Part 573 Safety Recall Report

16V-240

Manufacturer Name : Chrysler (FCA US LLC)
Submission Date : APR 22, 2016
NHTSA Recall No. : 16V-240
Manufacturer Recall No. : S27

NHTSA
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Manufacturer Information :
 Manufacturer Name : Chrysler (FCA US LLC)
 Address : 800 Chrysler Drive
  CIMS 482-00-91 Auburn Hills MI 48326-2757
 Company phone : 1-800-853-1403

Population :
 Number of potentially involved : 811,586
 Estimated percentage with defect : 1

Vehicle Information :

 Vehicle : 2012-2014 Dodge Charger
 Vehicle Type :
 Body Style : 4-DOOR
 Power Train : NR
 Descriptive Information : Some Dodge Charger ("LD") vehicles equipped with the 3.6L engine, 8-speed
  automatic transmission and the monostable shifter.
 Production Dates : FEB 15, 2011 - NOV 27, 2014

 VIN (Vehicle Identification Number) Range

 Begin : NR   End : NR   ☐ Not sequential VINs

 Vehicle : 2012-2014 Chrysler 300
 Vehicle Type :
 Body Style : 4-DOOR
 Power Train : NR
 Descriptive Information : Some Chrysler 300 ("LX") vehicles equipped with the 3.6L engine, 8-speed
  automatic transmission and the monostable shifter.
 Production Dates : FEB 15, 2011 - NOV 27, 2014

 VIN (Vehicle Identification Number) Range

 Begin : NR   End : NR   ☐ Not sequential VINs

 Vehicle : 2014-2015 Jeep Grand Cherokee
 Vehicle Type :
 Body Style : SUV
 Power Train : NR
 Descriptive Information : Some Jeep Grand Cherokee ("WK") vehicles equipped with a monostable shifter.

Production Dates : JUL 16, 2012 - DEC 22, 2015

VIN (Vehicle Identification Number) Range

Begin : NR   End : NR   ☐ Not sequential VINs

Description of Defect :

Description of the Defect : Certain 2012 to 2014 Dodge Charger and Chrysler 300 vehicles and 2014 to 2015 Jeep Grand Cherokee vehicles are equipped with an 8 speed transmission and a monostable gear selector. FCA US has determined that the existing strategies built into these vehicles to deter drivers from exiting the vehicle after failing to put the transmission into PARK have not stopped some from doing so. Drivers erroneously concluding that their vehicle's transmission is in the PARK position may be struck by the vehicle and injured if they attempt to get out of the vehicle while the engine is running and the parking brake is not engaged. FCA US has therefore determined that the absence of an additional mechanism to mitigate the effects of driver error in failing to shift the monostable gear selector into PARK prior to exiting the vehicle constitutes a defect presenting a risk to motor vehicle safety.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Drivers erroneously concluding that their vehicle's transmission is in the PARK position may be struck by the vehicle and injured if they attempt to get out of the vehicle while the engine is running and the parking brake is not engaged.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

              NR

Country : NR

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – Monostable Shifter – 04222016".

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to update software to include an additional mechanism to mitigate the effect of operator error in failing to shift the monostable gear selector into PARK prior to exiting the vehicle.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :
Description of Recall Schedule : FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR   - NR

Planned Owner Notification Date : NR   - NR

* NR - Not Reported