



# Used Car Roulette

CarMax Doubles Down on Selling  
Unsafe Recalled Vehicles



**MASSPIRG**  
Education Fund

FRONTIER GROUP

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# Executive Summary

CarMax, the nation's largest retailer of used vehicles, is selling recalled vehicles that contain dangerous safety defects.

**In a survey of nearly 1,700 vehicles for sale at eight CarMax locations – four in Massachusetts, two in California, and two in Connecticut – more than one in four vehicles (27 percent) were found to contain unrepaired safety recalls.**

Those vehicles are potentially hazardous, not only to the people who buy them but also to their passengers and everyone else who shares the roads. Vehicles with defects subject to safety recalls – including Takata airbags, and General Motors ignition switches – have been responsible for thousands of injuries and dozens of deaths.<sup>1</sup>

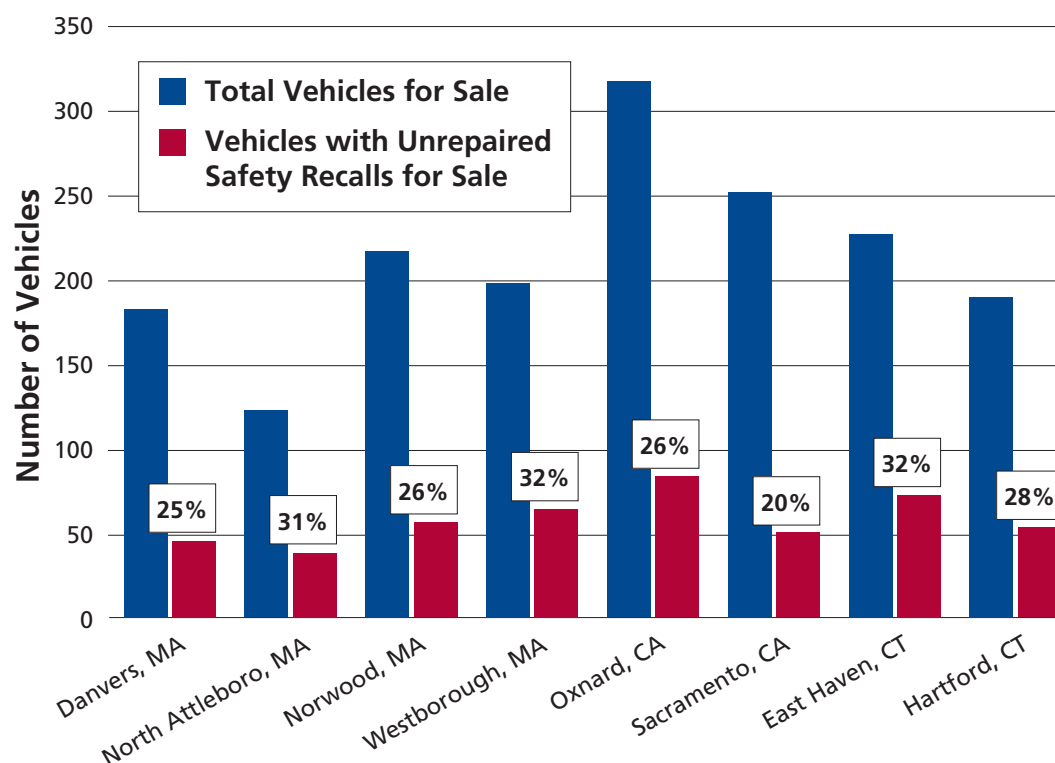
**All eight CarMax locations were found to have numerous vehicles for sale that contained unrepaired safety recalls.**

- Researchers surveyed vehicles for sale at all four CarMax locations in Massachusetts (Danvers, North Attleboro, Norwood, and Westborough), two locations in California (Oxnard and Sacramento), and two in Connecticut (East Haven

and Hartford). Out of 1,699 vehicles surveyed, 461 contained unrepaired safety recalls.

- At every single location, at least 20 percent of vehicles for sale contained at least one unrepaired safety recall.
- At North Attleboro, Westborough and East Haven, more than 30 percent of vehicles for sale contained at least one unrepaired safety recall.
- The percentage of vehicles with unrepaired safety recalls for sale has more than doubled on average since 2015 at the five locations surveyed in both years.
- In 2015, for example, 10 percent of vehicles sold at the Hartford CarMax location contained open recalls. In this survey, 28 percent of vehicles at the same location contained recalls, an increase of 180 percent. In North Attleboro, the percentage of vehicles with unrepaired safety recalls rose from 17 to 31 percent.
- The survey found 86 vehicles containing more than one unrepaired safety re-

Figure ES-1. Vehicles with Unrepaired Safety Recalls for Sale at CarMax Locations



call; 19 vehicles contained three or more unrepaired safety recalls, including one GMC Sierra Light-Duty Pickup Truck for sale in Westborough with six unrepaired safety recalls.<sup>2</sup>

**CarMax sells vehicles with unrepaired safety recalls linked to deaths and injuries, and many vehicles with outstanding recalls do not yet have repairs available.**

- All vehicle safety recalls should be taken seriously, and vehicles should be repaired before sale to consumers for use on the roads. Some victims have been killed within hours of when a dealer handed them the key to an unsafe car.<sup>46</sup>
- At least 45 of the 1,699 vehicles surveyed contain recalled Takata airbags that have been linked to 16 deaths and

180 injuries globally.<sup>3</sup> Exploding shrapnel from defective airbags has caused blindness and brain injury, as well as death from blood loss.<sup>4</sup> Because of the scale of the recall, some customers who purchase a vehicle containing a defective Takata airbag may have to wait years for a replacement airbag or a repair.<sup>5</sup>

- Of the vehicles surveyed, 41 (9 percent of recalled vehicles) have an unrepaired safety recall for which no remedy is yet available. Consumers who purchase such a vehicle may have to wait months or years before their unsafe recalled vehicle can be repaired.

**The CarMax website implies that its vehicles are safe.**

- CarMax advertises that all vehicles it sells are “CarMax Quality Certified.”

On the webpage describing its car certification process, CarMax includes the large text headers “We select the best” and “We renew each car.”

- Although the CarMax website states that vehicles *may* contain unrepaired safety recalls, those vehicles are not differentiated, there is no indication of recalled vehicles’ specific defects, and consumers must typically leave the website to find out whether a car contains an unrepaired safety recall.
- CarMax provides an “AutoCheck” report that it promotes by telling customers “you can rely on the clear history documentation provided by an AutoCheck report to help learn the history of a vehicle you’re considering for purchase.”<sup>6</sup> However, the AutoCheck report does not always indicate whether a car contains a safety recall – and since some AutoCheck reports do indicate safety recalls, these can be especially confusing for customers.
- CarMax states that, at the point of sale, “your sales consultant will review with you an AutoCheck report and VIN-specific safety recall look-up results from the NHTSA website.”<sup>7</sup> Yet, by the time a customer receives such a report, they will have already invested significant time and energy in traveling to the CarMax site and assessing a vehicle, and may be on the verge of committing to a purchase. The customer may have also already signed a contract to purchase the vehicle before they are presented with a written notice that mentions a recall – too late in the transaction to be effective as a disclosure.<sup>8</sup>

### **Selling vehicles with unrepaired safety recalls may be illegal.**

- Laws in all 50 states prohibit licensed dealers, including those that sell used

vehicles, from engaging in various practices such as bait and switch, false advertising, unfair and deceptive acts and practices, and fraud and deception. CarMax’s practices – particularly its failure to highlight which specific vehicles contain recalls, and its implication that vehicles sold are of high quality and are “CarMax Quality Certified” – may violate those provisions.

- CarMax’s sale of vehicles containing open recalls may also violate implied warranties that their products are “merchantable” and fit for the purpose for which they are intended.

### **Consumers should not be sold vehicles containing unrepaired safety recalls. To address the risks posed by CarMax’s sales of unsafe recalled vehicles to consumers:**

- The federal court should overturn the recent Federal Trade Commission’s consent orders with GM and with CarMax, Lithia, Koons, West-Herr, and Asbury automotive dealership chains. As a result, GM and these dealers are now allowed to advertise that unsafe vehicles with unrepaired safety recalls are “safe”, “subject to inspections”, “repaired for safety”, and “certified”, as long as they merely disclose that the vehicles *may* have an open safety recall.<sup>9</sup>
- State attorneys general should investigate CarMax and other dealers who engage in such practices, and enforce existing state laws that prohibit them from selling unsafe, unrepaired recalled vehicles to the motoring public.
- Consumers should consider shopping – including trading in their vehicles – at dealerships that don’t sell unsafe recalled vehicles.



# Unrepaired Safety Recalls Put Lives at Risk

Vehicles with unrepaired safety recalls pose serious risks to human safety, both for people inside the car and out. According to the National Highway Traffic Safety Administration, which oversees vehicle safety recalls: “All safety recalls resulting from defects present an unreasonable risk to safety and we believe it is inappropriate to suggest that some defects are not risky enough to require repair. For the safety of the motoring public, all recalled vehicles should be fixed promptly.”<sup>10</sup> (Consumer safety recalls are distinct from “service campaigns,” which involve components that do not pose a significant risk to safety, and from recalls of emissions components, like the recent high-profile recall involving the emissions systems in Volkswagen diesels that failed to comply with U.S. air quality regulations.)

Driving vehicles with unrepaired recalls can have deadly consequences. A defective ignition switch found in a number of General Motors vehicles has been linked to 124 deaths, according to the company’s internal findings.<sup>11</sup> Defective Takata air bag inflators, the subject of a massive recall that began in 2008, have been linked to at least 16 deaths globally.<sup>12</sup>

Unrepaired safety recalls add risk to driving, an activity that can be dangerous even under ideal circumstances. Motor vehicle crashes are a leading cause of death and injury among children, teenagers and young adults in the U.S.<sup>13</sup> According to the National Highway Traffic Safety Administration, motor vehicle crashes were responsible for more than 35,000 deaths and more than 2.4 million injuries in 2015.<sup>14</sup>



# Findings: 27% of Surveyed CarMax Vehicles for Sale Have Unrepaired Safety Recalls

CarMax has an extensive track record of selling unsafe vehicles containing unrepaired safety-recalls. Investigative news reports, and reports issued by state PIRG Education Funds and the CARS Foundation, have found such practices in states including Massachusetts, Georgia, California and Connecticut.<sup>15</sup> On ABC's nationally televised *20/20* program, CarMax was caught on camera selling dangerous recalled vehicles at its Hartford dealership.<sup>16</sup>

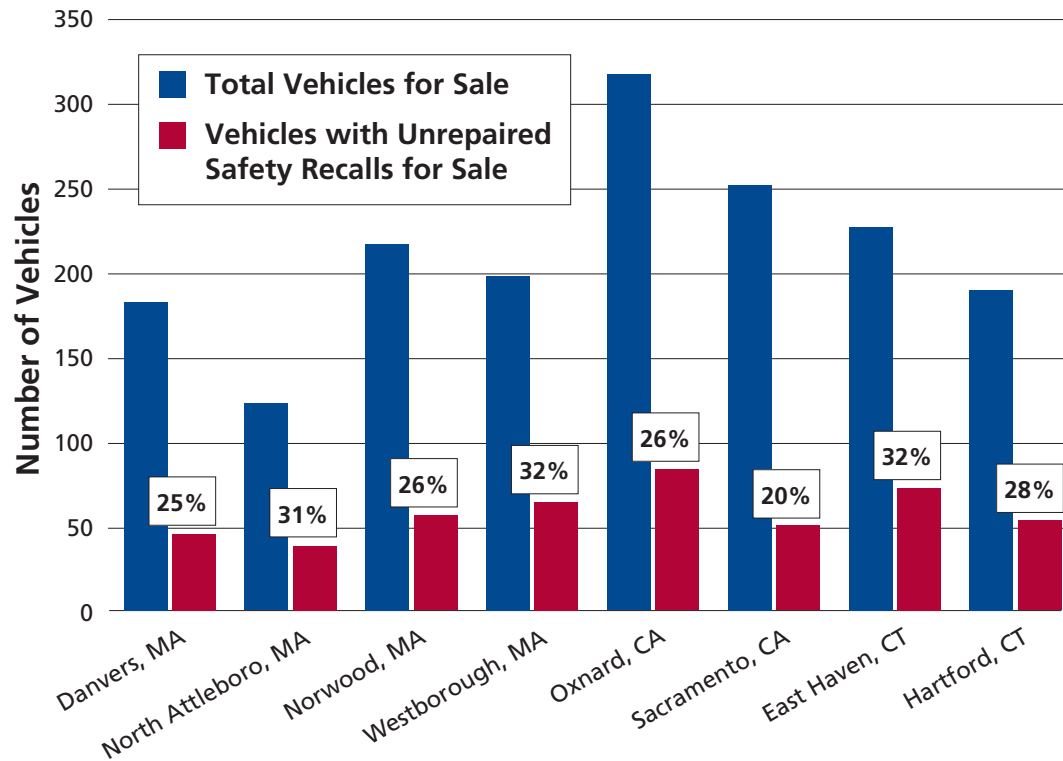
A survey of vehicles for sale at eight CarMax dealerships in September 2017 finds that CarMax continues to sell potentially dangerous vehicles containing unrepaired safety-recalls.

The survey assessed vehicles for sale at all four CarMax locations in Massachusetts (Danvers, North Attleboro, Norwood, and Westborough), two locations in California (Oxnard and Sacramento), and two in Connecticut (East Haven and Hartford).

## The survey found that:

- Out of a total of 1,699 vehicles surveyed, 461 contained unrepaired safety recalls, accounting for 27 percent of vehicles.
- 43 vehicles contained unrepaired safety recalls for which no repairs are available.
- 86 vehicles contained more than one unrepaired safety recall. 19 vehicles contained three or more unrepaired safety recalls, including three vehicles containing four, three containing five, and one GMC Sierra Light Duty Pickup Truck for sale in Westborough with six unrepaired safety recalls.<sup>17</sup>
- At every single location, at least 20 percent of vehicles contained at least one unrepaired safety recall.
- At North Attleboro, Westborough, and East Haven, more than 30 percent of vehicles contained an unrepaired safety recall.

Figure 1. Recalled Vehicles for Sale at CarMax Locations



At least 45 of the 1,699 vehicles surveyed contain recalled Takata airbags that have been linked to 16 deaths and 180 injuries globally.<sup>18</sup> Exploding shrapnel from defective Takata airbags has caused blindness and brain injury, as

well as death from blood loss.<sup>19</sup> Because of the scale of the recall, some customers who purchase a vehicle containing a defective Takata airbag may have to wait years for a replacement airbag or a repair.<sup>20</sup>

Table 1. Recalled Vehicles for Sale at CarMax Locations

Location	Total Vehicles for Sale	Vehicles for Sale with Unrepaired Safety Recalls	Percentage of Vehicles with Recalls	Vehicles with Recall for Which Repair Is Unavailable	Vehicles with Multiple Recalls
Danvers, MA	182	45	25%	3	12
North Attleboro, MA	122	38	31%	3	8
Norwood, MA	216	56	26%	10	12
Westborough, MA	197	64	32%	7	14
Oxnard, CA	316	83	26%	8	12
Sacramento, CA	251	50	20%	5	9
East Haven, CT	226	72	32%	2	13
Hartford, CT	189	53	28%	3	6
<b>TOTAL</b>	<b>1,699</b>	<b>461</b>	<b>27%</b>	<b>41</b>	<b>86</b>

## Vehicle for Sale in Westborough with Six Unrepaired Safety Recalls

This survey found 86 vehicles for sale with more than one unrepaired safety recall, meaning that those vehicles had more than one defective part presenting a safety risk. Among those vehicles, 19 contained three or more recalled parts, including three vehicles with four, and three with five.

