<table>
<thead>
<tr>
<th>VIN: 1D7RB1CT2AS111822</th>
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<tbody>
<tr>
<td><strong>Problem Description:</strong></td>
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<td>Ram 1500: November 2011. Drive shaft broke in half in the middle and the back half came completely off. It was lying in the road about 10 yards from where crash finally occurred. I was driving south on the H.E. Bailey Turnpike on 11/11/11 at the top speed on the turnpike of 75 mph. There was a noise like a flat tire from the rear of the vehicle. I began to slow down thinking that I had a flat and needed to get over when there was a loud pop and then we started to slide forward. We spun around one and one half times before finally fish-tailing and slamming into the concrete median that divided the South bound lane from the North bound lane. There were three boy scouts in the truck with me. We were on our way to a boy scout camp out. It was a miracle that none of us were hurt.</td>
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<tr>
<th>VIN: 1J4GZ78YXT262967</th>
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<td>Trailer hitch recall. I was told that as part of the recall my hitch could be removed and not replaced if they decided additional body work would be needed. I would be referred to a body shop and have to pay the &quot;high cost to re-install the hitch.&quot; Without a hitch my Jeep is useless to me. They should pay the cost.</td>
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<th>VIN: 1J4GZ78Y2TC282565</th>
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Frank Katz  
116 plateau rd / PO BOX 2108  
Pocono Pines, PA 18350  
Problem Description:  
Re: Important Safety Recall: N46/ NHTSA 13V-252  
The fuel tank on my vehicle has a chance of experiencing a fuel leak during rear end collisions. Fuel leakage in the presence of an ignition source can cause an underbody fire & DEATH!!  
This recall was initiated July 2013, here it is Nov 2014 & the recall was just completed, because when they issued the recall, it took them a 18 months to finally get the parts, & they still didn't have the parts, we had to go back a 2nd time, because when they ran out of parts, they forgot to let us know, yet they [Motorworld of Wilkes Barre], sent us an email to bring our Jeep in. A complete waste of time. They did give us 6 gal of gas for a wasted trip, cost of cancelling my golf outing, PRICELESS$$$.  
The existence of a minimum standard does not require N.H.T.S.A. to ignore deadly problems,” the agency said. In its letter to Chrysler, the agency cited 32 rear-impact collisions that caused fatal fires resulting in 44 deaths in Jeep Grand Cherokees, and five accidents that resulted in seven deaths in the Jeep Liberty.  
Chrysler’s idea for the limited recall “fix” is to install trailer hitches on certain model year 1992–98 Grand Cherokees and 2002–07 Liberty vehicles. One big problem: research shows the trailer hitch is essentially useless in high-speed rear-impact crashes. As far as low-speed crashes are concerned, even Chrysler admits the hitch will only provide “incremental improvement in the crash energy management.”  
To make matters worse, some of the Jeep vehicles that had already been involved in rear-impact fires already had a trailer hitch installed. Some good it did those owners.  
2003 Jeep Liberty  
VIN: 1J8GL48K83W517821

<table>
<thead>
<tr>
<th>Recall ID</th>
<th>Model Year</th>
<th>Description</th>
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<tbody>
<tr>
<td>13V-527 '08-12</td>
<td>Ram 4500, 5500 Tie Rod</td>
<td>No CAS</td>
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<tr>
<td>13V-528 '03-08</td>
<td>Ram 2500, 3500, '08 Ram 1500 Tie Rod</td>
<td>No CAS</td>
</tr>
<tr>
<td>13V-529 '08-12</td>
<td>Ram 2500, 3500, '06-08 Ram 1500 Tie Rod</td>
<td>No CAS</td>
</tr>
</tbody>
</table>
| 14V-373 '06-07 Commander, '05-07 Grand Cherokee Ignition Key | Dale lampertz  
4407 Gloster road  
Dallas, TX 75220  
Problem Description: June 2015  
My jeep has been recalled for over 2 years for steering column dropping back into off and shutting off car while driving. I have experienced this 5 times. I keep getting letters to bring car in for service but parts are never in. Someone is going to get hurt.  
2006 Jeep Commander  
VIN: 1J8HH48N56C349268 |
| --- | --- |
| Patricia Bunger  
21373 Se 275th ct  
Maple valley, WA 98038  
Problem Description: June 2015  
My jeep just shuts off randomly (it has happened a few times and has happened while I was driving) and then the battery all of a sudden was drained (for no no reason) and we have to replace it twice in the past two years. Also the windows have had problems with power  
2007 Jeep Commander  
VIN: 1J8HG48K17C577911 |
| M. Richard May  
85 Denison Parkway East PMB 250  
Corning, NY 14830-2726  
Problem Description: May 2014  
Chrysler recall N23 applied Aug, 2013. Reprogram FDCM on 400,000 vehicles worldwide to work around crack in transfer case actuator circuit board. After recall four wheel drive low range and neutral is intermittently inoperative. This failure has been reported by many owners of Commander and Grand Cherokee. Refer to (http://www.jeepforum.com/forum/f67/n23-recall-issue-no-4-low-1561787/). This feature is a prime reason for purchase of Jeeps. Many owners, including me, require this "neutral" feature in order to tow the Jeep behind a motorhome. When the Jeep fails to go into neutral, it cannot be connected to the motorhome and, if there is only one driver available to drive two vehicles, a major problem exists. To reiterate, a software change was used to solve a problem of a cracked circuit board. This, according to Chrysler, uncovered a previously unknown flaw in the transfer case functionality. Chrysler has yet to provide a fix for the problem.  
2006 Jeep Commander  
VIN: 1J8HG58216C275765 |
| Rodney Hart  
102 Aduna Street  
Del Rio, TX 78840  
Problem Description: May 2014  
In August 2013 I took my 2006 Jeep Commander to the local dealership for recall N23. After the recall was performed my 4WD LO was inoperable and a 4WD Service light was displayed. After going back to the dealership and the computer flash redone, I had 4WD LO for 1 day before failing again. Since, they have replaced the transfer case actuator and did a star case update. Still inop.  
2006 Jeep Commander  
VIN: 1J8HG48N76C247179 |
Jennifer Hart  
1721 Spotted Wolf Ave  
Las Vegas, NV 89123

