
CENTER FOR AUTO SAFETY

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November 21, 2014

Mr. Frank S. Borris II
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Dear Mr. Borris:

Attached please find our most recent list of 203 consumer complaints filed with the Center for Auto Safety (CAS) on Chrysler Totally Integrated Power Module (TIPM) issues. Full complaints may be viewed by clicking on the "View" link in the far left column of the electronic version of this letter.

We are providing this update to you in quick succession to our last update because two of the newest complaints we have received relate to the acceleration and gear shifting issues we wrote to you about in our November 13 letter. Additionally, in the Benge complaint below there was an airbag non-deployment, though we do not have enough information to determine whether the change in velocity of the crash was sufficient to require deployment. The Benge complaint was filed yesterday on a crash from a week ago, so there may still be an opportunity for the agency to inspect the Benge vehicle before repairs are completed.

The text of each of these two complaints is as follows:

5. On Thursday, November 13, as my wife was attempting to park our 2010 Town & Country in the parking space at our home, the engine suddenly went to full speed and the steering wheel was yanked out of her hands to the left. She had her foot on the brake pedal in anticipation of stopping within ten feet. The van struck our garage door and the brick facing of the duplex where we live. she had been operating the vehicle at a walking speed or less, due to children playing in the drive. Her foot did not come off the brake pedal, nor did it hit the accelerator. The airbags did not deploy, and she apparently suffered a slight injury caused by the seat belt. After a considerable amount of research, I have come to the conclusion that the most likely cause was a failure of the Totally Integrated Power Module (PITM) which has been the cause of at least 20 deaths and over 240 consumer complaints. So far, the Chrysler dealer repairing the van estimates \$7,500, which could go as high as \$18,000. I found out a bad TIPM can cost \$2,500 to replace.

- Allen Benge of Centralia, WA

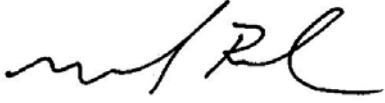
85. Documented several times since 2013, this van has had problems with the following: speedometer does not read, gauges do not read, windshield wipers turn on, all warning lights read, headlights do not work, a/c does not work, then all turn off randomly and intermittently turn back on and off again. In May 2014, the van had transmission issues where it would not shift out of low gear and driver had to twice shift into neutral and back into drive to shift properly. 6 repair attempts were made on the van beginning in May 2013 and ending in July 2013 with no repairs; the van was still under warranty so repair was free of charge. Replacement of the TIPM was twice attempted but

failed because of the faulty 2012 TIPMs. This van is used by RSVP, a federally funded nationwide non-profit, to transport senior volunteers to their work sites. The defective TIPM puts these people at risk of a dangerous crash.

- Jenna Stanton of Springfield, MO

Please do not hesitate to contact CAS should you need any further information.

Sincerely,

A handwritten signature in black ink, appearing to read 'm/b' followed by a stylized flourish.

