



NUMBER: 05-004-10

GROUP: Brakes

DATE: November 13, 2010

SUBJECT:

Brake Pedal Pulsation, Steering Wheel Shake And/Or Floor Pan Vibration When Braking

OVERVIEW:

This bulletin involves measuring the thickness variation of the rear rotors to determine if it's necessary to replace or resurface the front rotors only or to replace or resurface both the front and rear brake rotors.

MODELS:

2010 (JC) Journey

SYMPTOM/CONDITION:

Brake pedal pulsation, steering wheel shake and/or floor pan vibration when braking

DIAGNOSIS:

If the symptom/condition is experienced proceed to the repair procedure.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
05-21-10-91	Inspect Rear Brake Rotors Both Sides (C)	0.3 Hrs.
05-21-10-92	Replace Rear Brake Rotors Both Sides (C)	0.4 Hrs.
05-21-11-98	Resurface Rear Brake Rotors Both Sides (C)	0.7 Hrs.
05-21-10-93	Replace Front Brake Rotors Both Sides (C)	0.5 Hrs.
05-21-11-99	Resurface Front Brake Rotors Both Sides (C)	0.8 Hrs.