figure 3

6. Remove and discard the upper buckle cover.
7. **Driver's Side Buckle Only:** Remove the heads of the three plastic tabs which secure the seat belt switch to the lower cover using small side cutters or a razor blade (Figure 4).
8. **Driver's Side Buckle Only:** Carefully remove the switch from the mounting tabs by using a small screwdriver and gently prying the switch from each tab (Figure 4). Discard the lower seat belt buckle cover.

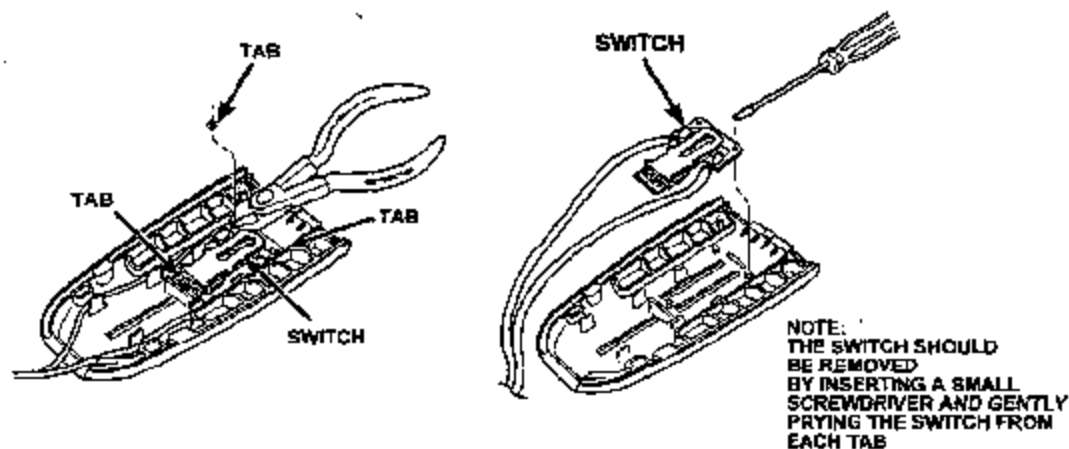


Figure 4

Service Procedure (Continued)

9. **Model 521K (Recall #652) only:**
Depress the release button and then disconnect the lower loop of the latch spring from the buckle mechanism using a small screwdriver or pick (Figure 5).

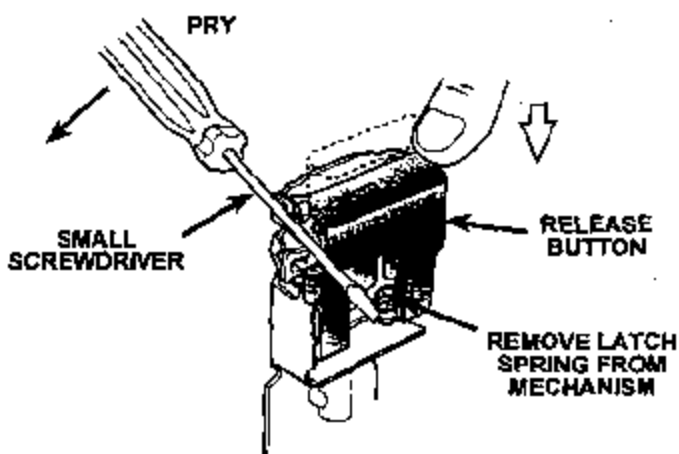


Figure 5

10. Tilt the lower part of the release button slightly away from the buckle mechanism and then remove the release button by sliding it off the guides (Figure 6).

CAUTION: Use care so that plastic guides do not break and guide springs are not lost (springs must be reused).

11. Using shop air, clean any loose debris, dirt and/or pieces of the release button from the buckle mechanism.

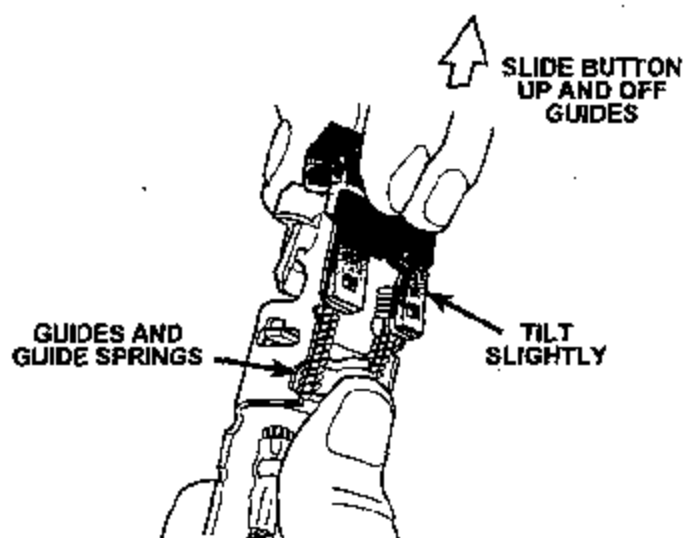
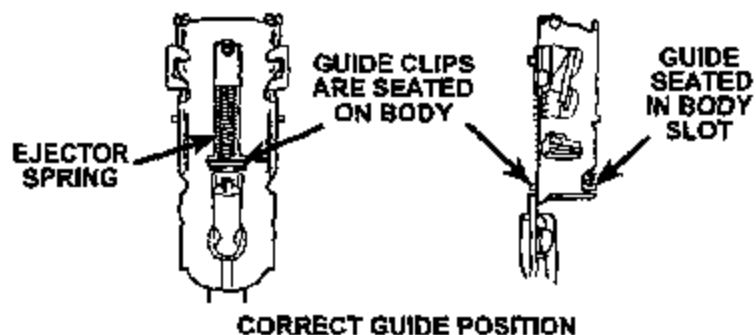
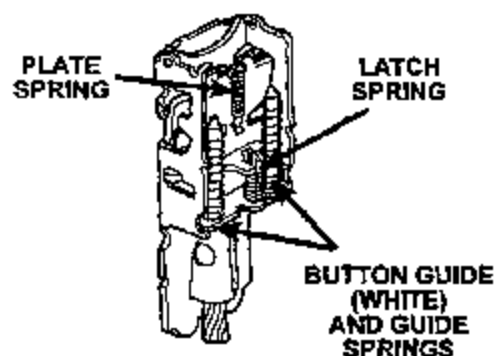


Figure 6

Service Procedure (Continued)

12. Inspect the buckle mechanism to insure that the button guide and guide springs are properly assembled and that all debris is removed. Make sure guide is properly seated in the body slot and clips are seated on body (Figure 7).

MODEL 521



MODEL 521K

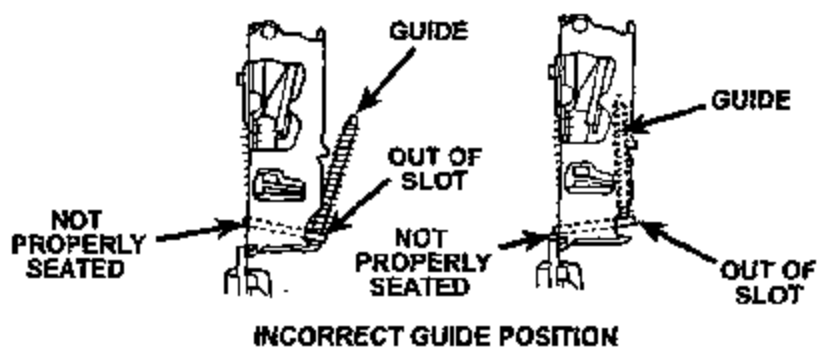
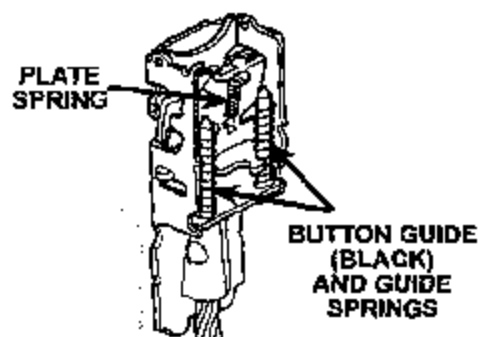


Figure 7

13. Model 521K (Recall #652) only: Make sure that the latch spring is attached to the provided release button. Rotate the latch spring away from the button to ease button installation (Figure 8).

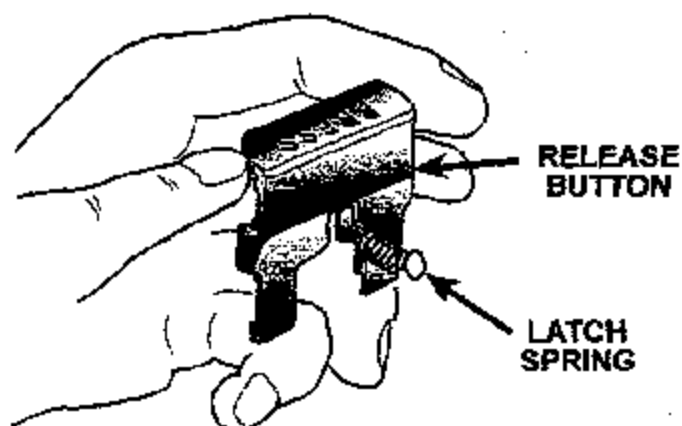


Figure 8

Service Procedure (Continued)

14. Install the release button by sliding the button over the guides and springs until the button stops pass the buckle frame stops (Figure 9).