The survey also found one GMC Sierra Light-Duty Pickup Truck for sale in Westborough with six unrepaired safety recalls.<sup>21</sup> The truck contained defective recalled parts presenting safety risks including seat belt and airbag failure and the potential for an engine fire.

**Table 2. Six Unrepaired Safety Recalls Found in One GMC Sierra Truck for Sale in Westborough, Mass.<sup>22</sup>**

Recall Safety Risk	NHTSA Recall Number
In a crash, a fatigued seat belt tensioner cable could break, reducing the effectiveness of the vehicle's seat belts and increasing the risk of injury to the driver.	16V209
If there is enough exhaust heat, it could melt plastic parts near exhaust components in the area, resulting in a possible engine fire.	14V007
If the transfer case switches to neutral while the vehicle is in motion, the customer would experience loss of motive power, which could increase the risk of a crash. If the vehicle is parked, the vehicle could exhibit unintended motion if the parking brake is not set, which could also increase the risk of a crash.	14V374
If Electric Power Steering assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414
If the transmission oil cooler line is not securely seated and transmission oil leaks from the fitting, the oil could contact a hot surface and cause a vehicle fire.	14V152
If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651

## Many Vehicles for Sale Contain Safety Recalls for Which a Repair Is Not Yet Available

CarMax advises consumers “to have unrepaired safety recalls fixed by the manufacturer immediately.”<sup>23</sup> However, not all vehicles can be repaired. That is because, according to the manufacturers, a remedy is not yet available for some of these safety recalls.

In such cases, it may take weeks or months for manufacturers to figure out an effective repair, design, produce and distribute the parts, and train their dealerships’ automotive technicians to perform the repair. Meanwhile, the car would not be safe to drive. Vehicles with unrepaired recalls can be dangerous to drive even for a few hours, let alone a few months.<sup>24</sup>

**This survey found 43 vehicles for sale containing an unrepaired safety recall for which a remedy or repair was “not yet available.” These vehicles contained defects with risks including:**

- 2014 Ford Escape: “If a seat, seatback, or seatbelt anchor attaching bolt fractures, the structural integrity of the seat or the seatbelt system’s performance may be compromised in a sudden stop or crash, increasing the risk of injury.”<sup>25</sup>
- 2016 Mercedes GLE Class: “Depending on the traffic situation, an unintentional engine shut-down could increase the risk of a crash.”<sup>26</sup>
- 2014 Jeep Grand Cherokee: “Failed diodes may also develop a resistive short circuit that can result in heat, smoke and/or fire originating within the alternator.”<sup>27</sup>

## Survey Results Show a Higher Percentage of Recalled Vehicles Than in 2015

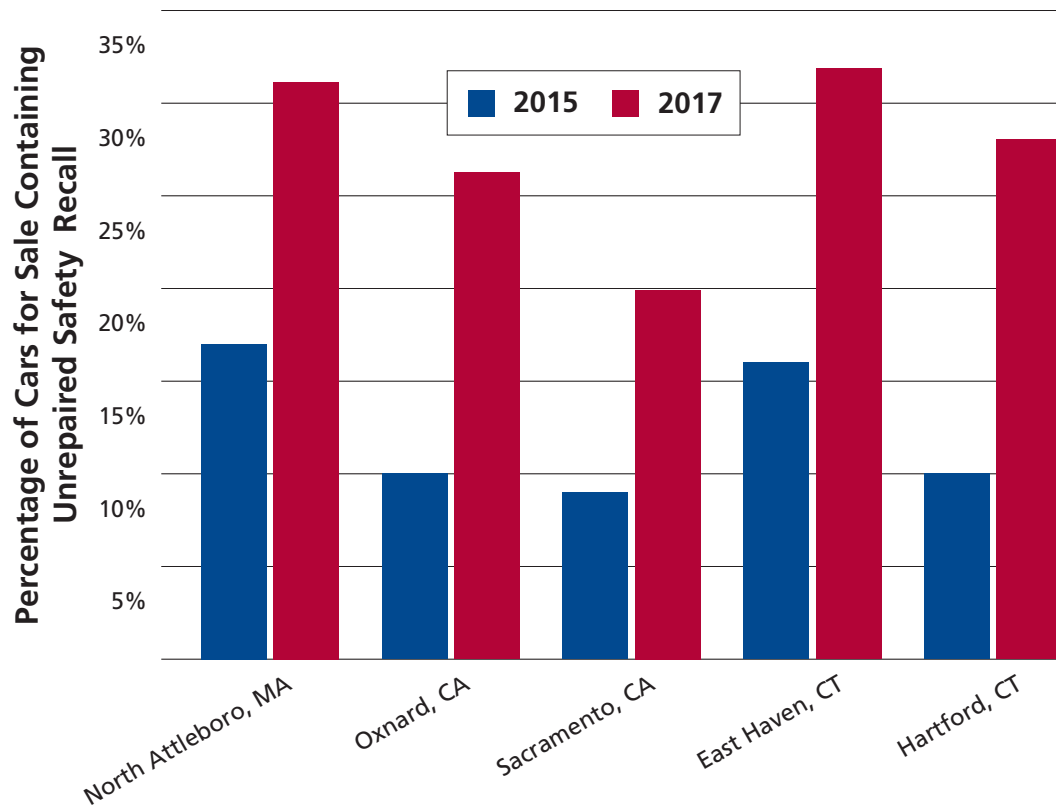
The 2017 CarMax survey found a far higher percentage of recalled vehicles for sale than similar surveys performed in 2015.

In 2015, vehicles were surveyed at CarMax locations in North Attleboro, Oxnard, Sacramento, East Haven and Hartford – the same locations that were surveyed for this report (with the exceptions of the Danvers, Norwood, and Westborough locations, which did not exist at the time).<sup>28</sup>

Of the locations surveyed in 2015, the average percentage of recalled vehicles for sale was 12 percent. In 2017, the average percentage of recalled vehicles had more than doubled to 27 percent. Every single location surveyed both in 2015 and today had an increased percentage of recalled vehicles for sale.

Finally, the two locations with the highest percentage of recalled vehicles in 2015, North Attleboro and Oxnard, also had the highest percentage of recalled vehicles in 2017.

**Figure 2. 2017 Survey Results Show an Increased Percentage of Vehicles Containing Unrepaired Safety Recalls**



**Table 3. 2017 Survey Results Show an Increased Percentage of Vehicles Containing Unrepaired Safety Recalls**

Location	Percentage of Vehicles with Open Recalls		
	2015	2017	Percentage Increase
North Attleboro, MA	17%	31%	83%
Oxnard, CA	10%	26%	159%
Sacramento, CA	9%	20%	121%
East Haven, CT	16%	32%	99%
Hartford, CT	10%	28%	180%

# The CarMax Website Implies that Vehicles for Sale Are Safe

Numerous instances of language on the site imply that the vehicles CarMax sells are safe.

For example, CarMax advertises that all vehicles it sells are “CarMax Quality Certified.” On its page describing its car certification process, CarMax includes the large text headers “We select the best” and “We renew each car.”<sup>29</sup> The page also includes the following text: “We stand behind every car we sell. We spend an average of 12 hours renewing each car. Our inspection process ensures each car meets our high standards, and every used car we sell earns the CarMax Quality Certified seal.”

Although the same page also indicates that vehicles may contain unrepaired safety recalls, most other language implies that vehicles bought through CarMax are safe and meet high standards. (See Figure 3.)

The CarMax website also provides AutoCheck reports that “may include safety recall information on some manufacturers’ vehicles.”<sup>31</sup> However, such reports – at

least those provided through the CarMax website – do not always contain recall information.

For example, customers who viewed the AutoCheck Report for a 2014 Audi A5 vehicle listed for sale at the East Haven CarMax on September 6, 2017 would have found a vehicle summary containing only green checkboxes indicating a clean vehicle history.<sup>32</sup> (See figure 4.) Only by visiting the NHTSA recall search site would the customer see that such a vehicle contained an unrepaired safety recall in which “[c]oolant pump overheating can lead to a vehicle fire.”<sup>33</sup> For some vehicles, the AutoCheck report does include recall information, making a lack of such information on other vehicles that do contain recalls particularly confusing.<sup>34</sup>

The CarMax website also fails to disclose when vehicles do contain unrepaired safety recalls and does not differentiate vehicles with unrepaired safety recalls from those without. To find out whether a vehicle has an open recall, customers must

Figure 3. CarMax Implies Its Vehicles Are Safe Despite Acknowledging Possibility of Recalls<sup>30</sup>

Figure 4. CarMax AutoCheck Report Indicating Clean History for Vehicle with an Unrepaired Safety Recall

Summary		
Accident Check	✓	No Accidents Reported
Calculated Owners	✓	Only One Owner
Title and ProblemCheck	✓	Your vehicle checks out!
OdometerCheck	✓	Your vehicle checks out!
Use/EventCheck	✓	No vehicle use or event information reported

follow a “Check for Unrepaired Safety Recalls” link to the National Highway Traffic Safety Administration’s recall information site. Only by leaving the CarMax website can a customer find whether or not a vehicle contains an unrepaired safety recall.

CarMax states that at the point of sale “your sales consultant will review with you an AutoCheck report and VIN-specific safety recall look-up results from the

NHTSA website.”<sup>35</sup> Yet, by the time a customer receives such a report, they may have already invested significant time in traveling to the CarMax site and assessing a vehicle, under the assumption that the vehicle in question is safe. The customer may have also already signed a contract to purchase the vehicle before they are presented with a written notice that mentions a recall – too late in the transaction to be effective as a disclosure.<sup>36</sup>



# CarMax Sale of Vehicles with Open Recalls May Be Illegal

CarMax’s policy of selling vehicles with unrepaired recalls to customers puts lives at risk. But is it legal?

A number of broad, general state and federal consumer protection laws apply to sales of a whole range of consumer products and services. Many of those laws also apply to car dealers’ sales of used vehicles to consumers. Any licensed dealer who deceives consumers or puts their lives in danger by selling them an unsafe, defective product risks being sanctioned by state attorneys general or other law enforcement agencies, and also faces possible private litigation brought by victims or survivors of incidents caused by their conduct.

In addition, more specific existing laws in all 50 states prohibit licensed dealers, including those that sell used vehicles, from engaging in various practices such as bait and switch, false advertising, unfair and deceptive acts and practices, and fraud and deception.

For example, Massachusetts – home to four of the eight CarMax locations surveyed in this report – has regulations in

effect that prohibit false or misleading advertising or unfair and deceptive acts and practices. 940 CMR 3.02 prohibits false advertising and states that “no statement or illustration shall be used in any advertisement which creates a false impression of the grade, quality, make, value . . . of the product offered, or which may otherwise misrepresent the product in such a manner that later, on disclosure of the true facts, there is a likelihood that the buyer may be switched from the advertised product to another. Even though the true facts are subsequently made known to the buyer, the law is violated if the first contact or interview is secured by deception.”

940 CMR 3.05 prohibits general misrepresentations and states that “[n]o claim or representation shall be made by any means concerning a product which directly, or by implication, or by failure to adequately disclose additional relevant information, has the capacity or tendency or effect of deceiving buyers or prospective buyers in any material respect. This prohibition includes, but is not limited

to, representations or claims relating to the construction, durability, reliability, manner or time of performance, *safety*, strength, condition, or life expectancy of such product, or the ease with which such product may be operated, [or] repaired...” (emphasis added).

In addition, the Massachusetts Used Vehicle Warranty Law, G.L. c. 90, § 7N ¼ (General Laws chapter 90, section 7 N ¼) specifically requires car dealers to ensure the safety of the vehicles they sell.

CarMax’s practices – particularly its failure to highlight which specific vehicles contain unrepaired safety recalls, and its implication that vehicles sold are of high quality and are “CarMax Quality Certified” – may violate those provisions. CarMax’s sale of vehicles containing unrepaired safety recalls may also violate implied warranties that their products are “merchantable” and fit for the purpose for which they are intended, since the vehicles are in need of repair in order to be safe to operate.

Outside of Massachusetts, there are instances of specific laws that prohibit the sale of vehicles with unrepaired safety defects. In New York City, for example, according to the New York Department of Consumer Affairs (DCA), “City law, which DCA enforces, requires dealers to certify that their vehicles are ‘roadworthy,’ and prohibits dealers from misleading consumers as to the safety of their vehicles. Under City law, a car with recalled parts that are unrepaired is not deemed to be roadworthy.”<sup>37</sup>

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“Potamkin, a General Motors dealer in New York, has a written policy requiring its employees to fix recalled vehicles before selling them to the public, according to John Bruno Jr., a general sales manager at one Potamkin location. ‘If there are any open recalls, we get them taken care of as fast as possible,’ Mr. Bruno said, adding that it was ‘illegal and irresponsible’ to do otherwise.”

Excerpt from: Rachel Abrams and Christopher Jensen, “New York City Imposes Used-Car Repair Rule,” *New York Times*, July 29, 2014.

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Despite its dangerous and arguably illegal sales practices, CarMax and a number of other used car dealers that sell vehicles with unrepaired safety recalls gained legal cover in March 2017. That month, the Federal Trade Commission finalized settlements allowing those used car dealerships to market and advertise vehicles with unrepaired safety recalls as “safe,” “repaired for safety,” or “subject to a rigorous inspection,” as long as they disclose that the vehicle *may* be subject to a recall.<sup>38</sup> In response, Consumers for Auto Reliability and Safety (CARS), U.S. PIRG, and the Center for Auto Safety filed a lawsuit seeking to invalidate the FTC’s action.<sup>39</sup> As of September 2017, the groups’ case is still pending before the federal district court in Washington, D.C.

According to the legal complaint filed by the consumer groups, “The agency’s decisions to allow such demonstrably *unsafe* used vehicles to be sold to the public as ‘safe,’ ‘repaired for safety issues,’ or ‘subject to a rigorous inspection’ violate Section 5 of the Federal Trade Commission Act, 15 U.S.C. § 45(a)(1), which prohibits ‘unfair or deceptive acts or practices in or affecting commerce,’ as well as the agency’s own trade regulation rule governing the sale of used vehicles, which provides that ‘[i]t is a deceptive act or practice for any used vehicle dealer . . . [t]o misrepresent the mechanical condition of a used vehicle[.]’”

## Consumers Who Were Sold Unsafe Recalled Vehicles Have Taken Successful Legal Action

Individual consumers who have been sold or rented unsafe recalled vehicles have succeeded in bringing lawsuits and obtaining settlements under general state consumer protection statutes. Unfortunately, the terms of most settlements are confidential, hiding this information from the public and regulators. In some tragic cases that have been made public, in which victims of defective recalled vehicles have been injured or killed, they or their survivors have successfully sued

auto sellers/dealers using existing laws, including those against negligence or wrongful death.