Michael Brooks
Staff Attorney

	Link	Make	Model	Year	Complaint Date	Name	State	ZIP
1	View	Chrysler	Aspen	2007	28-Aug-14	John Campbell	PA	17320
2	View	Chrysler	Town & Country	2008	28-Aug-14	William Frownfelter	PA	17036
3	View	Chrysler	Town & Country	2008	30-Oct-14	Allyson Pastushan	CT	06840
4	View	Chrysler	Town & Country	2009	21-Oct-14	Germaine Bowles	NC	28311
5	View	Chrysler	Town & Country	2010	20-Nov-14	Allen Bengé	WA	98531
6	View	Chrysler	Town & Country	2011	5-Sep-14	George Farrell	WI	53545
7	View	Chrysler	Town & Country	2011	8-Oct-14	Neil McDonald	IN	47122
8	View	Chrysler	Town & Country	2013	6-Sep-14	Mackensie Wade	WI	53563
9	View	Dodge	Caliber	2007	14-Oct-14	LATASHA HAYES	TX	75357
10	View	Dodge	Caliber	2008	18-Jul-14	Maria Laramore	NV	89122
11	View	Dodge	Durango	2011	22-Jul-14	Annie Eby	CA	92028
12	View	Dodge	Durango	2011	31-Aug-14	Barry Blue	TX	77833
13	View	Dodge	Durango	2011	3-Jun-14	Daniel Avendano	CA	94080
14	View	Dodge	Durango	2011	14-Aug-14	david bercier	ND	58103
15	View	Dodge	Durango	2011	18-Sep-14	Derek Welker	AR	72113
16	View	Dodge	Durango	2011	11-Sep-14	Eric McKenney	TX	78665
17	View	Dodge	Durango	2011	31-Mar-14	Eric Sainz	CA	92592
18	View	Dodge	Durango	2011	16-Sep-14	Fasih Hussain	TX	75024
19	View	Dodge	Durango	2011	6-Jan-14	Faustino alaniz	TX	78414
20	View	Dodge	Durango	2011	27-Jun-14	Geoff Kelly	OR	97123
21	View	Dodge	Durango	2011	24-Oct-14	Haley Saffel	CA	92879
22	View	Dodge	Durango	2011	10-Sep-14	Imani Bradley-Camacho	CA	90805
23	View	Dodge	Durango	2011	1-Sep-14	James Sherer	TX	78947
24	View	Dodge	Durango	2011	18-Sep-14	Jeffery Pendley	TX	76302
25	View	Dodge	Durango	2011	29-Sep-14	Jennifer Cates	TX	77459
26	View	Dodge	Durango	2011	7-Apr-14	Joshua Erickson	WI	54666
27	View	Dodge	Durango	2011	20-May-14	Juan Berrios	GA	31820
28	View	Dodge	Durango	2011	22-Oct-14	Kim Monk	GA	30141
29	View	Dodge	Durango	2011	27-Aug-14	Kimberli Johnson	NC	27703
30	View	Dodge	Durango	2011	3-Oct-14	Kimberly Gantt	SC	29445
31	View	Dodge	Durango	2011	6-Oct-14	MacKenzie Tripp	MI	49201
32	View	Dodge	Durango	2011	24-Jul-14	Marisa Richardson	LA	71037
33	View	Dodge	Durango	2011	9-Oct-14	Marjorie Sanchez	FL	33578
34	View	Dodge	Durango	2011	22-Sep-14	Mary Flack	TX	78148
35	View	Dodge	Durango	2011	15-Jul-14	Nikki Morin	MA	01844
36	View	Dodge	Durango	2011	31-Aug-14	Nikolas Cooper	GA	30680
37	View	Dodge	Durango	2011	5-Aug-14	Paula Anthony	FL	33556
38	View	Dodge	Durango	2011	19-May-14	Peggy Anker	WI	53955

