

**2007 to 2010 Model Year Tundra and  
2008 to 2010 Model Year Sequoia Vehicles  
Air Injection Pumps and Air Switching Valves  
Warranty Enhancement Notice**

Re: <MY> < Tundra or Sequoia > <VIN> **CSC-10042935-2538**

Dear [Tundra / Sequoia] Owner:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, Toyota would like to advise you of an extension to portions of your [Tundra/Sequoia] vehicle warranty.

**Toyota cares about our customers**

Toyota has received reports of customer concerns regarding the illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves in the engines of a number of these vehicles. To assist dealers in the diagnosis and repair of these vehicles a TSB has been released.

Some of the vehicles covered by the TSB may be outside of the Toyota's New Vehicle Limited Powertrain Warranty due to age and/or mileage. To assure customers that we stand behind our product, we are offering a warranty extension on the Air Injection Pumps and Air Switching Valves on 2007 to 2010 Tundra and 2008 to 2010 Sequoia vehicles.

**Warranty Enhancement Details**

The Air Injection Pumps and Air Switching Valves are covered by Toyota's New Vehicle Limited Powertrain Warranty for 5 years or 60,000 miles (whichever comes first) and by the California Emission Warranty\* for 7 years or 70,000 miles (whichever comes first).

The Warranty Coverage Extension (CSP) for the Air Injection Pumps and Air Switching Valves for the condition described above will extend the warranty coverage to 10 years from the date of first use or 150,000 miles, whichever comes first. If the condition is verified, the dealer will replace the Air Injection Pumps and Air Switching Valves under the terms of this CSP.

*Please note that damage incurred from abuse, a crash, vandalism or other similar events is not covered by the New Vehicle Limited Warranty or this Warranty Extension.*

*\*The California Emission Warranty coverage only applies to certain states and certain model year/engine type Tundra and Sequoia vehicles. Please refer to your vehicle's Toyota Owner's Warranty Information Booklet for details and applicability.*

**What should you do?**

***If you have not experienced this condition, please insert this letter into your [Tundra's or Sequoia's] Owner's Warranty Information Booklet for future reference.***

If you experience a Malfunction Indicator Light (check engine light) "ON" condition, please contact any Toyota dealer and make arrangements for diagnosis and, if applicable, repair. Repairs of the Air Injection Pumps and/or Air Switching Valves that are diagnosed will be performed at NO CHARGE for up to 10 years from the vehicle's date of first use or 150,000 miles, whichever occurs first. Please present this notice to the Toyota dealer when you bring the vehicle in for your appointment.

The repair will take approximately 4 hours; however, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time. *At this time Toyota has a very limited number of parts available to support vehicle repairs; we apologize for any inconvenience this may cause. We wanted to advise you of this warranty extension and provide reimbursement instructions for previous repairs to help minimize the inconvenience to you.*

If you would like to update your vehicle ownership or contact information, please go to [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have previously paid for repairs or replacement of your vehicle's Air Injection Pumps and/or Air Switching Valves?**

If you have previously paid for the repair or replacement of the Air Injection Pumps and/or Air Switching Valves to address the condition described above, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.  
Toyota Customer Experience, WC 10  
19001 South Western Avenue  
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 6 to 8 weeks to process your request.

We have sent this notice in the interest of your continued satisfaction with our products.

Sincerely,  
TOYOTA MOTOR SALES, U.S.A., INC.

SAMPLE



**Customer Support Program (CSP) - ZTQ  
2007 to 2010 Model Year Tundra and  
2008 to 2010 Model Year Sequoia Vehicles  
Extension of Warranty Coverage for Air Injection Pumps and Air Switching Valves**

**BACKGROUND**

In our continuing efforts to assure the best in customer satisfaction, Toyota is announcing a Customer Support Program (CSP) to extend the warranty coverage on the Air Injection Pumps and Air Switching Valves of 2007 to 2010 model year Tundra and 2008 to 2010 model year Sequoia vehicles.

**Q1: What is the condition?**

A1: Toyota has received reports of customer concerns regarding the illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves in the engines of a number of these vehicles. To assist dealers in the diagnosis and repair of these vehicles a TSB has been released.

Some of the vehicles covered by the TSB may be outside of the Toyota's New Vehicle Limited Powertrain Warranty due to age and/or mileage. To assure customers that we stand behind our product, we are offering a warranty extension on the Air Injection Pumps and Air Switching Valves on 2007 to 2010 Tundra and 2008 to 2010 Sequoia vehicles.