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“Even while there’s no [specific federal] regulatory requirement for dealerships to conduct repairs on recalled vehicles or parts, it doesn’t get them off the hook for lawsuits over injuries or deaths,’ said Robert Ammons, the Solis family attorney. ‘They have a common-law duty to exercise ordinary care for the safety of consumers.’” [Carlos Solis bought an unrepaired recalled used Honda from a car dealer in Texas, and was killed when the defective Takata air bag exploded, spewing metal fragments into his neck, causing him to bleed to death.]

Excerpt from: Harry Weber et al., “Fatal Houston Fender-Bender Shows Shortcomings of Recalls,” *Bloomberg*, Feb. 1, 2015.

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For example, the parents of Raechel and Jacqueline Houck – two sisters aged 24 and 20 who were killed by an unrepaired recalled 2004 Chrysler PT Cruiser that caught on fire and lost steering – brought a lawsuit against Chrysler and Enterprise, the rental car company that rented them the unsafe car. A jury unanimously awarded the Houcks over \$15 million in compensatory damages under California’s existing laws.<sup>41</sup>

# Conclusion and Recommendations

When a consumer buys a vehicle from a dealership, whether new or used, they have a right to expect that the vehicle is safe and does not contain any unrepaired safety recalls.

In 2015, the CEO of AutoNation (which bills itself as “America’s Largest Automotive Retailer”) announced in a press release that it would no longer sell vehicles containing open recalls, stating: “There’s no way to expect that customers would or should know of every safety recall on every vehicle they might purchase, so we will ensure that our vehicles have all recalls completed. We make it our responsibility as a retailer to identify those vehicles and remove them from the market until their safety issues have been addressed.” However, following the FTC’s initial settlement allowing the advertising and sale of recalled vehicles as “safe,” AutoNation reneged on its pledge, with its CEO telling *Automotive News* “with the Trump administration there’s no way that that issue is going to be addressed from a regulatory point of view.”<sup>42</sup> According to the New York Times, “[t]he lack of Takata airbag replacements, the FTC’s decision and

other anticipated regulatory rollbacks proved to be too much.”<sup>43</sup>

AutoNation’s statement shows that even car dealers know the dangers of selling recalled vehicles to customers. Its decision to backtrack demonstrates that policymakers must take action to ensure that all car dealers end the reckless practice once and for all.

**Consumers should not be sold vehicles containing unrepaired safety recalls. To address the risks posed by CarMax’s sales of unsafe recalled vehicles to consumers:**

- The federal courts should overturn the Federal Trade Commission’s consent orders with CarMax, GM, Lithia, Koons, West-Herr, and Asbury automotive dealership chains. The FTC’s orders allow them to advertise that unsafe vehicles with unrepaired safety recalls are “safe”, “subject to inspections”, “repaired for safety”, and “certified”, as long as they merely disclose that the vehicles *may* have an open safety recall.<sup>44</sup>
- State attorneys general should investigate CarMax and other dealers who

engage in such practices, and enforce existing state laws that prohibit them from selling unsafe, unrepaired recalled vehicles to the motoring public.

- Consumers should consider shopping – including trading in their vehicles – at dealerships that don’t sell unsafe recalled vehicles.

### Consumer Tip: Finding Safety Recall Information

If you are shopping for a car, check the safety recall status before you buy and insist that the repair is done before the sale is final. Don’t gamble that you will have time to get it repaired after purchase. Some people and their families have been killed within hours of when a dealer handed them the keys to an unsafe car.<sup>45</sup> Further, in some cases, there will be no available fix for the recall for a long time, due to parts shortages and other delays.

To check if a vehicle has an unrepaired safety recall, find the Vehicle Identification Number (VIN). The VIN is a unique 17-digit combination of letters and numbers. It should be posted on the driver’s side of the dashboard, and visible through the windshield. It should also be on a sticker on the driver doorjamb that includes the date the car was manufactured.

Next, visit [www.safercar.gov](http://www.safercar.gov). Click “Search for Recalls by VIN” and then

type in your VIN. If the recall notice says that the recall is “incomplete,” then, according to the manufacturer, it has not yet been repaired.

If you already own a car that is being recalled by the manufacturer, it is very important to get safety recall repairs done right away. Don’t wait. To get recall repairs on your vehicle, contact a local new car dealer who sells that brand / model of vehicle. If there are no parts available, then insist on the manufacturer providing you with a safe loaner or rental car while you wait for the repairs. Double-check the VIN of the loaner or rental car to make sure that it doesn’t also have an unrepaired safety recall.

Consumers can also call the manufacturer’s toll-free number to find out the safety recall status, or contact a local dealership for that brand and ask them to check.

# Methodology

For each CarMax location included in this survey, each car was assessed based on the inventory available through the CarMax website. Each car was viewed individually online and its identifying features recorded, including year, make, model and Vehicle Identification Number (VIN).

To identify which of these vehicles were subject to a federal safety recall, vehicles were checked using the safety recall look-up tool on [www.safercar.gov](http://www.safercar.gov), a website provided by the National Highway

Traffic Safety Administration (NHTSA). After entering the car’s VIN, the tool reports “incomplete” (unrepaired) safety recalls, as well as incomplete recalls flagged with “remedy not yet available” pending for that specific vehicle. Each report includes relevant details including a NHTSA recall identification number, the date the recall was issued, and a description of the problem.

Surveys were conducted for different CarMax locations on the following dates using the web addresses indicated below:

CarMax Location	Date of Survey	Website
Danvers, MA	8/31/2017	<a href="http://www.carmax.com/cars/danvers-6063">www.carmax.com/cars/danvers-6063</a>
Norwood, MA	9/1/2017	<a href="http://www.carmax.com/cars/norwood-6018">www.carmax.com/cars/norwood-6018</a>
Westborough, MA	9/1/2017	<a href="http://www.carmax.com/cars/westborough-6067">www.carmax.com/cars/westborough-6067</a>
North Attleboro, MA	8/31/2017	<a href="http://www.carmax.com/cars/north-attleboro-7262">www.carmax.com/cars/north-attleboro-7262</a>
Oxnard, CA	9/6/2017	<a href="http://www.carmax.com/cars/oxnard-6014">www.carmax.com/cars/oxnard-6014</a>
Sacramento, CA (CarMax location “Sacramento South”)	9/7/2017	<a href="http://www.carmax.com/cars/sacramento-south-7149">www.carmax.com/cars/sacramento-south-7149</a>
East Haven, CT	9/7/2017	<a href="http://www.carmax.com/cars/east-haven-7287">www.carmax.com/cars/east-haven-7287</a>
Hartford, CT	9/6/2017	<a href="http://www.carmax.com/cars/hartford-7286">www.carmax.com/cars/hartford-7286</a>

# Notes

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24 In one tragic crash near San Diego, California Highway Patrol Officer Mark Saylor, his wife Cleofe Lastrella, their 13-year-old daughter Mahala, and Cleofe’s brother Chris Lastrella were all killed by a faulty Lexus loaner car within hours of when the dealer, Bob Baker Lexus, loaned the Lexus to Mark Saylor while his own Lexus was at the dealership for routine maintenance. While the loaner Lexus was not subject to a safety recall at the time, it led to the massive Toyota sudden acceleration recall, and to Toyota’s admission that it had illegally concealed the safety defect from the National Highway Traffic Safety Administration. See: Kristina Davis, “Car dealer settles Lexus deaths lawsuit,” *The San Diego Tribune*, 3 March 2015, available at [sandiegouniontribune.com/sdut-bob-baker-saylor-settle-crash-lawsuit-2015mar03-story.html](http://sandiegouniontribune.com/sdut-bob-baker-saylor-settle-crash-lawsuit-2015mar03-story.html).

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# Appendix

**Table A-1. Full List of Recalled Vehicles Found in 2017 Survey**

*For vehicles with multiple unrepaired safety recalls, that vehicle appears on multiple lines, with one line per recall found, and each of the recalls numbered. See Methodology for details, including on survey dates and locations. Recall safety risk language from NHTSA.gov/recalls, edited in some cases for clarity.*

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
<b>MASSACHUSETTS</b>								
1	Danvers, MA	2014	Honda	Accord Sport	...0262	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
2	Danvers, MA	2014	Honda	Accord Sedan	...0428	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
3	Danvers, MA	2014	Chevrolet	Silverado LD Crew	...0548	If the transfer case switches to neutral while the vehicle is in motion, the customer would experience loss of motive power, which could increase the risk of a crash. If the vehicle is parked, the vehicle could exhibit unintended motion if the parking brake is not set, which could also increase the risk of a crash.	14V374	Recall #1
4	Danvers, MA	2014	Chevrolet	Silverado LD Crew	...0548	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #2
5	Danvers, MA	2014	Chevrolet	Silverado LD Crew	...0548	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #3
6	Danvers, MA	2014	Chevrolet	Silverado LD Crew	...0548	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #4
7	Danvers, MA	2014	Honda	Odyssey	...0617	An unlocked second row outboard seat increases the risk of injury to the seat occupant during a crash.	16V933	
8	Danvers, MA	2014	Hyundai	Sonata	...0850	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
9	Danvers, MA	2012	VW	Jetta SE 2.5L Auto PZEV	...1076	If your vehicle had sustained damage to rear axle components (from a rear or side-rear impact crash or after striking a high road obstacle while driving in reverse at higher speed) and a repair facility did not correctly diagnose/repair rear axle trailing arm damage, the durability of the trailing arm(s) could be reduced. This can lead to a sudden fracture of the trailing arm, a loss of vehicle control, and a crash without warning.	14V656	
10	Danvers, MA	2014	Dodge	Ram 1500 SLT Quad Cab 4x4 (140in WB 6ft 4in box)	...1140	Improperly deployed side airbags during certain crash events could allow additional injuries to rear seat occupants.	15V534	Recall #1

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
11	Danvers, MA	2014	Dodge	Ram 1500 SLT Quad Cab 4x4 (140in WB 6ft 4in box)	...1140	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	Recall #2
12	Danvers, MA	2016	Toyota	Tundra	...1382	If a person steps on the corner of the bumper that is damaged, a portion of it may break away, increasing the risk of injury.	17V051	
13	Danvers, MA	2011	Jeep	Compass Limited 4x4	...2148	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
14	Danvers, MA	2014	GMC	Acadia	...2364	In a crash, a separated cable could increase the risk of injury to the occupant.	14V266	
15	Danvers, MA	2015	Mazda	CX5 GT XA	...2509	When fuel leakage occurs, there is a risk of a fire.	16V064	Recall #1
16	Danvers, MA	2015	Mazda	CX5 GT XA	...2509	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	Recall #2
17	Danvers, MA	2014	Hyundai	Santa Fe Sport	...2611	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
18	Danvers, MA	2014	Hyundai	Santa Fe Sport	...2611	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
19	Danvers, MA	2013	Toyota	Sienna	...2623	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
20	Danvers, MA	2014	Ford	Escape	...2746	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
21	Danvers, MA	2014	Nissan	Rogue SL AWD	...2921	Engine may stall. If the engine stops running while driving, this may increase the risk of a crash.	16V149	
22	Danvers, MA	2017	Volvo	XC60	...3160	Incorrect punching of the front passenger seatbelt stud may cause a separation between the buckle and the seat belt bracket, which could result in the belt not adequately restraining the seat occupant in a crash, increasing the risk of injury and/or damage to property.	16V798	
23	Danvers, MA	2014	Dodge	Ram 1500 Laramie Crew Cab 4x4 (149in WB 6ft 4in box)	...3308	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
24	Danvers, MA	2015	Mazda	M6G ISP A	...3497	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	
25	Danvers, MA	2014	Chevrolet	Silverado LD Crew	...3540	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
26	Danvers, MA	2014	Subaru	Legacy	...3587	If the windshield wiper motor overheats, the wipers may fail, reducing driver visibility and increasing the risk of a crash. Additionally, the wiper motor cover may melt, increasing the risk of a fire.	16V694000	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
27	Danvers, MA	2012	Chevrolet	Camaro	...3624	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V346	
28	Danvers, MA	2014	Ford	C-Max Energi	...3633	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
29	Danvers, MA	2015	Ford	Escape	...3827	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
30	Danvers, MA	2014	GMC	Sierra LD Ext	...3871	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #1
31	Danvers, MA	2014	GMC	Sierra LD Ext	...3871	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #2
32	Danvers, MA	2014	GMC	Sierra LD Ext	...3871	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #3
33	Danvers, MA	2014	Jeep	Patriot Latitude FWD	...4267	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
34	Danvers, MA	2014	Kia	Sorento LX FWD Auto	...5091	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
35	Danvers, MA	2013	Hyundai	Genesis Coupe	...5114	In the event of a crash necessitating deployment of the passenger frontal airbag, the disconnected Occupant Classification System would, by default, cause the first stage, and only the first stage, of the airbag to deploy, whether there is a child seat in the front seat and the bag should not deploy or if the crash is severe and both stages should deploy. Either scenario increases the risk of injury to the front seat occupant.	16V722000	
36	Danvers, MA	2013	Hyundai	Sonata	...5575	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #1
37	Danvers, MA	2013	Hyundai	Sonata	...5575	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #2
38	Danvers, MA	2014	Hyundai	Santa Fe Sport	...5681	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
39	Danvers, MA	2014	Hyundai	Santa Fe Sport	...5681	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
40	Danvers, MA	2014	Dodge	RAM 1500 Tradesman/ Express Crew Cab 4x4 (140in WB 5ft 7in box)	...6474	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
41	Danvers, MA	2014	Ford	Escape	...7366	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #1