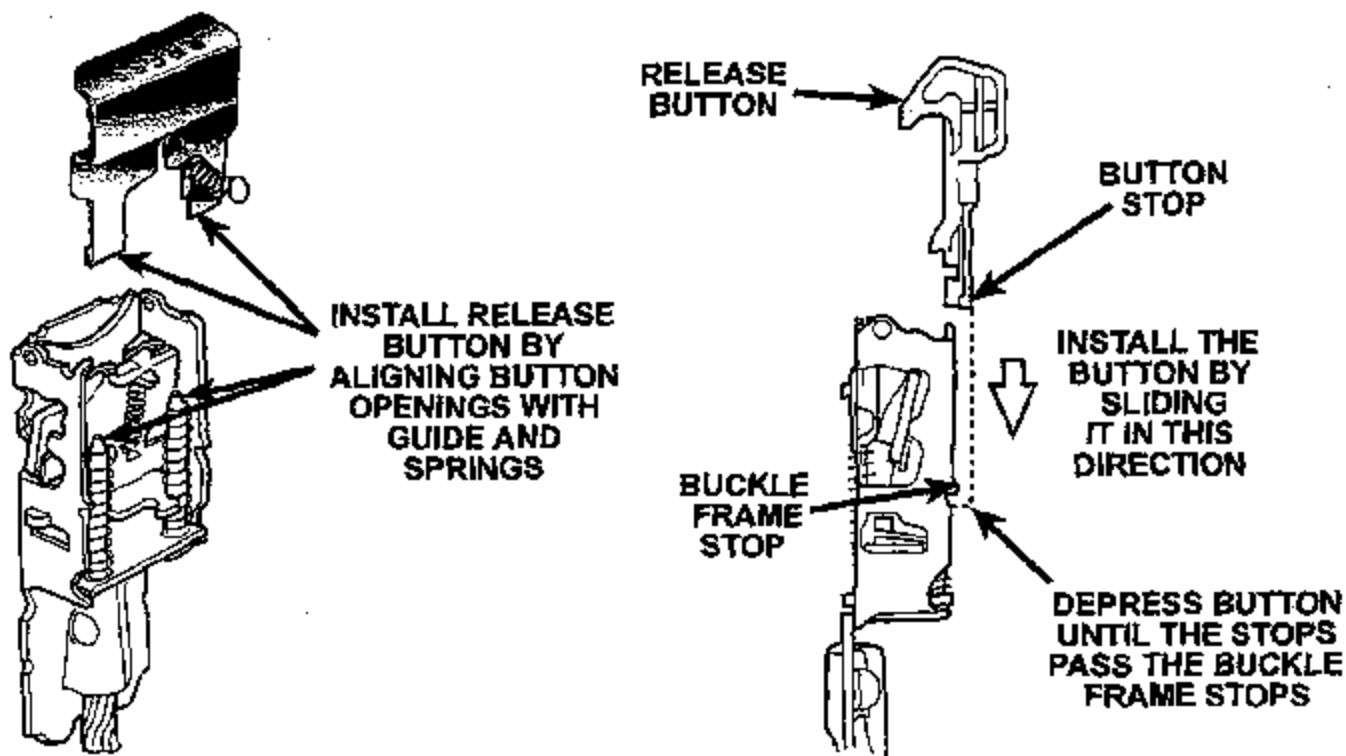


Figure 9

15. **Model 521K (Recall #652) only:**
Depress the release button and connect the lower loop of the latch spring to the latch mechanism using a small screwdriver or pick (Figure 10).
16. Verify that the buckle operates properly by latching and unlatching the seat belt tongue several times.

IMPORTANT: Make sure buckle latches and unlatches seat belt tongue before installing the new cover.

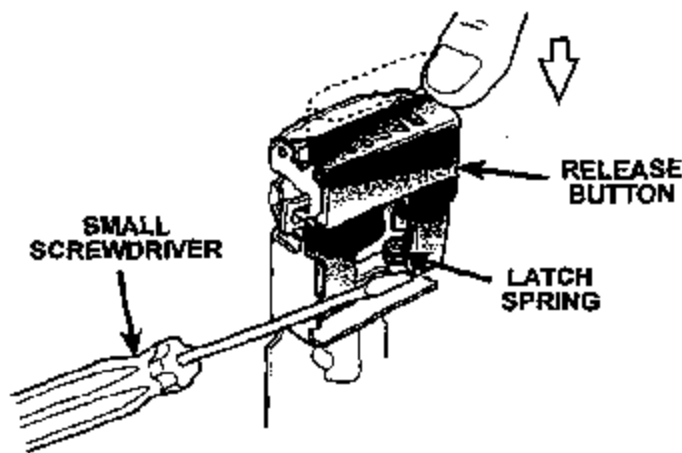


Figure 10

Service Procedure (Continued)

17. Install the provided upper buckle cover over the buckle mechanism (Figure 11). The cover should snap into place and the release button should be flush with the buckle cover. Verify again that the buckle operates properly by latching and unlatching the seat belt tongue several times.

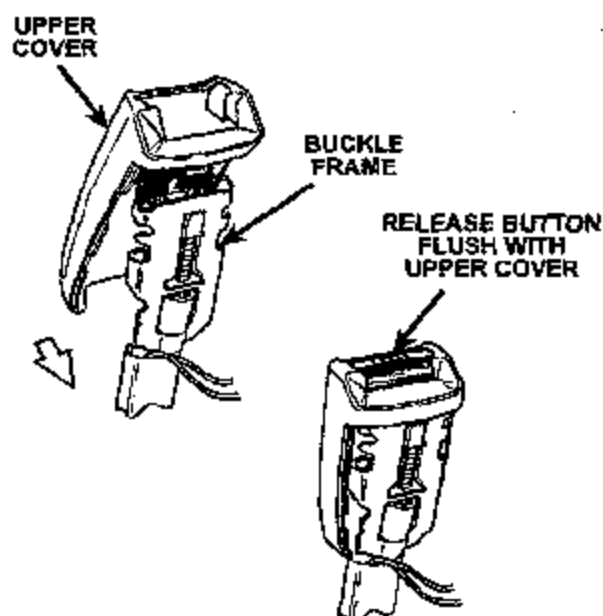


Figure 11

18. **Driver's Side Buckle Only:** Install the original seat belt switch into the provided lower cover. Insert the bottom of the switch into the lower cover slot and then press the top of the switch into place under the two clips (Figure 12). Secure the switch wires in the lower cover wire holders.
19. **Driver's Side Buckle Only:** Move the switch slider into the up position (Figure 13).

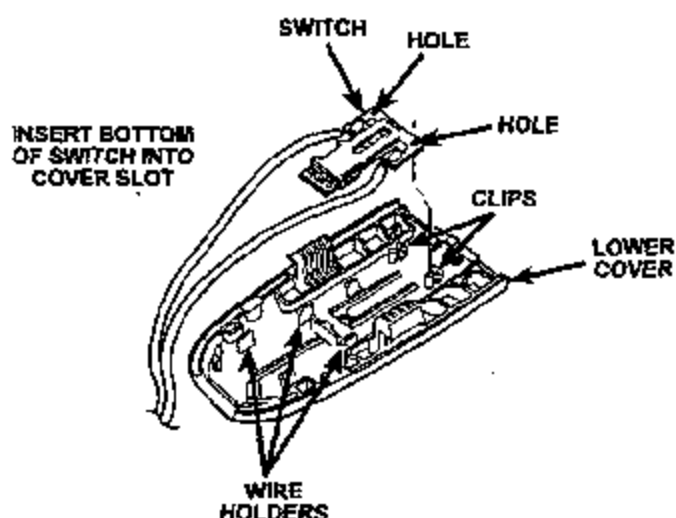


Figure 12

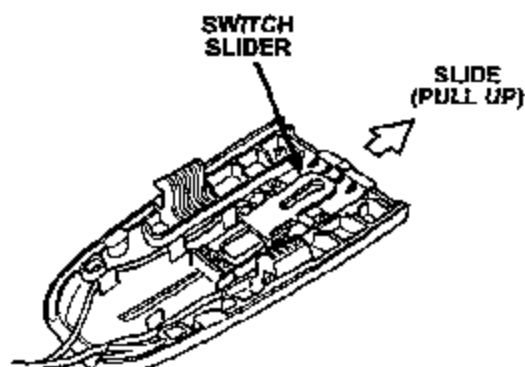


Figure 13

Service Procedure (Continued)

20. While depressing the release button, assemble the lower cover to the upper cover by inserting the lip on the lower cover under the upper cover, then snapping the two parts together (Figure 14).