Problem Description: November 2014

Jeep is under recall P41 which was effective Sept. 3, 2014. However, the parts are NOT available yet. They have NOT been manufactured. Jeep seems to be experiencing the issues associated with the P41 or a faulty Control Module. I contacted Chrysler by phone & email on several occasions. Below are some of the issues the vehicle has had / is having:  

Sept 2013 -- Stalled, Shut Down, No Start Piston Replaced Est. Cost ($1000) -- DA’s office repaired at Independent Auto Repair Car stalled / shut down while driving approximately 25mph. Car restarted after about 5 tries & was driven “home”. No restart. Vehicle was towed to mechanic. Piston was replaced. Car never worked properly after incident. Jeep would pulsate when slowing down or stopped. Intermittent & random hesitation & acceleration.  

April 2014 -- Stalled, Shut Down, No Start -- Est. Cost $500 -- Repaired by Independent Mechanic Starter Replaced / New Battery (approx. mileage 86,000) (My 66 yr old mother driving alone) Car stalled while driving approximately 25mph. After about 10 minutes & several attempts car restarted for a short distance (about 1 mile) & stalled again while driving. Car was towed “home”. Independent mechanic replaced battery & solenoid/starter.  


Would restart after cooling. “Transmission over Temp” light on dash. Hoses & water pump relplaced. Blower motor replaced (a/c & heat hadn’t worked in over a year). Replacing blower motor did allow a/c & heat to work BUT only on high. July 2014 -- Stalled, Shut Down, No Start (Towed In) Est. Cost $600 Approx. Mileage 92,000 - To Dealership can’t find any problems. Had Tune-Up; replaced spark plugs, etc. Vehicle was hesitating while driving. Engine light on. Dash lights would come on & shut completely off while driving. After car was shut off it wouldn’t restart. Windows wouldn’t work or if they finally engaged would go up & down sporadically. Car horn came on by itself & wouldn’t shut off until relay was taken out. W/S wipers went haywire. Jeep was TOWED to dealership because it wouldn’t start … therefore, it wouldn’t run, but the dealership couldn’t find anything wrong with it. Tune-up was done & the Jeep, somehow, ran. Sept 2014 -- Stalled, Shut Down, No Start (Towed In) Est Cost $600 Approx. Mileage 94,000 - To Dealership Starter Replaced, New Battery. Car started hesitating while driving. Dash lights would all come on & then all shut off. When coming to a stop or slowing down car would lose power. At stops, would have to keep foot on gas to keep car from stalling. While coming to an intersection to make a left turn on a green turn arrow car wouldn’t engage to excel. My 7 year old daughter was in the car. I feared we were going to stall in the middle of the intersection of a busy street. All the dash lights came on & shut off repeatedly as we coasted around the turn. Car re-engaged & we pulled into a parking lot. Shut the car off, went into Walmart. When we came out car started. Engine light on. Being only 1 mile from home we drove home. The next morning car wouldn’t start. Got a new battery. Car still wouldn’t start. Had it towed to dealership. Dealership replaced solenoid/starter. Sept 2014 -- Hesitates, Lights on dash on & off, Engine light on, problems starting. - Dealership can’t find any problems. Again, dashboard lights came & all shut off. Jeep is/was hesitating while driving & not engaging / changing gears while driving. Also, periodically accelerates randomly while driving. Dealership suggests replacing control module ($1300) & having wiring harness diagnosed ($600 for diagnosis not to fix it -- est. cost to replace wiring harness $1500 to $3000). But, they do NOT know what is wrong with the Jeep. Oct. 2014 -- Hesitates, Random Acceleration, Dash lights all on to all off. -- No Fix Vehicle continues to have problems. I have 3 children that I will not drive in the Jeep any further away from home than a mile or 2 … & will only drive with the children in the car on side streets or back roads. My children do not go anywhere except the local park, to school, or to a friends house that lives near by. They do not go to any store with me that is farther than 1 mile away, or that main roads have to be taken to get to it. Not included in the costs above are the car rental fees I have had to pay each time the car was under repair.  