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
42	Danvers, MA	2014	Ford	Escape	...7366	If a seat, seatback, or seatbelt anchor attaching bolt fractures, the structural integrity of the seat or the seatbelt system's performance may be compromised in a sudden stop or crash, increasing the risk of injury.	17517	Recall #2
43	Danvers, MA	2013	Ford	Escape	...7656	A fuel leak in the presence of an ignition source may result in a fire.	13V584000	Recall #1
44	Danvers, MA	2013	Ford	Escape	...7656	If the side-curtain rollover airbag is delayed in deploying in certain rollover circumstances, the risk of injury to the passengers is increased.	14V237000	Recall #2
45	Danvers, MA	2013	Ford	Escape	...7656	A door that opens unexpectedly may result in an unrestrained occupant falling from the vehicle, increasing the risk of injury.	14V239000	Recall #3
46	Danvers, MA	2013	Ford	Escape	...7656	If an internal short circuit occurs, the airbag warning lamp would illuminate. Depending on the location of the short circuit the deployable restraint systems e.g. airbags. Pretensioners side curtains may not function as intended in the event of a crash increasing the risk of injury.	14V597	Recall #4
47	Danvers, MA	2013	Ford	Escape	...7656	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #5
48	Danvers, MA	2014	GMC	Sierra LD Crew Denali	...7811	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #1
49	Danvers, MA	2014	GMC	Sierra LD Crew Denali	...7811	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	17V437	Recall #2
50	Danvers, MA	2007	Nissan	Versa 1.8S Hatchback	...7814	Corrosion of front coil springs can result in fracture of the spring. In rare instances, a fractured spring may damage the front tire and adversely affect the handling of the vehicle, which subsequently could result in a crash.	15V573	Recall #1
51	Danvers, MA	2007	Nissan	Versa 1.8S Hatchback	...7814	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V028	Recall #2
52	Danvers, MA	2007	Nissan	Versa 1.8S Hatchback	...7814	If the driver airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V449	Recall #3
53	Danvers, MA	2015	Dodge	Charger SE AWD	...7863	If the front propeller shaft disconnects from the vehicle, it may result in loss of motive power which could cause a crash.	17V097	
54	Danvers, MA	2014	Dodge	Ram 1500 Laramie Crew Cab 4x4 (149in WB 6ft 4in box)	...7951	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
55	Danvers, MA	2013	Hyundai	Elantra	...8284	If the brake light switch plunger does not retract as it should when the brake pedal is not being pressed, the brake lights may stay illuminated preventing accurate communication to following vehicles that the vehicle is slowing or stopping. Additionally, if the brake switch plunger is not retracted, then the transmission can be shifted out of park without depressing the brake pedal. Either condition increases the risk of a crash.	16V574000	
56	Danvers, MA	2014	Kia	Forte LX Auto	...8551	If the cooling fan resistor overheats and melts, there is an increased risk of a potential fire.	15V015	
57	Danvers, MA	2013	Hyundai	Sonata	...8552	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #1
58	Danvers, MA	2013	Hyundai	Sonata	...8552	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #2
59	Danvers, MA	2013	Nissan	Rogue SV/SL AWD	...8877	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
60	Danvers, MA	2014	Hyundai	Santa Fe Sport	...8966	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	
61	Danvers, MA	2011	Kia	Sorento LX 4x2 Auto	...9223	If excessive force is applied to the gear shift lever, the brake-shift interlock mechanism may chip or crack allowing the transmission being able to be shifted out of "park" without the brakes being depressed, which may result in a crash.	15V626	
62	Danvers, MA	2013	Ford	Mustang	...9268	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	15V319	
63	Danvers, MA	2014	Dodge	Ram 1500 Longhorn Crew Cab 4X4 (140in WB 5ft 7in box)	...9541	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
64	Danvers, MA	2012	Kia	Optima SX 4CYL Auto	...9747	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
65	North Attleboro, MA	2014	Chevrolet	Silverado LD Ext	...0400	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
66	North Attleboro, MA	2008	Chevrolet	Tahoe LT	...0603	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V383	
67	North Attleboro, MA	2015	Chrysler	200C AWD	...0687	Intermittent electrical connection(s) may result in an engine stall or a shift to neutral event. Either of these conditions may cause a crash without warning.	15V470	Recall #1
68	North Attleboro, MA	2015	Chrysler	200C AWD	...0687	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	Recall #2



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69	North Attleboro, MA	2014	Infiniti	QX60	...0995	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
70	North Attleboro, MA	2013	Kia	Optima EX	...1019	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
71	North Attleboro, MA	2013	Hyundai	Sonata GLS	...2271	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
72	North Attleboro, MA	2014	Kia	Optima LX	...2370	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
73	North Attleboro, MA	2014	Hyundai	Sonata GLS	...2704	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #1
74	North Attleboro, MA	2014	Hyundai	Sonata GLS	...2704	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #2
75	North Attleboro, MA	2014	Nissan	Altima S	...2745	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
76	North Attleboro, MA	2011	Mazda	Mazda3 S	...3119	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	Recall #1
77	North Attleboro, MA	2011	Mazda	Mazda3 S	...3119	If the seat lifter link is cracked and/or the push nuts separate from the seat frame, and if the seat is used continuously in this condition, abnormal noise and rattling may occur in the bottom of the seat. In the worst case, the seat lifter link may break or detach from the seat frame, the seat angle may incline, and the driver may not be able to maintain an appropriate driving position.	17V082	Recall #2
78	North Attleboro, MA	2014	Hyundai	Sonata SE	...3163	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
79	North Attleboro, MA	2014	Honda	Accord EX-L	...3820	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
80	North Attleboro, MA	2010	Subaru	Legacy 2.5i	...4023	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V358000	Recall #1
81	North Attleboro, MA	2010	Subaru	Legacy 2.5i	...4023	If the windshield wiper motor overheats, the wipers may fail, reducing driver visibility and increasing the risk of a crash. Additionally, the wiper motor cover may melt, increasing the risk of a fire.	16V694000	Recall #2
82	North Attleboro, MA	2009	Honda	CR-V LX	...4359	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	

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83	North Attleboro, MA	2014	Chevrolet	Silverado 1500 LTZ Z71	...4423	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
84	North Attleboro, MA	2014	Hyundai	Sonata SE	...4536	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
85	North Attleboro, MA	2014	Hyundai	Santa Fe Sport	...4806	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	
86	North Attleboro, MA	2015	Hyundai	Sonata Sport	...4810	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	
87	North Attleboro, MA	2014	Honda	Accord Sport	...5215	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
88	North Attleboro, MA	2014	GMC	Sierra 1500	...6154	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
89	North Attleboro, MA	2016	Nissan	Altima S	...6454	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	17V040	
90	North Attleboro, MA	2015	Honda	Accord Sport	...6743	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
91	North Attleboro, MA	2015	Hyundai	Sonata Sport	...6817	If the front passenger seat belt cannot be latched, an occupant sitting in the front passenger seat has an increased risk of injury in the event of a crash.	15V414000	Recall #1
92	North Attleboro, MA	2015	Hyundai	Sonata Sport	...6817	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	Recall #2
93	North Attleboro, MA	2014	Ford	Fusion Energi SE	...6970	Seat belt assemblies may fail to adequately restrain the occupant in a crash, increasing the risk of injury.	16S42	
94	North Attleboro, MA	2014	GMC	Sierra 1500	...6975	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
95	North Attleboro, MA	2015	Toyota	Sienna LE	...7284	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
96	North Attleboro, MA	2007	Toyota	FJ Cruiser	...7328	If a brake tube becomes damaged and leaks fluid, it may result in increased stopping distances, and in some cases, loss of vehicle front braking performance, which could increase the risk of a crash.	12E046	Recall #1
97	North Attleboro, MA	2007	Toyota	FJ Cruiser	...7328	Tire damage can lead to loss of air pressure that may lead to a loss of vehicle control and increase the possibility of a crash.	06V235	Recall #2

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98	North Attleboro, MA	2007	Toyota	FJ Cruiser	...7328	Light intensities above the maximum allowable limit could cause increased glare for oncoming traffic and increase the risk of a crash.	13V163	Recall #3
99	North Attleboro, MA	2014	Hyundai	Santa Fe Limited	...7403	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	
100	North Attleboro, MA	2014	Chevrolet	Silverado 1500 LT	...7982	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #1
101	North Attleboro, MA	2014	Chevrolet	Silverado 1500 LT	...7982	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #2
102	North Attleboro, MA	2011	BMW	550i USA	...8186	If the fuel pump stops working, a no-start condition or, in rare cases, a stalling condition without the ability to restart the vehicle could occur.	16V746	
103	North Attleboro, MA	2014	Hyundai	Sonata Limited	...8942	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
104	North Attleboro, MA	2014	Kia	Optima EX	...9132	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
105	North Attleboro, MA	2014	Chevrolet	Silverado 1500 LT Z71	...9159	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
106	North Attleboro, MA	2014	Chevrolet	Silverado LD Ext	...9255	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
107	North Attleboro, MA	2013	Mazda	CX-5 Sport	...9432	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	
108	North Attleboro, MA	2014	Hyundai	Santa Fe Sport 2.0T	...9511	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
109	North Attleboro, MA	2014	Hyundai	Santa Fe Sport 2.0T	...9511	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
110	North Attleboro, MA	2011	BMW	535i xDrive USA	...9736	If the fuel pump stops working, a no-start condition or, in rare cases, a stalling condition without the ability to restart the vehicle could occur.	16V746	
111	North Attleboro, MA	2012	Nissan	Versa S	...9747	If the driver airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V449	
112	Norwood, MA	2010	Subaru	Forester 2.5X Premium	...0072	An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.	17V014000	
113	Norwood, MA	2014	Jeep	Grand Cherokee Limited	...0576	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicle's engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
114	Norwood, MA	2015	Mazda	CX-5 Touring	...1190	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	

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115	Norwood, MA	2014	Nissan	Pathfinder SL	...1223	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
116	Norwood, MA	2014	GMC	Sierra 1500	...1360	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
117	Norwood, MA	2010	Nissan	Rogue S	...1644	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
118	Norwood, MA	2015	Mazda	Mazda6 i Grand Touring	...1708	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	
119	Norwood, MA	2013	BMW	X3 XDrive28i	...2087	If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.	16V333	
120	Norwood, MA	2013	Hyundai	Sante Fe Sport 2.0T	...2094	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
121	Norwood, MA	2013	Hyundai	Sante Fe Sport 2.0T	...2094	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
122	Norwood, MA	2011	Jeep	Grand Cherokee Overland	...2125	The vanity lamp wiring may short resulting in an electrical fire.	15V879	
123	Norwood, MA	2007	Honda	CR-V	...2169	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V346	
124	Norwood, MA	2014	Jeep	Grand Cherokee Overland	...2358	Failed diodes may develop a resistive short circuit that can result in heat, smoke and/or fire originating within the alternator.	17V435	
125	Norwood, MA	2014	Honda	Accord Sport	...2521	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
126	Norwood, MA	2011	Dodge	Charger R/T	...2787	Failed diodes may develop a resistive short circuit that can result in heat, smoke and/or fire originating within the alternator.	17V435	
127	Norwood, MA	2014	Buick	Enclave	...2891	In a crash, a separated cable could increase the risk of injury to the occupant.	14V266	
128	Norwood, MA	2015	Porsche	Macan S	...2984	If the activated airbag warning or "Passenger Airbag OFF" lamps are disregarded by the front passenger, and that individual does not move to a different seating position or exit the vehicle, the protective benefit of the front airbag system will not be available to the passenger in the event of a crash.	17V133	
129	Norwood, MA	2014	Nissan	Altima S	...3163	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
130	Norwood, MA	2013	Audi	Q7 Premium Plus	...3198	Fuel may leak and cause a fire.	17V298	

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131	Norwood, MA	2012	Subaru	Impreza WRX	...3250	Brake line corrosion may result in brake fluid leakage. Fluid leakage may result in longer distances being required to slow or stop the vehicle, increasing the risk of a crash.	14V311000	Recall #1
132	Norwood, MA	2012	Subaru	Impreza WRX	...3250	Continuous operation of the secondary air pump will lead to the illumination of the check engine warning light, and the pump may overheat and melt causing odor or smoke to occur and possibly, fire.	16V738000	Recall #2
133	Norwood, MA	2012	Subaru	Outback 3.6R Limited	...3444	If the windshield wiper motor overheats, the wipers may fail, reducing driver visibility and increasing the risk of a crash. Additionally, the wiper motor cover may melt, increasing the risk of a fire.	16V694000	
134	Norwood, MA	2014	Infiniti	QX60	...3485	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
135	Norwood, MA	2007	Infiniti	FX35	...3708	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V349	
136	Norwood, MA	2012	Dodge	Journey SXT	...3897	The edge of the horn plate may rub through the wire insulation creating a short which could result in an inadvertent driver airbag deployment. This condition could increase the risk of a crash and/or injury to vehicle occupants.	17V432	
137	Norwood, MA	2013	Dodge	Dart SE	...4036	A loss of brake booster assist could require the driver to apply additional brake pedal force to stop the vehicle. The lack of brake booster assist could change the braking characteristics of the vehicle and cause a crash without warning.	15V800	
138	Norwood, MA	2014	Hyundai	Sonata GLS	...4414	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #1
139	Norwood, MA	2014	Hyundai	Sonata GLS	...4414	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #2
140	Norwood, MA	2014	Chevrolet	Silverado 1500 LT	...5021	If the transmission oil cooler line is not securely seated and transmission oil leaks from the fitting, the oil could contact a hot surface and cause a vehicle fire.	14V152	Recall #1
141	Norwood, MA	2014	Chevrolet	Silverado 1500 LT	...5021	If the transfer case switches to neutral while the vehicle is in motion, the customer would experience loss of motive power, which could increase the risk of a crash. If the vehicle is parked, the vehicle could exhibit unintended motion if the parking brake is not set, which could also increase the risk of a crash.	14V374	Recall #2
142	Norwood, MA	2014	Chevrolet	Silverado 1500 LT	...5021	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #3
143	Norwood, MA	2014	Chevrolet	Silverado 1500 LT	...5021	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #4

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144	Norwood, MA	2014	Chevrolet	Silverado 1500 LT	...5021	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #5
145	Norwood, MA	2014	GMC	Sierra 1500	...5102	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #1
146	Norwood, MA	2014	GMC	Sierra 1500	...5102	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #2
147	Norwood, MA	2014	GMC	Sierra 1500	...5102	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #3
148	Norwood, MA	2011	Toyota	RAV4	...5301	If separation occurs, the windshield wipers could become inoperative, which could reduce driver visibility and increase the risk of a vehicle crash.	15V577	
149	Norwood, MA	2014	Nissan	Pathfinder SV	...5403	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
150	Norwood, MA	2011	Jeep	Patriot Latitude	...5472	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
151	Norwood, MA	2014	GMC	Sierra 1500	...5621	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
152	Norwood, MA	2014	Jeep	Grand Cherokee Limited	...5889	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	Recall #1
153	Norwood, MA	2014	Jeep	Grand Cherokee Limited	...5889	Failed diodes may develop a resistive short circuit that can result in heat, smoke and/or fire originating within the alternator.	17V435	Recall #2
154	Norwood, MA	2014	Ford	Escape	...5976	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #1
155	Norwood, MA	2014	Ford	Escape	...5976	A cracked cylinder head can result in a pressurized oil leak. Oil that comes into contact with a hot engine surface, increases the risk of an underhood fire.	17S09	Recall #2
156	Norwood, MA	2010	Nissan	Versa SL	...6391	If the driver airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V449	
157	Norwood, MA	2008	Honda	CR-V	...6951	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	Recall #1
158	Norwood, MA	2008	Honda	CR-V	...6951	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V030	Recall #2