**Q2: What is Toyota going to do?**

A2: Toyota is offering a Warranty Coverage Extension (CSP) for the Air Injection Pumps and Air Switching Valves for the condition described above. This CSP is available for 10 years from the date of first use or 150,000 miles, whichever comes first. If the condition is verified, the dealer will replace the Air Injection Pumps and Air Switching Valves under the terms of this CSP.

Owners of 2007 to 2010 Model Year Tundra and 2008 to 2010 Model Year Sequoia vehicles covered by this CSP will receive an Owner Letter via first class mail starting in late October, 2011. Owners will be advised of the CSP coverage and in the event they encounter this condition within 10 years from the vehicles date of first use or before 150,000 miles, whichever comes first, to contact a Toyota dealership for diagnosis and repair. The repair will be conducted in accordance with the terms of the Warranty Extension (CSP).

**Q3: What are the Air Injection Pumps and Air Switching Valves and what do they do?**

A3: The Air Injection Pumps and Switching Valves are parts of the vehicle emissions system. The Air Injection system is designed to pump fresh air into the exhaust stream during a cold engine start; the fresh air helps speed the catalytic converter warm up time to reduce cold start emissions.

**Q4: Which vehicles are covered by this CSP?**

A4: There are approximately 477,000 Tundra (2007 to 2010 Model Year) and 57,000 Sequoia (2008 to 2010 Model Year) vehicles covered by this CSP.

MODEL	WMI	MY	VDS	UIO
SEQUOIA	5TD	2008	BT64A	182
			BY64A	6826
			BY67A	5604
			BY68A	10229
			ZT64A	100
			ZY64A	6126
			ZY67A	2213
			ZY68A	7010

MODEL	WMI	MY	VDS	UIO
TUNDRA	5TF	2008	JV521	833
			KT521	185
			KV521	724
			LT521	150
			LU521	937
			LV521	595
			MT521	124
			MV521	753

SEQUOIA	5TD	2009	BT64A	891
			BW68A	1
			BY64A	4
			BY67A	76
			BY68A	4
			ZT64A	515
			ZY64A	2
			ZY67A	1
			ZY68A	4
			BM5G1	150
	BW5G1	569		
	BY5G1	1088		
	DW5G1	3556		
	DY5G1	2283		
	JW5G1	1687		
	JY5G1	2145		
	KM5G1	2		
	KY5G1	1758		
	YY5G1	2173		
	ZM5G1	1224		
ZY5G1	961			
ZY67A	2			
TUNDRA	5TB	2007	BT541	6655
			BT581	516
			BV541	12412
			BV581	4186
			DT541	349
			DT581	54
			DV541	9642
			DV581	9539
			ET541	1816
			ET581	198
		EV541	9769	
		EV581	5017	
		RT541	5251	
		RT581	401	
		RU541	1750	
		RV541	7135	
		RV581	1346	
		BT541	6002	
		BT581	3	
		BV541	15886	
	BV581	2953		
	DT541	41		
	DT581	15		
	DV541	4290		
	DV581	3523		
	ET541	199		
	ET581	2		
	EV541	2783		
	EV581	1060		
	RT541	3764		
RT581	44			
RV541	5698			

TUNDRA	5TF	2008	RT541	8140
			RT581	42
			RU541	9769
			RV541	20125
			RV581	1526
			ST541	91
			SV541	1465
			BT541	802
		BV541	2505	
		BV581	19	
		BW541	3164	
		BW581	137	
		CT541	3	
		CV541	158	
		CW541	60	
	DT541	14		
	DV541	449		
	DV581	165		
	DW541	1353		
	DW581	523		
	ET541	32		
	EV541	1231		
	EV581	113		
	JU521	78		
	JV521	23		
	KT521	6		
	KV521	70		
	KW521	11		
	LT521	30		
	LU521	167		
	LV521	16		
	MT521	13		
	MV521	52		
	MW521	32		
	RT541	1492		
RU541	2785			
RV541	2420			
RV581	41			
ST541	9			
SV541	70			
2009	5TF	2009	BM5F1	18
			BW5F1	1413
			BY5F1	1620
			CM5F1	315
			CW5F1	658
			CY5F1	903
			DM5F1	991
			DW5F1	7915
			DY5F1	4871
			EM5F1	3213
EY5F1	8997			
FM5F1	12			
FY5F1	2485			
HM5F1	18			

