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October 2000

Dear Service Manager:

American Honda is announcing a Product Update Campaign affecting the 1994-97 Accord with the four-cylinder engine, the 1994-97 Prelude, and the 1995-97 Odyssey. Over time, the front balancer shaft oil seal may back out. If this happens, the engine will lose all **its** oil and be severely damaged if the owner continues to drive. Refer to the enclosed service bulletin 00-073, Product **Update: Balancer Shaft Oil Seal**, for repair, VIN, and warranty claim information.

Repair Information

The repair is to install a retainer on the balancer shaft oil seal so it cannot back out.

Customer Notification

Approximately 1,375,000 1994-97 Honda vehicles are affected by this campaign. Notifications will be mailed to approximately 375,000 owners of affected vehicles on October 12. This same quantity will be mailed every other week until all owners have been notified.

Parts Allocation and Ordering

Each dealership will be allocated a quantity of retainers on October 6. An additional allocation will be made the following week. No open ordering will be allowed until further notice.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division

Honda Automobile Division

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