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159	Norwood, MA	2015	Honda	Accord EX	...7158	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
160	Norwood, MA	2014	Chevrolet	Silverado LD Ext	...7261	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #1
161	Norwood, MA	2014	Chevrolet	Silverado LD Ext	...7261	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #2
162	Norwood, MA	2008	Honda	Civic EX	...7541	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V030	
163	Norwood, MA	2012	Chrysler	Town & Country Touring	...7559	An overheated rear quarter vent window switch may cause a burning odor, smoke, or a driver's door fire without warning.	14V234	
164	Norwood, MA	2013	Audi	Q5 Premium Plus	...7651	Fuel may leak and cause a fire.	17V298	
165	Norwood, MA	2014	Ford	Escape	...7768	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
166	Norwood, MA	2014	Mazda	Mazda6 i Grand Touring	...7768	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	
167	Norwood, MA	2016	Honda	Civic EX	...7836	The inability to apply the electric parking brake can result in vehicle rollaway, increasing the risk of a crash.	16V725	
168	Norwood, MA	2014	Ford	C-Max Energi SEL	...7852	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
169	Norwood, MA	2016	Mercedes-Benz	GLE450 AMG	...8222	Depending on the traffic situation, an unintentional engine shut-down could increase the risk of a crash.	17V506	
170	Norwood, MA	2015	Hyundai	Genesis Ultimate	...8260	In the event of a crash necessitating deployment of the passenger frontal airbag, the disconnected Occupant Classification System would, by default, cause the first stage, and only the first stage, of the airbag to deploy, whether there is a child seat in the front seat and the bag should not deploy or if the crash is severe and both stages should deploy. Either scenario increases the risk of injury to the front seat occupant.	16V722000	
171	Norwood, MA	2008	Honda	Fit	...8349	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V029	
172	Norwood, MA	2014	GMC	Acadia	...8363	In a crash, a separated cable could increase the risk of injury to the occupant.	14V266	
173	Norwood, MA	2014	Toyota	Tacoma	...8394	Tire inflation gauge may malfunction. An improperly inflated tire can increase the risk of a crash.	14V475	



Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
174	Norwood, MA	2014	Ford	Fusion Titanium	...8397	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
175	Norwood, MA	2011	Nissan	Rogue SV	...8793	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
176	Norwood, MA	2014	Jeep	Cherokee Latitude	...8808	A failed BCM could cause the windshield wiper to stop functioning without warning. Operating the vehicle without windshield wipers under certain driving conditions could limit the drivers view and cause a crash.	15V509	Recall #1
177	Norwood, MA	2014	Jeep	Cherokee Latitude	...8808	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	Recall #2
178	Norwood, MA	2015	Mazda	Mazda6 i Sport	...8898	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	
179	Norwood, MA	2010	Mercedes-Benz	C300 Sport	...9258	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V081	Recall #1
180	Norwood, MA	2010	Mercedes-Benz	C300 Sport	...9258	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V363	Recall #2
181	Norwood, MA	2014	Chevrolet	Silverado LD Crew	...9572	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
182	Norwood, MA	2008	Jeep	Wrangler X	...9716	Dust inside the clockspring could compromise airbag circuit(s), causing illumination of the airbag warning light and/or the potential for a non-deployment of the driver airbag during a crash.	16V290	Recall #1
183	Norwood, MA	2008	Jeep	Wrangler X	...9716	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V352	Recall #2
184	Westborough, MA	2014	GMC	Sierra LD Crew	...0043	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #1
185	Westborough, MA	2014	GMC	Sierra LD Crew	...0043	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #2
186	Westborough, MA	2014	GMC	Sierra LD Crew	...0043	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #3
187	Westborough, MA	2008	Honda	Accord Sedan	...0044	This may result in reduced driver visibility that could increase the risk of a crash.	09E063	
188	Westborough, MA	2013	Audi	Q7 3.0T Quattro Tiptronic	...0236	Fuel may leak and cause a fire.	17V298	



Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
189	Westborough, MA	2014	Jeep	Grand Cherokee Limited 4x4	...0304	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
190	Westborough, MA	2014	GMC	Sierra LD Crew	...0325	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #1
191	Westborough, MA	2014	GMC	Sierra LD Crew	...0325	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #2
192	Westborough, MA	2014	GMC	Sierra LD Crew	...0325	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #3
193	Westborough, MA	2014	Ford	Fusion Energi	...0385	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
194	Westborough, MA	2012	Chevrolet	Camaro	...0412	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V346	
195	Westborough, MA	2010	Honda	CR-V	...0481	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	
196	Westborough, MA	2017	Volvo	S60 II	...0664	Incorrect punching of the front passenger seatbelt stud may cause a separation between the buckle and the seat belt bracket, which could result in the belt not adequately restraining the seat occupant in a crash, increasing the risk of injury and/or damage to property.	16V798	
197	Westborough, MA	2015	VW	GTI A7 SE 4-Door 2.0T Manual PZEV	...1019	Fuel may leak and cause a fire.	16V647	
198	Westborough, MA	2013	VW	Passat SE w/ Sunroof 2.5L Auto PZEV	...1208	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V078	
199	Westborough, MA	2014	Ford	Escape	...1280	A cracked cylinder head can result in a pressurized oil leak. Oil that comes into contact with a hot engine surface, increases the risk of an underhood fire.	17S09	
200	Westborough, MA	2014	Dodge	Ram 2500 Crew Laramie 4x4 (149in WB 6ft 4in box)	...1372	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
201	Westborough, MA	2014	Dodge	Ram 1500 Tradesman/ Express Reg Cab 4x2 (120in WB 6ft 4in box)	...1482	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
202	Westborough, MA	2014	Ford	Fusion	...1626	A door latch with a broken pawl spring tab typically results in a "door will not close" condition. Should the customer be able to latch the door, there is a potential the door may unlatch while driving, increasing the risk of injury.	15V246	Recall #1

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
203	Westborough, MA	2014	Ford	Fusion	...1626	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	Recall #2
204	Westborough, MA	2014	Dodge	Ram 1500 SLT Crew Cab 4x4 (149in WB 6ft 4in box)	...1706	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
205	Westborough, MA	2013	Kia	Optima SX 4CYL Auto	...1726	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
206	Westborough, MA	2009	Honda	CR-V	...1779	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V030	
207	Westborough, MA	2013	Hyundai	Santa Fe Sport	...1922	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
208	Westborough, MA	2013	Hyundai	Santa Fe Sport	...1922	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
209	Westborough, MA	2014	Jeep	Cherokee Trailhawk 4x4	...1940	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	
210	Westborough, MA	2012	Hyundai	Genesis Coupe	...2065	In the event of a crash necessitating deployment of the passenger frontal airbag, the disconnected Occupant Classification System would, by default, cause the first stage, and only the first stage, of the airbag to deploy, whether there is a child seat in the front seat and the bag should not deploy or if the crash is severe and both stages should deploy. Either scenario increases the risk of injury to the front seat occupant.	16V722000	
211	Westborough, MA	2011	Subaru	Tribeca	...2559	If the hood unexpectedly opens while driving, it may interfere with the driver's visibility, increasing the risk of a crash.	16V060000	
212	Westborough, MA	2015	Nissan	Pathfinder Platinum	...2624	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
213	Westborough, MA	2013	Honda	Accord Coupe	...2668	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
214	Westborough, MA	2009	Honda	Accord Sedan	...2702	This may result in reduced driver visibility that could increase the risk of a crash.	09E063	
215	Westborough, MA	2010	Hyundai	Elantra	...2736	Failure to illuminate the stop lamps during braking or inability to disengage the cruise control could increase the risk of a crash. Additionally, when the ignition is in the 'on' position, the transmission shifter may be able to be moved out of park without first applying the brake. This may lead to unintentional movement of the car which may increase the risk of a crash.	13V113000	Recall #1
216	Westborough, MA	2010	Hyundai	Elantra	...2736	If power steering assist is lost, greater driver effort would be required to steer the vehicle at low speeds, increasing the risk of a crash.	15V100000	Recall #2

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
217	Westborough, MA	2014	Jeep	Grand Cherokee Overland 4x4	...2738	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
218	Westborough, MA	2008	Honda	Accord Sedan	...2854	Airbags may fail. A failed Supplemental Restraint System Electronic Control Unit could prevent the airbags from deploying in a crash necessitating airbag deployment, increasing the risk of injury.	16V056	Recall #1
219	Westborough, MA	2008	Honda	Accord Sedan	...2854	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V346	Recall #2
220	Westborough, MA	2014	Hyundai	Santa Fe Sport	...2870	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
221	Westborough, MA	2014	Hyundai	Santa Fe Sport	...2870	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
222	Westborough, MA	2014	Nissan	Murano SL AWD	...3191	If the power steering hose separates while driving, it may lead to a thermal event if power steering fluid makes contact with a heat source (exhaust).	17V184	
223	Westborough, MA	2014	Jeep	Cherokee Limited FWD	...4010	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	
224	Westborough, MA	2009	Pontiac	G8	...4325	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V540	Recall #1
225	Westborough, MA	2009	Pontiac	G8	...4325	In a crash, a fatigued cable could break, reducing the effectiveness of the vehicle's safety belts and increasing the risk of injury to the occupant.	15V399	Recall #2
226	Westborough, MA	2012	Mercedes-Benz	GLK350W4	...4328	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V081	
227	Westborough, MA	2014	Ford	C-Max Energi	...4567	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
228	Westborough, MA	2016	Nissan	Titan XD SL	...4687	Non-compliant rear seatbelts may increase the risk of injury in a crash if the occupant's head were to impact the seat belt bolt trim cap in the event of an accident.	17V268	Recall #1
229	Westborough, MA	2016	Nissan	Titan XD SL	...4687	Incorrect installation of the fuel tank breather tube may result in the fuel gauge and the separate distance to empty meter, to both display inaccurately. If this condition occurs, the vehicle could run out of fuel without normal warnings to the driver, which may increase the risk of a crash.	TBD	Recall #2
230	Westborough, MA	2014	Kia	Optima LX 4CYL Auto	...5079	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	

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231	Westborough, MA	2013	Toyota	Tacoma	...5594	Tire inflation gauge may malfunction. An improperly inflated tire can increase the risk of a crash.	14V475	
232	Westborough, MA	2014	Jeep	Cherokee Limited 4x4	...5665	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	
233	Westborough, MA	2014	GMC	Sierra LD Ext	...5713	If there is enough exhaust heat, it could melt plastic parts near exhaust components in the area, resulting in a possible engine fire.	14V007	Recall #1
234	Westborough, MA	2014	GMC	Sierra LD Ext	...5713	If the transmission oil cooler line is not securely seated and transmission oil leaks from the fitting, the oil could contact a hot surface and cause a vehicle fire.	14V152	Recall #2
235	Westborough, MA	2014	GMC	Sierra LD Ext	...5713	If the transfer case switches to neutral while the vehicle is in motion, the customer would experience loss of motive power, which could increase the risk of a crash. If the vehicle is parked, the vehicle could exhibit unintended motion if the parking brake is not set, which could also increase the risk of a crash.	14V374	Recall #3
236	Westborough, MA	2014	GMC	Sierra LD Ext	...5713	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #4
237	Westborough, MA	2014	GMC	Sierra LD Ext	...5713	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	Recall #5
238	Westborough, MA	2014	GMC	Sierra LD Ext	...5713	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #6
239	Westborough, MA	2014	Ford	Fusion Energi	...5794	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
240	Westborough, MA	2014	Hyundai	Santa Fe Sport	...6106	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
241	Westborough, MA	2014	Hyundai	Santa Fe Sport	...6106	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
242	Westborough, MA	2014	Toyota	Sienna	...6200	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
243	Westborough, MA	2014	Honda	Accord Sedan	...6217	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
244	Westborough, MA	2012	Jeep	Grand Cherokee 4x4	...6254	The vanity lamp wiring may short resulting in an electrical fire.	15V879	
245	Westborough, MA	2012	Ford	Escape	...6273	A fuel leak may result in a fuel odor and/or visible fuel on the ground under the fuel tank. A fuel leak in the presence of an ignition source may increase the risk of a fire.	16V777	
246	Westborough, MA	2011	Honda	CR-V	...6372	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	

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247	Westborough, MA	2014	Honda	Accord Sedan	...6981	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
248	Westborough, MA	2012	BMW	X3 xDrive28i USA	...7148	If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.	16V333	
249	Westborough, MA	2014	Chevrolet	Silverado LD Ext LTZ	...7196	In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.	16V209	Recall #1
250	Westborough, MA	2014	Chevrolet	Silverado LD Ext LTZ	...7196	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	Recall #2
251	Westborough, MA	2014	Dodge	Journey SE AWD	...7307	The edge of the horn plate may rub through the wire insulation creating a short which could result in an inadvertent driver airbag deployment. This condition could increase the risk of a crash and/or injury to vehicle occupants.	17V432	
252	Westborough, MA	2014	Chevrolet	Silverado LD Ext LTZ	...7540	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
253	Westborough, MA	2016	Toyota	Sienna	...7595	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
254	Westborough, MA	2015	Mazda	M6G IGT A	...7818	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	
255	Westborough, MA	2014	Chevrolet	Silverado LD Ext	...7859	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
256	Westborough, MA	2014	Hyundai	Santa Fe Sport	...8362	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
257	Westborough, MA	2014	Hyundai	Santa Fe Sport	...8362	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
258	Westborough, MA	2014	Chevrolet	Silverado LD Ext LTZ	...8777	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
259	Westborough, MA	2015	Honda	Accord Sedan	...8910	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
260	Westborough, MA	2014	Acura	MDX	...9089	Corrosion and failure of A/C bolts can cause the A/C unit to blow warm air, or in severe cases the A/C clutch drive plate may fall off the vehicle during operation.	15V417	

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261	Westborough, MA	2014	Chrysler	Town & Country Touring-L	...9173	Incorrect tire pressure monitoring could cause the vehicle operator to drive the vehicle without knowing of a low tire pressure condition. Driving a vehicle with a low tire pressure condition could cause tire failure and/or a crash without warning.	14V632	
262	Westborough, MA	2014	Ford	Mustang	...9186	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	15V319	
263	Westborough, MA	2014	Ford	Explorer	...9310	An improperly welded toe link that fractures while driving could result in a loss of steering control, increasing the risk of a crash.	16V245	
264	Westborough, MA	2014	Hyundai	Sonata	...9490	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #1
265	Westborough, MA	2014	Hyundai	Sonata	...9490	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #2
266	Westborough, MA	2014	Jeep	Grand Cherokee Laredo 4x4	...9619	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
267	Westborough, MA	2009	Honda	Accord Sedan	...9763	This may result in reduced driver visibility that could increase the risk of a crash.	09E063	
<b>CALIFORNIA</b>								
268	Oxnard, CA	2014	Ford	Fusion Energi	...0040	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
269	Oxnard, CA	2015	Chrysler	200 Limited	...0225	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	
270	Oxnard, CA	2012	Dodge	Durango RWD	...0462	The vanity lamp wiring may short resulting in an electrical fire.	15V879	
271	Oxnard, CA	2014	Hyundai	Sonata	...0663	If the transmission shift cable detaches, the transmission gear selection may not match the indicated gear and the vehicle may move in an unintended or unexpected direction, increasing the risk of a crash. Furthermore, when the driver parks the vehicle, despite selecting the 'park' position, the transmission may not be in 'park.' if the vehicle is not in the 'park' position and the parking brake is not applied, there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.	14V434000	Recall #1
272	Oxnard, CA	2014	Hyundai	Sonata	...0663	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #2
273	Oxnard, CA	2014	Hyundai	Sonata	...0663	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #3
274	Oxnard, CA	2013	Mazda	CX5 TR 2A	...0971	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
275	Oxnard, CA	2014	Infiniti	QX60 Base	...1042	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
276	Oxnard, CA	2013	Audi	A4 2.0T FWD Multitronic	...1059	Coolant pump overheating can lead to a vehicle fire.	17V002	
277	Oxnard, CA	2013	Audi	Allroad 2.0T Quattro Tiptronic	...1070	Coolant pump overheating can lead to a vehicle fire.	17V002	
278	Oxnard, CA	2013	Honda	Accord Sedan	...1084	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
279	Oxnard, CA	2014	Fiat	500L Pop	...1206	Diminished ability to accelerate or maintain vehicle speed may result in a vehicle crash.	17V192	
280	Oxnard, CA	2015	Honda	Accord Sedan	...1417	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
281	Oxnard, CA	2013	Ford	Escape	...1513	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
282	Oxnard, CA	2014	Honda	Accord Sedan	...1830	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
283	Oxnard, CA	2014	Chevrolet	Silverado LD Crew LTZ	...1855	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
284	Oxnard, CA	2014	Dodge	Challenger R/T	...1916	Failed diodes may develop a resistive short circuit that can result in heat, smoke and/or fire originating within the alternator.	17V435	
285	Oxnard, CA	2010	Honda	Accord Sedan	...2537	This may result in reduced driver visibility that could increase the risk of a crash.	09E063	Recall #1
286	Oxnard, CA	2010	Honda	Accord Sedan	...2537	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V346	Recall #2
287	Oxnard, CA	2011	Hyundai	Elantra	...2748	If one or more of the brakes are inappropriately applied, control of the vehicle may be lost, increasing the risk of a crash.	15V871000	
288	Oxnard, CA	2013	Kia	Optima LX 4CYL	...2794	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
289	Oxnard, CA	2015	Nissan	Altima 2.5S	...2797	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
290	Oxnard, CA	2015	Nissan	Altima 2.5S	...2797	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2



Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
291	Oxnard, CA	2015	Ram	1500 Sport Crew Cab 4x4	...2798	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
292	Oxnard, CA	2014	Mazda	CX9 TR 2A	...2912	The vehicle may experience significant loss of steering control, increasing the risk of a crash.	15V451	
293	Oxnard, CA	2014	BMW	X1 SDrive28i US A	...2962	Inflator rupture could result in metal fragments striking the driver or other passengers, potentially resulting in serious injury or death.	16V071	
294	Oxnard, CA	2011	GMC	Yukon	...2980	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V381	
295	Oxnard, CA	2014	Audi	A4 Sedan 2.0T FWD Multitronic	...3332	Coolant pump overheating can lead to a vehicle fire.	17V002	
296	Oxnard, CA	2012	Toyota	Corolla	...3403	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V006	
297	Oxnard, CA	2015	Honda	Accord Touring	...3464	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
298	Oxnard, CA	2014	Hyundai	Sonata	...3634	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #1
299	Oxnard, CA	2014	Hyundai	Sonata	...3634	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #2
300	Oxnard, CA	2011	Ford	F-150	...3673	Depending on vehicle speed at the time of the downshift, an unintended downshift into first gear may occur causing the rear tires to slide or lock up until the vehicle slows. This may result in a loss of vehicle control without warning, increasing the risk of a crash.	16V248	
301	Oxnard, CA	2012	Audi	Q5 3.2 4-dr Quattro	...3855	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V078	
302	Oxnard, CA	2011	Hyundai	Sonata	...3950	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	
303	Oxnard, CA	2010	GMC	Acadia	...3977	Failure of the power liftgate feature may cause injury due to contact of the liftgate door with a person's head/body.	15V415	
304	Oxnard, CA	2010	Ford	Ranger	...4033	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V384	
305	Oxnard, CA	2016	Mercedes-Benz	GLE 350	...4052	If the connector is insufficiently sealed, moisture might enter into the electric power steering control unit. In this case, the control unit signal might be interrupted and subsequently the steering power assist would be deactivated. Depending on the traffic situation, this could increase the risk of a crash.	17V241	



Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
306	Oxnard, CA	2015	Audi	A4 Coupe 2.0T Quattro Tiptronic	...4506	Coolant pump overheating can lead to a vehicle fire.	17V002	
307	Oxnard, CA	2008	GMC	Yukon XL	...4633	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V381	
308	Oxnard, CA	2008	Hyundai	Sonata	...4675	Failure to illuminate the stop lamps during braking or inability to disengage the cruise control could increase the risk of a crash. Additionally, when the ignition is in the 'on' position, the transmission shifter may be able to be moved out of park without first applying the brake. This may lead to unintentional movement of the car which may increase the risk of a crash.	13V113000	
309	Oxnard, CA	2015	Hyundai	Genesis	...4738	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	
310	Oxnard, CA	2014	Ford	Fusion	...4804	A door latch with a broken pawl spring tab typically results in a "door will not close" condition. Should the customer be able to latch the door, there is a potential the door may unlatch while driving, increasing the risk of injury.	15V246	
311	Oxnard, CA	2013	Mazda	MZ5 SP A	...4811	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	
312	Oxnard, CA	2014	Ford	Mustang	...5068	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	15V319	
313	Oxnard, CA	2015	Nissan	Altima 2.5S	...5093	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
314	Oxnard, CA	2015	Nissan	Altima 2.5S	...5093	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
315	Oxnard, CA	2015	Honda	Accord	...5213	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
316	Oxnard, CA	2014	Honda	Accord Coupe	...5733	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
317	Oxnard, CA	2014	Jaguar	XF 2.0 I4 Ti	...5827	The customer may detect a fuel smell inside the vehicle and when the vehicle is parked the customer may notice a pooling of fuel underneath the vehicle, which in the presence of an ignition source could lead to a fire.	16V796	
318	Oxnard, CA	2015	Hyundai	Sonata	...5994	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	

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319	Oxnard, CA	2015	Nissan	Altima 2.5S	...6377	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
320	Oxnard, CA	2016	Mazda	CX5 GT 2A	...6412	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	
321	Oxnard, CA	2014	Chevrolet	Silverado LD Crew	...6536	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
322	Oxnard, CA	2013	VW	Tiguan SE w/ Roof & Nav 2.0T Automatic CW45	...6637	Deposits in the fuel system may cause decrease pump function, and the fuel pump may not be able to overcome the vapor pressure under low loads and can potentially result in a vehicle stall directly after engine start, increasing the risk of a crash	14V441	
323	Oxnard, CA	2009	BMW	328i USA	...6692	Inflator rupture could result in metal fragments striking the driver or other passengers, potentially resulting in serious injury or death.	16V071	
324	Oxnard, CA	2014	Nissan	Altima 2.5S	...6748	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
325	Oxnard, CA	2014	Nissan	Altima 2.5S	...6748	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
326	Oxnard, CA	2015	Mazda	M3S I A	...6860	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	
327	Oxnard, CA	2015	Land Rover	L538 2.0 PET HSE NAS	...7031	The customer may experience a sudden loss of motive power.	16V614	
328	Oxnard, CA	2013	Nissan	Rogue SV/SL	...7204	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
329	Oxnard, CA	2014	Ford	Fusion	...7401	A door latch with a broken pawl spring tab typically results in a "door will not close" condition. Should the customer be able to latch the door, there is a potential the door may unlatch while driving, increasing the risk of injury.	15V246	Recall #1
330	Oxnard, CA	2014	Ford	Fusion	...7401	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	Recall #2
331	Oxnard, CA	2015	Hyundai	Sonata	...7598	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	
332	Oxnard, CA	2007	Chevrolet	Tahoe	...7796	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V381	

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333	Oxnard, CA	2013	VW	Passat SE 2.5L Auto PZEV	...7895	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V078	
334	Oxnard, CA	2010	Ford	Mustang	...8077	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V384	
335	Oxnard, CA	2015	Jeep	Grand Cherokee	...8258	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
336	Oxnard, CA	2012	Mercedes-Benz	C250 BlueEFFICIENCY	...8276	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V017	
337	Oxnard, CA	2012	Dodge	Journey Limited	...8470	The edge of the horn plate may rub through the wire insulation creating a short which could result in an inadvertent driver airbag deployment. This condition could increase the risk of a crash and/or injury to vehicle occupants.	17V432	
338	Oxnard, CA	2014	Ford	Mustang	...8474	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	15V319	
339	Oxnard, CA	2014	Ford	Escape	...8529	If a seat, seatback, or seatbelt anchor attaching bolt fractures, the structural integrity of the seat or the seatbelt system's performance may be compromised in a sudden stop or crash, increasing the risk of injury.	17V472	
340	Oxnard, CA	2014	Nissan	Pathfinder Platinum 4WD	...8627	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
341	Oxnard, CA	2012	VW	CC Sport 2.0T Auto PZEV	...8739	A loss of motive power while the vehicle is in motion, which could increase the risk of a crash causing injury and/or damage to property.	17V509	
342	Oxnard, CA	2015	Infiniti	Q50 Sedan 3.7 RWD	...8807	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
343	Oxnard, CA	2013	Scion	FR-S	...8835	Connectors for the automatic transmission key interlock are not connected, it is possible to remove the key in gear positions other than "Park". This could increase the risk of vehicle rollaway and a crash.	16V075	
344	Oxnard, CA	2015	Honda	Accord Sedan	...9071	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	

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345	Oxnard, CA	2014	Hyundai	Sonata	...9144	If the transmission shift cable detaches, the transmission gear selection may not match the indicated gear and the vehicle may move in an unintended or unexpected direction, increasing the risk of a crash. Furthermore, when the driver parks the vehicle, despite selecting the 'park' position, the transmission may not be in 'park.' if the vehicle is not in the 'park' position and the parking brake is not applied, there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.	14V434000	Recall #1
346	Oxnard, CA	2014	Hyundai	Sonata	...9144	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #2
347	Oxnard, CA	2014	Hyundai	Sonata	...9144	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #3
348	Oxnard, CA	2014	Kia	Soul	...9188	The accelerator pedal may fracture if the driver applies excessive force on the pedal. If the driver continues to operate the vehicle, this could impair acceleration and increase the risk of a crash.	15V123	Recall #1
349	Oxnard, CA	2014	Kia	Soul	...9188	If the pinion gear separates, there would be a loss of steering which could increase the risk of a crash.	15V736	Recall #2
350	Oxnard, CA	2012	BMW	328i CA USA	...9213	Inflator rupture could result in metal fragments striking the driver or other passengers, potentially resulting in serious injury or death.	16V071	
351	Oxnard, CA	2014	Kia	Optima LX 4CYL Auto	...9222	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
352	Oxnard, CA	2014	Honda	Accord Sedan	...9223	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
353	Oxnard, CA	2013	Infiniti	JX Base	...9268	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
354	Oxnard, CA	2012	Chrysler	200 Convertible	...9318	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
355	Oxnard, CA	2014	Toyota	Tundra	...9393	Due to a possible mis-installation of a garnish on the center roof pillars, the garnish could interfere with a curtain shield airbag and not allow it to achieve its intended inflation shape. In some situations, this could increase the risk of injury to an occupant in the event of a crash.	14V556	
356	Oxnard, CA	2015	Honda	Odyssey	...9631	An unlocked second row outboard seat increases the risk of injury to the seat occupant during a crash.	16V933	
357	Oxnard, CA	2014	Infiniti	QX60 Base	...9793	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
358	Oxnard, CA	2007	Toyota	Yaris	...9797	In the event of seat belt pretensioner deployment, the gas generated may affect the sound insulators. In the worst case, if the sound insulators ignite, this condition will result in a post-collision fire.	09V031	Recall #1
359	Oxnard, CA	2007	Toyota	Yaris	...9797	If a cable with electrical connections to the driver's airbag is damaged, the airbag warning lamp will illuminate. In addition, the driver's airbag could become deactivated, causing it to not deploy in the event of a crash. This could increase the risk of injury to the driver.	14V168	Recall #2
360	Oxnard, CA	2007	Toyota	Yaris	...9797	If the vehicle is operated with a broken seat rail spring, the seat could move in the event of a crash, increasing the risk of injury to the occupant.	14V169	Recall #3
361	Oxnard, CA	2007	Toyota	Yaris	...9797	If sufficient grease is not applied to the power window master switch, under certain conditions the switch may develop a short circuit that can cause the switch assembly to overheat and melt. A melting switch can produce smoke and potentially lead to a fire.	15V689	Recall #4
362	Oxnard, CA	2007	Toyota	Yaris	...9797	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V340	Recall #5
363	Oxnard, CA	2012	Nissan	Versa 1.8S	...9874	Corrosion of front coil springs can result in fracture of the spring. In rare instances, a fractured spring may damage the front tire and adversely affect the handling of the vehicle, which subsequently could result in a crash.	15V573	Recall #1
364	Oxnard, CA	2012	Nissan	Versa 1.8S	...9874	If the driver airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V449	Recall #2
365	Oxnard, CA	2014	Honda	Accord Sport	...9898	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
366	Oxnard, CA	2015	Mazda	M6G ISP A	...9957	A vehicle operated with underinflated tires could lead to a tire blowout, increasing the risk of a crash.	14V675	Recall #1
367	Oxnard, CA	2015	Mazda	M6G ISP A	...9957	Rusting of the rear brake caliper can increase the sliding resistance of the actuator shaft, causing brake dragging while driving and decreasing the parking brake holding force, which may result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.	17V393	Recall #2
368	Sacramento, CA	2015	Nissan	Sentra S	...0243	Failure of the passenger airbag to deploy during a crash (where deployment is warranted) could increase the risk of injury to the passenger.	16V242	
369	Sacramento, CA	2015	Hyundai	Sonata	...0561	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	
370	Sacramento, CA	2016	Infiniti	Q50 Sedan Q50	...0963	As a result, under certain conditions, the fuel level in the main tank may be too low for the fuel pump to send fuel to the engine which can cause the engine to stop running while driving.	17V476	

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371	Sacramento, CA	2011	Chevrolet	Camaro	...0971	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V346	
372	Sacramento, CA	2014	Ford	Fusion Hybrid	...1216	A door latch with a broken pawl spring tab typically results in a "door will not close" condition. Should the customer be able to latch the door, there is a potential the door may unlatch while driving, increasing the risk of injury.	15V246	Recall #1
373	Sacramento, CA	2014	Ford	Fusion Hybrid	...1216	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	Recall #2
374	Sacramento, CA	2014	Kia	Optima SX Limited 4CYL Auto	...1270	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
375	Sacramento, CA	2015	Chevrolet	Sonic	...1389	Without audible indicators, the driver may leave the key in the ignition, increasing the risk of theft. If a driver or front passenger does not buckle their seat belt, there would be no chime to remind them to fasten their seat belts. If a driver or passenger does not buckle their seat belt there is an increased risk that they will be injured in a crash.	15V416	
376	Sacramento, CA	2015	Audi	SQ5 3.0T Quattro Tiptronic	...1576	Fuel may leak and cause a fire.	17V298	
377	Sacramento, CA	2016	Hyundai	Santa Fe	...1605	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	
378	Sacramento, CA	2012	Toyota	FJ Cruiser	...2087	Tire inflation gauge may malfunction. An improperly inflated tire can increase the risk of a crash.	14V475	
379	Sacramento, CA	2007	Jeep	Wrangler Sport 4x4	...2114	The Mopar brand tow bar purchased for use may allow the towed vehicle to become detached from the tow vehicle. This can result in a crash without warning.	09E044	Recall #1
380	Sacramento, CA	2007	Jeep	Wrangler Sport 4x4	...2114	The loss of braking performance could cause a crash without warning.	10V236	Recall #2
381	Sacramento, CA	2007	Jeep	Wrangler Sport 4x4	...2114	Dust inside the clockspring could compromise airbag circuit(s), causing illumination of the airbag warning light and/or the potential for a non-deployment of the driver airbag during a crash.	16V290	Recall #3
382	Sacramento, CA	2007	Jeep	Wrangler Sport 4x4	...2114	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V352	Recall #4
383	Sacramento, CA	2015	Porsche	Macan S	...2201	If the activated airbag warning or "Passenger Airbag OFF" lamps are disregarded by the front passenger, and that individual does not move to a different seating position or exit the vehicle, the protective benefit of the front airbag system will not be available to the passenger in the event of a crash.	17V133	Recall #1