NOTE: Make sure the ejector pin aligns with the slot in the switch slider.

21. Verify that the buckle operates properly by inserting the buckle tongue into the buckle assembly until it latches. Make sure it is securely latched by pulling on the belt several times. Then press the release button to unlatch the tongue. Repeat several times. **If the buckle does not operate properly, remove the buckle cover following Steps 4-8 and then install a new cover by following Steps 16-20. If the buckle still does not operate properly, replace the buckle assembly.**
22. Return the seat back to the upright position and remove the shop towel.
23. Repeat Steps 1-22 for the passenger seat belt.

NOTE: The passenger seat belt buckle is not equipped with a switch.

24. Verify that the seat belt warning system (lamp and buzzer) operate properly.

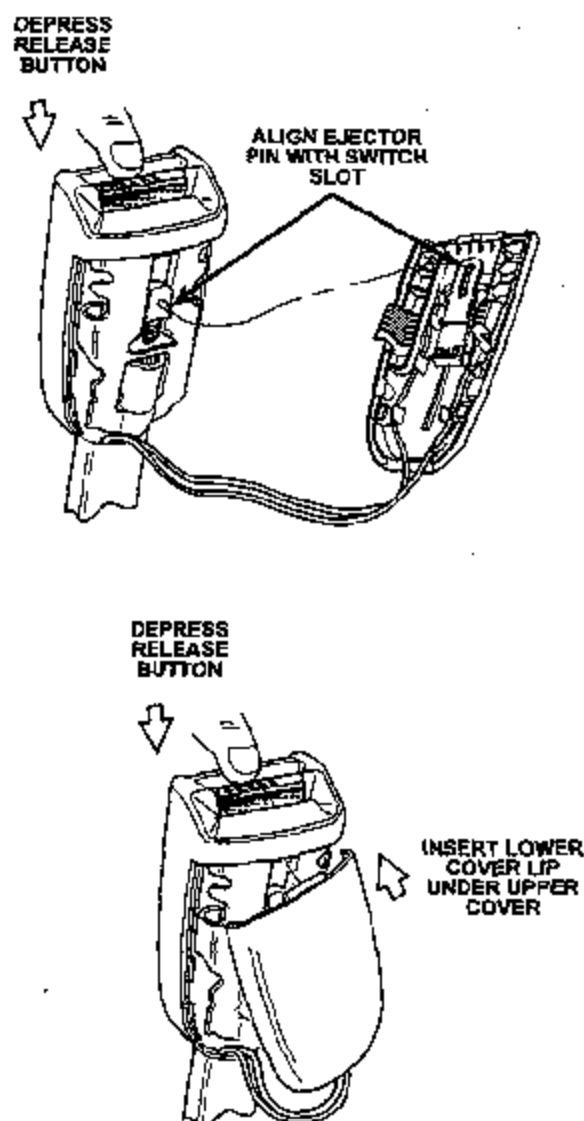


Figure 14

Completion Reporting and Reimbursement

Claims for vehicles which have been serviced must be submitted on the DIAL System. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Replace both front seat belt buckle release buttons		
• Recall #651 – Takata Model 521	23651182	0.4 hours
• Recall #652 – Takata Model 521K	23652182	0.4 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

Note: See the Warranty Administration Manual, Recall Claim Processing section for complete recall claim processing instructions.

Parts Return

Not required.

Vehicle Not Available

If a vehicle is not available for service for a known reason, let us know by filling out the pre-addressed Vehicle Disposition Form portion of the Owner Notification Form or describe the reason on a postcard and mail to:

Chrysler Corporation
CIMS 482-00-85
800 Chrysler Drive East
Auburn Hills, Michigan 48326-2757

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Customer Services Field Operations
Chrysler Corporation

**IMPORTANT SAFETY RECALL NOTICE
TO REPLACE YOUR VEHICLE'S FRONT SEAT BELT BUCKLE RELEASE BUTTONS**

Dear Colt, Conquest, Raider or Ram 50 Owner:

This notice is sent to you in accordance with the defect provision requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler Corporation has determined that some front seat belt release buttons have broken in certain 1986 Dodge Colt, Conquest, Ram 50 and Power Ram 50 (equipped with bucket seats); Plymouth Colt and Conquest; and 1987 Dodge Colt and Raider; and Plymouth Colt vehicles, and that some release buttons may break in the future.

The Problem is...

The red plastic front seat belt buckle release buttons, marked 'PRESS', on your vehicle (identified on the enclosed form), may break. If this occurs, the pieces may fall into the buckle and cause the buckle to not operate properly, thereby creating a safety risk.

What Chrysler and your dealer will do...

Chrysler will replace both front seat belt buckle release buttons on your vehicle free of charge (parts and labor) whether they are broken or not. The work will take about one-half hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

Chrysler is also extending the warranty on the front seat belt components in your vehicle for the life of the vehicle. This means that if any conditions covered by the seat belt warranty are found at any time, now or in the future, your Dodge or Chrysler-Plymouth dealer will correct these conditions free of charge. Please keep this letter with your warranty materials.

What you must do to ensure your safety...

- It is very important that you schedule your vehicle for release button replacement as soon as possible. If your seat belt buckle does not operate properly, you might not be able to use it until it is repaired (seat belt use is required by law in most states). If you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Chrysler urges you to use your seat belt at all times, and to contact your Dodge or Chrysler-Plymouth dealer immediately to schedule a service appointment. Even if the buttons are not broken, they should be replaced. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- Bring the enclosed Owner Notification Form with you to your dealer. It explains the required service to your dealer.

If you need help...

If you have trouble getting your vehicle repaired, please call the Chrysler Customer Center, toll free, at 1-800-853-1403. A representative will assist you in getting your vehicle repaired. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. (Washington, D.C. area residents may call 366-0123.)

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thanks for your attention to this important matter.

***Buckle up
for Safety*** 

*Customer Services Field Operations
Chrysler Corporation
651/652*

RECEIVED



50 FEB 10 AM 9:44

Dale E Dawkins
Director
Vehicle Compliance & Safety Affairs

OFFICE
DEFECTS INVESTIGATION

February 8, 1996

Mr. Michael B. Brownlee, Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Brownlee:

Reference: NHTSA Identification Number 95V-103.003

Enclosed are representative copies of additional communications relating to the referenced recall. This continues Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Dale E. Dawkins

Enclosures: Safety Recalls #651-656 -- Interim Black Front Seat Belt Buckle Assemblies

Videotape -- Safety Recalls #651 Through #656 -- Front Seat Belt Buckles Manufactured by Takata Corporation

cc: K. C. DeMeter

No. 651-656
January, 1996

To: All Dodge, Chrysler/Plymouth and Jeep, & Eagle Dealers
Zone Managers

Subject: Safety Recalls #651 Through #656 – Interim Black Front Seat Belt
Buckle Assemblies

Models: Vehicles Equipped With Front Seat Belt Buckle Assemblies
Manufactured by Takata Corporation:

- 1986 Dodge and Plymouth Conquest
- 1986-1988 Dodge and Plymouth Colt
- 1986-1991 Dodge Ram 50 and Power Ram 50
- 1987-1989 Dodge Raider
- 1988-1990 Dodge and Plymouth Colt Wagon
- 1989-1991 Dodge and Plymouth Colt and Eagle Summit
- 1990-1991 Plymouth Laser and Eagle Talon
- 1991 Dodge Stealth

The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the front seat belt buckle release buttons must be replaced. To facilitate recall implementation, the involved vehicles have been split into six recalls based upon the vehicle model and the type of seat belt used. Notification to owners and dealers of vehicles involved in these recalls will take place in stages as sufficient quantities of the appropriate repair parts for that stage become available.

Due to the number of involved vehicles and seat belt buckle models, these recalls will be launched over a several month period. A limited number of **interim** replacement front seat belt buckle assemblies are available if seat belt buckle replacement is required prior to the recall launch for an involved vehicle. **These interim parts are only available in black and will not match the color of the current seat belt.** Owners should be made aware of this prior to buckle assembly replacement. Interim replacement buckles should be ordered for the vehicle to be serviced according to the attached table. At the time of recall launch, the interim black buckle assemblies will be superseded by color matched buckle assemblies.

Dealers should refer to the appropriate service manual for seat belt buckle replacement service procedures. Claims for reimbursement should be filed following normal warranty and labor operation procedures.