39	View	Dodge	Durango	2011	27-Jul-14	Raymond Watts	MD	20716
40	View	Dodge	Durango	2011	2-Oct-14	Raymundo Olvera	AZ	85745
41	View	Dodge	Durango	2011	17-Sep-14	Robert Azcona	MO	64029
42	View	Dodge	Durango	2011	10-Jun-14	Robert Pule	HI	96720
43	View	Dodge	Durango	2011	4-Feb-14	Scott Schaeffer	TX	75087
44	View	Dodge	Durango	2011	23-Sep-14	Steven Eiger	TX	78418
45	View	Dodge	Durango	2011	20-Sep-14	terri thompson	IN	47369
46	View	Dodge	Durango	2011	8-Sep-14	Timothy Walker	MD	21113
47	View	Dodge	Durango	2011	21-Oct-14	Uade da Silva	MD	20874
48	View	Dodge	Durango	2011	28-Jul-14	William Rogers	VA	23661
49	View	Dodge	Durango	2011	29-Sep-14	James Walburn	OH	45662
50	View	Dodge	Durango	2011	26-Oct-14	Dan Ryan	CA	94551
51	View	Dodge	Durango	2011	3-Nov-14	nena albert	NY	13603
52	View	Dodge	Durango	2011	3-Nov-14	Dametra Galvan	OK	74820
53	View	Dodge	Durango	2012	18-Oct-14	Coretta Archey Jackson	MS	39203
54	View	Dodge	Durango	2012	13-Oct-14	Isabel Benjamin	CA	94545
55	View	Dodge	Durango	2012	17-Mar-14	Jeffery Marlow	OK	74012
56	View	Dodge	Durango	2012	22-Sep-14	Kimberly Conner	TX	77044
57	View	Dodge	Durango	2012	27-Aug-14	Larry Hicks	WA	98503
58	View	Dodge	Durango	2012	10-Sep-14	Lisa Tarr	CA	91354
59	View	Dodge	Durango	2012	23-Jul-14	Melissa Millward	NJ	07960
60	View	Dodge	Durango	2012	6-Sep-14	Michael Ridley	TX	77396
61	View	Dodge	Durango	2012	15-Jul-14	Michelle Guzman	CA	91387
62	View	Dodge	Durango	2012	12-Aug-14	Stacy Crosby	AL	36618
63	View	Dodge	Durango	2012	13-Oct-14	Thomas LaRose	NY	10302
64	View	Dodge	Durango	2012	15-Sep-14	Tiffany Rodriguez	TX	77571
65	View	Dodge	Durango	2012	8-Sep-14	Troyce Sanders	MD	20774
66	View	Dodge	Durango	2012	10-Oct-14	Carlos Aranguren	FL	33063
67	View	Dodge	Durango	2014	21-Oct-14	Jenny Oswald	VA	23325
68	View	Dodge	Durango	2014	16-Oct-14	Mike Dill	AZ	85032
69	View	Dodge	Grand Caravan	2008	15-Jul-14	donald miller	OH	44133
70	View	Dodge	Grand Caravan	2008	25-Feb-14	Elizabeth Scott	PA	18360
71	View	Dodge	Grand Caravan	2008	26-Sep-14	Josef Mitterberger	AB	T5X5N4
72	View	Dodge	Grand Caravan	2008	20-Aug-13	Ken Nyczaj	MD	21146
73	View	Dodge	Grand Caravan	2008	28-May-14	Kristi Dodd	TX	75127
74	View	Dodge	Grand Caravan	2008	22-Sep-14	M J Heise	IL	62704
75	View	Dodge	Grand Caravan	2008	27-Oct-14	Simon Hetherington	CA	94582