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384	Sacramento, CA	2015	Porsche	Macan S	...2201	External aging exposure and oxidization might, over time, eventually lead to the formation of small cracks on the filter flange of the fuel pump, allowing fuel to seep from the fuel filter flange. Fuel leakage in the presence of an ignition source could cause a fire.	17V289	Recall #2
385	Sacramento, CA	2010	Acura	TSX	...2593	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V346	
386	Sacramento, CA	2007	Ford	Mustang	...2672	During an airbag deployment, if a small female in the front passenger seat is not wearing the safety belt, and has the seat in the full forward position, there may be an increased potential for a neck injury.	08V082000	Recall #1
387	Sacramento, CA	2007	Ford	Mustang	...2672	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V384	Recall #2
388	Sacramento, CA	2011	BMW	X3 XDrive35i A	...2680	If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.	16V333	
389	Sacramento, CA	2015	Honda	Accord Sedan	...3042	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
390	Sacramento, CA	2012	Kia	Sedona Ex Auto	...3132	The hood could unexpectedly open while driving, increasing the risk of a crash.	16V389	
391	Sacramento, CA	2009	Acura	TL	...3684	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	
392	Sacramento, CA	2014	Hyundai	Sonata	...3714	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
393	Sacramento, CA	2014	Ford	Fusion	...3813	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
394	Sacramento, CA	2016	Honda	Civic Sedan	...4026	The inability to apply the electric parking brake can result in vehicle rollaway, increasing the risk of a crash.	16V725	
395	Sacramento, CA	2010	Toyota	Prius	...4155	If an inflator separates, the curtain shield airbag could partially inflate, and, in limited circumstances, one or both sections of the inflator could enter the interior of the vehicle. If an occupant is present in the vehicle, there is an increased risk of injury.	16V487	
396	Sacramento, CA	2013	Chevrolet	Equinox	...4256	If one or both of the windshield wipers become inoperative, it could limit the driver's visibility under certain operating conditions, which may increase the risk of a crash.	16V582	
397	Sacramento, CA	2015	Dodge	Ram 1500 Tradesman Reg Cab 4x2 (140in WB 8ft 0in box)	...4268	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
398	Sacramento, CA	2014	Hyundai	Santa Fe Sport	...4290	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	

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399	Sacramento, CA	2014	Ford	C-Max Energi	...4308	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
400	Sacramento, CA	2014	Honda	Accord Coupe	...4435	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
401	Sacramento, CA	2014	Infiniti	Q50 Sedan Premium AWD	...4657	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
402	Sacramento, CA	2010	Honda	CR-V	...4785	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	Recall #1
403	Sacramento, CA	2010	Honda	CR-V	...4785	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V346	Recall #2
404	Sacramento, CA	2013	Jeep	Patriot Sport FWD	...4898	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
405	Sacramento, CA	2014	Honda	Odyssey	...4904	An unlocked second row outboard seat increases the risk of injury to the seat occupant during a crash.	16V933	
406	Sacramento, CA	2016	Dodge	Dart SE	...4979	A loss of front windshield wiper function, under certain driving conditions, could impair the drivers vision and cause a crash without warning.	16V813	
407	Sacramento, CA	2010	Chevrolet	Suburban	...5067	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V381	
408	Sacramento, CA	2014	Dodge	Journey SE AWD	...5091	The lack of a functioning anti-lock braking system and/or Electronic Stability Control system(s) could change the braking and/or handling characteristics of the vehicle and cause a crash without warning.	15V675	Recall #1
409	Sacramento, CA	2014	Dodge	Journey SE AWD	...5091	A loss of power steering assist increases the steering effort required to steer the vehicle. The increased steering effort could cause a crash without warning.	16V273	Recall #2
410	Sacramento, CA	2014	Dodge	Journey SE AWD	...5091	The edge of the horn plate may rub through the wire insulation creating a short which could result in an inadvertent driver airbag deployment. This condition could increase the risk of a crash and/or injury to vehicle occupants.	17V432	Recall #3
411	Sacramento, CA	2011	Dodge	Caliber	...5224	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
412	Sacramento, CA	2013	BMW	128i USA	...5300	Inflator rupture could result in metal fragments striking the driver or other passengers, potentially resulting in serious injury or death.	16V071	
413	Sacramento, CA	2007	Toyota	Camry	...5390	If the power window master switch overheats, it may melt, possibly resulting in a fire.	12V491	



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414	Sacramento, CA	2012	Chrysler	Town & Country	...5397	An overheated rear quarter vent window switch may cause a burning odor, smoke, or a driver's door fire without warning.	14V234	
415	Sacramento, CA	2014	Audi	A4 Sedan 2.0T FWD Multitronic	...6614	Coolant pump overheating can lead to a vehicle fire.	17V002	
416	Sacramento, CA	2014	Ford	Fusion Hybrid	...6684	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
417	Sacramento, CA	2014	Ford	C-Max Energi	...7115	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
418	Sacramento, CA	2013	BMW	X5 XDrive35i US	...7458	Inflator rupture could result in metal fragments striking the driver or other passengers, potentially resulting in serious injury or death.	16V071	Recall #1
419	Sacramento, CA	2013	BMW	X5 XDrive35i US	...7458	If the universal joint(s) broke, power to the front axle would no longer be available. However, power to the rear axle would still be available. After prolonged operation in such a condition, damage to additional components could occur, and continued driving would no longer be possible. Depending upon traffic conditions and the driver's reactions, this could increase the risk of a crash.	17V138	Recall #2
420	Sacramento, CA	2012	Chevrolet	Camaro	...7798	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V346	
421	Sacramento, CA	2015	Nissan	Altima 2.5S	...7955	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
422	Sacramento, CA	2015	Nissan	Altima 2.5S	...7955	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
423	Sacramento, CA	2012	Dodge	Challenger SXT	...8062	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V352	
424	Sacramento, CA	2015	Ford	Escape	...8211	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
425	Sacramento, CA	2010	Toyota	RAV4	...8843	If sufficient grease is not applied to the power window master switch, under certain conditions the switch may develop a short circuit that can cause the switch assembly to overheat and melt. A melting switch can produce smoke and potentially lead to a fire.	15V689	Recall #1
426	Sacramento, CA	2010	Toyota	RAV4	...8843	It is possible that, in a severe crash, the lap belt webbing could contact a portion of the metal seat cushion frame, become cut, and separate. If this occurs, the seat belt may not properly restrain the occupant, which could increase the risk of injury.	16V096	Recall #2

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
427	Sacramento, CA	2015	Toyota	Sienna	...9171	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
428	Sacramento, CA	2012	GMC	Acadia	...9472	Failure of the power liftgate feature may cause injury due to contact of the liftgate door with a person's head/body.	15V415	
429	Sacramento, CA	2015	Honda	Accord Sedan	...9689	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
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430	East Haven, CT	2013	Ford	Focus	...0303	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #1
431	East Haven, CT	2013	Ford	Focus	...0303	If a driver actuates the interior latch release control button with a single push and the vehicle speed is less than 7 kph (4 mph), the back door will unlock and unlatch, potentially increasing the risk of injury for unrestrained occupants while the vehicle is moving.	16V698	Recall #2
432	East Haven, CT	2014	Chevrolet	Silverado LD Ext	...0417	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
433	East Haven, CT	2015	Honda	Accord Sedan	...0460	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
434	East Haven, CT	2014	Honda	Accord Sedan	...0648	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
435	East Haven, CT	2014	Jeep	Compass Limited 4x4	...0720	The potential loss of airbag and seat belt pretensioner deployment capability in such crash events may increase the risk of injury in a crash.	16V668	
436	East Haven, CT	2014	Dodge	Ram 1500 SLT Quad Cab 4x4 (140in WB 6ft 4in box)	...0722	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
437	East Haven, CT	2015	Hyundai	Sonata	...0793	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	
438	East Haven, CT	2014	Ford	Escape	...0870	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
439	East Haven, CT	2013	Dodge	Ram 1500 Laramie Crew Cab 4x4 (149in WB 6ft 4in box)	...1098	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
440	East Haven, CT	2016	Dodge	Charger SXT AWD	...1247	If the front propeller shaft disconnects from the vehicle, it may result in loss of motive power which could cause a crash.	17V097	
441	East Haven, CT	2014	Ford	Focus	...1261	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
442	East Haven, CT	2014	Chevrolet	Silverado LD Crew	...1381	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
443	East Haven, CT	2017	Ford	Transit	...1494	Separation of the driveshaft can result in a loss of motive power while driving, or unintended vehicle movement in park without the parking brake applied. In addition, separation of the driveshaft can result in secondary damage to surrounding components, including brake and fuel lines. A driveshaft separation may increase the risk of injury or crash.	17V408	
444	East Haven, CT	2014	Nissan	Rogue Select S	...1675	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
445	East Haven, CT	2015	Nissan	Altima 2.5S	...2200	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	17V040	
446	East Haven, CT	2013	Honda	Accord Coupe	...2251	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	Recall #1
447	East Haven, CT	2013	Kia	Optima LX 4CYL Auto	...2273	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
448	East Haven, CT	2014	Hyundai	Sonata	...2346	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
449	East Haven, CT	2014	Ford	F-150	...2480	Depending on the amount of brake fluid loss from the brake master cylinder into the brake booster, the driver will experience an audible chime, message center alert, red brake warning light in the instrument cluster and may begin to experience a change in brake pedal travel and feel. In the event that a loss of brake fluid is substantial enough to reduce brake function to the front wheels, the driver may experience longer pedal travel, increased pedal effort, and extended stopping distance, increasing the risk of a crash. Full braking function would remain in the rear wheel brake circuit.	16V345	
450	East Haven, CT	2014	Honda	Accord Sedan	...2519	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
451	East Haven, CT	2014	Nissan	Pathfinder SL 4x4	...2633	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
452	East Haven, CT	2016	Audi	Q3 2.0T Quattro Tiptronic	...2682	Following road users would be unaware of the emergency braking that is taking place, which could increase the risk of a rear-end crash causing injury and/or damage to property.	17V400	
453	East Haven, CT	2014	Ford	Escape	...2729	If the side-curtain rollover airbag is delayed in deploying in certain rollover circumstances, the risk of injury to the passengers is increased.	14V237000	Recall #1

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
454	East Haven, CT	2014	Ford	Escape	...2729	A door that opens unexpectedly may result in an unrestrained occupant falling from the vehicle, increasing the risk of injury.	14V239000	Recall #2
455	East Haven, CT	2014	Ford	Escape	...2729	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #3
456	East Haven, CT	2014	Audi	Q7 3.0T S Line Quattro Tiptronic	...3062	Fuel may leak and cause a fire.	17V298	
457	East Haven, CT	2014	Honda	Civic Sedan	...3258	If the drive pulley shaft breaks the vehicle may lose acceleration or the front wheels may lock up, increasing the risk of a crash.	15V574	
458	East Haven, CT	2014	GMC	Sierra LD Crew Denali	...3261	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
459	East Haven, CT	2014	Ford	Fusion Energi	...3291	Seat belt assemblies that do not adequately restrain the occupant in a crash can increase the risk of injury.	16V875000	
460	East Haven, CT	2014	Ford	Escape	...3473	If the side-curtain rollover airbag is delayed in deploying in certain rollover circumstances, the risk of injury to the passengers is increased.	14V237000	Recall #1
461	East Haven, CT	2014	Ford	Escape	...3473	A door that opens unexpectedly may result in an unrestrained occupant falling from the vehicle, increasing the risk of injury.	14V239000	Recall #2
462	East Haven, CT	2014	Ford	Escape	...3473	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #3
463	East Haven, CT	2014	Ford	Escape	...3473	A cracked cylinder head can result in a pressurized oil leak. Oil that comes into contact with a hot engine surface, increases the risk of an underhood fire.	17S09	Recall #4
464	East Haven, CT	2014	Honda	Accord Sedan	...3658	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
465	East Haven, CT	2014	Hyundai	Sante Fe Sport	...3813	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #1
466	East Haven, CT	2014	Hyundai	Sante Fe Sport	...3813	The hood could unexpectedly open while driving, increasing the risk of a vehicle crash.	17V358000	Recall #2
467	East Haven, CT	2014	Hyundai	Sonata	...3855	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
468	East Haven, CT	2011	Hyundai	Elantra	...3872	If one or more of the brakes are inappropriately applied, control of the vehicle may be lost, increasing the risk of a crash.	15V871000	
469	East Haven, CT	2014	Honda	Accord Coupe	...3967	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
470	East Haven, CT	2011	Hyundai	Genesis Coupe	...4049	In the event of a crash necessitating deployment of the passenger frontal airbag, the disconnected Occupant Classification System would, by default, cause the first stage, and only the first stage, of the airbag to deploy, whether there is a child seat in the front seat and the bag should not deploy or if the crash is severe and both stages should deploy. Either scenario increases the risk of injury to the front seat occupant.	16V722000	
471	East Haven, CT	2014	Ford	Escape	...4218	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #1
472	East Haven, CT	2014	Ford	Escape	...4218	If a seat, seatback, or seatbelt anchor attaching bolt fractures, the structural integrity of the seat or the seatbelt system's performance may be compromised in a sudden stop or crash, increasing the risk of injury.	17V472	Recall #2
473	East Haven, CT	2014	Jeep	Grand Cherokee Summit 4x2	...4387	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
474	East Haven, CT	2014	Jeep	Grand Cherokee Laredo 4x4	...4437	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	
475	East Haven, CT	2014	Nissan	Altima 2.5SV	...4456	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
476	East Haven, CT	2014	Nissan	Altima 2.5SV	...4456	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
477	East Haven, CT	2013	Audi	A6 2.0T FWD Multitronic	...4475	Coolant pump overheating can lead to a vehicle fire.	17V002	
478	East Haven, CT	2014	Jeep	Grand Cherokee Summit 4x4	...4597	A loss of Electronic Stability Control function during certain driving conditions could cause a crash without warning.	14V636	Recall #1
479	East Haven, CT	2014	Jeep	Grand Cherokee Summit 4x4	...4597	The vehicle may roll away striking and injuring you, your passengers, or bystanders, if the vehicles engine is left running, the parking brake is not engaged, and the vehicle is not in the park position before exiting the vehicle.	16V240	Recall #2
480	East Haven, CT	2014	GMC	Sierra LD Ext	...4629	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
481	East Haven, CT	2011	VW	Tiguan S 4Motion	...4828	A loss of electrical connection to the driver's frontal airbag will prevent the airbag from deploying in the event of a vehicle crash, increasing the risk of injury. If the airbag light in the vehicle comes on or if the airbag light is currently on, customers are advised to contact the nearest Volkswagen dealer or qualified workshop to have the vehicle inspected/repaired without delay. Customers are advised to see the vehicle Owner's Manual for more information about the airbag system.	15V483	
482	East Haven, CT	2014	Nissan	Murano S AWD	...4867	If the power steering hose separates while driving, it may lead to a thermal event if power steering fluid makes contact with a heat source (exhaust).	17V184	
483	East Haven, CT	2014	Honda	Accord Sedan	...5092	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
484	East Haven, CT	2010	Toyota	Highlander	...5596	If sufficient grease is not applied to the power window master switch, under certain conditions the switch may develop a short circuit that can cause the switch assembly to overheat and melt. A melting switch can produce smoke and potentially lead to a fire.	15V689	
485	East Haven, CT	2014	Honda	Accord Sedan	...5685	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
486	East Haven, CT	2014	Honda	Accord Sedan	...5819	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
487	East Haven, CT	2010	Nissan	Rogue S AWD	...6271	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
488	East Haven, CT	2013	Honda	Accord Sedan	...6318	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
489	East Haven, CT	2014	Toyota	Sienna	...6372	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
490	East Haven, CT	2015	Nissan	Altima 2.5S	...6423	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
491	East Haven, CT	2014	Kia	Sorento LX AWD Auto	...6595	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
492	East Haven, CT	2013	Dodge	Ram Quad Cab 1500 4x4	...7015	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
493	East Haven, CT	2014	Audi	A4 Coupe 2.0T Quattro Tiptronic	...7055	Coolant pump overheating can lead to a vehicle fire.	17V002	