Customer Services Field Operations
Chrysler Corporation
651-656

Interim Black Front Seat Belt Buckle Assemblies

Model	Year	Buckle Assembly Part Number
Conquest	1986	Lft - MR251971 Rt - MR251933
Stealth	1991	Lft - MR251911 Rt - MR251912
Laser/Talon	1990-1991	Lft - MR251946 Rt - MR251947
Colt	1986-1987 1988	Lft - MR251899 Rt - MR251900 Lft - MR251901 Rt - MR251902
Colt Wagon	1988-1990	Lft - MR251929 Rt - MR251930
Colt/Summit	1989 1990-1991	Lft - MR251940 Rt - MR251941 Lft - MR251942 Rt - MR251943
Raider	1987 1988-1989	Lft - MR251913 Rt - MR251914 Lft - MR251915 Rt - MR251917
Ram 50 and Power Ram 50 (Bucket Seats)	1986 1987-1991	Lft - MR251921 Rt - MR251922 Lft - MR251923 Rt - MR251925
Ram 50 and Power Ram 50 (Bench Seat)	1986 1987-1991 1987-1991 (w/ext cab)	Lft - MR251919 Rt - MR251920 Ctr - MR251960 Lft - MR251964 Rt - MR251965 Ctr - MR251960 Lft - MR251927 Rt - MR251928 Ctr - MR251961



Dale E. Dawkins
Director
Vehicle Control and Safety Affairs

February 26, 1996

Mr. Michael B. Brownlee, Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Brownlee:

Reference: NHTSA Identification Number 95V-103.003

Enclosed are representative copies of communications relating to phase two of the vehicles involved in the referenced recall. The number of R.L. Polk currently registered vehicles in this phase of the recall (#653) is 132,448.

In order to facilitate implementation, this recall has been divided into six phases based on vehicle model and seat belt model. The involved Vehicle Identification Number range for this phase of the recall (#653) is:

<u>Model Year</u>	<u>Low</u>	<u>High</u>
1990	LE000001	LE900018
1991	ME004213	ME033522
	MY004213	MY033522

(VIN last eight characters) - L = 1990 Model Year; M = 1991 Model Year; E = Diamond Star Assembly Plant, Bloomington, Illinois; Y = Nagoya Assembly Plant, Nagoya, Japan; and last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in this part of the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because many vehicles with a VIN within the range are not affected by the recall.

This continues Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Dale E. Dawkins

Enclosure: Recall #653

cc: K. C. DeMeter

IMPORTANT

DEALER SERVICE INSTRUCTIONS Safety Recall #653 -- Front Seat Belt Buckles

- This service requirement applies only to the following vehicles equipped with Takata Model 523K front seat belt buckle assemblies:
 - **1990 and 1991 Model Year Plymouth Laser and Eagle Talon (BD) Vehicles Built Through March 28, 1991 (MDH 0328XX)**
 - **1991 Model Year Dodge Stealth (B7) Vehicles Built Through December 28, 1990 (MDH 1228XX)**
- The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the front seat belt buckle release buttons must be replaced.
- Two (2) different parts packages are required for this recall depending upon the vehicle and/or color of the interior. The Vehicle VIN List provided to each involved dealer includes a part code which identifies the required part number package for each VIN. This code is located in the third column of the VIN list and is identified by the "P" column header.

Dealers should determine which parts package is required for each vehicle at the time appointments are scheduled to assure that the correct parts package is available when the customer arrives. To do this the VIN and/or interior color of each vehicle should be obtained from the owner when scheduling an appointment. The applicable parts package should be determined by using the information provided in the VIN List and the enclosed Parts section.

Uninvolved dealers may confirm which parts package is required for each vehicle by using the information provided in the parts section along with entering the VIN into DIAL System Function 69 (for sales code information).

Lifetime FRONT Seat Belt Component Warranty:

- Vehicles involved in this recall also have a lifetime front seat belt component warranty. If any conditions covered by the seat belt warranty are found at any time, now or in the future, dealers are to correct these conditions free of charge. Refer to Warranty Bulletin D-95-22 issued November, 1995 for specific details of coverage. Parts for any of the covered components should be ordered through the normal means.
- Catalog and Parts Bulletin No. CPB 96-1 revised February, 1996, lists the new front buckle assembly part numbers to replace the existing kits (buckle and retractor assemblies) if necessary.

Parts Packages:

- Each involved dealer, to whom vehicles in the recall were invoiced, will receive enough DARK GRAY Seat Belt Release Button Packages to service about 10% of those vehicles.

No. 653

February, 1996

To: All Dodge, Chrysler-Plymouth and Jeep® & Eagle Dealers

Subject: Safety Recall #653 – Front Seat Belt Buckles

Models: Vehicles Equipped With Front Seat Belt Buckle Assemblies (Model 523K) Manufactured by Takata Corporation:

- 1990 and 1991 Model Year Plymouth Laser and Eagle Talon (BD) Vehicles Built Through March 28, 1991 (MDH 0328XX)
- 1991 Model Year Dodge Stealth (B7) Vehicles Built Through December 28, 1990 (MDH 1228XX)

The front seat belt buckle release buttons on the above listed vehicles may break and pieces of the button may fall into the buckle assembly. A broken piece may prevent the buckle from latching or unlatching. To correct this condition, the front seat belt buckle release buttons must be replaced.

IMPORTANT: Some of the involved vehicles may be in dealer inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should perform this recall on vehicles in for service as determined by using DIAL System Function 70.

Details of this service action are explained in the following sections.

Service Procedure Videotape

As an additional service aid, a videotape demonstrating the service procedure was distributed to all dealers in January, 1996.

Dealer Notification & Vehicle List

Involved dealers: Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a copy of this dealer recall notification letter and a list of the involved vehicles by first class mail.

The Vehicle List is arranged in Vehicle Identification Number (VIN) sequence. Owners known to Chrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

All other dealers: Each dealer who does not receive a Vehicle List will receive a copy of this dealer recall notification letter by first class mail.

DIAL System Function 70

All involved vehicles will be entered to DIAL System Function 70 at the time of recall implementation for dealer inquiry by VIN as needed.

Parts

Two (2) part packages are required depending upon the vehicle and/or color of the vehicle interior. The Vehicle VIN List provided to each involved dealer includes a part code which identifies the required part number package for each VIN. This code is located in the third column of the VIN list and is identified by the "P" column header. Use the table below to identify the correct part package for the vehicle being serviced.

PACKAGE PART NUMBER	VIN LIST PART CODE	COLOR	SALES CODE
CBMS6531	1	Dark Gray	All Stealth Vehicles -FV -- Laser/Talon
CBCS6532	2	Brown	-S6 -- Laser/Talon

Important: An initial quantity of DARK GRAY parts will be distributed and billed to all involved dealers, to whom vehicles in the recall were invoiced (or the current dealer at the same street address). This quantity will cover about 10% of the involved vehicles which require dark gray seat belt buckle covers. **Since most of the involved vehicles are equipped with the dark gray buckles, there will be no initial distribution of the other color packages.** Additional parts may be ordered as needed to support scheduled repairs.

Each parts package contains the following components:

Quantity	Description
2	Seat Belt Buckle Cover -- Upper Half
2	Seat Belt Buckle Cover -- Lower Half
2	Release Button
1	Instruction Sheet

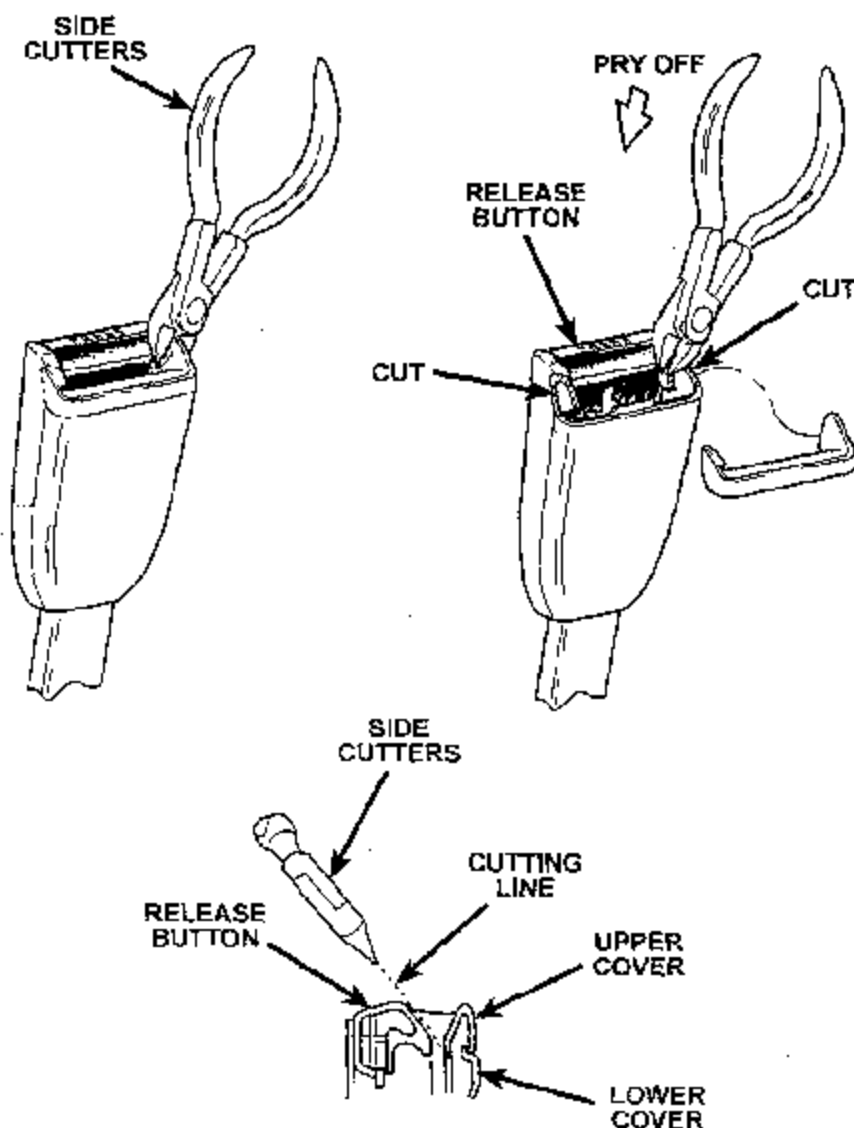
Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for the service with their dealers. A copy of the owner notification letter is attached.