76	View	Dodge	Grand Caravan	2009	18-Oct-14	Richard Miller	NY	10591
77	View	Dodge	Grand Caravan	2009	29-Oct-14	Tom Catanzarite	MI	48170
78	View	Dodge	Grand Caravan	2011	16-Oct-14	Ricky Kellam	GA	31326
79	View	Dodge	Grand Caravan	2011	10-Sep-14	Robert Ricks	FL	32757
80	View	Dodge	Grand Caravan	2011	21-Sep-14	Scott Vinovrski	PA	19033
81	View	Dodge	Grand Caravan	2011	18-Nov-14	Jesse Thurman	AL	36875
82	View	Dodge	Grand Caravan	2011	20-Nov-14	Sarah OBrien	NC	27587
83	View	Dodge	Grand Caravan	2012	12-Jul-14	Janet Hardenbrook	IA	52317
84	View	Dodge	Grand Caravan	2012	31-Oct-14	Tyler Crump	UT	84095
85	View	Dodge	Grand Caravan	2012	14-Nov-14	Jenna Stanton	MO	65808
86	View	Dodge	Grand Caravan	2014	5-Aug-14	Deidra Hewitt	NC	28037
87	View	Dodge	Journey	2009	2-Sep-14	Alex Lundberg	IA	50036
88	View	Dodge	Journey	2009	5-Sep-14	Angela Clivio	NH	03077
89	View	Dodge	Journey	2009	23-Oct-14	Darlene English	NC	27594
90	View	Dodge	Journey	2009	11-Oct-14	Joyce Gregory	NJ	08098
91	View	Dodge	Journey	2009	10-Aug-12	Mallory & Kisha Watkins	MD	21206
92	View	Dodge	Journey	2009	28-Mar-12	Marc Schneider	ND	58501
93	View	Dodge	Journey	2009	13-Sep-11	Yma Campbell	NC	27529
94	View	Dodge	Journey	2009	10-Nov-14	angela clivio	NH	03077
95	View	Dodge	Journey	2010	1-Oct-14	Jill Brown	AZ	85340
96	View	Dodge	Journey	2010	17-Apr-13	Katherine Romano	MD	21804
97	View	Dodge	Journey	2010	30-Jul-12	Pamela Ogletree	TX	75149
98	View	Dodge	Journey	2010	28-Aug-14	Samantha Dahle	NY	11558
99	View	Dodge	Nitro	2007	21-Jul-14	Lee Robinson	NY	10536
100	View	Dodge	Nitro	2007	3-Sep-14	Raymond Waldorf	NC	28326
101	View	Dodge	Nitro	2007	9-Sep-14	Tim Pugh	FL	32084
102	View	Dodge	Nitro	2008	2-Sep-14	Irvin Gibson	GA	30135
103	View	Dodge	Nitro	2008	22-Jul-14	Louise Robison	FL	34744
104	View	Dodge	Nitro	2009	26-Jan-14	Shannon Finks	VA	24015
105	View	Dodge	Nitro	2011	20-Feb-14	Malonda Peterson	GA	30339
106	View	Dodge	Nitro	2011	29-Oct-14	Erin Thress	CO	80918
107	View	Dodge	Ram Truck	2007	25-Aug-14	Thomas Lovett	MI	49534
108	View	Dodge	Ram Truck	2008	17-Feb-10	john beech	AL	36518
109	View	Dodge	Ram Truck	2009	9-Jan-14	Mark Mougey	OH	44811
110	View	Dodge	Ram Truck	2009	29-Oct-14	Morgan Leaders	IA	51503
111	View	Dodge	Ram Truck	2011	26-Jul-14	Kevin Youngmeyer	UT	84067
112	View	Dodge	Ram Truck	2011	23-Oct-14	Kyle Stuart	CA	92234
113	View	Dodge	Ram Truck	2011	3-Oct-14	Nicholas Boyd	MA	02347
114	View	Dodge	Ram Truck	2011	31-Oct-14	Gary Childers	FL	32219
115	View	Jeep	Compass	2007	2-Sep-14	Kathryn Baker	IA	52245
116	View	Jeep	Compass	2007	23-Sep-14	sam zuech	CA	95501

