



NUMBER: 05-002-11

GROUP: Brakes

DATE: February 11, 2011

SUBJECT:

Brake Pedal Pulsation, Steering Wheel Shake And/Or Floor Pan Vibration When Braking

OVERVIEW:

This bulletin involves measuring the thickness variation of the rear rotors to determine if it's necessary to replace or resurface the front rotors only or to replace or resurface both the front and rear brake rotors.

MODELS:

2010 (JC) Journey

NOTE: **This bulletin applies to vehicles sold in U.S., Canada and Mexico (sales code YAA,YCC and YAD) markets only.**

SYMPTOM/CONDITION:

Brake pedal pulsation, steering wheel shake and/or floor pan vibration when braking

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
05-21-10-91	Inspect Rear Brake Rotors Both Sides (C)	0.3 Hrs.
05-21-10-92	Replace Rear Brake Rotors Both Sides (C)	0.2 Hrs.
05-21-11-98	Resurface Rear Brake Rotors Both Sides (C)	0.6 Hrs.
05-21-10-93	Replace Front Brake Rotors Both Sides (C)	0.5 Hrs.
05-21-11-99	Resurface Front Brake Rotors Both Sides (C)	0.8 Hrs.