Enclosed with each owner notification is an Owner Notification Form. The involved vehicle and recall are identified on the form for owner or dealer reference as needed.

Service Procedure

1. Recline the driver's seat back as far as possible.
2. Cover the area around the seat belt buckle on the driver's seat with a clean shop towel.
3. **For Laser/Talon vehicles only:** Remove the automatic shoulder belt turning loop from the mounting bracket.
4. Cut both sides of the upper buckle cover along the angled surface using side cutters as shown in Figure 1.



CROSS SECTION VIEW OF BUCKLE

FIGURE 1

Service Procedure (Continued)

5. Remove the lower buckle cover by inserting a medium size screwdriver into the holes created in the upper cover in Step 4 and prying the bottom cover off (Figure 2). Pry with the screwdriver blade against the lower cover being careful not to damage the buckle mechanism.

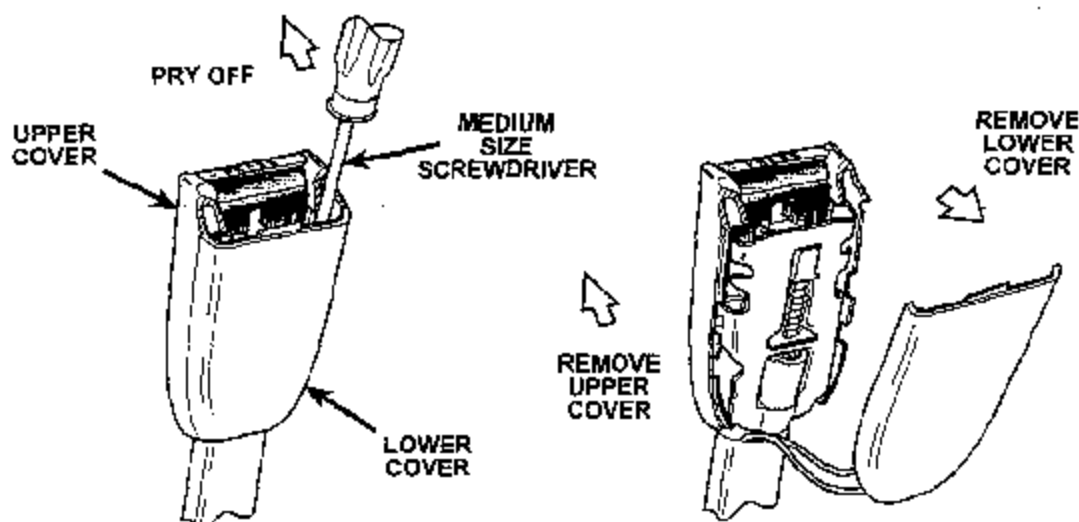


FIGURE 2

6. Remove and discard the upper buckle cover.
7. **Driver's Side Buckle Only (Laser/Talon); Both Sides (Stealth):** Remove the heads of the three plastic tabs which secure the seat belt switch to the lower cover using small side cutters or a razor blade (Figure 3).
8. **Driver's Side Buckle Only (Laser/Talon); Both Sides (Stealth):** Carefully remove the switch from the mounting tabs by using a small screwdriver and gently prying the switch from each tab (Figure 3). Discard the lower seat belt buckle cover

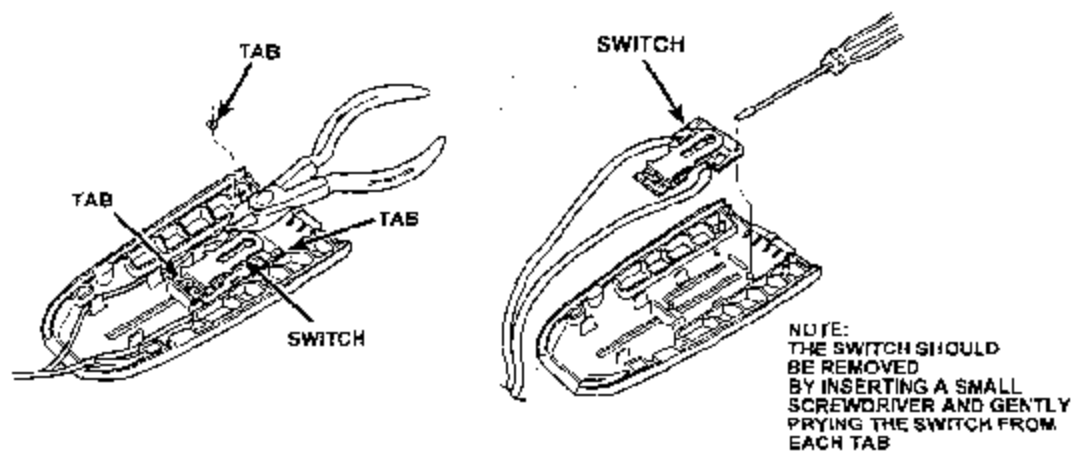


FIGURE 3

Service Procedure (Continued)

9. Depress the release button and then disconnect the lower loop of the latch spring from the buckle mechanism using a small screwdriver or pick (Figure 4).

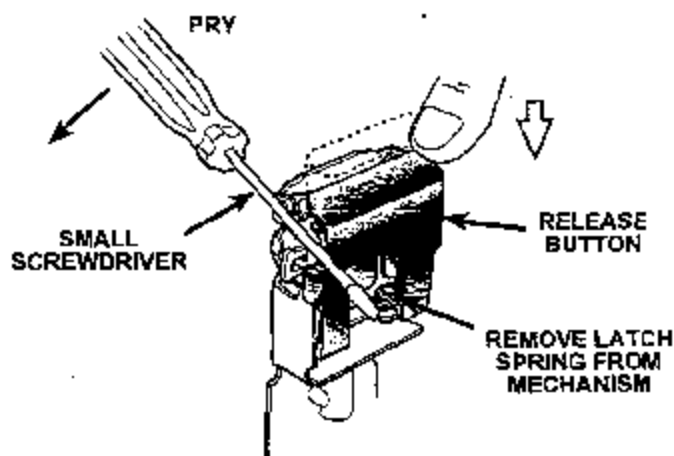


FIGURE 4

10. Tilt the lower part of the release button slightly away from the buckle mechanism and then remove the release button by sliding it off the guides (Figure 5).

CAUTION: Use care so that plastic guides do not break and guide springs are not lost (springs must be reused).

11. Using shop air, clean any loose debris, dirt and/or pieces of the release button from the buckle mechanism.

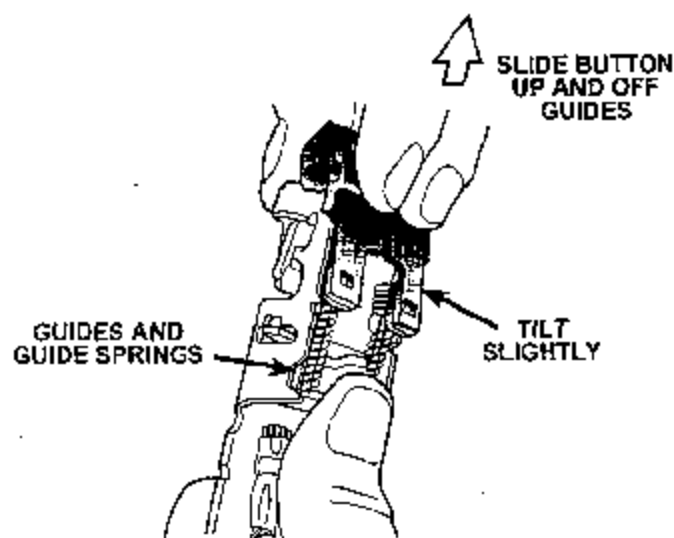


FIGURE 5

Service Procedure (Continued)

12. Inspect the buckle mechanism to insure that the button guide and guide springs are properly assembled and that all debris is removed. Make sure guide is properly seated in the body slot and clips are seated on body (Figure 6).