117	View	Jeep	Grand Cherokee	2007	2-Sep-14	Robert Critchfield	MI	48430
118	View	Jeep	Grand Cherokee	2008	8-Apr-13	Dana Way	KS	66012
119	View	Jeep	Grand Cherokee	2008	16-Sep-13	James Hobbs	CT	06704
120	View	Jeep	Grand Cherokee	2008	26-Sep-14	Michael Jacobs	IL	60047
121	View	Jeep	Grand Cherokee	2010	4-Apr-11	Irene Casper	NY	14612
122	View	Jeep	Grand Cherokee	2010	28-Apr-14	James Keller	CA	94401
123	View	Jeep	Grand Cherokee	2011	11-Dec-13	Aaron Rutten	VA	22655
124	View	Jeep	Grand Cherokee	2011	29-Sep-14	alex tencic	NY	10983
125	View	Jeep	Grand Cherokee	2011	27-Sep-14	andrew quiles	NY	10312
126	View	Jeep	Grand Cherokee	2011	15-Oct-14	Ashley Gravatt	TX	76548
127	View	Jeep	Grand Cherokee	2011	13-Sep-14	Brenda Fisher	WV	25320
128	View	Jeep	Grand Cherokee	2011	4-Aug-14	Brittan McCarthy	MA	02170
129	View	Jeep	Grand Cherokee	2011	7-Sep-14	Carey Ricard	CA	90242
130	View	Jeep	Grand Cherokee	2011	18-Sep-14	Chad Barnett	MI	48135
131	View	Jeep	Grand Cherokee	2011	29-Aug-14	Chad Beierle	CO	80104
132	View	Jeep	Grand Cherokee	2011	15-Aug-14	Chelseah Darling	CA	93253
133	View	Jeep	Grand Cherokee	2011	19-Dec-13	Cheryl Ram	CA	94044
134	View	Jeep	Grand Cherokee	2011	1-Oct-14	Colin Paxton	WA	98229
135	View	Jeep	Grand Cherokee	2011	16-Jul-14	Dan Lista	PA	19438
136	View	Jeep	Grand Cherokee	2011	27-Aug-14	Dana King	CO	80134
137	View	Jeep	Grand Cherokee	2011	23-Sep-14	Daniel Barone	VA	20164
138	View	Jeep	Grand Cherokee	2011	16-Oct-14	David Barrett	CA	92054
139	View	Jeep	Grand Cherokee	2011	1-Sep-14	David Bradford	OK	74063
140	View	Jeep	Grand Cherokee	2011	20-May-14	David Merillat Jr.	MI	49068
141	View	Jeep	Grand Cherokee	2011	30-Jun-14	Demeteria Jenkins	TX	75074
142	View	Jeep	Grand Cherokee	2011	10-Sep-14	DJ McKenney	KY	41774
143	View	Jeep	Grand Cherokee	2011	15-Sep-14	doug Johnson	MD	21702
144	View	Jeep	Grand Cherokee	2011	23-Apr-14	Emily Hallmark	TX	77040
145	View	Jeep	Grand Cherokee	2011	7-Feb-14	frank haas	ON	M4C4V1
146	View	Jeep	Grand Cherokee	2011	30-Aug-14	frank surace	NY	10308
147	View	Jeep	Grand Cherokee	2011	28-Aug-14	Garry Reck	MD	21229
148	View	Jeep	Grand Cherokee	2011	15-Oct-14	Guerschom Nazaire	NJ	07030
149	View	Jeep	Grand Cherokee	2011	27-Aug-14	Henry Williams	FL	33556
150	View	Jeep	Grand Cherokee	2011	5-Oct-14	James Prohaska	FL	32224
151	View	Jeep	Grand Cherokee	2011	31-Jul-14	John Bruce	VA	24503
152	View	Jeep	Grand Cherokee	2011	14-Sep-14	Johns Carlson	OH	44139
153	View	Jeep	Grand Cherokee	2011	18-Aug-14	Julie Lumbert	TX	75230
154	View	Jeep	Grand Cherokee	2011	31-Aug-14	Karen Martin	PA	16851
155	View	Jeep	Grand Cherokee	2011	14-Aug-14	Kashun Davis	MD	21217
156	View	Jeep	Grand Cherokee	2011	9-Sep-14	Kathryn Marso	CA	91978
157	View	Jeep	Grand Cherokee	2011	5-Aug-14	kelee gray	MD	21403
158	View	Jeep	Grand Cherokee	2011	24-Jul-14	Kirk Eich	FL	33803
159	View	Jeep	Grand Cherokee	2011	11-Sep-14	Lauren Jenkins	OK	74401

