



December 23, 2019

Theodis Pace
Council Staff Director
Atlanta City Hall
55 Trinity Ave, S.W., Suite 2900
Atlanta, GA 30303-3584

Taxis with Open Recalls Should Not Carry Passengers

Dear Mr. Pace:

The Center for Auto Safety (Center) is writing today to urge the Atlanta City Council to prohibit vehicles with unrepainted federal safety recalls in your jurisdiction from carrying passengers. Taxis with open recalls endanger not only drivers and passengers but also other road users, pedestrians, and cyclists. This danger could be addressed by requiring a check against the federal database at the time of inspection. Vehicles are only recalled when there is a safety defect or a violation of a federal regulation. Recalls are never undertaken for cosmetic reasons, yet potentially thousands of Atlanta residents and visitors are unknowingly exposed every day to these deadly risks. Taxis are regulated by the City Council, and consumers presume that the City's oversight protects them from the safety risk of recalled vehicles.

The Center, the nation's premier independent, non-profit consumer advocacy organization dedicated to improving vehicle safety, quality, and fuel economy, makes this request on behalf of our members and all drivers, passengers, and pedestrians who live in, or visit, Atlanta. The City Council could address the unnecessary risk faced by consumers by requiring a periodic check against the federal recall database for each taxi operating in Atlanta. Anything less than such a requirement is willful neglect when it comes to the safety of your drivers and passengers.

We urge the City Council to immediately take regulatory and enforcement steps to require all recalls be fixed prior to accepting passengers. To determine whether a vehicle has open recalls is as simple as running its vehicle identification number (VIN) against the National Highway Traffic Safety Administration's (NHTSA) recall database at www.safercar.gov. We understand that taxis operating from Atlanta airports require a bi-annual inspection. We hope the City Council will find a way to protect unsuspecting passengers from *all* Atlanta taxis with open recalls.

We also recommend making the recall-free requirement explicit and prominent on the City Council's website and other safety materials. Such a requirement is something the City Council should be promoting, because maintaining a taxi fleet free from open recalls is a safety feature that attracts customers. Further, such a requirement could help the taxi industry stay competitive

with rideshare companies such as Uber and Lyft, neither of which requires their vehicles to be repaired when under recall, a safety lapse which continues to place their drivers, customers, and everyone on the road at risk.

Today, there are over 70 million cars with open recalls across the country, including vehicles with exploding Takata airbags causing at least 24 deaths and General Motors vehicles with faulty ignition switches causing at least 124 deaths. Although we found no statistics about Atlanta taxis, the recall rate is probably close to that of other major cities: one in six taxis has open recalls in DC, one in three among Seattle, New York City, Tampa, and Houston.¹

In conclusion, taxis with open recalls pose a serious safety risk for everyone in Atlanta. Because taxi owners may be resistant to removing vehicles out of service due to potential lost income while the vehicles are being repaired, it is the moral responsibility of the City Council to direct these repairs be made for everyone's safety. The Center for Auto Safety urges the City Council to take decisive actions and require Atlanta taxis to not be on the road with open recalls.

Thank you for your attention to this important matter,

Sincerely,



Jason Levine
Executive Director
Center for Auto Safety

¹ Whitney Wild, *1 in 6 DC Taxis Have Open Recalls and Warnings are Regularly Ignored*, WUSA9 (May 9, 2018), <https://www.wusa9.com/article/news/local/dc/1-in-6-dc-taxis-have-open-recalls-and-warnings-are-regularly-ignored/65-548809101> (finding that one in six DC taxis has open recalls, based on a review of 5,400 VINs); Danielle Leigh, *Could Your Next Cab, Uber, or Lyft be Unsafe?*, THV11 (Nov. 24, 2016), <https://www.thv11.com/article/news/investigations/could-your-next-cab-uber-or-lift-be-unsafe/354771686> (Seattle, New York City, Tampa, and Houston). See also Ryan Felton, *1 in 6 Uber and Lyft Cars Have Open Safety Recalls, Consumer Reports' Study Suggests*, CONSUMER REP. (Aug. 16, 2019), <https://www.consumerreports.org/ride-hailing/uber-and-lift-cars-have-open-safety-recalls/> (finding that almost one in four New York City taxis has open recalls, based on a review of 32,000 VINs).