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494	East Haven, CT	2013	Kia	Optima LX 4CYL Auto	...7099	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
495	East Haven, CT	2016	Audi	Q5 2.0T Quattro Tiptronic	...7125	Fuel may leak and cause a fire.	17V298	
496	East Haven, CT	2011	Mitsubishi	Outlander Sport 2WD	...7180	If the windshield wiper motor stops operating, the driver will not be able to activate the windshield wipers, reducing driver visibility under certain conditions and increasing the risk of a vehicle crash.	16V792	Recall #1
497	East Haven, CT	2011	Mitsubishi	Outlander Sport 2WD	...7180	If the gas spring rapidly loses pressure, the lift gate may fall down suddenly, causing injury.	16V867	Recall #2
498	East Haven, CT	2013	Honda	Accord Coupe	...7181	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
499	East Haven, CT	2014	Ford	Focus	...7612	Engine stalls while driving with no warning may increase the risk of a crash.	14V495000	Recall #1
500	East Haven, CT	2014	Ford	Focus	...7612	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	Recall #2
501	East Haven, CT	2014	Ford	Focus	...7612	If a driver actuates the interior latch release control button with a single push and the vehicle speed is less than 7 kph (4 mph), the back door will unlock and unlatch, potentially increasing the risk of injury for unrestrained occupants while the vehicle is moving.	16V698	Recall #3
502	East Haven, CT	2014	GMC	Sierra LD Crew	...7716	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
503	East Haven, CT	2014	GMC	Sierra LD Crew	...7750	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
504	East Haven, CT	2014	Honda	Accord Sedan	...7800	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
505	East Haven, CT	2014	Nissan	Altima 2.5S	...8122	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
506	East Haven, CT	2014	Nissan	Altima 2.5S	...8122	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
507	East Haven, CT	2014	Nissan	Sentra SV	...8276	Failure of the passenger airbag to deploy during a crash (where deployment is warranted) could increase the risk of injury to the passenger.	16V242	
508	East Haven, CT	2014	Kia	Optima LX 4CYL Auto	...8705	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	

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509	East Haven, CT	2014	Hyundai	Sonata	...8893	If the transmission shift cable detaches, the transmission gear selection may not match the indicated gear and the vehicle may move in an unintended or unexpected direction, increasing the risk of a crash. Furthermore, when the driver parks the vehicle, despite selecting the 'park' position, the transmission may not be in 'park.' if the vehicle is not in the 'park' position and the parking brake is not applied, there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.	14V434000	Recall #1
510	East Haven, CT	2013	BMW	X3 XDrive28i US A	...8893	If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.	16V333	
511	East Haven, CT	2014	Hyundai	Sonata	...8893	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	Recall #2
512	East Haven, CT	2014	Hyundai	Sonata	...8893	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	Recall #3
513	East Haven, CT	2013	Nissan	Altima 2.5SL	...8988	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
514	East Haven, CT	2013	Nissan	Altima 2.5SL	...8988	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
515	East Haven, CT	2013	Mazda	CX5 GT XA	...9225	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	
516	East Haven, CT	2014	GMC	Sierra LD Crew	...9418	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
517	East Haven, CT	2014	Nissan	Altima 2.5S	...9609	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
518	East Haven, CT	2014	Nissan	Altima 2.5S	...9609	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
519	East Haven, CT	2014	Infiniti	QX60 Base	...9680	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	
520	East Haven, CT	2008	Honda	Accord Sedan	...9914	This may result in reduced driver visibility that could increase the risk of a crash.	09E063	
521	Hartford, CT	2011	Honda	Civic	...0102	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V346	



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522	Hartford, CT	2011	Chevrolet	Camaro	...0706	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V346	Recall #1
523	Hartford, CT	2011	Chevrolet	Camaro	...0706	If the power height adjustable driver bolt falls out, the seat will drop suddenly to the lowest vertical position. The sudden seat movement may affect a driver's ability to safely operate a vehicle or increase the risk of injury to the seat occupant in a vehicle crash. Until you have had the recall repair, do not adjust the seat height.	14V447	Recall #2
524	Hartford, CT	2014	GMC	Sierra LD Ext	...0728	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
525	Hartford, CT	2014	Honda	Accord Sedan	...0790	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
526	Hartford, CT	2017	Mercedes-Benz	E300W4	...1420	In the event the starter is blocked due to engine/transmission damage (e.g. hydro locked engine), a very high electric current would flow through the starting current limiter during the subsequent start attempt. Should the driver attempt to start the engine repeatedly despite the engine not cranking, the very high electric current draw might lead to overheating of the starting current limiter. In a worst case, surrounding components might melt, and potentially ignite and lead to a fire.	17V114	
527	Hartford, CT	2014	Hyundai	Sonata	...1508	Engine failure may result in a vehicle stall, increasing the risk of a crash.	17V226000	
528	Hartford, CT	2012	Ford	Focus	...1856	A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.	16V643	
529	Hartford, CT	2012	Acura	TL	...1885	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V061	
530	Hartford, CT	2014	Dodge	Journey Crossroad FWD	...2054	The edge of the horn plate may rub through the wire insulation creating a short which could result in an inadvertent driver airbag deployment. This condition could increase the risk of a crash and/or injury to vehicle occupants.	17V432	
531	Hartford, CT	2012	BMW	135i US	...2056	Inflator rupture could result in metal fragments striking the driver or other passengers, potentially resulting in serious injury or death.	16V071	
532	Hartford, CT	2015	Ford	Fusion	...2190	Steering gear motor detachment from the gear housing could result in a loss of power steering assist. Loss of power steering assist would require higher steering effort, especially at lower speeds, which may result in an increased risk of a crash.	15V250	
533	Hartford, CT	2013	Audi	Q5 2.0T Quattro Hybrid	...2231	Fuel may leak and cause a fire.	17V298	
534	Hartford, CT	2013	Honda	Accord Coupe	...2251	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	Recall #2

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
535	Hartford, CT	2009	Hyundai	Accent	...2255	Failure to illuminate the brake lights during braking or the inability to disengage the cruise control could increase the risk of a crash.	15V566000	
536	Hartford, CT	2009	Honda	Accord Sedan	...2284	This may result in reduced driver visibility that could increase the risk of a crash.	09E063	
537	Hartford, CT	2014	Honda	Accord Sedan	...2459	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
538	Hartford, CT	2014	Honda	Accord Sedan	...2513	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
539	Hartford, CT	2014	Nissan	Rogue Select S	...2515	If an electrical short occurs it may lead to connector damage, possibly causing a fire.	15V032	
540	Hartford, CT	2011	Chevrolet	Camaro	...2541	If the power height adjustable driver bolt falls out, the seat will drop suddenly to the lowest vertical position. The sudden seat movement may affect a driver's ability to safely operate a vehicle or increase the risk of injury to the seat occupant in a vehicle crash. Until you have had the recall repair, do not adjust the seat height.	14V447	
541	Hartford, CT	2009	Subaru	Forester	...2744	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V358000	
542	Hartford, CT	2015	Jeep	Cherokee Limited 4x4	...2969	Vehicle may stall in traffic. The loss of motive power could cause a crash without warning.	16V529	
543	Hartford, CT	2012	Kia	Optima EX 4-cycle Auto	...3047	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
544	Hartford, CT	2013	Honda	Accord Coupe	...3058	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
545	Hartford, CT	2014	Honda	Accord Sedan	...3066	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
546	Hartford, CT	2014	Honda	Accord Sedan	...3133	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
547	Hartford, CT	2014	Dodge	Ram 1500 Sport Crew Cab 4x4 (140in WB 5ft 7in box)	...3347	Airbags and seat belts may fail. The loss of airbag and seat belt pretensioner deployment capability during a crash may increase the risk of injury or death.	17V302	
548	Hartford, CT	2014	Nissan	Altima 2.5S	...3477	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
549	Hartford, CT	2014	Nissan	Altima 2.5S	...3477	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2

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550	Hartford, CT	2014	Chevrolet	Camaro	...3690	Defective ignition switch may cause loss of power steering and braking, and may result in the airbags not deploying, increasing the potential for occupant injury or death.	14V346	
551	Hartford, CT	2016	Mercedes-Benz	GLE450C4	...3942	If the connector is insufficiently sealed, moisture might enter into the electric power steering control unit. In this case, the control unit signal might be interrupted and subsequently the steering power assist would be deactivated. Depending on the traffic situation, this could increase the risk of a crash.	17V241	Recall #1
552	Hartford, CT	2016	Mercedes-Benz	GLE450C4	...3942	Depending on the traffic situation, an unintentional engine shut-down could increase the risk of a crash.	17V506	Recall #2
553	Hartford, CT	2009	Jeep	Wrangler Sport 4x4	...3982	Dust inside the clockspring could compromise airbag circuit(s), causing illumination of the airbag warning light and/or the potential for a non-deployment of the driver airbag during a crash.	16V290	Recall #1
554	Hartford, CT	2009	Jeep	Wrangler Sport 4x4	...3982	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V352	Recall #2
555	Hartford, CT	2013	Kia	Sorento LX AWD Auto	...4124	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
556	Hartford, CT	2015	Hyundai	Sonata	...4292	If the parking brake indicator is not illuminated when the parking brake is applied, the driver may operate the vehicle with the parking brake partially engaged, increasing the risk of a crash.	17V359000	
557	Hartford, CT	2015	Honda	Accord Sedan	...4318	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
558	Hartford, CT	2012	Nissan	Versa 1.8S	...4474	If the driver airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	17V449	
559	Hartford, CT	2007	Toyota	Sienna	...4505	The spare tire stowed under the floor may become separated from the spare tire carrier and become a road hazard that could cause a vehicle crash.	14V273	
560	Hartford, CT	2012	Toyota	Tacoma	...4559	Tire inflation gauge may malfunction. An improperly inflated tire can increase the risk of a crash.	14V475	
561	Hartford, CT	2015	Mazda	CX5 TR XA	...4675	The rear hatch or lift gate may drop suddenly and/or the broken parts may hit the customer, causing injury.	16V644	
562	Hartford, CT	2014	Honda	Accord Sedan	...4936	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
563	Hartford, CT	2011	Mercedes-Benz	C300 4MATIC	...5223	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V081	
564	Hartford, CT	2007	Toyota	RAV4	...5243	It is possible that, in a severe crash, the lap belt webbing could contact a portion of the metal seat cushion frame, become cut, and separate. If this occurs, the seat belt may not properly restrain the occupant, which could increase the risk of injury.	16V096	

Recall#	CarMax Location	Year	Make	Model	VIN (last 4 digits)	Recall Safety Risk	NHTSA Recall Number	Multiple Recall Vehicle
565	Hartford, CT	2014	Chevrolet	Silverado LD Ext	...5757	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
566	Hartford, CT	2013	Chevrolet	Equinox	...5878	If one or both of the windshield wipers become inoperative, it could limit the driver's visibility under certain operating conditions, which may increase the risk of a crash.	16V582	
567	Hartford, CT	2012	Hyundai	Elantra	...6263	If one or more of the brakes are inappropriately applied, control of the vehicle may be lost, increasing the risk of a crash.	15V871000	
568	Hartford, CT	2011	Hyundai	Sonata	...6292	Seat belts may fail. In the event of a crash, if the seat belts detach from the anchor pretensioners, it can increase the risk of injury.	17V152000	
569	Hartford, CT	2015	Toyota	Sienna	...6449	If the sliding door opening operation is impeded when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.	16V858	
570	Hartford, CT	2011	Kia	Optima LX 4CYL Auto	...7315	If the warnings are ignored and the vehicle continues to be driven, the bearing may fail and the vehicle could stall while in motion. An engine stall at higher speeds can increase the risk of a crash.	17V224	
571	Hartford, CT	2014	Nissan	Sentra SV	...7535	Failure of the passenger airbag to deploy during a crash (where deployment is warranted) could increase the risk of injury to the passenger.	16V242	
572	Hartford, CT	2014	Chevrolet	Silverado LD Ext	...7882	Electronic Power Steering may malfunction. If EPS assist is lost and suddenly returned, the driver could lose temporary control of the steering wheel, increasing the risk of a crash.	17V414	
573	Hartford, CT	2015	Cadillac	Escalade	...8122	If the frontal airbags and seatbelt pretensioners do not deploy when required, there is an increased risk of injury to occupants in a crash.	16V651	
574	Hartford, CT	2011	Mercedes-Benz	C300 4MATIC	...8369	Defective Takata airbag. If the passenger airbag inflator ruptures, it may result in metal fragments striking the vehicle occupants causing serious injury or death.	16V081	
575	Hartford, CT	2015	Nissan	Altima 2.5S	...8698	If the primary hood latch is released, the secondary hood latch may not hold the hood closed as designed while the vehicle is in motion. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.	16V029	Recall #1
576	Hartford, CT	2015	Nissan	Altima 2.5S	...8698	If the rear passenger doors inadvertently open while the vehicle is in motion, it may increase the risk of injury to the rear passengers.	16V244	Recall #2
577	Hartford, CT	2014	Honda	Accord Sedan	...9336	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	
578	Hartford, CT	2014	Honda	Accord Sedan	...9566	If moisture containing conductive substances (such as road salt) enters the battery sensor, it could cause an electrical short and subsequently, a fire.	17V418	