160	View	Jeep	Grand Cherokee	2011	4-Oct-14	LaVonya Moore	PA	19127
161	View	Jeep	Grand Cherokee	2011	15-Jul-14	Lynnndsey Harrison	MO	63353
162	View	Jeep	Grand Cherokee	2011	10-Oct-14	Marcus Hess	IN	47220
163	View	Jeep	Grand Cherokee	2011	11-Jun-14	Marcus Lemon	PA	17543
164	View	Jeep	Grand Cherokee	2011	30-Aug-14	Michael Zumbro	SD	57719
165	View	Jeep	Grand Cherokee	2011	2-Jul-14	patricia madigan	HI	96706
166	View	Jeep	Grand Cherokee	2011	26-Jul-14	Paul Fleischman	FL	32578
167	View	Jeep	Grand Cherokee	2011	20-Oct-14	Peter Peyton	CA	90803
168	View	Jeep	Grand Cherokee	2011	17-Oct-14	Phil Kjelland	MN	55106
169	View	Jeep	Grand Cherokee	2011	17-Oct-14	Ralph Cobb Jr	KY	40769
170	View	Jeep	Grand Cherokee	2011	1-Apr-14	richard bills	FL	32746
171	View	Jeep	Grand Cherokee	2011	28-May-14	Richard Ramos	FL	33463
172	View	Jeep	Grand Cherokee	2011	10-Sep-14	Rick Robinson	OH	45805
173	View	Jeep	Grand Cherokee	2011	28-Aug-14	Scarlett Tolley	NC	28133
174	View	Jeep	Grand Cherokee	2011	28-Sep-14	Susan Reed	CA	92336
175	View	Jeep	Grand Cherokee	2011	12-Oct-14	Wendy Lovrak	OH	44641
176	View	Jeep	Grand Cherokee	2011	21-Oct-14	william Ihrig	FL	33912
177	View	Jeep	Grand Cherokee	2011	4-Nov-14	Tony Franklin	VA	20109
178	View	Jeep	Grand Cherokee	2011	4-Nov-14	Kelly Daly	NH	03077
179	View	Jeep	Grand Cherokee	2011	4-Nov-14	Cindy Sell	PA	19320
180	View	Jeep	Grand Cherokee	2011	2-Nov-14	sandra seeley	OH	45701
181	View	Jeep	Grand Cherokee	2011	30-Oct-14	Lori Davis	TX	76904
182	View	Jeep	Grand Cherokee	2011	28-Oct-14	Lori Harmon	TN	37744
183	View	Jeep	Grand Cherokee	2012	7-Aug-14	Laura Eisenhuth	MD	21009
184	View	Jeep	Grand Cherokee	2012	3-Oct-14	samantha simon	TX	77477
185	View	Jeep	Grand Cherokee	2012	26-May-14	Tara Janko	LA	70447
186	View	Jeep	Grand Cherokee	2012	18-Nov-14	Shonda Milton	LA	70570
187	View	Jeep	Grand Cherokee	2013	22-Jul-14	Sarah Brooke	OR	97408
188	View	Jeep	Grand Cherokee	2014	26-Aug-13	Andrea Gainey	FL	32428
189	View	Jeep	Grand Cherokee	2014	21-Oct-14	Krista Evans	OK	74011
190	View	Jeep	Grand Cherokee	2014	1-Sep-14	Marna Thomas-Basil	OH	43065
191	View	Jeep	Liberty	2008	28-Aug-14	James Oberg	NV	89139
192	View	Jeep	Liberty	2010	18-Nov-14	Laurie Wells	IA	50324
193	View	Jeep	Liberty	2011	14-Oct-14	Timothy Murphy	MA	02127
194	View	Jeep	Liberty	2012	30-Jul-14	Kate Brader	TX	77007
195	View	Jeep	Wrangler	2008	26-Jun-14	Andrew fox	GA	30094
196	View	Jeep	Wrangler	2008	18-Sep-14	David Miles	KY	42301
197	View	Jeep	Wrangler	2008	9-Jul-14	Dean Wittenberg	NV	89015
198	View	Jeep	Wrangler	2008	3-Sep-14	Melissa N Wang	CO	80203
199	View	Jeep	Wrangler	2008	28-Oct-14	Sean McNaughton	FL	34683

200	View	Jeep	Wrangler	2008	19-Nov-14	Marty Martinez	CA	90065
201	View	Jeep	Wrangler	2010	29-Sep-14	Robert Guzanek	MI	48370
202	View	Jeep	Wrangler	2014	18-Apr-14	Kathryn Hetzler	TN	38135
203	View	Jeep	Wrangler	2014	28-Aug-14	Michelle Fahimi	OH	43065