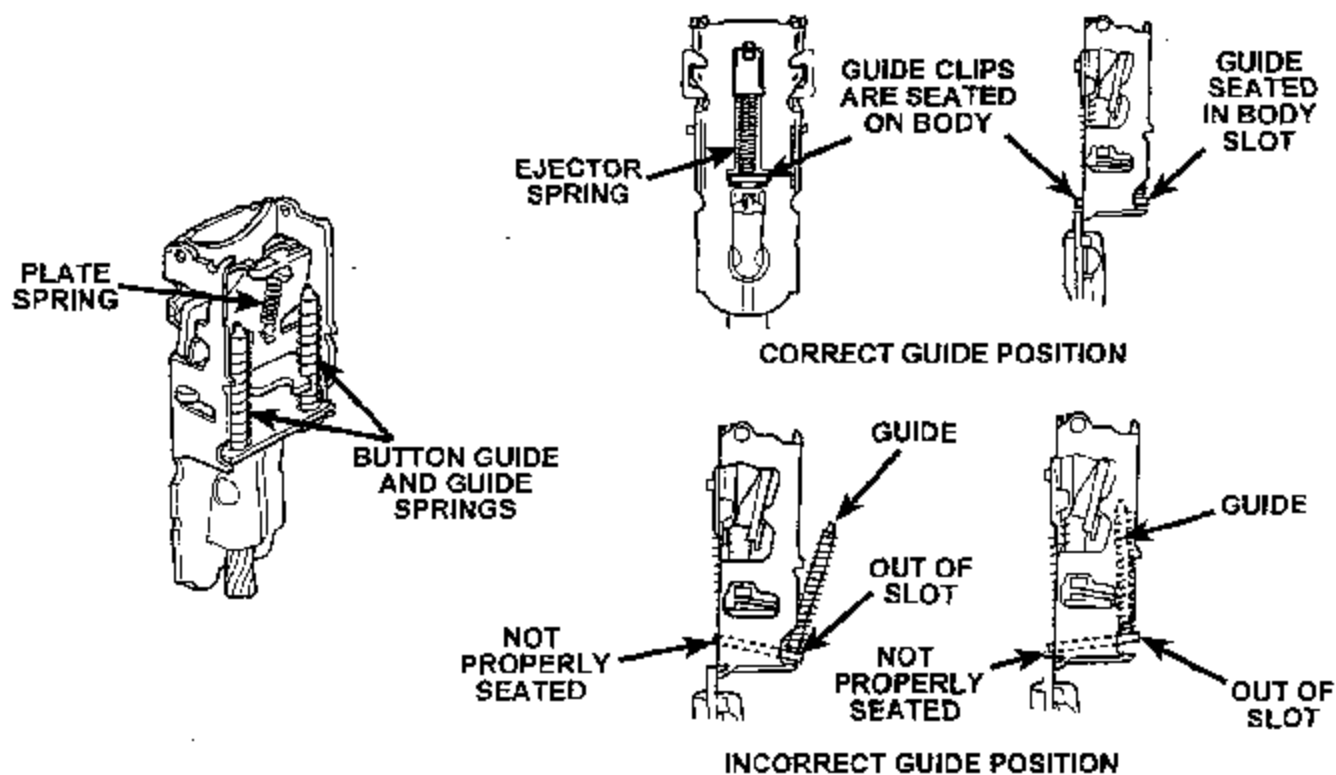


FIGURE 6

13. Make sure that the latch spring is attached to the provided release button. Rotate the latch spring away from the button to ease button installation (Figure 7).

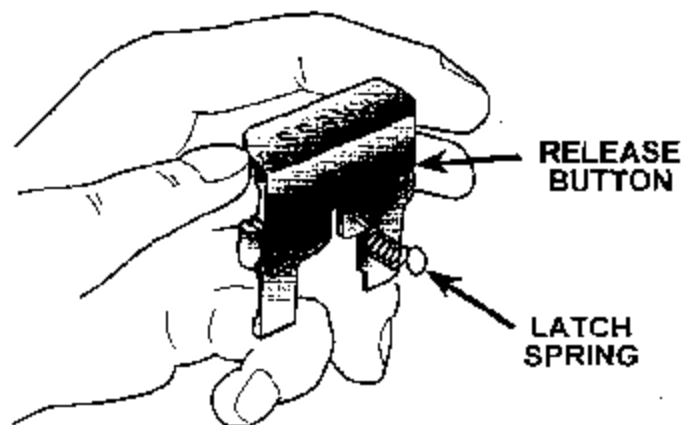


FIGURE 7

Service Procedure (Continued)

14. Install the release button by sliding the button over the guides and springs until the button stops pass the buckle frame stops (Figure 8).

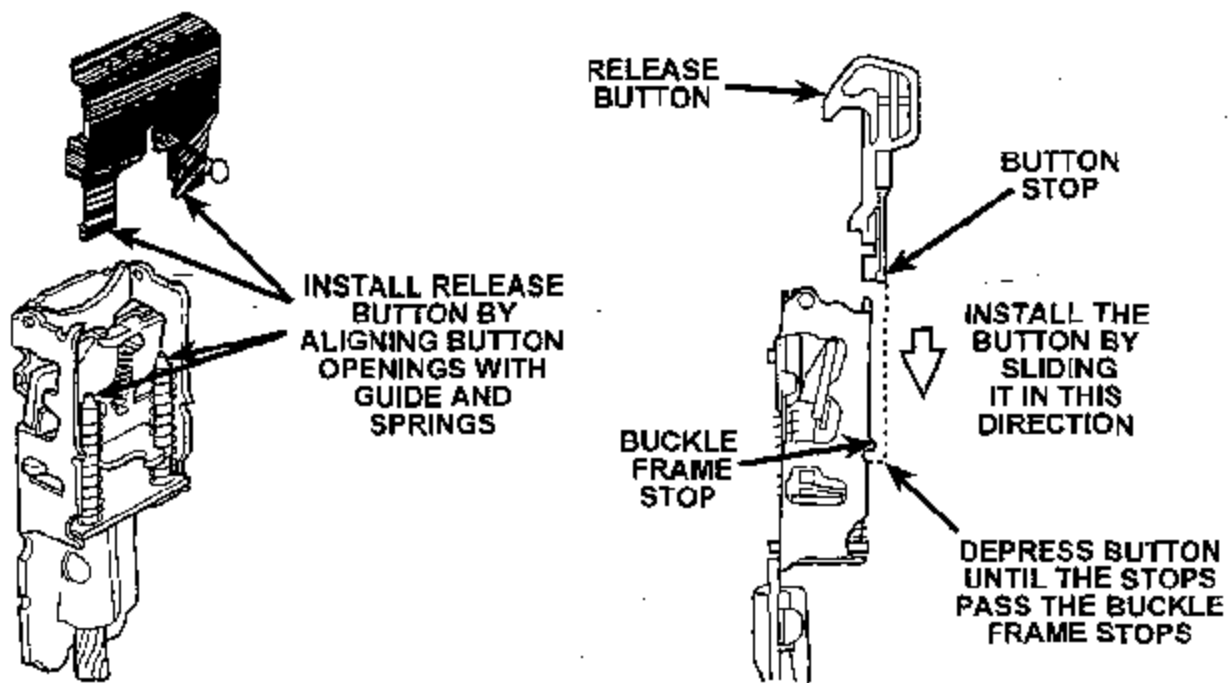


FIGURE 8

15. Depress the release button and connect the lower loop of the latch spring to the latch mechanism using a small screwdriver or pick (Figure 9).
16. Verify that the buckle operates properly by latching and unlatching the seat belt tongue several times.

IMPORTANT: Make sure buckle latches and unlatches seat belt tongue before installing the new cover.

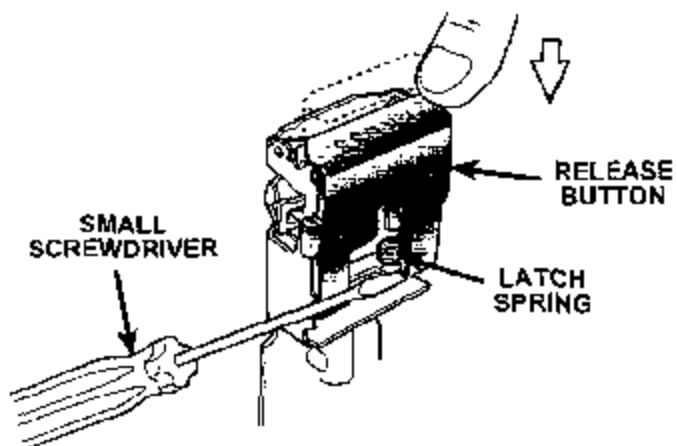


FIGURE 9

Service Procedure (Continued)

17. Install the provided upper buckle cover over the buckle mechanism (Figure 10). The cover should snap into place and the release button should be flush with the buckle cover. Verify again that the buckle operates properly by latching and unlatching the seat belt tongue several times.