11/25 -- Jeep losing power from Brianna’s school on way home. Lights on & off. 11/26 -- Lost power getting on highway at Green Valley Pkwy going West. All lights went out, gauges shut off, Jeep slowed as losing power. Jeep regained power and drove home.  

2006 Jeep Commander  
VIN 1J8HG48K26C354646
Christine McDaid  
10087 W Lupine  
Boise, ID 83704

Problem Description: April 2015

This vehicle has been recalled for a defective ignition switch in July of 2014 and to date, no parts have been made available to the local dealership to make repairs. When the vehicle stalls, the engine dies and all safety systems and steering fails. I have had this happen most recently on March 29th and it happened four times that day. It has also happened numerous times in the last year, but I did not track the dates and times because Chrysler sent me a notice that they were going to fix it. It has been nine months with no more notifications from Chrysler. This is a safety issue and I can no longer take my children with me when I go somewhere without borrowing my parents’ vehicle and parking my Jeep. There should be some immediate action required by Chrysler to address this issue.

2007 Jeep Commander  
VIN: 1J8HG48P57C653478

<table>
<thead>
<tr>
<th>14V-391 ‘11-14 Durango, Grand Cherokee</th>
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<tr>
<th>14V-373 ‘08-10 T&amp;C, Grand Caravan, ‘09-10 Journey Ignition Key</th>
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<tr>
<td>15V-041 Side Airbag Inadvertent Deployment '14-'15 Cherokee</td>
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<td>----------------------------------------------------------</td>
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</table>
| 15V-046 ECM Airbag Inadvertent Deployment '03-'04 Viper, '02-'04 GCherokee, '02-'03 Liberty | Lucy Perez  
4315 Preston Park Dr  
Parrish, FL 34219  
Problem Description: While commuting to work Monday June 30, 2014. Both side airbags self deployed while the car was in motion. There was no accident. I am having a difficult time getting resolution from Chrysler / Jeep.  
Make: Jeep  
Model: Grand Cherokee  
Year: 2003  
VIN: 1J8GW58S23C577205 |
| Jessica Weber  
908 Emerald Ave  
Grand Rapids, MI 49503  
Problem Description: Airbags inadvertently deployed  
Make: Jeep  
Model: Grand Cherokee  
Year: 2004  
VIN: 1J4GW48N74C102379 |
<table>
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<tr>
<th>Code</th>
<th>Description</th>
<th>VIN Number</th>
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<tbody>
<tr>
<td>15V-090</td>
<td>Tranny Park Pawl ‘15 200</td>
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<tr>
<td>15V-114</td>
<td>Fuel Rail Hose Connection Leak ‘15</td>
<td>Challenger, Charger</td>
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<tr>
<td>15V-115</td>
<td>Fuel Pump Relay ‘12-13</td>
<td>Durango, GCherokee</td>
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<tr>
<td>15V-178</td>
<td>Door Latch ‘13-14 Viper</td>
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<tr>
<td>15V-313</td>
<td>Takata</td>
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Problem Description: While driving my 2001 Jeep Grand Cherokee TO WORK I WAS DRIVING 55MPH when the passenger side rear frame rusted off from then axle brace. The tire hit the back bumper spun me around and put me in the ditch missing a pole by inches. Then the car was towed. Found out the frame is rotted out beyond repair. This 38,000 car always in the garage and now it's junk. Is there a recall. After looking at auto safety complaints there is a major problem and people will be killed by this. The Frame should not ROT like this letting the Axle to break free from the frame.

Make: Jeep
Model: Grand Cherokee
Year: 2001
VIN: 1J4GW58N81C666799
Transmission: automatic