TUNDRA	5TF	2007	RV581	485
			BT541	5817
			BT581	719
			BV541	17921
			BV581	6479
			CT541	914
			CV541	3472
			DT541	5
			DT581	1
			DV541	1225
			DV581	1239
			ET541	9
			ET581	1
			EV541	2155
			EV581	875
			JT521	962
			JU521	2190
			JV521	1264
			KT521	1122
			KV521	1319
			LT521	755
			LU521	2143
			LV521	889
			MT521	666
			CV541	3252
			DT541	139
			DT581	2
			DV541	11888
			DV581	8198
			ET541	1871
			ET581	6
			EV541	11105
EV581	3365			
JT521	166			
JU521	780			

TUNDRA	5TF	2010	HW5F1	6235
			HY5F1	3210
			JM5F1	184
			JU5F1	344
			JY5F1	72
			KM5F1	225
			KW5F1	193
			KY5F1	304
			LM5F1	192
			LU5F1	859
			LY5F1	68
			MM5F1	272
			MW5F1	273
			MY5F1	299
			RM5F1	15429
			RU5F1	2866
			RY5F1	11885
			SM5F1	19
			SY5F1	332
			TM5F1	237
TY5F1	590			
UM5F1	11444			
UW5F1	15350			
UY5F1	13923			

**Q5: What is the production period of the vehicles covered by this CSP?**

A5: The covered Toyota Tundra and Sequoia vehicles were produced from Early November 2006 through Mid-August, 2010.

**Q6: Are there any other Toyota, Lexus or Scion vehicles covered by this CSP?**

A6: No. This specific condition only affects 2007 to 2010 Model Year Tundra and 2008 to 2010 model year Sequoia vehicles.

**Q7: What are the details of this coverage?**

A7: This warranty extension is available for 10 years from the vehicles date of first use or 150,000 miles whichever comes first, for the condition described above related the Tundra/Sequoia's Air Injection Pumps and Air Switching Valves. The specific component(s) covered by this warranty extension are as follows:

- Air Injection Pump/s
- Air Switching Valves
- Air Pump Inlet/Cover
- Gaskets and Clamp

*Please note that damage incurred from abuse, a crash, vandalism, or other similar events is not covered by the New Vehicle Limited Warranty or this Warranty Extension.*

**Q8: How long will the repair take?**

A8: The repair will take approximately 4 hours; however, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

**Q9: What should an owner do if they experience a MIL "ON" condition?**

A9: Please have the customer contact their local Toyota dealer for appropriate diagnosis and repair. If the MIL "ON" condition is accordance with the terms of this CSP the repair will be performed at **NO CHARGE**.

**Q10: Is there a problem with the Air Injection Pumps and Air Switching Valves in the covered Tundra and Sequoia vehicles.**

A10: All vehicles comply with Toyota's rigorous durability and quality standards. The condition impacts only a small number of Air Injection Pumps and Air Switching Valves. The warranty extension reflects Toyota's desire to assure our customers that Toyota stands behind its products.

**Q11: What was changed to prevent this condition from re-occurring?**

A11: The air inlets for the Air Injection Pumps now contain a newly designed cover (shield) to prevent water/moisture from entering the Air Injection Pumps and Switching Valves.

**Q12: What if a customer has previously paid for repairs on their vehicle?**

A12: Owners that have previously paid for repairs for this specific condition should refer to the owner letter for reimbursement consideration instructions.

**Q13: What if an owner has additional questions or concerns?**

A13: Owners with questions or concerns are asked to please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time



Toyota Motor Sales, U.S.A., Inc.  
19001 South Western Avenue  
P.O. Box 2991  
Torrance, CA 90509-2991

**2007 to 2010 Model Year Tundra and  
2008 to 2010 Model Year Sequoia Vehicles  
Air Injection Pumps and Air Switching Valves  
WARRANTY ENHANCEMENT NOTICE**

Dear Sequoia Owner:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, Toyota would like to advise you of an extension to portions of your Sequoia's vehicle warranty.

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Toyota has received reports of customer concerns regarding the illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves in the engines of a number of these vehicles. To assist dealers in the diagnosis and repair of these vehicles a Technical Service Bulletin (TSB) has been released.

Some of the vehicles covered by the TSB may be outside of the Toyota's New Vehicle Limited Powertrain Warranty due to age and/or mileage. To assure customers that we stand behind our product, we are offering a warranty extension on the Air Injection Pumps and Air Switching Valves on 2007 to 2010 Tundra and 2008 to 2010 Sequoia vehicles.

**Warranty Enhancement**

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