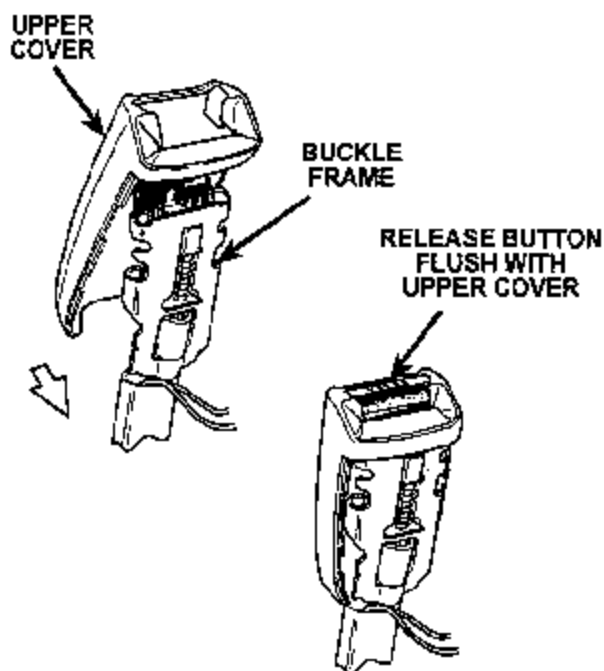


FIGURE 10

18. **Driver's Side Buckle Only (Laser/Talon); Both Sides (Stealth):** Install the original seat belt switch into the provided lower cover. Insert the bottom of the switch into the lower cover slot and then press the top of the switch into place under the two clips (Figure 11). Secure the switch wires in the lower cover wire holders.

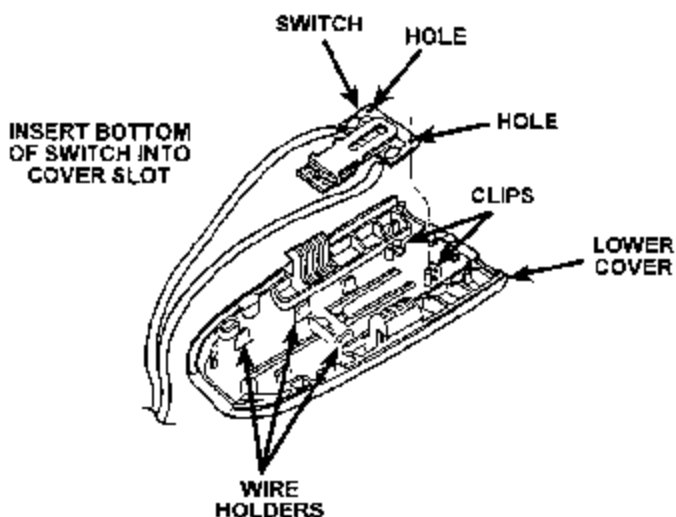


FIGURE 11

19. **Driver's Side Buckle Only (Laser/Talon); Both Sides (Stealth):** Move the switch slider into the up position (Figure 12).

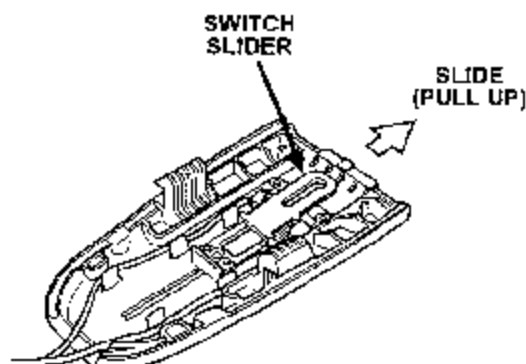


FIGURE 12

Service Procedure (Continued)

20. While depressing the release button, assemble the lower cover to the upper cover by inserting the lip on the lower cover under the upper cover, then snapping the two parts together (Figure 13).

NOTE: Make sure the ejector pin aligns with the slot in the switch slider.

21. Verify that the buckle operates properly by inserting the buckle tongue into the buckle assembly until it latches. Make sure it is securely latched by pulling on the belt several times. Then press the release button to unlatch the tongue. Repeat several times. **If the buckle does not operate properly**, remove the buckle cover following Steps 4-8 and then install a new cover by following Steps 16-20. If the buckle still does not operate properly, replace the buckle assembly.

22. **For Laser/Talon vehicles only:** Install the automatic shoulder belt turning loop.
23. Return the seat back to the upright position and remove the shop towel.
24. Repeat Steps 1-23 for the passenger seat belt.

NOTE: On Laser/Talon vehicles, the passenger seat belt buckle is not equipped with a switch.

25. Verify that the seat belt warning system (lamp and buzzer) operate properly.

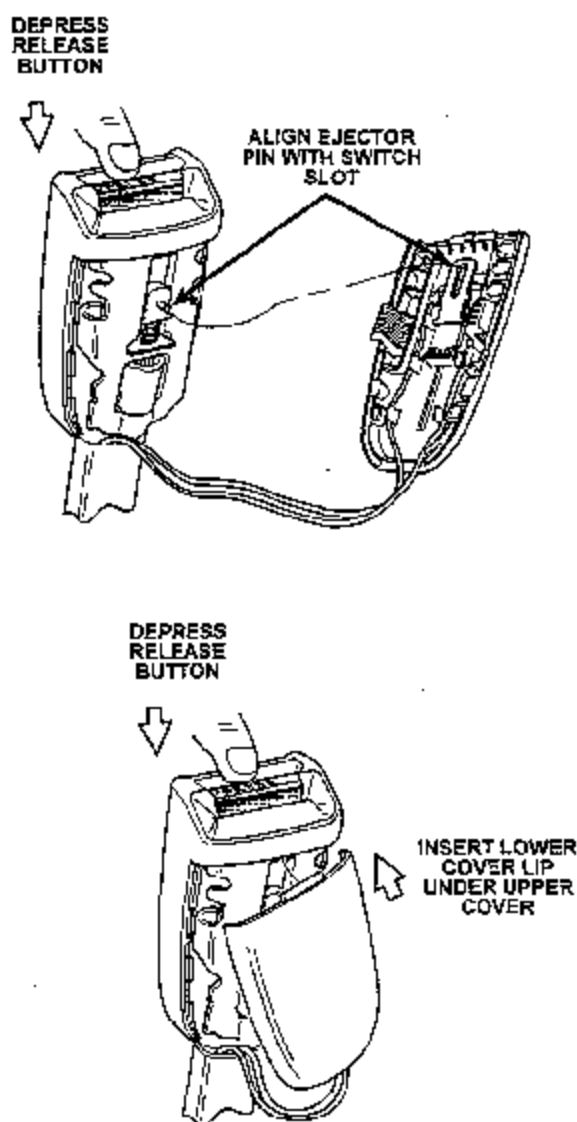


FIGURE 13

Completion Reporting and Reimbursement

Claims for vehicles which have been serviced must be submitted on the DIAL System. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Replace both front seat belt buckle release buttons	23653182	0.4 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

Note: See Warranty Policy and Procedure Manual, Chapter 6, Subsection H for complete recall claim processing instructions.

Parts Return

Not required.

Vehicle Not Available

If a vehicle is not available for service for a known reason, let us know by filling out the pre-addressed Vehicle Disposition Form portion of the Owner Notification Form or describe the reason on a postcard and mail to:

Chrysler Corporation
CIMS 482-00-85
800 Chrysler Drive East
Auburn Hills, Michigan 48326-2757

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Customer Services Field Operations
Chrysler Corporation

IMPORTANT SAFETY RECALL NOTICE
TO REPLACE YOUR VEHICLE'S FRONT SEAT BELT BUCKLE RELEASE BUTTONS

Dear Laser, Talon or Stealth Owner:

This notice is sent to you in accordance with the defect provision requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler Corporation has determined that some front seat belt release buttons have broken in certain 1990 and 1991 Plymouth Laser and Eagle Talon and 1991 Dodge Stealth vehicles, and that some release buttons may break in the future.

The Problem is... The red plastic front seat belt buckle release buttons, marked 'PRESS', on your vehicle (identified on the enclosed form), may break. If this occurs, the pieces may fall into the buckle and cause the buckle to not operate properly, thereby creating a safety risk.

What Chrysler and your dealer will do... Chrysler will replace both front seat belt buckle release buttons on your vehicle free of charge (parts and labor) whether they are broken or not. The work will take about one-half hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

Chrysler is also extending the warranty on the front seat belt components in your vehicle for the life of the vehicle. This means that if any conditions covered by the seat belt warranty are found at any time, now or in the future, your Dodge, Chrysler-Plymouth or Jeep & Eagle dealer will correct these conditions free of charge. Please keep this letter with your warranty materials.

What you must do to ensure your safety...

- It is very important that you schedule your vehicle for release button replacement as soon as possible. If your seat belt buckle does not operate properly, you might not be able to use it until it is repaired (seat belt use is required by law in most states). If you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Chrysler urges you to use your seat belt at all times, and to contact your Dodge, Chrysler-Plymouth or Jeep & Eagle dealer immediately to schedule a service appointment. Even if the buttons are not broken, they should be replaced. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- Bring the enclosed Owner Notification Form with you to your dealer. It explains the required service to your dealer.

If you need help...

If you have trouble getting your vehicle repaired, please call the Chrysler Customer Center, toll free, at 1-800-853-1403. A representative will assist you in getting your vehicle repaired. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. (Washington, D.C. area residents may call 366-0123.)

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thanks for your attention to this important matter.

**Buckle up
for Safety** 

Customer Services Field Operations
Chrysler Corporation
653

Public

JUN 16 1995

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Dale E. Dawkins, Director
Vehicle Compliance and Safety Affairs
Chrysler Corporation - CIMS 429-10-02
Featherstone Road Center
2301 Featherstone Road
Auburn Hills, MI 48326-2808

NSA-111paw
95V-103.003

Dear Mr. Dawkins:

This acknowledges receipt of your Defect Information Report dated May 23, 1995, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves approximately 920,000 Chrysler Corporation (Chrysler) 1986 Dodge/Plymouth Conquest, 1986 through 1991 Dodge/Plymouth Colt, 1989 through 1991 Eagle Summit, 1990 through 1991 Plymouth Laser, 1990 through 1991 Eagle Talon, 1991 Dodge Stealth, 1987 through 1989 Dodge Raider, 1986 through 1991 Dodge Ram 50 truck, and 1986 through 1991 Dodge Power Ram 50 trucks equipped with safety belt buckles supplied by the Takata Corporation (Takata). **The assigned ID Number for this recall campaign is 95V-103.003.**

Although Chrysler has not determined that these vehicles contain a safety-related defect, Chrysler has agreed that it will conduct a voluntary recall campaign to repair or replace all broken buckles and to modify all undamaged buckles to prevent future breakage of the plastic release buttons and subsequent buckle failures. All owners will be contacted by mail and the campaign will be extended to all subject vehicles equipped with Takata buckles, regardless of age. In addition, Chrysler has agreed to provide quarterly reports to the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 CFR §573.6 and to provide follow-up notification to each owner who does not respond to the initial notifications. Chrysler has also agreed to provide NHTSA with copies of consumer complaints received by Chrysler that relate to the latching performance of a safety belt that has been repaired in this campaign.

Chrysler is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall was the subject of Preliminary Evaluation, PE94-093, conducted by the Office of Defects Investigation.

ADDITIONAL INFORMATION REQUIRED

In order for us to complete our file on this matter, please provide the beginning and ending manufacturing dates for the vehicles involved in this recall campaign.

Please provide this information, referencing NHTSA's identification codes on page 1 of this letter, to this office by **July 10, 1995**.

As stated in your May 23 report, Chrysler will provide NHTSA with the proposed remedy, a draft owner notification letter, and a proposed schedule for implementation of this recall campaign.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status report is required within one month after the close of the calendar quarter **in which notification to purchasers occurs**. For instance, the current calendar quarter began on April 1 and ends on June 30, 1995. If any owner notification occurs in this time frame, the first quarterly report is due by July 31, 1995.

If you have any questions, please contact Mrs. Pat Wallace or Mrs. Barbara Hayes at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

/s/

Jonathan D. White, Chief
Technical Analysis Branch
Office of Defects Investigation
Safety Assurance



Dale E. Dawkins
Director - Vehicle Compliance and
Safety Affairs

May 23, 1995

95V-113,003 (01)

Mr. William A. Boehly
Associate Administrator, Safety Assurance
U. S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Dear Mr. Boehly:

We are transmitting this letter to you relating to reports of broken release buttons made of a plastic material called ABS used in certain front seat belt buckles supplied by Takata Corporation, found in certain vehicles sold by us.

NHTSA is currently investigating certain Takata front seat belt buckles contained in 1986-1991 vehicles manufactured by numerous automobile companies, including Mitsubishi Motors Corporation. This investigation has been the subject of significant media attention for the past several months. Articles have appeared in major newspapers and journals throughout the U.S., and there have been reports on radio and television.

We are aware that the ABS plastic button has broken in a small number of the subject Takata buckles and that pieces of the button may fall into the front buckle assembly. We also believe that some such buttons may break in the future. A broken piece may cause the buckle not to operate properly; specifically, the buckle may not latch or may not unlatch. We have not confirmed any other operational difficulty in the subject vehicles relating to button breakage. We do not believe a safety-related defect exists in these vehicles as a result of button breakage.

Nevertheless, we believe that the widespread press coverage has been inaccurate, misleading or has otherwise caused confusion and concern among vehicle owners. It is our desire to maintain a high level of consumer satisfaction and confidence in the safety of the subject vehicles and to avoid the possibility of further erosion of satisfaction and customer confidence in the future.

As a result, we will undertake a voluntary campaign to provide a remedy for the subject Takata front seat belt buckles, in accordance with one of the remedies described in notifications that we understand have been submitted to NHTSA by Nissan and Honda, respectively. We will inform NHTSA, within 30 days, of the

Mr. William A. Boehly
May 23, 1995
Page 2

95V-103.003 (2)

precise remedy that we will employ. We will provide NHTSA at that time with a draft owner notification letter, and will later submit copies of bulletins and other notices, when prepared. All owners of the subject vehicles will be contacted by mail about this campaign. In that notification, the owners also will be advised that a lifetime seat belt warranty will be extended to their vehicles (the warranty will cover all seat belt components in the vehicles and not merely be limited to the subject Takata front buckles). This will demonstrate to vehicle owners our commitment to their safety and continuing satisfaction.

To further demonstrate our commitment, the voluntary campaign will be extended to all subject vehicles equipped with the Takata front seat belt buckles, regardless of age. Quarterly reports will be provided to NHTSA as set forth in the reporting regulations for a recall, and the mailing envelope will be marked "Important Safety Recall Notice." A follow-up owner notification will be sent voluntarily to each owner who does not respond to the first notification, regardless of the response rate to that notification. Finally, copies of consumer complaints that we receive, which relate to latching performance of a seat belt buckle that has been repaired in this campaign, will be voluntarily provided to NHTSA. Those reports will be provided to NHTSA on a quarterly basis. However, none of the above actions should be construed as an admission that a safety-related defect actually exists in the subject vehicles, or that these actions are required by Chapter 301 of Title 49 of the United States Code.

As you are aware, there are a large number of vehicles that will be involved in this program. Due to parts supply and dealer capacity issues, we intend to have the owner mailings phased in such a way as to minimize owner inconvenience and dissatisfaction, as will be reflected when item #8 of the information report is supplemented, to be submitted when we notify NHTSA of the remedy we select. We want to avoid circumstances that might discourage owners from obtaining that remedy. We will keep you advised of our plans as they are being finalized.

We trust that these actions respond to and resolve all pending concerns of NHTSA associated with its Preliminary Evaluation.

Attached is an information report.

Sincerely,



D. E. Dawkins

Enclosures

INFORMATION REPORT1. Manufacturer:

Mitsubishi Motors Corporation; Diamond-Star Motors Corporation

2. Vehicles Potentially Involved:

1986-early 1991 Mitsubishi- and Diamond-Star-built models (as specified on the attached list) with Takata front seat belt buckles containing release buttons made of ABS plastic. Front seat belt buckle release buttons supplied for later 1991 models and beyond are made of POM plastic and are not involved. Takata Corporation has offices located at No. 25 Mori Building, 4-30, Roppongi 1-chome, Minato-ku, Tokyo, Japan, and the telephone number is 03-3583-9700.

3. Total Number of Mitsubishi and Diamond-Star Vehicles Potentially Involved:

Approximately 920,000 vehicles.

4. Percentage of Vehicles to be Campaigned:

Each subject Takata front seat belt buckle on each vehicle presented for service will be remedied.

5. Description:

Remedy to be determined; NHTSA to be notified within 30 days. See cover letter for details.

6. Chronology of Principal Events:

See cover letter.

7. Description of Corrective Action:

All owners of affected vehicles will be notified by letter requesting that their vehicles be returned to authorized dealers for remedy of affected Takata front seat belt buckles; NHTSA to be notified of the precise remedy within 30 days. Lifetime warranty to be extended to all seat belt components in the affected vehicles, with owners to be so notified by same letter.

8. Schedule:

To be determined based upon remedy selected; NHTSA to be notified within 30 days.

9. Copy of Notices:

A copy of the letter to be sent to owners will be submitted within 30 days, when the precise remedy is selected. Copies of other notices will be provided to NHTSA as they become available.

List of Models To Be Remedied

Conquest (Dodge, Plymouth): 1986
Colt 2-Door (Dodge, Plymouth): 1986-1991
Colt 4-Door (Dodge, Plymouth): 1986-1988
Colt 4-Door Wagon (Dodge, Plymouth): 1988-1990
Summit 2-Door (Eagle): 1991
Summit 4-Door (Eagle): 1989-1991
Laser (Plymouth): 1990-1991
Talon (Eagle): 1990-1991
Stealth 2-Door (Dodge): 1991
Raider (Dodge): 1987-1989
Ram 50 (Dodge): 1986-1991
Power Ram 50 (Dodge): 1986-1991